



**COPELAND CHEVROLET HYANNIS**  
 22 RIDGEWOOD AVE  
 HYANNIS, MA 02601  
 508-775-1843  
 www.copelandchevroletthyannis.com

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

CUSTOMER NO. [REDACTED]	ADVISOR <b>COLLEEN COREY</b>	581	TAG NO. [REDACTED]	INVOICE DATE <b>08/19/24</b>	INVOICE NO. [REDACTED]
MILLBURY, MA [REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE <b>44,633</b>	COLOR <b>/</b>	STOCK NO.
	YEAR / MAKE / MODEL <b>21/GMC/SIERRA 1500/4WD CREW 147"</b>			DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.	R.O. DATE <b>08/05/24</b>	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS			<b>MO: [REDACTED]</b>

LABOR & PARTS-----  
 J# 1 51CVZ01      BODY ELECT CONCERN      TECH(S):591      0.00  
 CUSTOMER STATES FRONT CAMERA NOT WORKING PLEASE CHECK  
 Verified the customers concern, scanned for codes has B399A  
 for the front grille camera, inspected and found the  
 connector for the camera was not seated all the way and  
 backed out  
 Installed the connector correctly, cleared code and tested  
 operation  
 JOB # 1 TOTAL LABOR & PARTS      0.00

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 J# 2 00CVZ00      INFO LINE      TECH(S):591      0.00  
 DAMAGE PASSENGER REAR IN FRONT OF TIRE-HOSE AND WIRE CLAMPS  
 NOT SECURE SPOKE TO CRAIG  
 inspected wire clamps and found one zip tie is broken near  
 the alternator and the hose clamp is correct installed , has  
 normal open side  
 installed new ziptie at the alternator bracket  
 JOB # 2 TOTAL LABOR & PARTS      0.00

ESTIMATE-----  
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING  
 ORIGINAL ESTIMATE OF      \$0.00 (+TAX)  
 TOTALS-----

The Miscellaneous Charge on your repair order is applied to environmental fees for the proper disposal of oil, tires, antifreeze, and other products your vehicle uses. It is 7% of your repair costs with a maximum charge of \$22.95. Unfortunately, it is not possible to itemize these charges. We at Copeland Chevrolet THANK YOU for your understanding and your business.	TOTAL LABOR....	0.00
	TOTAL PARTS....	0.00
	TOTAL SUBLET...	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00

Schedule service appointments online at:  
[www.copelandchevroletthyannis.com](http://www.copelandchevroletthyannis.com). This allows customers to schedule service appointments online 24/7, review your service history, and much more!  
 ALL special order parts will be returned in 30 days.  
 A restocking fee of 35 percent will be charged to any special order parts returned.

**TOTAL INVOICE \$ 0.00**

**GUARANTEE**  
**GENUINE CHEVROLET PARTS ARE COVERED 12 MONTHS, UNLIMITED MILEAGE WHEN INSTALLED BY THE DEALER**

CASH       CREDIT CARD  
 CHECK       CHARGE / AR  
 SERVICE CONTRACT

CUSTOMER SIGNATURE \_\_\_\_\_