

Customer Pay Invoice
\$115.00

RO# : [REDACTED]

LOFVINW -LOF (Lube, Oil, and Filter) VIN Specific

Labor \$0.00

1. performed on job line 2 with new engine

ROTATEVIN -Tire Rotate (VIN Specific)

Labor \$0.00

3. MECDIAG, Mechanical Diagnosis ENGINE SHUT OFF ON EXPRESSWAY WOULD NOT RESTART SERVICE PARK BRAKE MESSAGE CAME ON Engine Assembly - Long Block Remove and Replace
TEK05051503 Customer Pay \$100.00

Job added by Carl Grace on Tue May 28, 2024 | 8:22 AM

Notes by ROBERT JORDAN on Mon Jun 10, 2024 | 4:59 PM | ServiceDirector : OUTBOUND CALL: REVIEWED RENTAL CAR COVERAGE WITH CUSTOMER. AGREED TO CALL TUE 6.11.24 WITH POSSIBLE RESOLUTION.

Notes by ROBERT JORDAN on Thu May 30, 2024 | 10:15 AM | ServiceDirector : UPDATED CUSTOMER PER TWO CALLS. LAST CALL CONFIRMED RENTAL CAR RESERVATION WITH ORLAND HILL ENTERPRISE CAR RENTAL OFFICE (THEY WILL CALL CUST WHEN VEHICLE IS AVAIL).

Notes by Chuck Tresp on Tue May 28, 2024 | 8:33 AM | ServiceManager : VEHICLE TOWED TO SHOP - DRIVABILITY CONCERNS - OWNER NOT PRESENT @ DROP-OFF.

1.STARTER FUSE BLOWN, ENGINE SEIZED (BARELY ABLE TO TURN WITH BREAKER BAR) REMOVE AND DISASSEMBLE ENGINE-FOUND #3 MAIN THRUST BEARING OVERHEATED, CRANKSHAFT BLUE), #1 AND #2 ROD BEARINGS MELTED TO CRANKSHAFT. METAL CIRCULATED THROUGHOUT OILING SYSTEM, NEED TO REPLACE ENGINE OIL COOLER (RADIATOR) AND OIL COOLER LINES SEE DOC [REDACTED]

Insurance Information

Insurance No	Insurance Company	Mobile No	Email
[REDACTED]	EASYCARE	[REDACTED]	-

Deductible \$100.00

Insurance Payable \$10,695.83

Deductible Tax \$0.00

Insurance Payable Tax \$0.00

MECDIAG -Mechanical Diagnosis Labor \$159.95

1. REPLACE ENGINE, OIL COOLER LINES, RADIATOR, SINGLE USE BOLTS AND GASKETS, EVAC AND CHARGE R1234.

TEK05051503 -Engine Assembly - Long Block Remove and Replace Labor \$4,846.48

RO#

1. REPLACE ENGINE LONG BLOCK ASSEMBLY, RECOVER AND RECAHRGE R1234, REPLACE BATTERY FUSE BLOCK, RADIATOR, OIL COOLER LINES.

Parts \$5,275.08

13579648 (S) - SEAL 1 - \$18.86

15032594 - NUT 6 - \$36.00

19432337 - OW20 BULK DEXOS OIL 8 - \$45.76

12737081 (S) - PF 63 FILTER 1 - \$9.40

12658178 - BELT KIT 1 - \$89.84

12682391 - GASKET 2 - \$2.24

12626354 (S) - GASKET 8 - \$28.64

11549180 (S) - BOLT 6 - \$7.26 **SOR**

12657093 (S) - GASKET 2 - \$36.42

15077362 (S) - SEAL 1 - \$17.75

19420611 - REMANUFACTURED ENGINE 1 - \$3,791.32 **SOR**

13579649 (S) - SEAL 1 - \$20.50

84646133 - BLOCK 1 - \$112.56

15035747 (S) - SEAL 1 - \$19.70

11546600 - BOLT 10 - \$90.80

12679463 - PIPE 1 - \$12.51

86788215 - HOSE 1 - \$156.23

13579648 (S) - SEAL 1 - \$18.86

12346290 - COOLANT 2 - \$55.80

12677002 (S) - PIPE 1 - \$80.26

12669858 - BELT 1 - \$67.28

85575814 (S, W) - RADIATOR 1 - \$520.10

12679867 (S) - GASKET 1 - \$16.89

13579646 - SEAL 1 - \$20.10

4. **MECDIAG** Mechanical Diagnosis SHIFTER VIBRATES Customer Pay \$15.00

Job added by Carl Grace on Tue May 28, 2024 | 8:22 AM

1.INSPECT AND FOUND SHIFTER OMVEMENT WHILE DRIVING. SHIFTER HAS PLAY IN PARK AND IN DRIVE. REMOVE CLAMSHELL COVERS ON STEERING COLUMN AND INSPECT SHIFT CABLE AND LINKAGE-OK. COMPARE TO SEVERAL OTHER TRUCKS AND FOUND THAT SOME PLAY IS NORMAL- THIS SHIFTER HAS A NORMAL AMOUNT MOVEMENT.

MECDIAG -Mechanical Diagnosis

Labor \$15.00

1. NORMAL OPERATING CHARACTERISTIC OF VEHICLE.

RO# :

5. **BODYELECTRIC** **Body Electrical Concern CHEVY LOGO FLICKERS AT START UP** *Customer Pay* **\$0.00**

Job added by Carl Grace on Tue May 28, 2024 | 8:22 AM

1. TEST OPERATION OF RADIO ON STARTUP- VEHICLE OPERATING AS DESIGNED.

BODYELECTRIC -Body Electrical Concern *Labor* **\$0.00**

1. NPF

6. **ELECDIAG** **Electrical Diagnosis BLUETOOTH DISCONNECTS AND RECONNECTS WHILE DRIVING** *Customer Pay* **\$0.00**

Job added by Carl Grace on Tue May 28, 2024 | 8:22 AM

1. SEE LINE 7

ELECDIAG -Electrical Diagnosis *Labor* **\$0.00**

1. 7

7. **BODYELECTRIC** **Body Electrical Concern CLEAR OUT PRIOR OWNERS PASSWORD** *Customer Pay* **\$0.00**

Job added by Carl Grace on Tue May 28, 2024 | 8:22 AM

1. CUST REQUEST

BODYELECTRIC -Body Electrical Concern *Labor* **\$0.00**

1. RETURN RADIO TO FACTORY SETTINGS AND RESET ALL PERSONAL INFO. PHONE WILL NEED TO BE RE-PAIRED TO VEHICLE.

8. **Rental** **Courtesy transportation rental car** *Warranty Pay* **\$0.00**

Job added by Emily Kennedy on Wed Jun 5, 2024 | 7:15 AM

1. Courtesy transportation rental car

Rental -Courtesy transportation rental car *Labor* **\$0.00**

1. Courtesy transportation rental car

Sublet **\$0.00**

Sublet Labor - \$0.00

Sublet Parts - \$0.00

Customer Pay Invoice
\$115.00

RO# : [REDACTED]

Mode Of Communication	Previous Estimate	Revised Estimate	Date and Time
Call	\$219.73	\$10,896.04	Wed Jun 5, 2024 at 03:00 PM

Note
customer agrees to pay for components not covered by easy care plus his deductible

We guarantee our service work for 90 days or 4,000 miles, whichever comes first. GM replacement parts are warranted for at least 12 months. See dealer for details.

x
Customer Signature

Date