



INVOICE

DENISON, TX 1

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3950 S. Central Expwy · McKinney, TX 75069  
 Phone: (469) 952-5300  
 Fax: (469) 952-5292

HOME: CONT  
 BUS: CELI 5 SERVICE ADVISOR: 1450 SAM WHISENHUNT

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE	TAG	
GBA ONYX E	21	GMC YUKON			124831/124876		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
19MAY22 DD			17:30 30OCT23			EXT	30DEC23
R.O. OPENED		READY	OPTIONS: SOLD-STK:MR126578 ENG:6.2 LITER				
16:03 09OCT23		16:10 30DEC23					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUSTOMER STATES THE ENGINE LIGHT IS ON  
 CAUSE: .

4064690 CAMSHAFT REPLACEMENT

	1755	W					(N/C)
1	12664912	(S)	CAMSHAFT				(N/C)
1	12697047	(S)	VALVE				(N/C)
1	11547372	(S)	BOLT				(N/C)
4	12664915	(S)	GUIDE				(N/C)
16	12698946	(S)	LIFTER				(N/C)
19	11546959	(S)	BOLT				(N/C)
1	11611976	(S)	BOLT				(N/C)
2	12688943	(S)	GASKET				(N/C)
2	12619787	(S)	GASKET				(N/C)
2	12682391	(S)	GASKET				(N/C)
2	12657093	(S)	GASKET				(N/C)
10	11546600		BOLT				(N/C)
8	12626354	(S)	GASKET				(N/C)
8	19352900		SYNTHETIC 0W20 DEXOS GEN2				(N/C)
1	12731742	(S)	FILTER				(N/C)
2	12346290		COOLANT				(N/C)

,,,,,124831 AFTER COMPLETEING ENGINE TEARDOWN, CYLINDER 2 LIFTER WAS  
 ,,,,,STUCK TO THE BLOCK, WHICH IS THE POTENTIAL REASON TO WHY THERE WAS A  
 ,,,,,LOUD KNOCKIING NOISE COMING FROM THE ENGINE BAY, DUE TO LIFTER BEING  
 ,,,,,STUCK IN THE BLOCK REC CAM AND LIFTERS ON BOTH SIDES TO PREVENT FURTHER  
 ,,,,,DAMAGE, OPTION ONE 0.00 REPLACED CAMS AND LIFTERS, DID NOT CORRECT THE  
 ,,,,,ISSUE, ENGINE WAS STILL KNOCKING

\*\*\*\*\*

B CUSTOMER STATES THE VEHICLE IS MAKING A HARD KNOCKING SOUND FROM  
 INSIDE THE ENGINE AREA

CAUSE: .

4067490 ENGINE REPLACEMENT

	1755	W					(N/C)
1	19420611		REMANUFACTURED ENGINE				(N/C)
			CORE CHARGE W				(N/C)

DESCRIPTION	TOTALS
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	
STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.	
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE
	<b>PLEASE PAY THIS AMOUNT</b>



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1	12727483	(S)	PUMP				(N/C)
2	11561455	(S)	BOLT				(N/C)
1	15077362	(S)	SEAL				(N/C)
1	15035747	(S)	SEAL				(N/C)
6	15032594		NUT				(N/C)
1	12658178	(S)	BELT KIT				(N/C)
1	12669858	(S)	BELT				(N/C)
1	12677002	(S)	PIPE				(N/C)
1	12679463	(S)	PIPE				(N/C)
-1	19420611		CORE RETURN				(N/C)
SLT SLT:ADD TIME							
1755 W							(N/C)

CUSTOMER PAY DEDUCTIBLE FOR LINE B 4680.52

124876 AFTER PERFORMING CAM AND LIFTERS, VEHICLES KNOCKING NOISE WAS STILL PRESENT, HAD TO REMOVE BOTH OF THE ENGINE CYLINDER HEADS TO INSPECT FOR ROOT CASUE OF FAILURE. REMOVING VALVE COVERS AND RUNNING ENGINE TO INSPECT VALVE TRAIN MOVEMENT DID NOT ISOLATE ENGINE NOISE TRAVEL PATH. AFTER DISASSEMBLY AND REMOVAL OF CYLINDER HEADS, FOUND THAT CYLINDER 2 LIFTER WAS ONCE AGAIN STUCK IN THE BORE AND THAT WAS WHAT WAS CAUSING THE VEHICLE TO KNOCK BECAUSE THE LIFTER WAS GETTING STUCK AND THEN FORCED DOWN BY VALVE SPRING PRESSURE AND POSSIBLE VAVLE TO PISTON CONTACT. DUE TO LIFTER GETTING STUCK IN THE BORE A SECOND TIME, THE FIXED OPERATION DIRECTOR SUBMITTED FOR AN ENGINE REPLACMENT DUE TO APPARENT BLOCK DAMAGE IN LIFTER BORE CAUSING REPEAT FAILURE. 38.00

EVAC THE OLD REFRIGERANT FROM A/C SYSTEM, REPLACED OLD ENGINE WITH NEW ENGINE, AFTER ASSEMBLING EVERYTHING BACK TOGETHER, FILLED AC SYSTEM WITH 1.000KG OF REFRIGERANT AND ADDED OIL ALONG WITH COOLANT TO THE ENGINE, STARTED VEHICLE UP AND VEHICLE NOW RUNS AND DRIVES HOW IT WAS INTENDED TO DRIVE WITH NO PROBLEMS, TEST DROVE AROUND 45 MILES TO ENSURE THAT VEHICLE IS WORKING PROPERLY AND THERE WERE NO ISSUES WHEN DRIVING VEHICLE.

RECOVERY WARRANTY CODE: b-7td9Cms@06TG2&9jj  
 CHARGE: WARRANTY CODE: bX8td9Cms000001d98s

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		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
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C Product Safety Recall (N222372380): Third Row Seatbelt Buckle Retention (Release Date 8/11/2022)							
CAUSE: MANUFACTURER RECALL							
9106434 Inspect Only - Vehicle Passed Inspection							
(No Further Actio							
			1755	W			(N/C)
D PERFORM WORLD CLASS MULTI-POINT INSPECTION							
27PT PERFORM WORLD CLASS MULTI-POINT INSPECTION							
			1755	CP		0.00	0.00
TOLL TOLL TAG COLLECTION						8.04	8.04
E COMPLIMENTARY BASIC CAR WASH							
WV COMPLIMENTARY BASIC CAR WASH							
			1755	I			(N/C)

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		LABOR AMOUNT	0.00
		PARTS AMOUNT	0.00
		GAS, OIL, LUBE	0.00
		SUBLET AMOUNT	0.00
		MISC. CHARGES	4688.56
		TOTAL CHARGES	4688.56
		LESS INSURANCE	0.00
		SALES TAX	0.00
		(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE