

INVOICE

Invoice # [REDACTED]

Tag # [REDACTED]

LITHIA
LITHIA CHEVROLET GMC
OF HELENA #146 & #278

1501 CEDAR STREET · HELENA, MT 59601
PHONE: (406) 442-9001 · FAX: (406) 495-3076

HELENA, MT

Home: [REDACTED] Bus: [REDACTED]

Customer # [REDACTED]

Cell: [REDACTED] Email: [REDACTED] Service Advisor: 277955 Benjamin Gregor

REMIT PAYMENT TO: LITHIA MOTORS SUPPORT SERVICES
PO BOX 679811, Dallas, TX 75267-9811

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
G9K/METALL	20	CHEVROLET SILVERADO	[REDACTED]		59957	59961			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	BOOKED
26MAR20			14:00 08JUN24		0.00	CASH	03JUL24	08:51 08JUN24	17:06 03JUL24

OPTIONS: SOLD-STK:LG199732 ENG:6.2 LITER

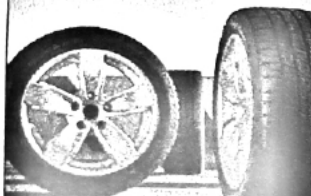
LINE OPCODE TECH TYPE HOURS

#599G CREATED 2024-06-08
08:46:56AM TAKEN BY BE NJAMIN GREGORY

LIST NET TOTAL

Thank you for trusting us with your vehicle! As you are probably aware, GM will be sending you a follow-up survey within the next 7-10 days. It was our goal to earn a perfect rating! If you do not feel that way please feel free to contact our Service Manager - Brad Smillie. Thanks again for your business!

We Sell Tires
Call For a Quote
[406] 442-9001



DOES YOUR VEHICLE
NEED A SPA DAY?



CALL TO SET UP YOUR
APPOINTMENT TODAY



GMC

"I acknowledge notice and oral approval of an increase in the original estimated price. Signature or initials"

STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT

In the course of servicing, OE equivalent parts may be used.

The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C § 1 et. seq. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.

CUSTOMER SIGNATURE

ON BEHALF OF SERVING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

FORMER - 04-01-01, GENERAL MANAGER OR SA/TECHNICIAN (FORMER) (04-1)

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
ADJUSTMENTS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

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LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

1 FRT SHP/HDLG
-1 12690558 CORE RETURN (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: (N/C)
 59957 DIAG SPLIT TIME EVENLY BETWEEN 176571 & 163453 - VERIFIED 0.00
 CUSTER CONCERN FOUND TRUCK WOULD NOT TURN OVER AT ALL SO I CHECKED MY
 BATTERY I HAD 12.5 VOLTS AT MY BATTERY THAN I CHECKED MY BATTERY FUSE
 BLOCK FOUND THAT MY STARTER FUSE IS BLOWN I SUSPECT THAT ENGINE IS
 LOCKED UP SO I BROUGHT IN SHOP AND LIFTED AND TRIED TO TURN ENGINE OVER
 WITH BIG BREAKER BAR ON THE CRANK BOLT AM NOT ABLE TO TURN ENGINE OVER
 SO I REMOVED ENGINE OIL FILTER AND CUT OPEN FOUND THAT FILTER WAS FULL
 OF METAL LARGE METAL CHUNKS IN FILTER SUSPECT A ROD BEARING DESTROYED
 AND LOCKED ENGINE UP REC REPLACEMENT OF ENGINE, RADIATOR OIL COOLER
 LINES AND FUSE BLOCK ALSO FOUND BULLETINS 18-NA-073 AND 22-NA-074 FOR
 ENGINE REPLACEMENT GUIDELINE AND REPLACING RADIATOR AND OIL COOLER
 LINES EVACUATED AC SYSTEM THAN I ACCESSED AND REPLACED ENGINE AND ALL
 RELATED COMPONENTS TORQUED ALL FASTENERS TO MANUFACTURE SPECS FILLED
 OIL REPLACED ENGINE OIL COOLER LINES AND RADIATOR PERFORMED VAC AND
 FILL FOR COOLING SYSTEM RECHARGED AC SYSTEM USING 1234YF WAS NOT ABLE
 TO GET PRINT OUT DUE TO THE PRINTER ON MACHINE BEING BROKEN I FIRED
 TRUCK UP AND TEST DROVE VERIFIED NO FURTHER ISSUES AS OF NOW PERFORMED
 CKP VARIATION LEARN OLD ENGINE SERIAL NUMBER K1193260JC4X3607 NEW
 ENGINE SERIAL NUMBER T1231659L92X0970

B MULTI-POINT INSPECTION VI VI

176571 ICM PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: (N/C) 0.00

C** GREEN REPAIR ORDER PROCESSING AND STORAGE FEE NWD NO WORK DONE AT THIS TIME

9999 ICM PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: (N/C) 0.00

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DEALER GENERAL MANAGER OR AUTHORIZED PERSON DATE

DESCRIPTION	LABOR AMOUNT	TOTALS
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
ADJUSTMENTS		
SALES TAX		
PLEASE PAY THIS AMOUNT		

THANK

