



## General Motors - Policy Evaluation Tool

Date: 03/11/2025

### Customer Information



### Vehicle/Coverage Information

VIN: [REDACTED] Make: Chevrolet  
Component Warranty Coverage: Powertrain Coverage

#### Time

Component's Warranty End Date: 10/27/2023  
Job Card Date: 03/05/2025  
Days Out Of Warranty: 495

#### Mileage

Component's Warranty End Mileage (Miles):  
60,024  
Current Mileage: 103,126  
Miles Out Of Warranty: 43,102

Additional Comments:

### Repair

Total Repair Cost At Warranty Rates: \$1,000.00  
Job Card / Repair Order: MOCK  
Repair Group: Engine Propulsion

### Important: This Policy Evaluation Tool is for GM Dealer and General Motors use ONLY

Recommended GM Participation Amount: \$100.00  
Balance (Warranty Rate Total less GM Participation Amount): \$900.00 / 90%  
Adjusted Balance (at Warranty Rates)\*:

\*Every customer situation must be evaluated on a case-by-case basis. If you are seeking to adjust the calculated balance by more than your dealer empowerment allows, GM Pre-Approval must be obtained via the Dealer Aftersales Empowerment portal.

IMPORTANT: Enter the calculated balance (or adjusted balance, if applicable) in the Customer/Service Agent Participation field of the warranty claim.

Please note, the amount entered as "customer/service agent participation" on the transaction will differ from the actual customer/dealer amounts paid on the customer repair order if dealer is charging the customer in excess of warranty rates. See Bulletin 11-00-89-005 for details.

Dealers must print this document and attach it to the physical repair order and retain in vehicle history file. A copy must be attached to the submitted Policy transaction.