



8450 Laguna Grove Dr.  
 Elk Grove, CA. 95757  
 Phone: 916-691-2700  
 Fax: 916-691-4175  
 www.elkgrovebuickgmc.com  
 BAR AC247662 • EPA CAL000312168

SO # [REDACTED]

**SERVICE ORDER  
 CUSTOMER COPY**

Printed 03/22/2024 4:16:42 PM

User 1405 Page 1

Customer No [REDACTED]  
 [REDACTED]  
 SACRAMENTO, CA [REDACTED]  
 Home [REDACTED] Bus [REDACTED]  
 Cell [REDACTED] Today [REDACTED]  
 Email [REDACTED]  
 Term CASH

Advisor	MAX	Promised	03/04/2024 6:00 PM	Tag	R2869
Shop	S1	Opened	03/04/2024 9:16 AM	Location	
Priority	40	Cashiered		PO #	

License No	Odometer In	Odometer Out	InServ Date	Stock No
	118019			
Year	Make	Model	Model No	Color
2019	GMC	SIERRA 1500	TK10543	
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
Engine Size	6.2L ECOTEC3 V8	Fleet #		

Request	Description	Job	CSR	Status
99	Customer states he got stranded after vehicle said engine oil pressure is having issues and is leaking oil, engine is making noise, and vehicle said to pull over. Please check and advise	1	1410	Original

Labor	Description	Amount
99	Customer states he got stranded after vehicle said engine oil pressure is having issues, engine is making noise, and vehicle said to pull over. Please check and advise	

Part	Description	Shp	SL	Price	Amount
12690558	ENGINE	1	N		
CORE CHARGE	CORE CHARGE 12690558	1			
12698631	PLATE	1	Y		
11569956	BOLT	8	Y		
24049879	CONVERTER	1	N		
11588468	BOLT	6	Y		
CORE CHARGE	CORE CHARGE 24049879	1			
86788215	HOSE	1	Y		
12626354	GASKET	8	Y		
12679463	PIPE	1	Y		
12657093	GASKET	2	Y		
15035747	SEAL	1	Y		
12682391	GASKET	2	Y		
12346290	COOLANT	1	N		
19432331	OIL	8	N		
15077362	SEAL	1	Y		
12677002	PIPE	1	Y		
11549180	BOLT	1	Y		
C-12690558	CORE RETURN	-1			
Technician	1318 -	Est Parts			0.00
	1385 -	Est Labor			0.00

ALL PARTS WILL BE DISCARDED UNLESS SPECIFIED OTHERWISE  SAVE  
 ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE

For information regarding our Privacy practices and your rights under the California consumer privacy act, a copy of our privacy policy has been made available to you. Our privacy policy may also be accessed at: [www.elkgrovebuickgmc.com](http://www.elkgrovebuickgmc.com)

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that to the extent permitted by law, you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other caused beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employee's permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanics lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

By law you may choose another licensed facility to perform any needed repairs or adjustments with the smog check indicates are necessary.



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Engine Size	6.2L ECOTEC3 V8	Fleet #		

Cause CHECKED OIL LEVEL AND NO OIL ON DIPSTICK, SEEN LOTS OF OIL LEAKING OUT OF VEHICLE. ADDED 2 QUARTS OF OIL AND ATTEMPT TO START VEHICLE. ENGINE IS SEIZE, WILL NOT TURN OVER. DURING REMOVAL, FOUND ONE OF THE OIL COOLER HOSE POP OFF FROM THE CRAMP, MAIN CAUSE FOR LOSING OIL AND SEIZING THE ENGINE.

LABOR CODE: 4067490  
 Coverage Code: Powertrain P  
 Includes: Road test  
 Includes: To Drain/Fill Cooling System  
 Includes: Transfer Parts  
 Programming/Configuration and Setup Functions  
 4WD LABOR TIME: 18.4  
 Base LABOR TIME: ST  
 Diagnosis Time (Excluding US/Canada) - You may claim up to the allowable labor hours depending on actual time to perform diagnosis. ADD TIME: 0.0-0.3  
 Diagnosis Time (US/Canada only) - You may claim up to the allowable labor hours depending on actual time to perform diagnosis. ADD TIME: 0.0-1.0  
 To Recover and Recharge R-1234yf A/C System ADD TIME: 1.2

Correction DRAIN OIL AND COOLANT, RECOVER AC SYSTEM, REMOVE AIR FILTER ASSEMBLY, REMOVE INTAKE MANIFOLD, REMOVE BOTH SIDE EXHAUST MANIFOLD, REMOVE O2 SENSOR, REMOVE CATALYTIC CONVERTER, REMOVE STARTER, REMOVE RADIATOR WITH FAN ASSEMBLY, REMOVE ALTERNATOR, REMOVE AC COMPRESSOR, REMOVE BOTH DRIVE BELTS, REMOVE WATER PUMP, SUPPORT TRANSMISSION REMOVE ENGINE WITH TORQUE CONVERTER, WILL NOT BE ABLE TO TURN ENGINE AND REMOVE TORQUE CONVERTER. TRANSFER BOTH FUEL RAILS, HIGH PRESSURE PUMP, AND ENGINE MOUNTS OVER TO NEW ENGINE. REASSEMBLE ALL PARTS. RECHARGE AC SYSTEM TO .60KG. TOP OFF COOLANT AND OIL. WILL WAIT FOR OIL COOLER LINE TO GET HERE TO INSTALL AT ANOTHER TIME. OLD ENGINE #T221047992X1164. NEW ENGINE #T1231659L92X0974. AC #etsPxKEd000000\*Cbs

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SIGNED X \_\_\_\_\_

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20-5462387

# ELK GROVE BUICK GMC



## BUICK

## GMC

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Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
Engine Size	6.2L ECOTEC3 V8	Fleet #		

Labor	0.00
Parts	0.00
Supplies	0.00
<b>SUB-TOTAL</b>	<b>0.00</b>
Tax	0.00
<b>TOTAL INVOICE</b>	<b>0.00</b>

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