



Invoice

\$3,081.78

4220 W Expressway 83 McAllen, TX US 78501  
https://www.southtexasgmc.net/ (956) 661-5000

RO# [REDACTED]

Check-in: Mon Oct 24, 2022 | 4:31 PM

Ready for Pickup: Fri Oct 28, 2022 | 4:05 PM

Promise Time: Mon Oct 24, 2022 | 5:00 PM

WARRANTY CLOSED  
OCT 29 2022

Customer

[REDACTED]  
MCALLEN, TX

Pickup-Customer

Same as Customer

Billing Customer

Same as Customer

Vehicle

2021 GMC Sierra 1500-  
DK SKY MET

Denali: Crew Cab Pickup  
6.2L V8 4DR Naturally  
Aspirated GAS FI: 4WD:  
AT: Crew Cab Pickup

Service Advisor

Josue Cruz  
0083  
(956) 414-8808

9,491 Mi In / 9,491 Mi Out

In Service: 12/17/2020

Sold Date: 12/17/2020

Stock #: [REDACTED]

*Under Review* 10/28/22

4. CONCERN client atates check engine light on

Warranty Pay

\$3,045.36

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

1.FOUND P0301 STORED IN ECM INSPECTED VALVE TRAIN AND FOUND COLLAPSED LIFTER AND BENT PUSHROD AS PER BULITTEN#PIP5776G MUST REPALCE BOTH BANKS

CONCERN -CONCERN

Warranty Pay

\$1,189.82

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
940	8.89	9.80	9.80

Bill Hrs : 9.80 hrs

1. REMOVED INTAKE, EXHAUST VALVE TRAIN AND CYLINDER HEADS, FRONT PULLEYS, RADIATOR FANS ALTERNATOR INSTALLED NEW GUIDES WITH LIFTERS, TORQUED DOWN CYLIDNER HEADS ONTO NEW GASKETS WITH BOLTS REINSTALLED COMPONENTS TEST DROVE ALL OK LO#4062391

Parts

\$1,855.54

- 12619828 (S) - ROD 1 - \$4.11
- 12698946 (S) - LIFTER 16 - \$1,153.92
- 12664915 (S) - GUIDE 4 - \$16.56
- 12619787 (S) - GASKET 2 - \$10.90
- 11611976 (S) - BOLT 1 - \$3.89
- 12688943 (S) - GASKET 2 - \$157.28
- 11546959 (S) - BOLT 19 - \$73.91
- 12679463 (S) - PIPE 1 - \$31.50
- 12626354 (S) - GASKET 8 - \$26.96
- 12657093 (S) - GASKET 2 - \$21.02
- 12677002 (S) - PIPE 1 - \$54.78

BAR# 000000 | EPA# CAL999999999

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Warranty Copy v1 | Page 1 of 4

Fri Oct 28, 2022 | 4:05 PM



Invoice  
\$3,081.78

4220 W Expressway 83 McAllen, TX US 78501  
https://www.southtexasgmc.net/ (956) 661-5000

RO# : [REDACTED]

Check-in: Mon Oct 24, 2022 | 4:31 PM  
Ready for Pickup: Fri Oct 28, 2022 | 4:05 PM  
Promise Time: Mon Oct 24, 2022 | 5:00 PM

<b>Customer</b> [REDACTED]	<b>Billing Customer</b> Same as Customer	<b>Vehicle</b> 2021 GMC Sierra 1500- DK SKY MET [REDACTED]	<b>Service Advisor</b> Josue Cruz 0083 (956) 414-8808
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- 12346290 - COOLANT 1 - \$23.38
- 12672366 (S) - SEAL KIT 2 - \$44.34
- 19352900 - OIL 8 - \$63.68
- 19419227 (S) - FILTER 1 - \$6.57
- 11547372 (S) - BOLT 1 - \$16.81
- 12679867 (S) - GASKET 1 - \$3.52
- 12682391 (S) - GASKET 2 - \$7.28
- 11546600 - BOLT 10 - \$84.00
- 12669858 (S) - BELT 1 - \$51.13

5. **CONCERN** client states service esc message **Warranty Pay** \$0.00

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

CONCERN -CONCERN **Warranty Pay** \$0.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
940	0.00	0.00	0.00

Bill Hrs : 0.00 hrs  
1. RELATED

6. **CONCERN** client states vehicle misfireing **Warranty Pay** \$0.00

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

1.RELATED TO LINE 4

CONCERN -CONCERN **Warranty Pay** \$0.00

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
940	0.00	0.00	0.00

Bill Hrs : 0.00 hrs  
1. RELATED



Invoice  
\$3,081.78

4220 W Expressway 83 McAllen, TX US 78501  
https://www.southtexasgmc.net/ (956) 661-5000

RO# : [REDACTED]

Check-in: Mon Oct 24, 2022 | 4:31 PM  
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Promise Time: Mon Oct 24, 2022 | 5:00 PM

<b>Customer</b> [REDACTED]	<b>Billing Customer</b> Same as Customer	<b>Vehicle</b> 2021 GMC Sierra 1500- DK SKY MET [REDACTED]	<b>Service Advisor</b> Josue Cruz 0083 (956) 414-8808
-------------------------------	---	---	--

7. **RECALL**      **N212332820 Service Update Bulletin Unable To Access Apps**      **Warranty Pay**      **\$36.42**

Tags: **Recall**

*rec 10/29/22*

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

1.performed recall programmed radio via sps all ok

RECALL -PERFORM RECALL. VERIFIED OPEN RECALL:      **Warranty Pay**      **\$36.42**

Technician	Actual Hours	Assigned Bill Hours	Flag Hours
940	0.00	0.30	0.30

Bill Hrs : 0.30 hrs

1. [REDACTED]

	<b>Labor</b>	<b>\$1,226.24</b>
	<b>Parts</b>	<b>\$1,855.54</b>
	<b>Sublet Labor</b>	<b>\$0.00</b>
	<b>Sublet Parts</b>	<b>\$0.00</b>
	<b>Fees</b>	<b>\$0.00</b>
	<b>Discounts</b>	<b>\$0.00</b>
	<b>Tax</b>	<b>\$0.00</b>
	<b>Deductible</b>	<b>\$0.00</b>
<b>Original Repair Order</b> Mon Oct 24, 2022   4:31 PM	<b>\$0.00</b>	
	<b>Invoice Total</b>	<b>\$3,081.78</b>



Invoice  
\$3,081.78

4220 W Expressway 83 McAllen, TX US 78501  
https://www.southtexasgmc.net/ (956) 661-5000

RO# :

Check-in: Mon Oct 24, 2022 | 4:31 PM  
Ready for Pickup: Fri Oct 28, 2022 | 4:05 PM  
Promise Time: Mon Oct 24, 2022 | 5:00 PM

Customer

Billing Customer  
Same as Customer

Vehicle  
2021 GMC Sierra 1500-  
DK SKY MET

Service Advisor  
Josue Cruz  
0083  
(956) 414-8808

Clock-in Info

#	Opcode	Date	Start	End	Duration	Pay Type	Technician	Flag Hrs	Reason
4	CONCERN	Thu Oct 27, 2022	2:27 PM	7:00 PM	4.53 hrs	W	940	9.80 hrs	-
4	CONCERN	Fri Oct 28, 2022	7:38 AM	12:00 PM	4.36 hrs	W	940	-	-
5	CONCERN	-	-	-	0 hrs	W	940	0.00 hrs	-
6	CONCERN	-	-	-	0 hrs	W	940	0.00 hrs	-
7	RECALL	-	-	-	0 hrs	W	940	0.30 hrs	-

X  
Customer Signature

Date



Estimate \$0.00

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https://www.southtexasgmc.net/ (956) 661-5000

RO# :

Check-in: Mon Oct 24, 2022 | 4:31 PM

Promise Time: Mon Oct 24, 2022 | 5:00 PM

Customer

[Redacted]  
MCALLEN, TX

Pickup-Customer

Same as Customer

Billing Customer

Same as Customer

Vehicle

2021 GMC Sierra 1500-DK SKY MET

Denali: Crew Cab Pickup  
6.2L V8 4DR Naturally Aspirated GAS Fl: 4WD:  
AT: Crew Cab Pickup

9,491 Mi In

In Service: 12/17/2020

Sold Date: 12/17/2020

Stock #: G18085

Service Advisor

Josue Cruz

0083

(956) 414-8808

19,503 ✓

DISCLAIMER OF WARRANTIES

Any warranties on products sold hereby are those made by the manufacturer. South Texas Buick GMC expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose and neither assumes nor authorizes any person to assume for any liability in connection with the sale of such products, in consideration for the services to be performed on the customers vehicle. The customer agrees that South Texas Buick GMC will not be responsible to the customer for loss of or damage to the customers vehicle, or to any articles left in the vehicle, as a result of the negligence of South Texas Buick GMC or as a result of any cause beyond the control of South Texas Buick GMC. The customer has read and understands this provision.

1. MPVI      PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION      Internal Pay      \$0.00

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

MPVI -PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION      Internal Pay

1. PERFORMED CERTIFIED MULTI POINT VEHICLE INSPECTION. SUBMITTED INSPECTION FORM WITH VEHICLE STATUS.

2. TEXT      You consent to receiving texts from South Texas Buick GMC on your cell phone at the number you have provided. You agree that we may contact you regarding service updates or offers via text. If you do not agree, you may provide a landline.      Internal Pay      \$0.00

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

TEXT -You consent to receiving texts from South Texas Buick GMC on your cell phone at the number you have provided. You agree that we may contact you regarding service updates or offers via text. If you do not agree, you may provide a landline.      Internal Pay

1. Thank you.

WARRANTY

Bx: [Redacted]

Time: 3:48pm

Date: 10-28-22



Estimate \$0.00

RO# : [Redacted]

4220 W Expressway 83 McAllen, TX US 78501  
https://www.southtexasgmc.net/ (956) 661-5000

Check-in: Mon Oct 24, 2022 | 4:31 PM  
Promise Time: Mon Oct 24, 2022 | 5:00 PM

Customer

[Redacted]

Billing Customer

Same as Customer

Vehicle

2021 GMC Sierra 1500-DK SKY MET

[Redacted]

Service Advisor

Josue Cruz  
0083  
(956) 414-8808

3. QALIGN Quick free alignment check. Internal Pay \$0.00

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

QALIGN -Quick free alignment check.

1. Performed free alignment check.

Internal Pay

Bullitten # [Redacted]

4. CONCERN client atates check engine light on Warranty Pay \$0.00

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

CONCERN -CONCERN

Lo# [Redacted]

9.8

940  
↓

Warranty Pay

5. CONCERN client states service esc message Warranty Pay \$0.00

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

CONCERN -CONCERN

Warranty Pay

6. CONCERN client states vehicle misfireing Warranty Pay \$0.00

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

CONCERN -CONCERN

Warranty Pay

7. RECALL N212332820 Service Update Bulletin Unable To Access Apps Warranty Pay \$0.00

Tags:

Recall

[Redacted]

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

RECALL -PERFORM RECALL. VERIFIED OPEN RECALL:

Warranty Pay



Estimate  
\$0.00

RO# [REDACTED]

4220 W Expressway 83 McAllen, TX US 78501  
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Check-in: Mon Oct 24, 2022 | 4:31 PM  
Promise Time: Mon Oct 24, 2022 | 5:00 PM

**Customer**

[REDACTED]

**Billing Customer**

Same as Customer

**Vehicle**

2021 GMC Sierra 1500-  
DK SKY MET

[REDACTED]

**Service Advisor**

Josue Cruz

0083

(956) 414-8808

**Additional Fees**

SS - Shop Supplies

**Sale Amount**

\$0.00

**Original Estimate  
(Parts & Labor)**

\$

**Total Additional Cost  
Authorized**

\$

**Approved By**

**Date & Time**

**Authorization Obtained By**

Telephone

Text

Fax (See Attached)

E-mail (See Attached)

Telephone

Text

Fax (See Attached)

E-mail (See Attached)

Revised Estimate \$ \$



Estimate \$0.00

RO# : [Redacted]

4220 W Expressway 83 McAllen, TX US 78501  
https://www.southtexasgmc.net/ (956) 661-5000

Check-in: Mon Oct 24, 2022 | 4:31 PM  
Promise Time: Mon Oct 24, 2022 | 5:00 PM

Customer

[Redacted]

Billing Customer

Same as Customer

Vehicle

2021 GMC Sierra 1500-  
DK SKY MET

[Redacted]

Service Advisor

Josue Cruz

0083

(956) 414-8808

DISCLAIMER OF WARRANTIES

Any warranties on products sold hereby are those made by the manufacturer. South Texas Buick GMC expressly disclaims all warranties either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose and neither assumes nor authorizes any person to assume for any liability in connection with the sale of such products. In consideration for the services to be performed on the customer's vehicle, the customer agrees that South Texas Buick GMC will not be responsible to the customer for loss of or damage to the customer's vehicle, or to any articles left in the vehicle, as a result of the negligence of South Texas Buick GMC or as a result of any cause beyond the control of South Texas Buick GMC. The customer has read and understands this provision.

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

[Redacted Signature]

Customer Signature

Date Mon Oct 24, 2022 | 4:31 PM

Dealer Service History

Sep 3, 2022

Repair Order #

[Redacted]

Service Advisor

Michael Martinez

Mileage

In: 8,863 Miles

OPCode Job

- -

Technician

-

Pay Type

-

Bill Hrs

-





Estimate  
\$0.00

RO# [REDACTED]

Check-in: Mon Oct 24, 2022 | 4:31 PM  
Promise Time: Mon Oct 24, 2022 | 5:00 PM

4220 W Expressway 83 McAllen, TX US 78501  
https://www.southtexasgmc.net/ (956) 661-5000

**Customer**

[REDACTED]

**Billing Customer**

Same as Customer

**Vehicle**

2021 GMC Sierra 1500-  
DK SKY MET

[REDACTED]

**Service Advisor**

Josue Cruz  
0083  
(956) 414-8808

Oct 22, 2021

**Repair Order #**

[REDACTED]

**Service Advisor**

Josue Cruz

**Mileage**

In: 4,302 Miles

OPCode    Job

-            -

Technician

-

Pay Type

-

Bill Hrs

-



Customer Pay Invoice  
\$0.00

RO# [REDACTED]

4220 W Expressway 83 McAllen, TX US 78501  
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Check-in: Mon Oct 24, 2022 | 4:31 PM  
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Customer  
[REDACTED]

Vehicle  
2021 GMC Sierra 1500-  
DK SKY MET  
[REDACTED]

Service Advisor  
Josue Cruz  
0083

4. CONCERN client atates check engine light on Warranty Pay \$0.00

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

1.FOUND P0301 STORED IN ECM INSPECTED VALVE TRAIN AND FOUND COLLAPSED LIFTER AND BENT PUSHROD AS PER BULITTEN#PIP5776G MUST REPALCE BOTH BANKS

CONCERN -CONCERN Warranty Pay \$0.00

1. REMOVED INTAKE, EXHAUST VALVE TRAIN AND CYLINDER HEADS, FRONT PULLEYS, RADIATOR FANS ALTERNATOR INSTALLED NEW GUIDES WITH LIFTERS, TORQUED DOWN CYLIDNER HEADS ONTO NEW GASKETS WITH BOLTS REINSTALLED COMPONENTS TEST DROVE ALL OK LO#4062391

Parts

- 12619828 (S) - ROD 1 - \$0.00
- 12698946 (S) - LIFTER 16 - \$0.00
- 12664915 (S) - GUIDE 4 - \$0.00
- 12619787 (S) - GASKET 2 - \$0.00
- 11611976 (S) - BOLT 1 - \$0.00
- 12688943 (S) - GASKET 2 - \$0.00
- 11546959 (S) - BOLT 19 - \$0.00
- 12679463 (S) - PIPE 1 - \$0.00
- 12626354 (S) - GASKET 8 - \$0.00
- 12657093 (S) - GASKET 2 - \$0.00
- 12677002 (S) - PIPE 1 - \$0.00
- 12346290 - COOLANT 1 - \$0.00
- 12672366 (S) - SEAL KIT 2 - \$0.00
- 19352900 - OIL 8 - \$0.00
- 19419227 (S) - FILTER 1 - \$0.00
- 11547372 (S) - BOLT 1 - \$0.00
- 12679867 (S) - GASKET 1 - \$0.00
- 12682391 (S) - GASKET 2 - \$0.00
- 11546600 - BOLT 10 - \$0.00
- 12669858 (S) - BELT 1 - \$0.00

9.8 \$0.00

10/27/22 4.53  
10/28 4.36  
8.89

① Over 2100g

J4 Under review 10/29/22  
3045.25



Customer Pay Invoice  
\$0.00

RO# [REDACTED]

4220 W Expressway 83 McAllen, TX US 78501  
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Check-in: Mon Oct 24, 2022 | 4:31 PM  
Ready for Pickup: Fri Oct 28, 2022 | 4:05 PM

Customer  
[REDACTED]

Vehicle  
2021 GMC Sierra 1500-  
DK SKY MET  
[REDACTED]

Service Advisor  
Josue Cruz  
0083

5. CONCERN client states service esc message Warranty Pay \$0.00

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

CONCERN -CONCERN  
1. RELATED  
Warranty Pay \$0.00

6. CONCERN client states vehicle misfiring Warranty Pay \$0.00

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

1.RELATED TO LINE 4  
CONCERN -CONCERN  
1. RELATED  
Warranty Pay \$0.00

7. RECALL N212332820 Service Update Bulletin Unable To Access Apps Warranty Pay \$0.00

Tags: Recall

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

1.performed recall programmed radio via sps all ok

RECALL -PERFORM RECALL. VERIFIED OPEN RECALL:  
1. [REDACTED] Warranty Pay \$0.00

*Handwritten:*  
57 pd 10/29/22  
\$36.42



Customer Pay Invoice  
\$0.00

4220 W Expressway 83 McAllen, TX US 78501  
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RO# [REDACTED]

Check-in: Mon Oct 24, 2022 | 4:31 PM  
Ready for Pickup: Fri Oct 28, 2022 | 4:05 PM

Customer

[REDACTED]

Vehicle

2021 GMC Sierra 1500-  
DK SKY MET

Service Advisor

Josue Cruz  
0083

WARRANTY [REDACTED]

Labor	\$0.00
Parts	\$0.00
Sublet Labor	\$0.00
Sublet Parts	\$0.00
Fees	\$0.00
Discounts	\$0.00
Tax	\$0.00
Deductible	\$0.00
Insurance/Warranty	\$0.00
<b>Invoice Total</b>	<b>\$0.00</b>

Original Repair Order  
Mon Oct 24, 2022 | 4:31 PM \$0.00

Next service due: 15000 miles on Thu Apr 13, 2023

DISCLAIMER OF WARRANTIES

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EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

[REDACTED]

Date 10/28/22  
[Signature]



Customer Pay Invoice  
\$0.00

4220 W Expressway 83 McAllen, TX US 78501  
https://www.southtexasgmc.net/ (956) 661-5000

RO# : [REDACTED]

Check-in: Mon Oct 24, 2022 | 4:31 PM  
Ready for Pickup: Fri Oct 28, 2022 | 4:05 PM

#940  
frank

Customer

[REDACTED]  
MCALLEN, TX

Vehicle

2021 GMC Sierra 1500-  
DK SKY MET

Denali: Crew Cab Pickup  
6.2L V8 4DR Naturally  
Aspirated GAS FI: 4WD:  
AT: Crew Cab Pickup

Service Advisor

Josue Cruz  
0083  
(956) 414-8808

9,491 Mi In / 9,491 Mi Out X

In Service: 12/17/2020

Sold Date: 12/17/2020

Stock #: G18085

1. MPVI                      PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION                      Internal Pay                      \$0.00

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

MPVI -PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION                      Internal Pay                      \$0.00

1. PERFORMED CERTIFIED MULTI POINT VEHICLE INSPECTION. SUBMITTED INSPECTION FORM WITH VEHICLE STATUS.

2. TEXT                      You consent to receiving texts from South Texas Buick GMC on your cell phone at the number you have provided. You agree that we may contact you regarding service updates or offers via text. If you do not agree, you may provide a landline.                      Internal Pay                      \$0.00

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

TEXT -You consent to receiving texts from South Texas Buick GMC on your cell phone at the number you have provided. You agree that we may contact you regarding service updates or offers via text. If you do not agree, you may provide a landline.                      Internal Pay                      \$0.00

1. Thank you.

3. QALIGN                      Quick free alignment check.                      Internal Pay                      \$0.00

Job added by Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

QALIGN -Quick free alignment check.                      Internal Pay                      \$0.00

1. Performed free alignment check.



# Vehicle Information Report

## 2021 GMC Sierra 1500

VIN: [REDACTED]

Odometer: 9491 mi

Denali: Crew Cab Pickup 6.2L V8 4DR Naturally Aspirated GAS  
FI: 4WD: AT: Crew Cab Pickup

Stock #: G18085

South Texas Buick GMC

### Subscription Statuses

- OnStar Status:  Equipped & Active
- Advanced Diagnostics Report:  Active
- DMN Enabled:  Active
- Radio Status:  Equipped & InActive
- Owner Center Status:  Insufficient customer information

### Most Recent Services

No information found for this vehicle

### Last Maintenance

Odometer: 8,863 Miles

### Required Field Actions

Status	Type	Number	Description	Release Date
O Open - Incomplete	Service Update Bulletin	[REDACTED]	Unable To Access Apps	2021-06-09
C Closed - Manual Complete - OTHER(OTA completed - 9/14/2021)	Service Update Bulletin	[REDACTED]	Radio Software Update	2021-06-16

### Service Contracts

No information found for this vehicle

### Service Information

No information found for this vehicle



Vehicle Information Report

2021 GMC Sierra 1500

VIN: [REDACTED]

Odometer: 9491 mi

Denali: Crew Cab Pickup 6.2L V8 4DR Naturally Aspirated GAS

FI: 4WD: AT: Crew Cab Pickup

Stock #: G18085

South Texas Buick GMC

Vehicle Warranty Claim History (From IVH)

Service In Date	Mileage	RO#	Service Type
Oct 22, 2021	4,302 Mile	[REDACTED]	Warranty

Transaction Type	Labor Opcode	Job Description	Comment
ZREG	-	-	-
-	MPVI	PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION	-
-	GMC1ST	GMC FIRST COMPLIMENTARY SERVIC OIL CHANGE, ENGINE	-

Service In Date	Mileage	RO#	Service Type
Dec 10, 2020	5 Mile	[REDACTED]	Warranty

Transaction Type	Labor Opcode	Job Description	Comment
ZPDI	-	-	-
-	75BUZ01	PDI	-
-	03BUZ02	STATE INSPECT 2 YEAR	-
-	85BUZ01	DEALER ACCESSORIES	-

Service In Date	Mileage	RO#	Service Type
Nov 29, 2020	1 Mile	[REDACTED]	Warranty

Transaction Type	Labor Opcode	Job Description	Comment
ZPDI	-	-	-

Applicable Warranties

Warranty Code	Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
-	Corrosion Limited Warranty	Dec 17, 2020	24 Mile	Dec 17, 2026	100,024 Mile	Applicable
-	Emission Select Component Ltd Wty	Dec 17, 2020	24 Mile	Dec 17, 2028	80,024 Mile	Applicable
-	GMC - First Maintenance Visit	Dec 17, 2020	24 Mile	Dec 17, 2021	999,999 Mile	Expired



**Vehicle Information Report**  
**2021 GMC Sierra 1500**

VIN: [REDACTED]

Odometer: 9491 mi

Denali: Crew Cab Pickup 6.2L  
 V8 4DR Naturally Aspirated GAS  
 FI: 4WD: AT: Crew Cab Pickup  
 Stock #: G18085

South Texas Buick GMC

Warranty Code	Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
-	Incandescent Exterior Bulb Ltd Wty	Dec 17, 2020	24 Mile	Dec 17, 2021	999,999 Mile	Expired
-	Bumper to Bumper Limited Warranty	Dec 17, 2020	24 Mile	Dec 17, 2023	36,024 Mile	Applicable
-	Powertrain Limited Warranty	Dec 17, 2020	24 Mile	Dec 17, 2025	60,024 Mile	Applicable

**OEM Service History**

RO Closure Date	RO#	Service Location	1st RO Job Description	RO Job Count	Job Type Indicators	Vehicle RO Mileage
Sep 3, 2022	[REDACTED]	218034, TX	PERFORM CERTIFIED MULTI-POINT VEHICLE INSPECTION	3	-	8,863 Mile
Oct 22, 2021	[REDACTED]	218034	-	3	Warranty	4,302 Mile
Dec 11, 2020	[REDACTED]	218034	-	4	Warranty	5 Mile
Nov 29, 2020	[REDACTED]	218034	-	1	Warranty	1 Mile



RO

RO# [Redacted] Invoiced 9491 mi / 9491 mi DROP OFF RO Notes

2021 GMC Sierra 1500 G1808... [Redacted]

GOSMAR LLC [Redacted]

Reopen RO

S

Jobs (7) Recommendations (0)

LG



The information on this page has been updated, please click on Refresh to see the updated information. Refresh

PS

Complete [I] 0.00 0.00 0.00 hrs \$0.00 \$0.00

2. TEXT - You consent to receiving texts from South Texas Buick GMC on...

Complete [I] 0.00 0.00 0.00 hrs \$0.00 \$0.00

3. QALIGN - Quick free alignment check.

Complete [I] 0.00 0.00 0.00 hrs \$0.00 \$0.00

4. CONCERN - client states check engine light on

Completed [W] 9.80 8.89 9.80 hrs \$3,045.36 \$3,045.36

5. CONCERN - client states service esc message

Complete [W] 0.00 0.00 0.00 hrs \$0.00 \$0.00

6. CONCERN - client states vehicle misfiring

Complete [W] 0.00 0.00 0.00 hrs \$0.00 \$0.00

7. RECALL - N212332820 Service Update Bulletin Recall Unable To Access Apps

Completed [W] 0.30 0.00 0.30 hrs \$36.42 \$36.42

Claim Information

Claim Number	OpCode	Submission Date	Status	Approved amount	Comments	Claim Total Amount
-	9105679	Fri Oct 28, 20	Submitted			NA
[Redacted]	9105679	Fri Oct 28, 20	Rejected	0		NA
[Redacted]	9105679	Sat Oct 29, 20	Submitted			NA
[Redacted]	9105679	Sat Oct 29, 20	Accepted and paid	36.42		NA

Concern  C/S  C/R  None

Josue Cruz on Mon Oct 24, 2022 | 4:31 PM

N212332820 Service Update Bulletin Unable To Access Apps

Cause

performed recall programmed radio via sps all ok

Corrections

Pay Type\* Technician Francisco Delgado

Total Bill hrs 0.30 Total Labor Price \$36.42

Op1. RECALL - PERFORM RECALL. VERIFIED ...

Labor Hrs*	Labor Rate*	Bill Rate*	Bill Hrs*	Labor Price*
0.30 hr	\$ 121.41 / hr	\$ 121.41	0.30 hr	\$ 36.42

Tech story

CP [W] [I] Total \$3,081.78 \$3,081.78

Mark as Complete Save

Base Labour Time:  
9.8

Other Labour Time

Labour Op

Parts

Line Number	Causal Part	Part Quantity	Part Number	Cost Per Part	Svc Agent Trade	Non-GM Part	Serial Number
1	<input type="checkbox"/>	4	12664915	2.47	<input type="checkbox"/>		
2	<input type="checkbox"/>	1	12679463	18.80	<input type="checkbox"/>		
3	<input type="checkbox"/>	1	11547372	10.03	<input type="checkbox"/>		
4	<input type="checkbox"/>	1	12619828	2.45	<input type="checkbox"/>		
5	<input type="checkbox"/>	2	12688943	46.93	<input type="checkbox"/>		
6	<input type="checkbox"/>	1	19419227	3.92	<input type="checkbox"/>		
7	<input type="checkbox"/>	2	12657093	6.27	<input type="checkbox"/>		
8	<input type="checkbox"/>	8	12626354	2.01	<input type="checkbox"/>		
9	<input type="checkbox"/>	1	12669858	30.51	<input type="checkbox"/>		
10	<input type="checkbox"/>	1	12677002	32.69	<input type="checkbox"/>		
11	<input type="checkbox"/>	10	11546600	5.01	<input type="checkbox"/>		
12	<input type="checkbox"/>	16	12688946	43.04	<input type="checkbox"/>		
13	<input type="checkbox"/>	2	12672366	13.23	<input type="checkbox"/>		
14	<input type="checkbox"/>	19	11546959	2.32	<input type="checkbox"/>		
15	<input type="checkbox"/>	8	19352900	4.75	<input type="checkbox"/>		
16	<input type="checkbox"/>	1	11611976	2.32	<input type="checkbox"/>		
17	<input type="checkbox"/>	1	12679867	2.10	<input type="checkbox"/>		
18	<input type="checkbox"/>	1	12346290	13.95	<input type="checkbox"/>		
19	<input type="checkbox"/>	2	12619787	3.25	<input type="checkbox"/>		
20	<input type="checkbox"/>	2	12682391	2.17	<input type="checkbox"/>		

Causal Part Number:  
12698946

Net Items

Type	Amount	Additional Details
Pricing Requested		
Labour	\$ 1,189.82	
Parts	\$ 1,107.25	
Parts Handling	\$ 748.18	
Deductible Amount	\$ 0.00	
Net Item Total	\$ 0.00	
Taxes - Labour	\$	
Taxes - Parts	\$	
Taxes - Net Items	\$	
Taxes - Deductible	\$	
Taxes Total	\$ 0.00	
Customer/Service Agent Participation Amount	\$	
Transaction Total (USD)	\$ 3,045.25	

Authorization/Comments Section

GM Authorization

Waive Deductible Comments

Date	Time Stamp	Source Code	Approver	Version Type	Version	
20221029	16:02	DD	Not Available	IC	0003	PLZ OVERRIDE FOR OVER DEALER'S ZRI



*Handwritten notes:*  
11/19  
Overzeed  
mit

*Handwritten notes:*  
11/19  
3045.25