



General Motors - Policy Evaluation Tool

Date: 01/14/2025

Customer Information

First Name: [REDACTED]
Last Name: [REDACTED]
Phone: [REDACTED]

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Vehicle/Coverage Information

VIN: [REDACTED]
Component Warranty Coverage: Powertrain Coverage

Make: GMC

Time

Component's Warranty End Date: 11/16/2025
Job Card Date: 12/19/2024
Days Out Of Warranty: 0

Mileage

Component's Warranty End Mileage (Miles): 60,003
Current Mileage: 69,364
Miles Out Of Warranty: 9,361

Additional Comments:

Repair

Total Repair Cost At Warranty Rates: \$11,946.46
Job Card / Repair Order: CAC
Repair Group: Engine Propulsion

Important: This Policy Evaluation Tool is for GM Dealer and General Motors use ONLY

Recommended GM Participation Amount: \$5,973.23
Balance (Warranty Rate Total less GM Participation Amount): \$5,973.23 / 50%
Adjusted Balance (at Warranty Rates)*:

*Every customer situation must be evaluated on a case-by-case basis. If you are seeking to adjust the calculated balance by more than your dealer empowerment allows, GM Pre-Approval must be obtained via the Dealer Aftersales Empowerment portal.

IMPORTANT: Enter the calculated balance (or adjusted balance, if applicable) in the Customer/Service Agent Participation field of the

warranty claim.

Please note, the amount entered as “customer/service agent participation” on the transaction will differ from the actual customer/dealer amounts paid on the customer repair order if dealer is charging the customer in excess of warranty rates. See Bulletin 11-00-89-005 for details.

Dealers must print this document and attach it to the physical repair order and retain in vehicle history file. A copy must be attached to the submitted Policy transaction.