

FLAGSTAFF



CHEVROLET

1118 W Highway 66 • P.O. Box 1909 • Flagstaff, AZ 86001 • (928) 774-2794 • www.flagchevy.com

44510 AHB



Totals

| | Amount |
|------------------|------------|
| Parts | \$5,469.56 |
| Shop Charge | \$60.00 |
| SalesTax | \$514.74 |
| Labor | \$3,723.00 |
| Parts-Other | \$77.04 |
| Total Amount Due | \$9,844.34 |
| <hr/> | |
| Amount Due | \$9,844.34 |

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list on non-GM parts is available to you upon request.

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence, or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

X _____
 CUSTOMER SIGNATURE

X _____
 (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON
 (DATE)



| Line | Op-Code | Fail Code | Tech | Hours | Type | Amount |
|------|-------------|----------------|------|-------|-----------------------|-------------------|
| A | Continued | | | | | |
| | Part Number | Description | | Qty. | Unit Price | Ext. Price |
| | 85136335 | HOSE | | 1 | \$143.52 | \$143.52 |
| | 85015807 | BLOCK | | 1 | \$112.56 | \$112.56 |
| | 12639087 | MANIFOLD | | 1 | \$316.91 | \$316.91 |
| | 12669858 | BELT | | 1 | \$67.28 | \$67.28 |
| | 12658178 | BELT KIT | | 1 | \$89.84 | \$89.84 |
| | 19420611 | ENGINE,REMANUF | | 1 | \$3,791.32 | \$3,791.32 |
| | | CLEAN CORE | | 1 | \$7,000.00 | \$7,000.00 |
| | | DIRTY CORE | | -1 | \$7,000.00 | -\$7,000.00 |
| | 12623437 | GASKET | | 1 | \$12.75 | \$12.75 |
| | 85608074 | MOUNT | | 1 | \$131.24 | \$131.24 |
| | 85575814 | RADIATOR | | 1 | \$520.10 | \$520.10 |
| | 12735811 | PF63 FILTER | | 1 | \$10.93 | \$10.93 |
| | | | | | Parts Total... | \$5,546.60 |
| | | | | | Line Total... | \$9,269.60 |

Technician Summary

| ID | Technician | License | Lines |
|-----|------------|---------|-------|
| A71 | Jose Parra | | A |

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IF YOU RECEIVE A G M SURVEY AND ARE UNABLE TO FILL IT OUT "COMPLETELY SATISFIED" PLEASE CONTACT RICHARD KNIGHT S.M. OR BILLY LOPEZ A.S.M. AT 1-800-828-1500 THANK YOU!

| Line | Op-Code | Fail Code | Tech | Hours | Type | Amount |
|------------|--|-----------|------|-------|----------|------------|
| A | 10 | | A71 | | Customer | \$3,723.00 |
| Concern | CUSTOMER STATES - VEHICLE SHUT DOWN WHILE DRIVING AND CANNOT START. PRIOR VEHICLE WAS SHUTTING DOWN WHEN CAME TO A STOP. VEHICLE HAS LOOSE BOLT CLOSE TO THE ALTERNATOR. | | | | | |
| Cause | CONFIRMED CUSTOMER CONCERN OF NO CRANK NO START. WITH TEST LIGHT TESTED BATTERY FUSE TERMINAL GOING TO STARTER AND FOUND FUSE WAS BLOWN, STARTER FUSE BEING BLOWN CAN BE CAUSED BY ENGINE MECHANICAL FAILURE. CHECKED ALL PULLEYS FOR SEIZED CONDITION AND FOUND ALL PULLEYS ARE OKAY. WITH RACHET WAS GOING TO TURN OVER ENGINE BY HAND AND FOUND ENGINE WOULD NOT ROTATE AT ALL. VEHICLE NEEDS NEW ENGINE ASSEMBLY DUE TO CRANK BEARING FAILURE CAUSING ENGINE TO SEIZE. WOULD ALSO RECOMMEND NEW RADIATOR, ENGINE OIL COOLER LINES AND BATTERY FUSE BLOCK. REFER TO BULLETIN #22-NA-074 FOR RADIATOR AND OIL COOLER LINE REPLACEMENT. DIAG: 1.0 R/R: 26.6 | | | | | |
| Correction | REMOVED AND REPLACED ENGINE ASSEMBLLY, RADIATOR, INTAKE MANIFOLD AND ENGINE OIL COOLER LINES. PERFORMED OIL CHANGE AND TOPPED OFF COOLANT. TEST DROVE VEHICLE. | | | | | |

| Part Number | Description | Qty. | Unit Price | Ext. Price |
|-------------|-------------|------|------------|------------|
| 12682391 | GASKET | 2 | \$1.12 | \$2.24 |
| 12626354 | GASKET | 8 | \$3.58 | \$28.64 |
| 12657093 | GASKET | 2 | \$18.21 | \$36.42 |
| 85015807 | BLOCK | 1 | \$112.56 | \$112.56 |
| 19432331 | DEXOS0W20 | 8 | \$9.63 | \$77.04 |
| 12346290 | COOLANT | 2 | \$27.90 | \$55.80 |
| 15035747 | SEAL | 1 | \$19.70 | \$19.70 |
| 15077362 | SEAL | 1 | \$17.75 | \$17.75 |

BLASTAR CHEVROLET

1118 W HWY 88

HOUSTON TX 77001

11 27 88

05 20 88

CREDIT CARD

VEHICLE

XXXXXX

1234

Network

1234

Batch

1234

Account

1234

Mode

1234

CUSTOMER COPY

FLAGSTAFF CHEVROLET
1118 W HWY 66
FLAGSTAFF, AZ 86001

08/20/2024

15700

CREDIT CARD

[REDACTED]

VISA

[REDACTED]

| | | |
|----------------|------------|------------|
| Card # | [REDACTED] | 8 |
| Network: | [REDACTED] | [REDACTED] |
| SEQ #: | | 10 |
| Batch #: | | 244 |
| INVOICE | | 10 |
| Approval Code: | | 151027 |
| Entry Method: | | Manual |
| Mode: | | Online |

SALE AMOUNT \$1231.79

CUSTOMER COPY