

FLAGSTAFF



CHEVROLET

1118 W Highway 66 • P.O. Box 1909 • Flagstaff, AZ 86001 • (928) 774-2794 • www.flagchevy.com

ITV



[REDACTED] [REDACTED] NORTH LAS VEGAS, NV [REDACTED]		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
		[REDACTED]	76570	76580	05/28/24 16:49	08/20/24	[REDACTED]
VEHICLE DESCRIPTION					TAG NO.	STATUS	
2020 CHEVROLET SILVERADO (BLACK)					[REDACTED]	COMPLETE	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	08/29/20	[REDACTED]	[REDACTED]	Cash
CELL	PHONE 2	PHONE 3	STOCK NO.	SERV. ADV.		RO COMMENT	
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	LEVI CONERY (A84)			

Totals

	Amount
Parts	\$5,469.56
Shop Charge	\$60.00
SalesTax	\$514.74
Labor	\$3,723.00
Parts-Other	\$77.04
Total Amount Due	\$9,844.34
Amount Due	\$9,844.34

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list on non-GM parts is available to you upon request.

On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence, or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

X _____
CUSTOMER SIGNATURE

X _____
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON
(DATE)

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[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	LEVI CONERY (A84)			[REDACTED]	

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A	Continued					
	Part Number	Description	Qty.	Unit Price	Ext. Price	
	85136335	HOSE	1	\$143.52	\$143.52	
	85015807	BLOCK	1	\$112.56	\$112.56	
	12639087	MANIFOLD	1	\$316.91	\$316.91	
	12669858	BELT	1	\$67.28	\$67.28	
	12658178	BELT KIT	1	\$89.84	\$89.84	
	19420611	ENGINE,REMANUF	1	\$3,791.32	\$3,791.32	
		CLEAN CORE	1	\$7,000.00	\$7,000.00	
		DIRTY CORE	-1	\$7,000.00	-\$7,000.00	
	12623437	GASKET	1	\$12.75	\$12.75	
	85608074	MOUNT	1	\$131.24	\$131.24	
	85575814	RADIATOR	1	\$520.10	\$520.10	
	12735811	PF63 FILTER	1	\$10.93	\$10.93	
		Parts Total...			\$5,546.60	
		Line Total...			\$9,269.60	

Technician Summary		
ID	Technician	License
A71	Jose Parra	
		Lines
		A

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CHEVROLET

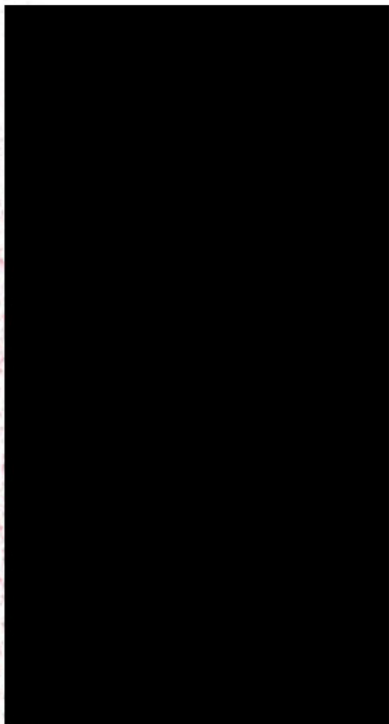
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[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	LEVI CONERY (A84)		[REDACTED]		

IF YOU RECEIVE A G M SURVEY AND ARE UNABLE TO FILL IT OUT "COMPLETELY SATISFIED" PLEASE CONTACT RICHARD KNIGHT S.M. OR BILLY LOPEZ A.S.M. AT 1-800-828-1500 THANK YOU!

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A	10		A71		Customer	\$3,723.00
Concern	CUSTOMER STATES - VEHICLE SHUT DOWN WHILE DRIVING AND CANNOT START. PRIOR VEHICLE WAS SHUTTING DOWN WHEN CAME TO A STOP. VEHICLE HAS LOOSE BOLT CLOSE TO THE ALTERNATOR.					
Cause	CONFIRMED CUSTOMER CONCERN OF NO CRANK NO START. WITH TEST LIGHT TESTED BATTERY FUSE TERMINAL GOING TO STARTER AND FOUND FUSE WAS BLOWN, STARTER FUSE BEING BLOWN CAN BE CAUSED BY ENGINE MECHANICAL FAILURE. CHECKED ALL PULLEYS FOR SEIZED CONDITION AND FOUND ALL PULLEYS ARE OKAY. WITH RACHET WAS GOING TO TURN OVER ENGINE BY HAND AND FOUND ENGINE WOULD NOT ROTATE AT ALL. VEHICLE NEEDS NEW ENGINE ASSEMBLY DUE TO CRANK BEARING FAILURE CAUSING ENGINE TO SEIZE. WOULD ALSO RECOMMEND NEW RADIATOR, ENGINE OIL COOLER LINES AND BATTERY FUSE BLOCK. REFER TO BULLETIN #22-NA-074 FOR RADIATOR AND OIL COOLER LINE REPLACEMENT.					
	DIAG: 1.0					
	R/R: 26.6					
Correction	REMOVED AND REPLACED ENGINE ASSEMBLLY, RADIATOR, INTAKE MANIFOLD AND ENGINE OIL COOLER LINES. PERFORMED OIL CHANGE AND TOPPED OFF COOLANT. TEST DROVE VEHICLE.					

Part Number	Description	Qty.	Unit Price	Ext. Price
12682391	GASKET	2	\$1.12	\$2.24
12626354	GASKET	8	\$3.58	\$28.64
12657093	GASKET	2	\$18.21	\$36.42
85015807	BLOCK	1	\$112.56	\$112.56
19432331	DEXOS0W20	8	\$9.63	\$77.04
12346290	COOLANT	2	\$27.90	\$55.80
15035747	SEAL	1	\$19.70	\$19.70
15077362	SEAL	1	\$17.75	\$17.75



FLAGSTAFF CHEVROLET
1118 W HWY 66
FLAGSTAFF, AZ 86001

08/20/2024

11:57:08

CREDIT CARD

VISA SALE

Card #

Network:

SEQ #:

Batch #:

INVOICE

Approval Code:

Entry Method:

Mode:



SALE AMOUNT

\$1231.79

CUSTOMER COPY