

<b>REPAIR ORDER - AUDIT</b>			Work Phone	R/O Open Date	R/O Number
			[REDACTED]	12/21/21	[REDACTED]
[REDACTED]			Home Phone	R/O Close Date	Receipt No
			[REDACTED]	12/30/21	Original
[REDACTED]			Body	Mileage In	Mileage Out
				13745	13762
YEAR	MAKE	Model	License Number	Service Advisor	
2021	CADILLAC	ESCALADE ESV		MICHAEL ANGELO CRA [REDACTED]	
Vehicle Identification Number		Color	Account No	Delivery Date	In-Service Date
[REDACTED]		GRAY			12/21/21

Cell: [REDACTED]

#1 - MR TRANS: TRANSMISSION DIAGNOSIS/REPAIR (NOT SHIFTING PROPER LY, LEAKS, OTHER)  
 C/S: CUST STATES TRANSMISSION SHIFTS HARD WHEN SWI TCHES GEARS  
 Caused by  
 unable to dupl  
 unable to verify no codes shifts normal at this time.

C

#2 - MR SUSP: SUSPENSION DIAGNOSIS/REPAIR  
 C/S: CUST STATES WHEN TURNING LEFT HEARS CLICKING NOISE  
 Caused by  
 unable to dupl  
 unable to verify no abnormal noise heard

C

#3 - MR TPM: TIRE REPAIR/TIRE PRESSURE WARNING LAMP ILLUMINATIO N  
 C/S: CUST STATES ON STAR SENDS ALERT TIRES LOW AND THERE ARE FINE  
 Caused by  
 unable to verify  
 unable to verify no codes tpms read to specs

C

#4 - MR RECALL: RECALL  
 C/S: RECALL check gm for open recalls all recalls closed  
 Caused by  
 done

C

#5 - MR BRAKES: BRAKE SYSTEM DIAGNOSIS/ABS  
 C/S: CUSTOMER STATES WHEN BACKING UP TRUCK WILL AP PLY AUTOMATIC BRAKING SYSTEM LIKE IT DETECTS A

C

	INTERNAL	SERVICE CONT.	WARRANTY	CUSTOMER	COST
LABOR					
PARTS					
DEDUCTIBLE					
SUBLET					
SHOP SUPPLIES					
HAZARDOUS MATERIALS					
SALES TAX OR TAX I.D.					
SPECIAL ORDER DEPOSIT					
DISCOUNTS					



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		GRAY			12/21/21

Line	2	12/27/21	Tech 694	Start 14:14	End 14:36	Hours	.40
Line	3	12/24/21	Tech 694	Start 7:38	End 9:14	Hours	1.60
Line	3	12/27/21	Tech 694	Start 14:14	End 14:37	Hours	.40
Line	4	12/24/21	Tech 694	Start 7:38	End 9:14	Hours	1.60
Line	4	12/27/21	Tech 694	Start 14:14	End 14:37	Hours	.40
Line	5	12/24/21	Tech 694	Start 7:38	End 9:14	Hours	1.60
Line	5	12/27/21	Tech 694	Start 14:14	End 14:37	Hours	.40
Line	6	12/27/21	Tech 694	Start 14:14	End 14:38	Hours	.40
Line	7	12/24/21	Tech 694	Start 7:39	End 9:14	Hours	1.60
Line	7	12/27/21	Tech 694	Start 14:14	End 14:38	Hours	.40
Line	8	12/24/21	Tech 694	Start 7:39	End 9:14	Hours	1.60
Line	8	12/27/21	Tech 694	Start 14:14	End 14:38	Hours	.40
Line	10	12/24/21	Tech 694	Start 7:39	End 9:14	Hours	1.60
Line	10	12/27/21	Tech 694	Start 14:14	End 14:39	Hours	.40

Account	Description	Control	Reference	Amount
	WARR CLM LBR MECH			-91.75
	WORK IN PROCESS - SRV			-20.00
	C/S WAR CLM LBR MECH			20.00
	P&A WARR CLAIMS			-72.82
	C/S P&A WARR CLAIMS			35.75
	P & A INVENTORY			-35.75
	FREIGHT, POSTAGE, SHIP PRT			-12.78
	WARRANTY CLAIMS			177.35

	INTERNAL	SERVICE CONT.	WARRANTY	CUSTOMER	COST
LABOR			91.75		20.00
PARTS			85.60		48.53
DEDUCTIBLE					
SUBLET					
SHOP SUPPLIES					
HAZARDOUS MATERIALS					
SALES TAX OR TAX I.D.					
SPECIAL ORDER DEPOSIT					
DISCOUNTS					
			177.35		68.53