INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

May 2, 2024

[redacted]
[redacted]
Laguna Beach, CA [redacted]

RE: Repurchase Approval

Dear [redacted]:

General Motors has **approved** the repurchase of your 2021 Cadillac Escalade ESV, VIN: [redacted]. We are disappointed that your vehicle did not meet your expectations. Our goal is to ensure the process of repurchasing your vehicle is as quick and easy as possible.

Within three business days, please provide a clear, complete copy of your **bill of sale/sales contract/lease contract** and we will return to you the estimated repurchase calculation within five business days of receipt. Reply to the email from GMCACECUpdate@GM.com, with your complete **bill of sale/sales contract/lease contract** attached. We will accept clear, legible pictures (.jpeg files) from a phone, tablet, or other source.

We will be here to answer any questions and provide you with the support to take you through the repurchase process.

Sincerely,

<Advisor's First Name>

General Motors California Customer Engagement Center
Phone Number: 1-866-790-5600
Extension Number: < Your extension # >
Case Number: [redacted]