

CUSTOMER #: 501838

375921

A CUSTOMER STATES THE ENGINE LIGHT IS ON
 CAUSE: TECH FOUND MISFIRE DUE TO COLLAPSED LIFTER.TECH FOUND CYLINDER 1
 INTAKE LIFTER HAD GROUND DOWN THE ROLLER ON THE LIFTER AND THE
 CAM LOBE.

4062410 VALVE LIFTER REPLACEMENT - LEFT SIDE

| | 1554 | W | 6.90 | | | 1239.86 | | 1239.86 |
|----|----------|-----|---------------------------|--------|--------|---------|--|---------|
| 8 | 12698946 | (S) | LIFTER | 83.57 | 83.57 | | | 668.56 |
| 2 | 12664915 | (S) | GUIDE | 4.80 | 4.80 | | | 9.60 |
| 1 | 12688943 | (S) | GASKET | 91.12 | 91.12 | | | 91.12 |
| 9 | 11546959 | (S) | BOLT | 4.50 | 4.50 | | | 40.50 |
| 1 | 11611976 | (S) | BOLT | 4.50 | 4.50 | | | 4.50 |
| 1 | 12619828 | (S) | ROD | 4.76 | 4.76 | | | 4.76 |
| 1 | 12619787 | (S) | GASKET | 6.31 | 6.31 | | | 6.31 |
| 1 | 12657093 | (S) | GASKET | 12.17 | 12.17 | | | 12.17 |
| 5 | 11546600 | | BOLT | 9.73 | 9.73 | | | 48.65 |
| 1 | 12679463 | (S) | PIPE | 37.57 | 36.50 | | | 36.50 |
| 8 | 12626354 | (S) | GASKET | 3.90 | 3.90 | | | 31.20 |
| 1 | 12703668 | (S) | PIPE | 67.32 | 65.35 | | | 65.35 |
| 1 | 15077362 | (S) | SEAL | 18.87 | 18.87 | | | 18.87 |
| 3 | 15032594 | | NUT | 6.76 | 6.76 | | | 20.28 |
| 1 | 12346290 | | COOLANT | 27.90 | 27.09 | | | 27.09 |
| 8 | 19352900 | | SYNTHETIC 0W20 DEXOS GEN2 | 7.69 | 7.69 | | | 61.52 |
| 1 | 12707246 | (S) | FILTER | 9.63 | 9.63 | | | 9.63 |
| 1 | 11547372 | (S) | BOLT | 19.47 | 19.47 | | | 19.47 |
| 1 | 12664912 | (S) | CAMSHAFT | 192.12 | 192.12 | | | 192.12 |
| 1 | 12697047 | (S) | VALVE | 54.09 | 54.09 | | | 54.09 |
| 1 | 12378521 | | SEALANT | 22.88 | 22.21 | | | 22.21 |
| 2 | 12682391 | (S) | GASKET | 4.33 | 4.21 | | | 8.42 |
| 1 | 12634614 | (S) | SEAL | 9.92 | 9.92 | | | 9.92 |
| 8 | 12698946 | (S) | LIFTER | 83.57 | 83.57 | | | 668.56 |
| 2 | 12664915 | (S) | GUIDE | 4.80 | 4.80 | | | 9.60 |
| 1 | 12688943 | (S) | GASKET | 91.12 | 91.12 | | | 91.12 |
| 10 | 11546959 | (S) | BOLT | 4.50 | 4.50 | | | 45.00 |
| 1 | 12619787 | (S) | GASKET | 6.31 | 6.31 | | | 6.31 |

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| ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE. | STATEMENT OF DISCLAIMER The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. | DESCRIPTION | TOTALS |
| | | LABOR AMOUNT | |
| | | PARTS AMOUNT | |
| | | GAS, OIL, LUBE | |
| | | SUBLET AMOUNT | |
| | | MISC. CHARGES | |
| | | TOTAL CHARGES | |
| | | LESS INSURANCE | |
| | | SALES TAX | |
| (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) | CUSTOMER SIGNATURE | PLEASE PAY THIS AMOUNT | |

5 11546600 BOLT 9.73 9.73 48.65
 1 12622441 (S)SPARK PLUG 15.80 15.34 15.34
 OLH OTHER LABOR HOURS
 1554 W 13.00 2335.97 2335.97
 FC: PART#: 12698946 COUNT: 8 121529 235959 TPARTS
 CLAIM TYPE: ZREG
 AUTH CODE:

53730 357583 TLABOR
 , , , , 91752 MIL 19.90
 , , , , C/S MIL IS ON. TECH VERIFIED CONCERN. TECH FOUND P0300 AND P0301.
 , , , , TECH FOUND MISFIRE DUE TO COLLAPSED LIFTER. TECH PROCEEDED TO REMOVE
 , , , , ALL REMAINING LIFTERS. TECH FOUND CYLINDER 1 EXHAUST LIFTER COLLAPSED.
 , , , , TECH FOUND CYLINDER 1 INTAKE LIFTER HAD GROUND DOWN THE ROLLER ON THE
 , , , , LIFTER AND THE CAM LOBE. TECH PROCEEDED TO REMOVE ALL COMPONENTS TO
 , , , , REPLACE CAMSHAFT. TECH RECOVER A/C SYSTEM. TECH REMOVED AND REPLACED
 , , , , CAMSHAFT AND ALL LIFTERS. TECH CHARGED A/C SYSTEM. TECH REPLACED FOULED
 , , , , SPARK PLUG. CAMSHAFT AND LIFTERS WORK AS DESIGNED. NO FURTHER ISSUES
 , , , , FOUND.
 , , , , LC: 4062410 - 6.9
 , , , , OLH - 13.00 - R&R OF A/C CHARGE, REMOVAL OTHER HEAD AND CAMSHAFT
 , , , , AND LIFTERS REPLACEMENT.
 , , , , TOTAL 19.90

D CUSTOMER STATES THERE IS A LOUD HUMMING NOISE COMING FROM THE FRONT
 ENGINE AREA BEFORE THE ENGINE LIGHT, SOUNDED LIKE POWER
 STEARING WHINE/GROAN

CAUSE: TECH FOUND LOUD HUMMING NOISE, FOUND THE CAUSE ON IDLER PULLEY
 REMOVEDAND REPLACED IDLER PULLEY.

4063210 BELT IDLER PULLEY REPLACEMENT
 1554 W 0.30 53.91 53.91
 1 12669858 (S)BELT 61.02 59.24 59.24
 1 12720530 (S)PULLEY 47.72 46.33 46.33
 FC: PART#: 12669858 COUNT: 1 5437 10557 TPARTS

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| | | LABOR AMOUNT | |
| | | PARTS AMOUNT | |
| | | GAS, OIL, LUBE | |
| | | SUBLET AMOUNT | |
| | | MISC. CHARGES | |
| | | TOTAL CHARGES | |
| | | LESS INSURANCE | |
| | | SALES TAX | |
| (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) | CUSTOMER SIGNATURE | PLEASE PAY THIS AMOUNT | |

CUSTOMER #: 501838

375921

WARRANTY

McKINNEY BUICK GMC

, , , , 91752 0.30
 , , , , C/S LOUD HUMMING NOISE. TECH VERIFIED CONCERN. TECH FOUND IDLER
 , , , , PULLEY CAUSING NOISE. TECH REMOVED AND REPLACED IDLER PULLEY. IDLER
 , , , , PULLEY WORKS AS DESIGNED. NO FURTHER ISSUES FOUND.
 , , , , LC: 4063210

| DATE | START | FINISH | DURATION | TYPE | TECH | LINE(S) | CHG |
|----------|-------|--------|----------|------|------|---------|-----|
| 10-14-22 | 10:14 | 10:14 | 0.00 | W | 1554 | A | |
| | 13:08 | 14:03 | 0.92 | W | 1554 | A | |
| 10-15-22 | 09:57 | 09:57 | 0.00 | W | 1554 | A | |
| 10-17-22 | 15:03 | 17:01 | 1.97 | W | 1554 | A | |
| 10-18-22 | 06:57 | 07:28 | 0.52 | W | 1554 | A | |
| | 07:28 | 17:34 | 10.10 | DW | 1554 | A | |
| 10-19-22 | 07:24 | 07:46 | 0.37 | W | 1554 | A | |
| | 07:46 | 10:51 | 3.08 | DW | 1554 | A | |
| | 10:51 | 13:01 | 2.17 | W | 1554 | A | |
| | 15:03 | 15:24 | 0.35 | W | 1554 | D | |

COST, SALE, & COMP TOTALS 181506 609490 0

| | | | |
|--|---|------------------------|---------|
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| | | LABOR AMOUNT | 3629.74 |
| | | PARTS AMOUNT | 2465.16 |
| | | GAS, OIL, LUBE | 0.00 |
| | | SUBLET AMOUNT | 0.00 |
| | | MISC. CHARGES | 0.00 |
| | | TOTAL CHARGES | 6094.90 |
| | | LESS INSURANCE | 0.00 |
| | | SALES TAX | 0.00 |
| | | PLEASE PAY THIS AMOUNT | 6094.90 |
| (SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE) | CUSTOMER SIGNATURE | | |