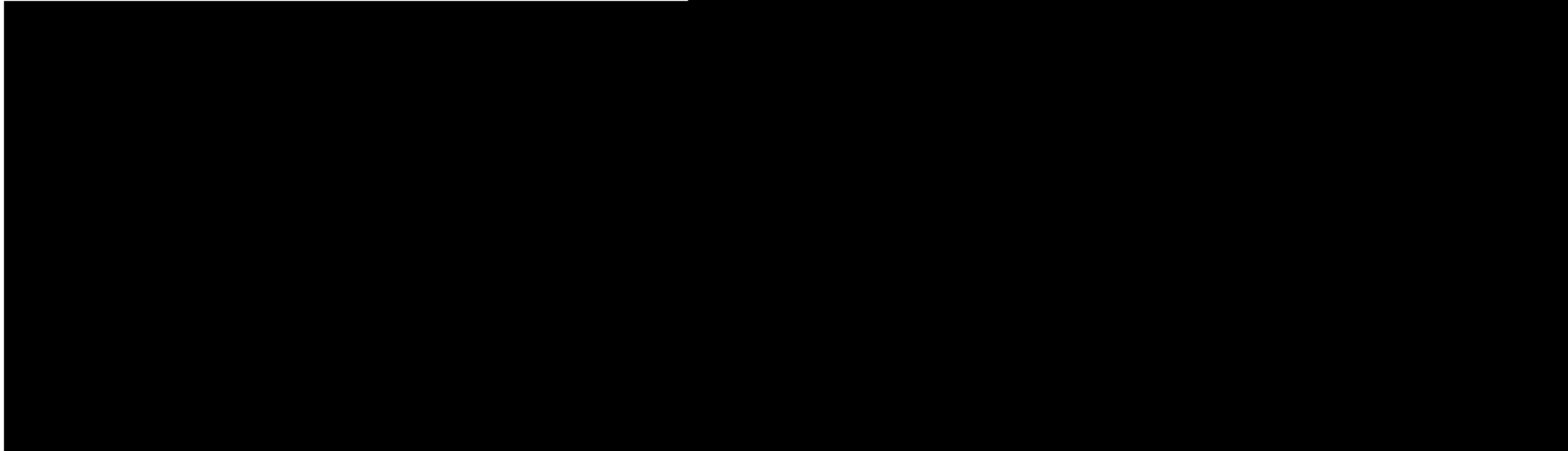




4220 W Expressway 83 McAllen, TX US 78501
https://www.southtexasgmc.net/ (956) 661-5000



1. UVI USED VEHICLE INSPECTION Internal Pay \$100.00



UVI -USED VEHICLE INSPECTION Labor \$100.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
0252	0.00	1.00	1.00

Bill Hrs : 1.00 hrs

1. PERFORMED USED VEHICLE INSPECTION

2. STINS1YR STATE INSPECT 1 YEAR Internal Pay \$7.00



STINS1YR -STATE INSPECT 1 YEAR Labor \$7.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
833	0.00	0.20	0.20

Bill Hrs : 0.20 hrs

1. PERFORM 1 YEAR STATE INSPECTION

3. SGR Safeguards Rule Internal Pay \$30.00



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- 1.The Federal Trade Commission (FTC) has amended its "Safeguards Rule" and added new requirements and responsibilities.
- 2.Items include but not limited to: • Phone Bluetooth connectivity • Contacts List • Maps Locations (if Nav equipped) • HomeLink connectivity, resetting the garage door opener.
- 3.Each vehicle must be scanned and scrubbed to remove any and all possible information and connections to the previous customer.

SGR -Safeguards Rule Labor \$30.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
0252	0.00	0.30	0.30

Bill Hrs : 0.30 hrs

1. scanned and scrubbed to remove any and all possible information and connections to the previous customer.

4. [REDACTED] Internal Pay \$102.50

[REDACTED] Labor \$50.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
0252	0.00	0.50	0.50

Bill Hrs : 0.50 hrs

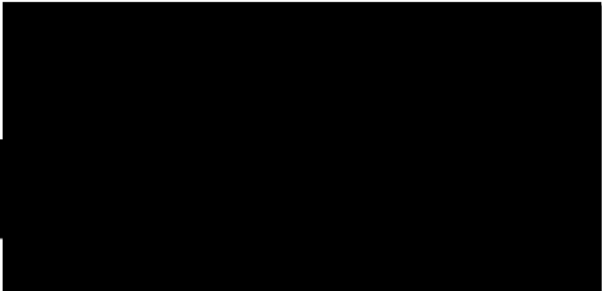
1. COMPLETED

Fees \$52.50

5. [REDACTED] Internal Pay \$59.90

Job added by John Eligio on Mon Jun 26, 2023 | 3:30 PM



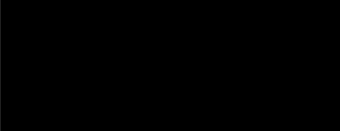


Customer

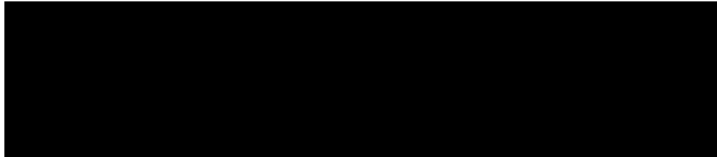
Billing-Customer

Vehicle

Service Advisor



Same as Customer



Labor \$20.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
0252	0.00	0.20	0.20

Bill Hrs : 0.20 hrs
1. COMPLETED

Fees \$39.90



6. LOF8 GM OIL AND FILTER CHANGE (8QTS DEXOS) (DEXOS FULL SYNTHETIC) Internal Pay \$90.00

Job added by John Eligio on Tue Jun 27, 2023 | 11:55 AM

1.MAINTENANCE



Labor \$30.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
0252	0.00	0.30	0.30

Bill Hrs : 0.30 hrs
1. COMPLETED OIL & FILTER CHANGE

Parts \$60.00

19433949 (S) - FILTER 1 - \$4.80

19432331 - OIL 8 - \$55.20

7. WIPER INSTALL NEW FRONT WIPER BLADES Internal Pay \$49.98



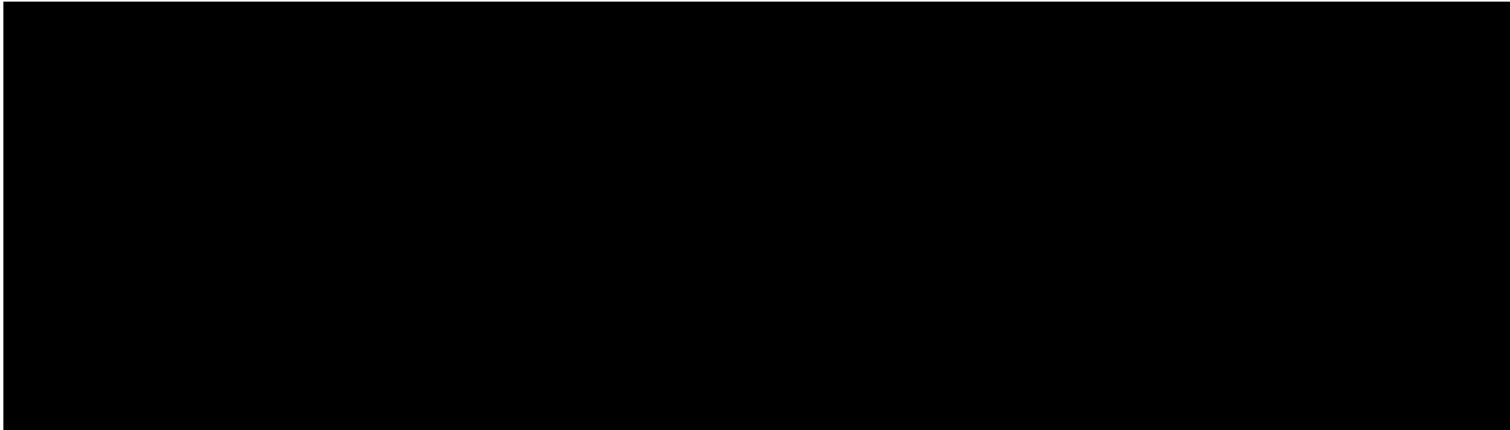


Invoice
\$674.36

RO# : 192383 | Tag# : 2452

4220 W Expressway 83 McAllen, TX US 78501
https://www.southtexasgmc.net/ (956) 661-5000

Check-in: Mon Jun 26, 2023 | 3:30 PM
Ready for Pickup: Wed Jun 28, 2023 | 8:50 AM
Promise Time: Mon Jun 26, 2023 | 5:00 PM



Bill Hrs : 0.20 hrs

1. REPLACED FRONT WIPER BLADES

Parts

\$29.98

19426429 (S) - BLADE 2 - \$29.98

8. CABIN REPLACE CABIN/POLLEN AIR FILTER Internal Pay \$57.99

Job added by John Eligio on Tue Jun 27, 2023 | 11:55 AM

CABIN -REPLACE CABIN/POLLEN AIR FILTER

Labor \$30.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
0252	0.00	0.30	0.30

Bill Hrs : 0.30 hrs

1. REPLACED CABIN FILTER AS PER CUSTOMER REQUEST

Parts

\$27.99

19338054 (S) - FILTER 1 - \$27.99

9. AIRFILTER REPLACE ENGINE AIR FILTER Internal Pay \$76.99

Job added by John Eligio on Tue Jun 27, 2023 | 11:55 AM

AIRFILTER -REPLACE ENGINE AIR FILTER

Labor \$30.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
0252	0.00	0.30	0.30

Bill Hrs : 0.30 hrs



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Service Advisor Copy v1 | Page 4 of 7
Wed Jun 28, 2023 | 8:50 AM



Invoice
\$674.36

1. REPLACED ENGINE AIR FILTER AS PER CUSTOMER REQUEST.

Parts \$46.99
84121219 (S) - ELEMENT 1 - \$46.99

10. ROTBAL Tire rotation and balance as per customer request. Internal Pay \$100.00

Job added by John Eligio on Tue Jun 27, 2023 | 11:55 AM

1.Maintenance.

ROTBAL -Tire rotation and balance as per customer request. Labor \$100.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
0252	0.00	1.00	1.00

Bill Hrs : 1.00 hrs

1. Performed tire rotation and balance.

Labor	\$417.00
Parts	\$164.96
Sublet Labor	\$0.00
Sublet Parts	\$0.00
Fees	\$92.40
Discounts	\$0.00
Tax	\$0.00
Deductible	\$0.00
Insurance/Warranty	\$0.00

Original Repair Order
Mon Jun 26, 2023 | 3:30 PM \$299.40

Invoice Total \$674.36





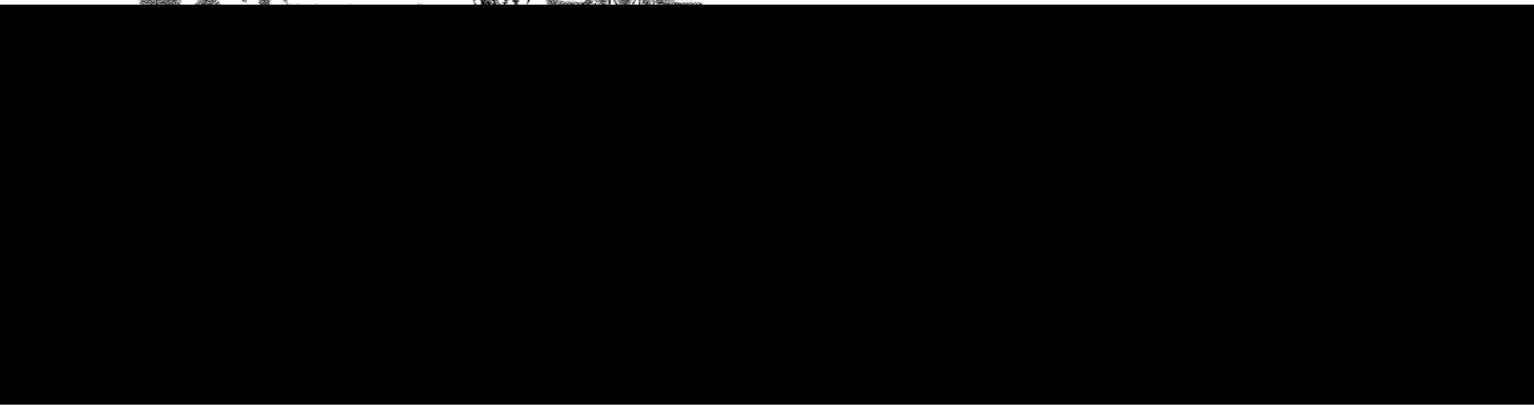
Invoice
\$674.36

Clock In Info

#	Opcode	Date	Clock In	Clock Out	Time Spent	Pay Type	Technician	Flag Hrs
2	STINS1YR	-	-	-	0 hrs	I	833	0.20 hrs
1	UVI	-	-	-	0 hrs	I	0252	1.00 hrs
3	SGR	-	-	-	0 hrs	I	0252	0.30 hrs
4	ARTLUXS TX1	-	-	-	0 hrs	I	0252	0.50 hrs
5	ARTLUXS TX2	-	-	-	0 hrs	I	0252	0.20 hrs
6	LOF8	-	-	-	0 hrs	I	0252	0.30 hrs
7	WIPER	-	-	-	0 hrs	I	0252	0.20 hrs
8	CABIN	-	-	-	0 hrs	I	0252	0.30 hrs
9	AIRFILTE R	-	-	-	0 hrs	I	0252	0.30 hrs
1 0	ROTBAL	-	-	-	0 hrs	I	0252	1.00 hrs



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Original Repair Order (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By
\$	\$			Telephone Text Fax (See Attached) E-mail (See Attached)
Revised Repair Order \$	\$			Telephone Text Fax (See Attached) E-mail (See Attached)

SA Notes

John Eligio approved recommendations on behalf of SOUTH TEXAS BUICK-GMC .

Mode Of Communication	Previous Repair Order	Revised Repair Order
In Person	\$299.40	\$671.36
Date and Time	Note	
Tue Jun 27, 2023 at 11:55 AM	APPROVED	

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.

Customer Signature

Service Advisor Signature

Invoice Date
Wed Jun 28, 2023 | 8:50 AM



DISCLAIMER OF WARRANTIES

Any warranties on products sold hereby are those made by the manufacturer. South Texas Buick GMC expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose and neither assumes nor authorizes any person to assume for any liability in connection with the sale of such products. In consideration for the services to be performed on the customer's vehicle, the customer agrees that South Texas Buick GMC will not be responsible to the customer for loss of or damage to the customer's vehicle, or to any articles left in the vehicle, as a result of the negligence of South Texas Buick GMC or as a result of any cause beyond the control of South Texas Buick GMC. The customer has read and understands this provision.

1. UVI USED VEHICLE INSPECTION Internal Pay \$0.00

Job added by John Eligio on Mon Jun 26, 2023 | 3:30 PM

UVI -USED VEHICLE INSPECTION



Handwritten: T 6/6 2/7

2. STINS1YR STATE INSPECT 1 YEAR Internal Pay \$0.00

Job added by John Eligio on Mon Jun 26, 2023 | 3:30 PM



Internal Pay \$0.00

Job added by John Eligio on Mon Jun 26, 2023 | 3:30 PM

- 1.The Federal Trade Commission (FTC) has amended its "Safeguards Rule" and added new requirements and responsibilities.
- 2.Items include but not limited to: • Phone Bluetooth connectivity • Contacts List • Maps Locations (if Nav equipped) • HomeLink connectivity, resetting the garage door opener.
- 3.Each vehicle must be scanned and scrubbed to remove any and all possible information and connections to the previous customer.

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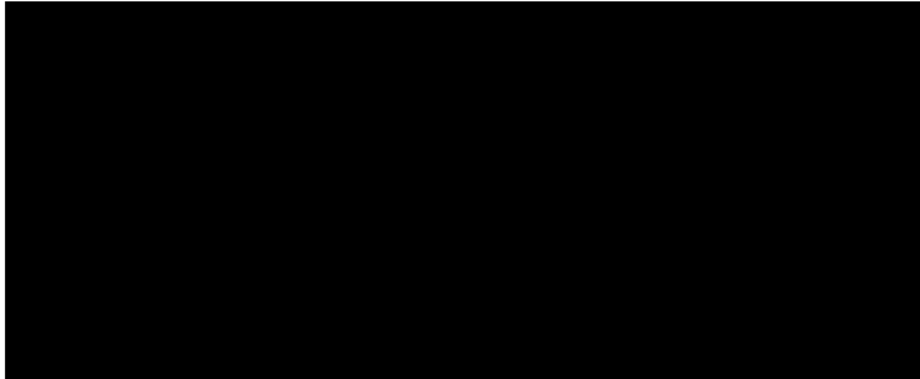
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Repair Order
\$0.00

SGR - Safeguards Rule

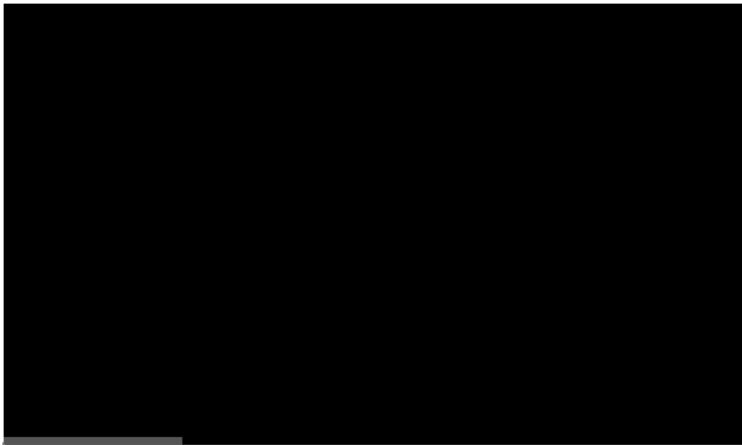
4.



Internal Pay \$0.00

\$0.00

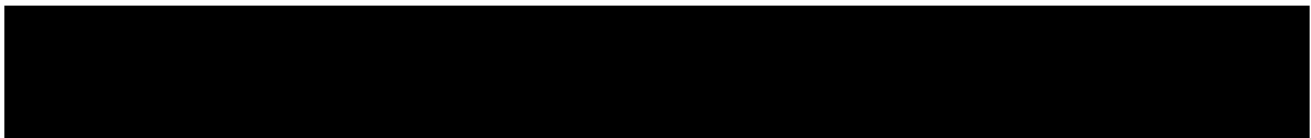
5.



Internal Pay \$0.00

\$0.00

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Repair Order
\$0.00



Original Repair Order (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By
\$	\$			Telephone Text Fax (See Attached) E-mail (See Attached)
Revised Repair Order \$	\$			Telephone Text Fax (See Attached) E-mail (See Attached)

DISCLAIMER OF WARRANTIES

Any warranties on products sold hereby are those made by the manufacturer. South Texas Buick GMC expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose and neither assumes nor authorizes any person to assume for any liability in connection with the sale of such products. In consideration for the services to be performed on the customers vehicle. The customer agrees that South Texas Buick GMC will not be responsible to the customer for loss of or damage to the customers vehicle, or to any articles left in the vehicle, as a result of the negligence of South Texas Buick GMC or as a result of any cause beyond the control of South Texas Buick GMC. The customer has read and understands this provision.

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

X
Customer Signature

Date



Dealer Service History

Oct 29, 2022

Repair Order #
176912

Service Advisor
Josue Cruz

Mileage
In: 9,491 Miles

OPCode	Job	Technician	Pay Type	Bill Hrs
MPVI	PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION	Francisco Delgado	-	-

Sep 3, 2022

Repair Order #
173762

Service Advisor
Michael Martinez

Mileage
In: 8,863 Miles

OPCode	Job	Technician	Pay Type	Bill Hrs
MPVI	PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION	Nestor Melendez	-	-

Subscription Statuses

- OnStar Status:** Equipped & Active
- Advanced Diagnostics Report:** Active
- DMN Enabled:** Active
- Radio Status:** Equipped & Active
- Owner Center Status:** Insufficient customer information

Most Recent Services

No information found for this vehicle

Last Maintenance

Service: PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION

Odometer: 9,491 Miles

Required Field Actions

Status	Type	Number	Description	Release Date
C Closed - Manual Complete - OTHER(OTA completed - 9/14/2021)	Service Update Bulletin	N202316020	Radio Software Update	2021-06-16
C Closed - Dealer Repaired(VIN was closed due to GWM claim 001483492253)	Service Update Bulletin	N212332820	Unable To Access Apps	2021-06-09



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 South Texas Buick GMC

Vehicle Information Report

2021 GMC Sierra 1500

VIN: 3GTU9FEL6MG180096

Odometer: 12718 mi

Denali: Crew Cab Pickup 6.2L
 V8 4DR Naturally Aspirated GAS
 FI: 4WD: AT: Crew Cab Pickup

Stock #: G22877A

Service Contracts

No information found for this vehicle

Service Information

No information found for this vehicle

Vehicle Warranty Claim History (From IVH)

Service In Date	Mileage	RO#	Service Type
Oct 24, 2022	9,491 Mile	176912	Warranty
Transaction Type	Job Description	Labor Operation Code	Comment
ZREG	-	-	-
ZFAT	-	-	-
-	PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION	MPVI	-
-	You consent to receiving texts from South Texas B	TEXT	-
-	Quick free alignment check.	QALIGN	-
-	CONCERN	CONCERN	-
-	CONCERN	CONCERN	-
-	PERFORM RECALL. VERIFIED OPEN RECALL:	RECALL	-
-	CONCERN	CONCERN	-

Service In Date	Mileage	RO#	Service Type
Oct 22, 2021	4,302 Mile	154168	Warranty
Transaction Type	Job Description	Labor Operation Code	Comment
ZREG	-	-	-
-	PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION	MPVI	-
-	GMC FIRST COMPLIMENTARY SERVICIE OIL CHANGE, ENGINE	GMC1ST	-





Vehicle Information Report

2021 GMC Sierra 1500

VIN: 3GTU9FEL6MG180096

Odometer: 12718 mi

Denali: Crew Cab Pickup 6.2L

V8 4DR Naturally Aspirated GAS

FI: 4WD: AT: Crew Cab Pickup

Stock #: G22877A

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South Texas Buick GMC

Service In Date
Dec 10, 2020

Mileage
5 Mile

RO#
114330

Service Type
Warranty

Transaction Type	Job Description	Labor Operation Code	Comment
ZPDI	-	-	-
-	PDI	75BUZ01	-
-	STATE INSPECT 2 YEAR	03BUZ02	-
-	DEALER ACCESSORIES	85BUZ01	-

Service In Date
Nov 29, 2020

Mileage
1 Mile

RO#
A80096

Service Type
Warranty

Transaction Type	Job Description	Labor Operation Code	Comment
ZPDI	-	-	-

Applicable Warranties

Warranty Code	Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
-	Corrosion Limited Warranty	Dec 17, 2020	24 Mile	Dec 17, 2026	100,024 Mile	Applicable
-	Emission Select Component Ltd Wty	Dec 17, 2020	24 Mile	Dec 17, 2028	80,024 Mile	Applicable
-	GMC - First Maintenance Visit	Dec 17, 2020	24 Mile	Dec 17, 2021	999,999 Mile	Expired
-	Incandescent Exterior Bulb Ltd Wty	Dec 17, 2020	24 Mile	Dec 17, 2021	999,999 Mile	Expired
-	Bumper to Bumper Limited Warranty	Dec 17, 2020	24 Mile	Dec 17, 2023	36,024 Mile	Applicable
-	Powertrain Limited Warranty	Dec 17, 2020	24 Mile	Dec 17, 2025	60,024 Mile	Applicable



OEM Service History

RO Closure Date	RO#	Service Location	1st RO Job Description	RO Job Count	Job Type Indicators	Vehicle RO Mileage
Nov 7, 2022	176912	218034	-	9	Warranty	9,491 Mile
Sep 3, 2022	173762	218034, TX	PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION	3	-	8,863 Mile
Oct 22, 2021	154168	218034	-	3	Warranty	4,302 Mile
Dec 11, 2020	114330	218034	-	4	Warranty	5 Mile
Nov 29, 2020	A80096	218034	-	1	Warranty	1 Mile

Diagnostic Trouble Codes

Serial Data Gateway Module - Processor 1(0)

-None

Brake System Control Module(3)

DTC	Emission Status	Status	DTC Description
U0421	Non Emission DTCs	Other	Invalid Data Received From Suspension Control Module
U0421	Non Emission DTCs	Other	Invalid Data Received From Suspension Control Module
U0140	Non Emission DTCs	Other	Lost Communication with Body Control Module

Radio(0)

-None

Transfer Case Control Module(0)

-None

Engine Control Module(0)

-None

Transmission Control Module(0)

-None

Power Steering Control Module(0)

-None

Trailer Tire Pressure Indicator Module(0)

-None

Frontview Camera - Windshield(0)

-None

Body Control Module(0)

-None

Video Processing Control Module(3)

DTC	Emission Status	Status	DTC Description
U0020	Non Emission DTCs	Current	Low Speed CAN Bus
U0184	Non Emission DTCs	Current	Lost Communication with Radio
B395E	Non Emission DTCs	Current	Cargo Bed Camera

(0)

-None

Passenger Presence Module(0)

-None

Inflatable Restraint Sensing and Diagnostic Module(0)

-None

HVAC Controls(0)

-None

Instrument Cluster(0)

-None

HVAC Control Module(0)

-None

Trailer Lighting Control Module(0)

-None

Amplifier(2)

DTC	Emission Status	Status	DTC Description
U0184	Non Emission DTCs	History	Lost Communication with Radio
U18B4	Non Emission DTCs	History	Lost Communication with Radio on Ethernet Bus

Side Obstacle Detection Control Module - Right(0)

-None

