

**BEN MYNATT PONTIAC BUICK GMC**

289 Concord Pkwy. South  
 P.O. Box 1390  
 Concord, NC 28025  
 Phone: (704) 788-2121  
 Fax: (704) 721-7451  
 www.benmynatt.com



CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR <b>ANNA HOWELL</b>	TAG NO. 700220	INVOICE DATE 12/15/23	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE [REDACTED]	LICENSE NO. [REDACTED]	MILEAGE 133,914	COLOR DARK SKY/DA
[REDACTED]	YEAR / MAKE / MODEL 19/GMC/SIERRA 1500/4WD CREW CAB 147"	STOCK NO. G1309A	DELIVERY DATE 06/17/19	DELIVERY MILES 36,933
CONCORD, NC [REDACTED]	VEHICLE I.D. NO. [REDACTED]	SELLING DEALER NO. [REDACTED]	PRODUCTION DATE [REDACTED]	
[REDACTED]	F.I.E. NO. [REDACTED]	P.O. NO. [REDACTED]	R.O. DATE 12/13/23	REPRINT# 1
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS		

MO: [REDACTED]

**LABOR & PARTS**

**# 1 99PNZENGINE ENGINE DIAGNOSTICS HOURS: 20.60 TECH(S):700267 WARRANTY**  
 CUSTOMER STATES VEHICLE IS CONSUMING OIL. INSTALL SPECIAL ORDER PART.  
 VERIFIED CUSTOMERS CONCERNS, FOUND VEHICLE TO BE CONSUMING OIL. UPON FURTHER INSPECTION, CHECKED PCV SYSTEM, REMOVED INTAKE, REMOVED HEADS AND INSPECTED, CHECKED SPARK PLUGS AND FOUND OIL RESIDUAL ON 2, 4, 6, 8 PLUGS. FOUND OIL CONSUMED THROUGH LOWER END OF ENGINE. RECOMMENDED REPLACING ENGINE REPLACED ENGINE AND ALL SINGLE USE FASTENERS.  
 OLD SERIAL:GB0T31590010F212  
 NEW SERIAL:GBOK11520107F121

Any warranties on the item/items sold hereby are those made by the manufacturer. The seller, BEN MYNATT FAMILY OF DEALERSHIPS, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BEN MYNATT FAMILY OF DEALERSHIPS neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	8	11546600	BOLT 3.275		WARRANTY
JOB # 1	1	12679867	GASKET 3.901		WARRANTY
JOB # 1	1	13579646	SEAL 9.222		WARRANTY
JOB # 1	4	19432442	SEAL KIT 3.331		WARRANTY
JOB # 1	1	15077362	SEAL 3.611		WARRANTY
JOB # 1	1	15077362	SEAL 3.611		WARRANTY
JOB # 1	2	13579648	SEAL 9.222		WARRANTY
JOB # 1	1	12677002	PIPE 3.163		WARRANTY
JOB # 1	1	15035747	SEAL 3.611		WARRANTY
JOB # 1	1	23129010	GASKET 1.550		WARRANTY
JOB # 1	8	12626354	GASKET 3.270		WARRANTY
JOB # 1	1	13579649	SEAL 9.190		WARRANTY
JOB # 1	1	19431551	WIRE KIT 2.239		WARRANTY
JOB # 1	1	12679463	PIPE 3.163		WARRANTY
JOB # 1	2	12657093	GASKET 3.270		WARRANTY
JOB # 1	2	12682391	GASKET 1.079		WARRANTY
JOB # 1	1	12731742	FILTER 1.836		WARRANTY
JOB # 1	1	12658178	BELT KIT 1.066		WARRANTY
JOB # 1	1	12669858	BELT 1.066		WARRANTY
JOB # 1	8	19432337	OIL 8.800		WARRANTY
JOB # 1	1	19420611	REMAN ENG 0.000		WARRANTY
JOB # 1	1	12346290	COOLANT 8.800		WARRANTY

I hereby authorize the repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and or inspection. An express mechanic's lien is hereby acknowledged on below car or truck to secure the amount of repairs thereto. Not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. It is agreed and understood that if the purchases listed below are not paid when due, I, we or either of us agree to pay all attorney fees and all other costs which may be incurred in the collection of this account. All repairs are considered satisfactory unless we are advised (in writing) within ten days from the date of this order. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

**TERMS:**  
**CASH - CHECK - OR CREDIT CARD**

**ARBITRATION REQUIRED BY THIS AGREEMENT:**  
 The parties agree that instead of litigation in a court, any dispute, controversy, or claim arising out of or relating to the parts provided, service or repair of the subject motor vehicle or to this Agreement or to any other document or agreement between the parties relating to the subject motor vehicle shall be settled by binding arbitration pursuant to the Uniform Arbitration Act in effect in the state and no more than thirty miles from the dealership's physical location, and shall be conducted by a single arbitrator who shall also be licensed to practice law in the state the arbitration is to be held. Each party will pay its own costs. Any award rendered by the arbitrator may be entered in any court having jurisdiction.

We are not responsible or liable for loss or damage to vehicle or articles left in vehicle in case of fire, theft, vandalism, inclement weather or other cause beyond our control.

Customer agrees that this Agreement includes all of the terms and conditions on the front and back side hereof, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document.

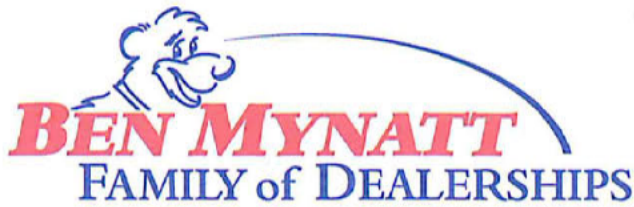
X \_\_\_\_\_  
 Signature  
 Please see reverse side.

JOB # 1 TOTAL PARTS 0.00  
 JOB # 1 TOTAL LABOR & PARTS 0.00

**# 2 98PNZ-20POINT MULTI-POINT INSPECT HOURS: TECH(S):700267 WARRANTY**  
 PERFORM MULTI-POINT INSPECTION COMPLETED

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 2 TOTAL PARTS				0.00	
JOB # 2 TOTAL LABOR & PARTS				0.00	

The Reynolds and Reynolds Company EPA/NTIME CC681985 Q (02/22)



**BEN MYNATT PONTIAC BUICK GMC**

289 Concord Pkwy. South  
 P.O. Box 1390  
 Concord, NC 28025  
 Phone: (704) 788-2121  
 Fax: (704) 721-7451  
 www.benmynatt.com

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR <b>ANNA HOWELL</b>	TAG NO. 700220	INVOICE DATE 12/15/23
[REDACTED]	LABOR RATE [REDACTED]	LICENSE NO. [REDACTED]	MILEAGE 133,914
[REDACTED]	YEAR / MAKE / MODEL 19/GMC/SIERRA 1500/4WD CREW CAB 147"	DELIVERY DATE 06/17/19	DELIVERY MILES 36,933
CONCORD, NC [REDACTED]	VEHICLE I.D. NO. [REDACTED]	SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F. T. E. NO.	P. O. NO.	R. O. DATE 12/13/23
[REDACTED]	[REDACTED]	[REDACTED]	REPRINT# 1
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	

**TOTALS**-----

SERVICE AND PARTS DEPARTMENTS ARE OPEN ON SATURDAY 8:30 AM UNTIL 1:00 PM  
 1-800-438-8573  
 PAYMENT TYPE:  
 CASH  CHECK NO. ....  CHARGE NO. ....  
 MC  VISA  AE  GMPP

RECEIVE A \$50.00 REFERRAL FEE WHEN YOU GIVE THIS OFFER TO A FRIEND AND THEY PURCHASE A VEHICLE FROM US. CUSTOMER MUST PRESENT THIS COUPON ON FIRST VISIT

NAME \_\_\_\_\_  
 ADDRESS \_\_\_\_\_  
 CITY, STATE, ZIP CODE \_\_\_\_\_  
 \$\$\$\$ \$50.00 REFERRAL FEE \$\$\$\$

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
<b>TOTAL INVOICE \$</b>	<b>0.00</b>

MO: [REDACTED]

Any warranties on the item/items sold hereby are those made by the manufacturer. The seller, BEN MYNATT FAMILY OF DEALERSHIPS, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BEN MYNATT FAMILY OF DEALERSHIPS neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

I hereby authorize the repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and or inspection. An express mechanic's lien is hereby acknowledged on below car or truck to secure the amount of repairs thereto. Not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. It is agreed and understood that if the purchases listed below are not paid when due, I, we or either of us agree to pay all attorney fees and all other costs which may be incurred in the collection of this account. All repairs are considered satisfactory unless we are advised (in writing) within ten days from the date of this order. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

**TERMS:**  
**CASH - CHECK - OR CREDIT CARD**

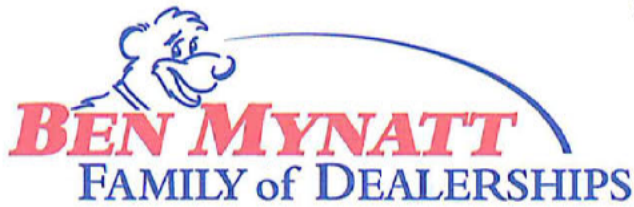
**ARBITRATION REQUIRED BY THIS AGREEMENT:**  
 The parties agree that instead of litigation in a court, any dispute, controversy, or claim arising out of or relating to the parts provided, service or repair of the subject motor vehicle or to this Agreement or to any other document or agreement between the parties relating to the subject motor vehicle shall be settled by binding arbitration pursuant to the Uniform Arbitration Act in effect in the state and no more than thirty miles from the dealership's physical location, and shall be conducted by a single arbitrator who shall also be licensed to practice law in the state the arbitration is to be held. Each party will pay its own costs. Any award rendered by the arbitrator may be entered in any court having jurisdiction.

We are not responsible or liable for loss or damage to vehicle or articles left in vehicle in case of fire, theft, vandalism, inclement weather or other cause beyond our control.

Customer agrees that this Agreement includes all of the terms and conditions on the front and back side hereof, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document.

X \_\_\_\_\_  
 Signature  
 Please see reverse side.

The Reynolds and Reynolds Company EPANTANE CC881985 Q (02/22)



**BEN MYNATT PONTIAC BUICK GMC**

289 Concord Pkwy. South  
 P.O. Box 1390  
 Concord, NC 28025  
 Phone: (704) 788-2121  
 Fax: (704) 721-7451  
 www.benmynatt.com

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR <b>ANNA HOWELL</b>	TAG NO. 700220	INVOICE DATE 09/25/23
[REDACTED]	LABOR RATE [REDACTED]	LICENSE NO. [REDACTED]	MILEAGE 121,597
[REDACTED]	YEAR / MAKE / MODEL 19/GMC/SIERRA 1500/4WD CREW CAB 147"	COLOR DARK SKY/DA	STOCK NO. G1309A
CONCORD, NC [REDACTED]	VEHICLE ID NO. [REDACTED]	DELIVERY DATE 06/17/19	DELIVERY MILES 36,933
[REDACTED]	[REDACTED]	SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	[REDACTED]	R.O. DATE 07/24/23	REPRINT# 1
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS	

MO: [REDACTED]

LABOR & PARTS-----  
**J# 1 99PNZTRANS TRANSMISSION DIAG HOURS: TECH(S):700090 700267 3998.32**  
 CUSTOMER STATES WHEN DOWN SHIFTING VEHICLE MAKES A WHINING NOISE. CUSTOMER ALSO STATES CRUISE CONTROL DOES NOT WORK VERIFIED CUSTOMERS CONCERNS, FOUND VEHICLE TO HAVE ABNORMAL NOISE WHILE DRIVING. UPON FURTHER INSPECTION TECH FOUND ENGINE , CONSUMING OIL CAUSING ABNORMAL NOISE FROM THE ENGINE. FOUND CYLINDER 3 TO BE HEAVILY SCARRED CAUSING THE ENGINE TO CONSUME OIL. RECOMMENDED REPLACING ENGINE REPLACED ENGINE. TEST DROVE VEHICLE, NO FURTHER ACTIONS AT THIS TIME  
 ALLY EXTENDED WARRANTY. CUSTOMER OWES 100 DEDUCTIBLE

Any warranties on the item/items sold hereby are those made by the manufacturer. The seller, BEN MYNATT FAMILY OF DEALERSHIPS, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BEN MYNATT FAMILY OF DEALERSHIPS neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

PARTS-----	QTY	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 1	1	13579646	SEAL 9.222	20.60	20.60
JOB # 1	1	13579648	SEAL 9.222	19.40	19.40
JOB # 1	1	13579648	SEAL 9.222	19.40	19.40
JOB # 1	1	13579649	SEAL 9.190	21.00	21.00
JOB # 1	1	12658178	BELT KIT 1.066	86.26	86.26
JOB # 1	1	12669858	BELT 1.066	65.00	65.00
				JOB # 1 TOTAL PARTS	231.66
				JOB # 1 TOTAL LABOR & PARTS	4229.98

I hereby authorize the repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and or inspection. An express mechanic's lien is hereby acknowledged on below car or truck to secure the amount of repairs thereto. Not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. It is agreed and understood that if the purchases listed below are not paid when due, I, we or either of us agree to pay all attorney fees and all other costs which may be incurred in the collection of this account. All repairs are considered satisfactory unless we are advised (in writing) within ten days from the date of this order. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

**TERMS:  
 CASH - CHECK - OR CREDIT CARD**

**J# 2 99PNZENGIN ENGINE DIAGNOSTICS HOURS: TECH(S):700090 0.00**  
 CUSTOMER STATES ENGINE CUTS OFF WHEN TURNING WHEEL.  
 REFER TO LINE 1

**ARBITRATION REQUIRED BY THIS AGREEMENT:**  
 The parties agree that instead of litigation in a court, any dispute, controversy, or claim arising out of or relating to the parts provided, service or repair of the subject motor vehicle or to this Agreement or to any other document or agreement between the parties relating to the subject motor vehicle shall be settled by binding arbitration pursuant to the Uniform Arbitration Act in effect in the state and no more than thirty miles from the dealership's physical location, and shall be conducted by a single arbitrator who shall also be licensed to practice law in the state the arbitration is to be held. Each party will pay its own costs. Any award rendered by the arbitrator may be entered in any court having jurisdiction.

PARTS-----	QTY	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 2	1	12690558	ENGINE 0.000	4297.00	4297.00
JOB # 2	1	12346290	COOLANT 8.800	27.90	27.90
JOB # 2	8	12626354	GASKET 3.270	4.58	36.64
JOB # 2	2	12657093	GASKET 3.270	18.77	37.54
JOB # 2	2	19432442	SEAL KIT 3.331	13.92	27.84
JOB # 2	1	12677002	PIPE 3.163	79.30	79.30
JOB # 2	1	12679463	PIPE 3.163	40.83	40.83
JOB # 2	1	12731742	FILTER 1.836	10.93	10.93
JOB # 2	8	19432337	OIL 8.800	7.96	63.68
JOB # 2	1	15035747	SEAL 3.611	20.23	20.23
JOB # 2	1	12679867	GASKET 3.901	2.44	2.44
JOB # 2	1	19431551	WIRE KIT 2.239	127.90	127.90
JOB # 2	1	15077362	SEAL 3.611	18.31	18.31
JOB # 2	1	85608074	MOUNT 0.027	104.36	104.36
JOB # 2	12	11546600	BOLT 3.275	9.86	118.32
JOB # 2	1	23129010	GASKET 1.550	9.92	9.92
JOB # 2	2	12682391	GASKET 1.079	2.12	4.24
				JOB # 2 TOTAL PARTS	5027.38
				JOB # 2 TOTAL LABOR & PARTS	5027.38

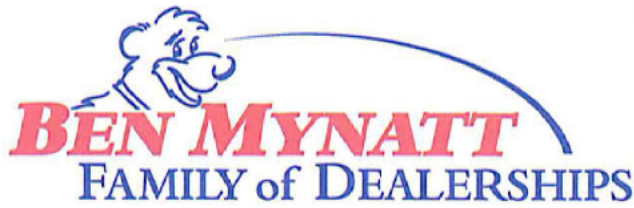
We are not responsible or liable for loss or damage to vehicle or articles left in vehicle in case of fire, theft, vandalism, inclement weather or other cause beyond our control.

**J# 3 99PNZ DIAGNOSTICS HOURS: TECH(S):700090 0.00**  
 CUSTOMER STATES WHEN PUTTING IN GEAR TRANSMISSION WILL THUMP.  
 REFER TO LINE 1

Customer agrees that this Agreement includes all of the terms and conditions on the front and back side hereof, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document.

X \_\_\_\_\_  
 Signature  
 Please see reverse side.

The Reynolds and Reynolds Company ENR411985 Q (09/22)



**BEN MYNATT PONTIAC BUICK GMC**

289 Concord Pkwy. South  
 P.O. Box 1390  
 Concord, NC 28025  
 Phone: (704) 788-2121  
 Fax: (704) 721-7451  
 www.benmynatt.com

CUSTOMER NO.	ADVISOR ANNA HOWELL	700220	TAG NO.	INVOICE DATE 09/25/23	INVOICE NO.
	LABOR RATE	LICENSE NO.	MILEAGE 121,597	COLOR DARK SKY/DA	STOCK NO. G1309A
CONCORD, NC	YEAR / MAKE / MODEL 19/GMC/SIERRA 1500/4WD CREW CAB 147"			DELIVERY DATE 06/17/19	DELIVERY MILES 36,933
	VEHICLE I.D. NO.			SELLING DEALER NO.	PRODUCTION DATE
	F. T. E. NO.	P. O. NO.		R. O. DATE 07/24/23	REPRINT# 1
RESIDENCE PHONE	COMMENTS				MO:

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
JOB # 3 TOTAL PARTS				0.00
JOB # 3 TOTAL LABOR & PARTS				0.00
J# 4	99PNZ		ELECTRICAL ELECTRICAL DIAG HOURS: TECH(S):700090	0.00
CUSTOMER STATES ALL ELECTRONICS WILL SOMETIMES GO ALL OVER THE PLACE. UNABLE TO DUPLICATE AT THIS TIME.				
JOB # 4 TOTAL PARTS				0.00
JOB # 4 TOTAL LABOR & PARTS				0.00
J# 5	98PNZ-20POINT		MULTI-POINT INSPECT HOURS: TECH(S):700090	0.00
PERFORM MULTI-POINT INSPECTION COMPLETED				
JOB # 5 TOTAL PARTS				0.00
JOB # 5 TOTAL LABOR & PARTS				0.00
J# 6	98PNZ6QT		5k OIL CHANGE SER HOURS: TECH(S):700090	27.95
Added Operation (2AHOWELL @ 08/14/2023 09:05) CUSTOMER REQUEST OIL AND FILTER, LUBRICATION SERVICE, CHECK ALL FLUID LEVELS, AIR PRESSURE IN TIRES, AND PERFORM 27 POINT INSPECTION PERFORMED OIL FILTER SERVICE, TOPPED OFF AIR PRESSURE IN TIRES, TOPPED OFF NECESSARY FLUIDS				
JOB # 6	1	12731742	FILTER 1.836	14.00
JOB # 6	8	19432337	OIL 8.800	7.96
JOB # 6 TOTAL PARTS				77.68
JOB # 6 TOTAL LABOR & PARTS				105.63
MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # A	FP	PARTS FREIGHT		25.00
JOB # A	EC	SHOP SUPPLIES/FLUID DISPOSAL		30.00
JOB # 1	LOF/S	LOF COUPON-SERVICE		-50.00
JOB # 1	LOF/S	LOF COUPON-SERVICE		-37.00
TOTAL - MISC				-32.00

Any warranties on the item/items sold hereby are those made by the manufacturer. The seller, BEN MYNATT FAMILY OF DEALERSHIPS, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BEN MYNATT FAMILY OF DEALERSHIPS neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

I hereby authorize the repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on below car or truck to secure the amount of repairs thereto. Not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. It is agreed and understood that if the purchases listed below are not paid when due, I, we or either of us agree to pay all attorney fees and all other costs which may be incurred in the collection of this account. All repairs are considered satisfactory unless we are advised (in writing) within ten days from the date of this order. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

**TERMS:**  
**CASH - CHECK - OR CREDIT CARD**

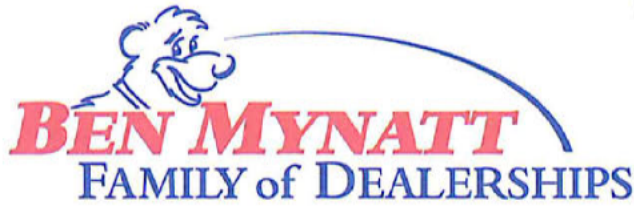
**ARBITRATION REQUIRED BY THIS AGREEMENT:**  
 The parties agree that instead of litigation in a court, any dispute, controversy, or claim arising out of or relating to the parts provided, service or repair of the subject motor vehicle or to this Agreement or to any other document or agreement between the parties relating to the subject motor vehicle shall be settled by binding arbitration pursuant to the Uniform Arbitration Act in effect in the state and no more than thirty miles from the dealership's physical location, and shall be conducted by a single arbitrator who shall also be licensed to practice law in the state the arbitration is to be held. Each party will pay its own costs. Any award rendered by the arbitrator may be entered in any court having jurisdiction.

We are not responsible or liable for loss or damage to vehicle or articles left in vehicle in case of fire, theft, vandalism, inclement weather or other cause beyond our control.

Customer agrees that this Agreement includes all of the terms and conditions on the front and back side hereof, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document.

X \_\_\_\_\_  
 Signature  
 Please see reverse side.

The Reynolds and Reynolds Company ERMANTIME CC681985 Q (02/22)



**BEN MYNATT PONTIAC BUICK GMC**

289 Concord Pkwy. South  
 P.O. Box 1390  
 Concord, NC 28025  
 Phone: (704) 788-2121  
 Fax: (704) 721-7451  
 www.benmynatt.com

CELL [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR <b>ANNA HOWELL</b>	700220	TAG NO. [REDACTED]	INVOICE DATE <b>09/25/23</b>	INVOICE NO. [REDACTED]
[REDACTED]	LABOR RATE [REDACTED]	LICENSE NO. [REDACTED]	MILEAGE <b>121,597</b>	COLOR <b>DARK SKY/DA</b>	STOCK NO. <b>G1309A</b>
CONCORD, NC [REDACTED]	YEAR / MAKE / MODEL <b>19/GMC/SIERRA 1500/4WD CREW CAB 147"</b>			DELIVERY DATE <b>06/17/19</b>	DELIVERY MILES <b>36,933</b>
[REDACTED]	VEHICLE ID. NO. [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
[REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE <b>07/24/23</b>	REPRINT# <b>1</b>	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS			

TOTALS-----  
 SERVICE AND PARTS DEPARTMENTS ARE OPEN ON  
 SATURDAY 8:30 AM UNTIL 1:00 PM  
 1-800-438-8573  
 PAYMENT TYPE:  
 CASH  CHECK NO.....  CHARGE NO.....  
 MC  VISA  AE  GMPP

RECEIVE A \$50.00 REFERRAL FEE WHEN YOU GIVE THIS  
 OFFER TO A FRIEND AND THEY PURCHASE A VEHICLE FROM  
 US. CUSTOMER MUST PRESENT THIS COUPON ON FIRST VISIT

NAME \_\_\_\_\_  
 ADDRESS \_\_\_\_\_  
 CITY, STATE, ZIP CODE \_\_\_\_\_  
 \$\$\$\$ \$50.00 REFERRAL FEE \$\$\$\$

TOTAL LABOR....	4026.27
TOTAL PARTS....	5336.72
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	55.00
TOTAL MISC DISC	-87.00
TOTAL TAX.....	657.51
-----	
<b>TOTAL INVOICE \$</b>	<b>9988.50</b>

Any warranties on the item/items sold hereby are those made by the manufacturer. The seller, BEN MYNATT FAMILY OF DEALERSHIPS, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and BEN MYNATT FAMILY OF DEALERSHIPS neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

I hereby authorize the repair work to be done along with the necessary material and hereby grant you and/or your employees permission to operate the car or truck herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on below car or truck to secure the amount of repairs thereto. Not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. It is agreed and understood that if the purchases listed below are not paid when due, I, we or either of us agree to pay all attorney fees and all other costs which may be incurred in the collection of this account. All repairs are considered satisfactory unless we are advised (in writing) within ten days from the date of this order. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

**TERMS:**  
**CASH - CHECK - OR CREDIT CARD**

**ARBITRATION REQUIRED BY THIS AGREEMENT:**  
 The parties agree that instead of litigation in a court, any dispute, controversy, or claim arising out of or relating to the parts provided, service or repair of the subject motor vehicle or to this Agreement or to any other document or agreement between the parties relating to the subject motor vehicle shall be settled by binding arbitration pursuant to the Uniform Arbitration Act in effect in the state and no more than thirty miles from the dealership's physical location, and shall be conducted by a single arbitrator who shall also be licensed to practice law in the state the arbitration is to be held. Each party will pay its own costs. Any award rendered by the arbitrator may be entered in any court having jurisdiction.

We are not responsible or liable for loss or damage to vehicle or articles left in vehicle in case of fire, theft, vandalism, inclement weather or other cause beyond our control.

Customer agrees that this Agreement includes all of the terms and conditions on the front and back side hereof, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer relating to these repairs or other matters referred to on the front or back side of this document.

X \_\_\_\_\_  
 Signature  
 Please see reverse side.

CUSTOMER SIGNATURE \_\_\_\_\_  
 \*\*\*\*\* DUPLICATE INVOICE \*\*\*\*\*

PAGE 3 OF 3      CUSTOMER COPY      [ END OF INVOICE ]      01:46pm

The Reynolds and Reynolds Company ERMANTIVE CC581985 Q (02/22)