

INVOICE

Invoice #: [REDACTED]

Tag #: [REDACTED]

LITHIA

LITHIA CHEVROLET GMC
OF HELENA #146 & #278

1501 CEDAR STREET · HELENA, MT 59601
PHONE: (406) 442-9001 · FAX: (406) 495-3076

Bus: [REDACTED] Customer: [REDACTED]

Cell: [REDACTED] Email: [REDACTED] Service Advisor: 277955 Benjamin Gregor

REMIT PAYMENT TO: LITHIA MOTORS SUPPORT SERVICES
PO BOX 679811, Dallas, TX 75267-9811

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
G9K/METALL	20	CHEVROLET SILVERADO	[REDACTED]		59957	59961			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	BOOKED
26MAR20			14:00 08JUN24		0.00	CASH	03JUL24	08:51 08JUN24	17:06 03JUL24

OPTIONS: SOLD [REDACTED] NG:6.2 LITER

We Sell Tires
Call For a Quote
[406] 442-9001

**DOES YOUR VEHICLE
NEED A SPA DAY?**



**CALL TO SET UP YOUR
APPOINTMENT TODAY**

LINE OPCODE TECH TYPE HOURS

[REDACTED] CREATED 2024-06-08
08:46:56AM TAKEN BY BE NJAMIN
GREGORY

LIST NET TOTAL

Thank you for trusting us with your vehicle!
As you are probably aware, GM will be sending
you a follow-up survey within the next 7-10
days. It was our goal to earn a perfect
rating! If you do not feel that way please
feel free to contact our Service Manager -
Brad Smillie. Thanks again for your business!



GMC

"I acknowledge notice and oral approval of an increase in the original estimated price.
Signature or initials"

STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT

In the course of servicing, OE equivalent parts may be used.
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C § 1 et. seq. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.

CUSTOMER SIGNATURE

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

DESCRIPTION	LABOR AMOUNT	0.00
	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES	0.00
	TOTAL CHARGES	0.00
	ADJUSTMENTS	0.00
SALES TAX	0.00	
PLEASE PAY THIS AMOUNT	0.00	

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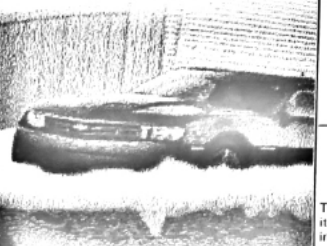
Bus: [REDACTED] Customer # [REDACTED] home [REDACTED] Service Advisor: 277955 Benjamin Gregor

Cell:	Color	Year	Make/Model	Year	License	Mileage In	Mileage Out				
G9K/METALL	20	CHEVROLET SILVERADO	[REDACTED]	[REDACTED]	59957	59961					
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	BOOKED		
26MAR20	[REDACTED]	14:00	08JUN24		0.00	CASH	03JUL24	08:51	08JUN24	17:06	03JUL24
OPTIONS: SOLD	ENG:6.2 LITER										

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DOES YOUR VEHICLE NEED A SPA DAY?



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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	FRT	SHP/HDLG					(N/C)
-1			CORE RETURN				(N/C)
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A:							0.00
CUSTER CONCERN FOUND TRUCK WOULD NOT TURN OVER AT ALL SO I CHECKED MY BATTERY I HAD 12.5 VOLTS AT MY BATTERY THAN I CHECKED MY BATTERY FUSE BLOCK FOUND THAT MY STARTER FUSE IS BLOWN I SUSPECT THAT ENGINE IS LOCKED UP SO I BROUGHT IN SHOP AND LIFTED AND TRIED TO TURN ENGINE OVER WITH BIG BREAKER BAR ON THE CRANK BOLT AM NOT ABLE TO TURN ENGINE OVER SO I REMOVED ENGINE OIL FILTER AND CUT OPEN FOUND THAT FILTER WAS FULL OF METAL LARGE METAL CHUNKS IN FILTER SUSPECT A ROD BEARING DESTROYED AND LOCKED ENGINE UP REC REPLACEMENT OF ENGINE, RADIATOR OIL COOLER LINES AND FUSE BLOCK ALSO FOUND BULLETTINS 18-NA-073 AND 22-NA-074 FOR ENGINE REPLACEMENT GUIDELINE AND REPLACING RADIATOR AND OIL COOLER LINES EVACUATED AC SYSTEM THAN I ACCESSED AND REPLACED ENGINE AND ALL RELATED COMPONENTS TORQUED ALL FASTENERS TO MANUFACTURE SPECS FILLED OIL REPLACED ENGINE OIL COOLER LINES AND RADIATOR PERFORMED VAC AND FILL FOR COOLING SYSTEM RECHARGED AC SYSTEM USING [REDACTED] WAS NOT ABLE TO GET PRINT OUT DUE TO THE PRINTER ON MACHINE BEING BROKEN I FIRED TRUCK UP AND TEST DROVE VERIFIED NO FURTHER ISSUES AS OF NOW PERFORMED CKP VARIATION LEARN OLD ENGINE SERIAL NUMBER [REDACTED] NEW ENGINE SERIAL NUMBER [REDACTED]							

B	MULTI-POINT INSPECTION						(N/C)
VI	VI	ICM					0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B:							0.00

C**	GREEN REPAIR ORDER PROCESSING AND STORAGE FEE						(N/C)
	NWD NO WORK DONE AT THIS TIME						0.00
	9999	ICM					
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C:							0.00
DOC *****							

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	TOTAL CHARGES	
	ADJUSTMENTS	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	
		TOTALS

THANK

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OPTIONS: SOLD	NG 6.2 LITER							17:06
								03JUL2

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LINE OPCODE TECH TYPE HOURS LIST NET TOTAL
A C/S: CUSTOMER STATES HE WAS TOWING, WHEN VEHICLE SPUTTERED, FOLLOWED
BY A LOUD CLUNK. LOW OIL PRESSURE LIGHT CAME ON, AND ENGINE
DIED. TOWED IN
CAUSE: DIAG
DIAG ENGINE PERFORMANCE DIAGNOSIS (RUNNING ROUGH,
OTHER)



(N/C)
(N/C)
(N/C)
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LABOR AMOUNT	
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GAS, OIL, LUBE	
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MISC. CHARGES	
TOTAL CHARGES	
ADJUSTMENTS	
SALES TAX	
PLEASE PAY THIS AMOUNT	