

# Fitzgerald AUTO MALLS

*FitzMall.com* SINCE 1966



**SUZUKI**

114 Baughmans Lane  
 FREDERICK, MD 21702  
 301-696-9200 • 1-800-4AUTOMALL



**mazda**

**SAAB**

Visit us at our website: [www.FitzMall.com](http://www.FitzMall.com)

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR <b>KIMBERLY EARLEY</b>	TAG NO. <b>150478</b>	278	INVOICE DATE <b>10/31/24</b>	INVOICE NO. [REDACTED]
[REDACTED] <b>IJAMSVILLE, MD</b> [REDACTED] [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE <b>97,680</b>	COLOR <b>SATIN STEEL</b>	STOCK NO.
	YEAR / MAKE / MODEL <b>20/CHEVROLET TRUCK/SILVERADO/1500 4W</b>			DELIVERY DATE <b>03/25/20</b>	DELIVERY MILES <b>12</b>
	VEHICLE ID NO. [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.		R.O. DATE <b>09/06/24</b>
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]		COMMENTS <b>E# LNR N BPP N</b>		MO: [REDACTED]

**JOB# 1 CHARGES**

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LABOR

**J# 1 80CVZVIDEOMULTI VIDEO MULTIPOINT UNITS: TECH(S):977700 0.00**

PERFORM VIDEO MULTI POINT INSPECTION  
 MULTI POINT  
 PERFORM THE VIDEO MULTI POINT AS REQUESTED.

**JOB# 1 TOTALS**

**JOB# 1 JOURNAL PREFIX CTCS JOB# 1 TOTAL 0.00**

**JOB# 2 CHARGES**

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LABOR

**J# 2 09CVZCHECKENG CHECK ENGINE LIGHT UNITS: 28.70 TECH(S):977700 4305.00**

CUSTOMER STATES THE VEHICLE CHECK ENGINE LIGHT IS ON  
 PLEASE CHECK AND ADVISE / AFTER DIAGNOSTICS ARE PERFORMED WE  
 WILL DETERMINE A REPAIR PROCEDURE. SOME DIAGNOSTICS WILL LEAD  
 TO ADDITIONAL REPAIRS OR FURTHER DIAGNOSTICS. IN SOME CASES  
 WE MAY ADVISE THAT A LIGHT OR EVENT MAY RETURN DEPENDING ON  
 THE TYPE OF REPAIR.  
 TECH VERIFIED CONCEN AND FOUND MULTIPLE CYLINDER MISFIRES  
 TECH REMOVED VALVE COVER TO WATCH LIFTERS FOUND  
 FURTHEST REAR LIFTER ON RIGHT BANK STUCK AND NOT MOVING.  
 TECH TORE DOWN AND REMOVED CYLINDER HEAD TECH FOUND DAMAGE  
 TO CAM  
 TECH REPLACED ENGINE ASSEMBLY AND RESET ALL VALUES

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT	PRICE	
	2		12657093	GASKET 3.270 Y 028A		18.44	36.88
				ALL PARTS ON SHOP SHELF			
	10		11546600	BOLT 3.275 N 04F4		9.08	90.80
			G08227111				
	2		12682391	GASKET 1.079 Y 25G3		1.12	2.24
	1		12378521	SEALANT 8.800 N C07		23.51	23.51
	8		12626354	GASKET 3.270 Y 11E4		3.84	30.72
	1		12679463	PIPE 3.163 Y 11H5		12.51	12.51
				ALL PARTS ON SHOP SHELF			
	1		12677002	PIPE 3.163 Y 052G		80.49	80.49
	1		20779890	CLAMP 3.708 N 24G5		60.11	60.11
	1		15035747	SEAL 3.611 Y 04E2		19.70	19.70
	1		15077362	SEAL 3.611 Y 04F2		17.75	17.75
	8		19459511	SPARK PLU 2.270 Y 1		16.34	130.72
	1		19431551	WIRE KIT 2.239 Y C0		140.08	140.08
				ALL PARTS ON SHOP SHELF			
	1		PKTRUCK			60.45	60.45
	1		12735811	FILTER 1.836 Y C08A		****	****
				PF63			
	8		19432334	OIL 8.800 N NK03		****	****
				PENZOIL PLATINUM OW20 SYN			
	1		12346290	COOLANT 8.800 N C01		29.98	29.98
	1		19420611	REMAN ENG 0.000 N Z		10610.52	10610.52
				G08250609			
	-1		19420611	CORE RETURN		7000.00	-7000.00
	1		12658178	BELT KIT 1.066 Y C1		98.62	98.62

FOR YOUR INFORMATION AND ACCEPTANCE:

**TERMS AND CONDITIONS FOR VEHICLE REPAIR ORDERS & INVOICES**

**PAYMENT TERMS:** We only accept cash, check, Visa, Master Card, Discover or American Express Bank Cards for payment. No credit will be extended.

Full payment is due upon completion of the work.

We reserve the right to require payment of a reasonable deposit before we begin the work.

We charge interest at .04% per day on accounts past due more than 30 days. You agree to pay a storage charge of \$45.00 per day beginning 48 hours after completion of the work.

You agree to pay all costs of collecting any amounts due under this repair order or invoice including reasonable attorney fees.

Unless full payment is received within 30 days from completion of the work, the vehicle may be sold under the Maryland Commercial Code to pay any amounts due.

You consent to our reasonable use of the vehicle for the purpose of inspecting, testing, and repairing it.

**You agree that we are not responsible for any loss or damage to the vehicle caused by a person or force outside our control.** You agree that your insurance shall provide the primary coverage at all times during the repair. You agree that we do not accept any responsibility for loss or damage to any non-original equipment, personal property, or equipment left in or attached to the vehicle while it is in our possession.

You agree to be bound by the Fitzgerald Loaner Car Program Agreement and the Vehicle Use Agreement if you or your agent accepts a Loaner Car to use while we are repairing your vehicle.

We warrant that the parts and labor provided under this Repair Order will be free of defects in material and workmanship for 90 days or 4000 miles from when we return the vehicle to you. Any defects in parts or labor shall only be corrected at this location and this warranty is limited to repair or replacement of the defective parts and labor that we have supplied. No other express or implied warranties are provided.

**By signing below you waive the requirement to test drive the vehicle.**

Labor is charged by flat rate unless you agree that labor will be charged by clock hour before we begin the work. A charge equivalent to 10% of the total cost of the work is included to cover the cost of environmental disposal and miscellaneous materials used during the work.

Manufacturer Special Policy Adjustment Programs

Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the Manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may be available for a fee or for free.

**NO CLAIMS WITHOUT THIS INVOICE**

**X**

CUSTOMER'S SIGNATURE

---

CUSTOMER PAYMENT

( ) CASH ( ) CHECK NO.  
 ( ) CHARGE ( ) CREDIT CARD

CASHIER SIGNATURE \_\_\_\_\_

PAYMENT DATE \_\_\_\_/\_\_\_\_/\_\_\_\_

CUSTOMER CALLED: BY \_\_\_\_\_

DATE \_\_\_\_\_ TIME \_\_\_\_\_

The Reynolds and Reynolds Company ERMZRNIVE F2001 Rev. 7.1.16 CC219280 Q (08/16)

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CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR <b>KIMBERLY EARLEY 150478</b>	TAG NO. <b>278</b>	INVOICE DATE <b>10/31/24</b>	[REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE <b>97,680</b>	COLOR <b>SATIN STEEL</b>
[REDACTED]	YEAR/MAKE/MODEL <b>20/CHEVROLET TRUCK/SILVERADO/1500 4W</b>			DELIVERY DATE <b>03/25/20</b>
<b>IJAMSVILLE, MD</b>	VEHICLE I.D. NO. [REDACTED]			DELIVERY MILES <b>12</b>
[REDACTED]	F.T.E. NO.		P.O. NO.	SELLING DEALER NO.
[REDACTED]	[REDACTED]		[REDACTED]	PRODUCTION DATE
[REDACTED]	[REDACTED]		R.O. DATE <b>09/06/24</b>	[REDACTED]

RESIDENCE PHONE: [REDACTED] BUSINESS PHONE: [REDACTED] COMMENTS: **E# LNR N BPP N** MO: [REDACTED]

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT	PRICE
	1	12669858	BELT 1.066 Y T014		74.09
TOTAL - PARTS					4519.17
JOB# 2 TOTALS					
LABOR					4305.00
PARTS					4519.17
JOB# 2 JOURNAL PREFIX CTCS JOB# 2 TOTAL					8824.17
JOB# 3 CHARGES					
LABOR					
J# 3	01CVZ	INFO ONLY	UNITS:	TECH(S):977700	0.00
SHAKING AND TAPPING FROM ENGINE AREA					
--- NOTE CUSTOMER HAS AN EXT WARR ---					
PARTS					
	1	11569956	BOLT 0.669 Y 29G4		9.74
	1	23129010	GASKET 1.550 Y 19G6		13.34
TOTAL - PARTS					23.08
JOB# 3 TOTALS					
PARTS					23.08
JOB# 3 JOURNAL PREFIX CTCS JOB# 3 TOTAL					23.08
JOB# 4 CHARGES					
LABOR					
J# 4	55CVCC	CAMPAIGNNO NO OPEN RECALLS	UNITS:	0.00	TECH(S):977700
WE HAVE CHECKED FOR ANY OPEN RECALLS AND THERE ARE					
NO CURRENT RECALLS OPEN FOR THIS VIN #					
THIS VEHICLE AT THIS TIME NO RECALLS PERFORMED					
JOB# 4 TOTALS					
JOB# 4 JOURNAL PREFIX CTCS JOB# 4 TOTAL					0.00
JOB# 5 CHARGES					
LABOR					
J# 5	10CVZ	OTHLOANER OUTSIDE WARR. LOANER UNITS:	TECH(S):977700		0.00
LOANER CAR PROVIDED BY OUTSIDE EXTENDED WARRANTY CO.					
LOANER CAR					
PROVIDED LOANER THROUGH OUTSIDE WARRANTY CO.					
MUST ATTACH COPY OF RENTAL BILL FOR PAYMENT					
JOB# 5 TOTALS					
JOB# 5 JOURNAL PREFIX CTCS JOB# 5 TOTAL					0.00
JOB# 6 CHARGES					
LABOR					
J# 6	70CVZ	2SILVWASH SILVER WASH	UNITS:		TECH(S):CL00
SILVER CAR WASH					
CUSTOMER REQUEST					
MACHINE WASH, HAND DRY, VACUUM INTERIOR (EXCLUDES TRUNK)					

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**NO CLAIMS WITHOUT THIS INVOICE**

**X** \_\_\_\_\_  
 CUSTOMER'S SIGNATURE

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 ( ) CHARGE ( ) CREDIT CARD

CASHIER SIGNATURE \_\_\_\_\_

PAYMENT DATE \_\_\_\_/\_\_\_\_/\_\_\_\_

CUSTOMER CALLED: BY \_\_\_\_\_

DATE \_\_\_\_\_ TIME \_\_\_\_\_

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BUSINESS PHONE [REDACTED] COMMENTS **E# LNR N BPP N** MO: [REDACTED]

AREA), CLEAN EXTERIOR WINDOWS, CLEAN WHEELS, AND APPLY TIRE DRESSING

JOB# 6 TOTALS-----  
JOB# 6 JOURNAL PREFIX CTCS JOB# 6 TOTAL 0.00

COMMENTS-----  
X0626HHW4R:BDC created 2024-09-06 09:04:00am taken by Amandeep Singh  
ZURICH  
DELETED OPERATION(S)-----  
10CVZZRENTAL RENTAL CAR

TOTALS-----

THANK YOU FOR VISITING FITZGERALD AUTO MALL OF FREDERICK

We strive to provide you with the best service experience possible. If for any reason you have outstanding questions or require assistance after your visit, we would appreciate the opportunity to assist you further. Please contact one of our Service managers, Chris Lertora or Chris Wilson  
Thank you!!

SVC DIR - Morven Beverly - 240-629-7355

TOTAL LABOR....	4305.00
TOTAL PARTS....	4542.25
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	272.54
<b>TOTAL INVOICE \$</b>	<b>9119.79</b>

BY SIGNING BELOW I AGREE TO THE TERMS AND CONDITIONS SET FORTH HERE ON.

CUSTOMER SIGNATURE \_\_\_\_\_

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DATE \_\_\_\_\_ TIME \_\_\_\_\_

The Reynolds and Reynolds Company F2001 rev. 7.1.16 CC219280 Q (06/16)