



BAR # AG080143

**MICHAEL STEAD
CADILLAC**
2390 N. MAIN ST.
WALNUT CREEK, CALIFORNIA 94596
(925) 934-9300



Mr. Goodenough

US EPA ID # CAD981442890

CELL: [REDACTED]

CUSTOMER NO.	ADVISOR DAVID JOHNS	TAG NO. 292	B205	INVOICE DATE 07/31/24	[REDACTED]
[REDACTED]	LABOR RATE	LICENSE NO.	MILEAGE 82,862	COLOR CRYSTAL WHI	STOCK NO. 6549
ALAMO, CA	YEAR / MAKE / MODEL 21/CADILLAC TRUCK/ESCALADE ESV/4DR S	DELIVERY DATE 02/20/21		DELIVERY MILES 17	
[REDACTED]	VEHICLE I.D. NO.	SELLING DEALER NO.		PRODUCTION DATE	
[REDACTED]	R.T.E. NO.	P.O. NO.	R.O. DATE 07/08/24	REPRINT# 1	
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			

MO: [REDACTED]

LABOR & PARTS			
J# 1 11CVZ-C2	ENGINE NOISE CONCERN	TECH(S):550	579.90
CUSTOMER REPORTS;ENGINE NOISE WHEN ACCELERATING... INSPECT AND ADVISE (J) ...POSS CPP TEST DROVE VEHICLE. VERIFIED CUSTOMER CONCERN OF NOISE WHILE ACCELERATING. FOUND VEHICLE MISFIRING ON CYLINDER 2. NEED ADDITIONAL TEAR DOWN TIME TO VERIFY DAMAGED LIFTER PRESENT. CUSTOMER AUTHORIZED TEAR DOWN TIME. REMOVED BANK 2 CYLINDER HEAD. FOUND LOCKED CYLINDER 2 EXHAUST AFM LIFTER. FOUND CAMSHAFT SCORRING PRESENT AS WELL. RECOMMEND REPLACEMENT OF CAMSHAFT, ALL LIFTERS AND CYLINDER 2 EXHAUST PUSH ROD. TEST DROVE VEHICLE. VERIFIED CUSTOMER CONCERN OF NOISE WHILE ACCELERATING. FOUND VEHICLE MISFIRING ON CYLINDER 2. NEED ADDITIONAL TEAR DOWN TIME TO VERIFY DAMAGED LIFTER PRESENT.			
JOB # 1 TOTAL LABOR & PARTS			579.90
J# 2 00CVZ-FREE	FREE MULTIPOINT INSP	TECH(S):550	INTERNAL
PERFORM 17 POINT VEHICLE INSPECTION PER CHECKLIST INCLUDES INSPECT FLUID LEVELS; CHECK STEERING, SUSPENSION, WIPER BLADES, EXHAUST, UNDERCARRIAGE, BELTS & HOSES AND SET TIES PRESSURES (B) PERFORMED MPVI			
JOB # 2 TOTAL LABOR & PARTS			0.00
J# 3 18CVZ-20	TIRE PRESSURE CHECK	TECH(S):550	INTERNAL
INSPECT AND ADJUST TIRE PRESSURES TO MANUFACTURER'S SPECS You consent to receiving texts from us on your cell phone at the number you have provided. You agree that we may contact you regarding service updates or offers via text. If you do not agree, you may provide a landline PER CALIFORNIA ARB MANDATE RF-35,LF-35,RR-35,LR-35			
JOB # 3 TOTAL LABOR & PARTS			0.00
J# 4 37CVZ-R3	SEAT BELT CONCERN	TECH(S):550	WARRANTY
PLEASE UNTWIST SEAT BELTA IN REAR			
JOB # 4 TOTAL LABOR & PARTS			0.00
J# 5+44CVZ-C3	SERV CONTRACT RENTAL	TECH(S):108	INTERNAL
CUSTOMER REQUESTS; SERVICE CONTRACT RENTAL VEHICLE. WE WILL CONTACT YOUR SERVICE CONTRACT COMPANY AND ASK THEM TO PROVIDE AS MUCH RENTAL REIMBURSEMENT AS POSSIBLE. PLEASE NOTE, THAT THE SERVICE CONTRACT COMPANY MAY COVER			

WARNING

Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. These chemicals are contained in many vehicle components and replacement parts, vehicle fluids, and paints and materials used to maintain vehicles, including, but not limited to, fuel, oil, batteries, brakes, and wheel balancing weights. When you service, clean or maintain your car you will be exposed to listed chemicals contained in used oil, waste and replacement fluids, fumes, grease, grime, touch-up paint, certain replacement parts, and particulates from component wear. When we service your car, we will return used components to your upon request. Used parts and components contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

To minimize your exposure when servicing, maintaining or cleaning your vehicle: 1) work in a well ventilated area; 2) do not smoke, drink or eat while working; 3) wash your hands when finished or when taking a break; and 4) follow all manufacturer instructions pertaining to proper use and maintenance of motor vehicles and vehicle components.

(Posted in accordance with Proposition 65 in Cal. Health & Safety Code §25249.5 et seq.)
For further information about Proposition 65:
<http://www.oehha.org/prop65.html>

WASC 1-2020-1 American Solutions for Business (510) 539-0066 • id15757-24



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CADILLAC
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(925) 934-9300



Mr. Goodwin

US EPA ID # CAD981442890

CELL: [REDACTED]

Customer information form including fields for Customer No., Advisor (DAVID JOHNS), Tag No. (B205), Invoice Date (07/31/24), Labor Rate, License No., Mileage (82,862), Color (CRYSTAL WHI), Stock No. (6549), Year/Make/Model (21/CADILLAC TRUCK/ESCALADE ESV/4DR S), Delivery Date (02/20/21), Delivery Miles (17), Vehicle ID No., Selling Dealer No., Production Date, R.O. Date (07/08/24), Reprint # (1), Residence Phone, Business Phone, and Comments.

NONE OR POSSIBLY ONLY SOME OF THE RENTAL DAYS.
PLEASE NOTE, THAT THE SERVICE CONTRACT COMPANY MAY ONLY COVER OF PORTION OF THE RENTAL COST PER DAY.
PLEASE NOTE, THAT YOU WILL BE DIRECTLY RESPONSIBLE FOR ANY PORTION OR ALL OF THE RENTAL COSTS WHICH YOUR SERVICE CONTRACT COMPANY DOES NOT AUTHORIZE.
PLEASE SIGN BELOW THAT YOU HAVE READ THE ABOVE, AND THAT YOU AGREE TO PAY FOR ALL OF THE RENTAL COSTS THAT YOUR SERVICE CONTRACT COMPANY DOES NOT AUTHORIZE.
YES, I AGREE TO PAY THE ABOVE CHARGES, IF THEY SHOULD OCCUR.
X.....

JOB # 5 TOTAL LABOR & PARTS 0.00

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$289.95 (+TAX)
APPROVED ADDITIONAL COST OF \$1740.00 FOR TOTAL ESTIMATE OF \$2029.95 (+TAX) ON 07/08/24 AT 11:12a
BY JACKIE 477-9433 COMMENTS ADDITIONAL DIAGNOSIS-REMOVE RIGHT/BANK II CYLINDER HEAD
APPROVED ADDITIONAL COST OF \$2319.95 FOR TOTAL ESTIMATE OF \$4349.90 (+TAX) ON 07/11/24 AT 03:28p
BY JACKIE 477-9433 COMMENTS CAMSHAFT/LIFTER REPAIR
COMMENTS-----
CADILLAC PROTECTION PLAN

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WASC 1-02004-1 American Solutions for Business (610) 538-0666 - 1/11/27/24



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MICHAEL STEAD CADILLAC
2390 N. MAIN ST.
WALNUT CREEK, CALIFORNIA 94596
(925) 934-9300



Mr. Goodwrench

US EPA ID # CAD981442890

CELL: [REDACTED]

Table with customer and vehicle information including: CUSTOMER NO., ADVISOR (DAVID JOHNS), TAG NO. (292 B205), INVOICE DATE (07/31/24), LABOR RATE, LICENSE NO., MILEAGE (82,862), COLOR (CRYSTAL WHI), STOCK NO. (6549), YEAR / MAKE / MODEL (21/CADILLAC TRUCK/ESCALADE ESV/4DR S), DELIVERY DATE (02/20/21), DELIVERY MILES (17), VEHICLE I.D. NO., SELLING DEALER NO., PRODUCTION DATE, F.I.E. NO., P.O. NO., R.O. DATE (07/08/24), REPRINT# (1), BUSINESS PHONE, COMMENTS, MO.

TOTALS table with columns for item description and amount. Includes: GM Goodwrench Limited Lifetime Service Guarantee, TOTAL LABOR (579.90), TOTAL PARTS (0.00), TOTAL SUBLET (0.00), TOTAL G.O.G. (0.00), TOTAL MISC CHG. (0.00), TOTAL MISC DISC (0.00), TOTAL TAX (0.00), TOTAL INVOICE \$ (579.90).

CUSTOMER SIGNATURE
***** DUPLICATE INVOICE *****

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MSC 1-0204-1 American Solutions for Business (510) 536-6666 1/11/15 7:24