



Andre Ladd

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Global Warranty Management: Main > Interface With Customer > View Vehicle Summary

INTERFACE WITH CUSTOMER

PREPARE & SUBMIT TRANSACTIONS

RECONCILE RESULTS

ANALYZE WARRANTY

MANAGEMENT PLANNING

PREPARE PARTS RETURN

USER OPTIONS

View Vehicle Summary

This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

Vehicle

VIN: 1

Service

Order T

Field Actions: [0 Open](#)

[REQUEST ANOTHER VIN](#)

For this vehicle:

→ [View Vehicle Summary](#)

→ Service Contract

→ Branded Title

→ Warranty Block

→ [View Vehicle Build](#)

→ [View Vehicle Component Summary](#)

→ [View Vehicle Transaction History Detail](#)

→ [View Vehicle Delivery Information](#)

→ [Begin Transaction](#)

→ [Investigate Major Assembly History](#)

Required Field Actions

Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Non-Compliance Recall	N222382220	N222382220	Daytime Running Lights (DRL) May Not Deactivate When Headlamps Are On	11/03/2022	Closed
Product Safety Recall	N222372380	N222372380	Third Row Seatbelt Buckle Retention	08/11/2022	Closed
Product Safety Recall	N212332040	N212332040	Stall While Driving	09/23/2021	Closed
Product Safety Recall	N212333900	N212333900	Loss of Power Steering Assist	06/17/2021	Closed
Product Safety Recall	N212338110	N212338110	Airbag Light May Not Indicate Malfunction	06/03/2021	Closed
Service Update Bulletins	N212327470	N212327470	Infotainment Screen Remains Black In Cold Temperatures - Exp. W/Base Warranty	05/24/2021	Closed
Service Update Bulletins	N202307080	N202307080	Auto Stop with Low Battery State of Charge - Expires with Base Warranty	04/27/2021	Closed
Service Update Bulletins	N202316750	N202316750	3rd Row Head Restraints Will Not Stay Up - Expires with Base Warranty	04/21/2021	Closed
Product Safety Recall	N202313000	N202313000	Third Row Seat Belt Damage	03/18/2021	Closed
Customer Satisfaction Program	N202310850	N202310850	Airbag Indicator Light Intermittent - Expires 12/31/2022	12/01/2020	Closed
Customer Satisfaction Program	N202317390	N202317390	Brake System Control Module Internal Fault - Expires 11/30/2022	10/20/2020	Closed

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Vehicle has no current record of outstanding service information.

OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y

OnStar Status: Active

XM Equipped: Y

XM Radio ID: 4A7EJDWL

XM Status: Active

OnStar Vehicle Diagnostics: Y

DMN Enabled: Y

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Start Date	Effective Odometer	End Date	End Odometer
	Powertrain Limited Warranty	10/01/2020	34 MI	10/01/2025	60,034 MI
	Emission Select Component Ltd Wty	10/01/2020	34 MI	10/01/2028	80,034 MI
	Corrosion Limited Warranty	10/01/2020	34 MI	10/01/2026	100,034 MI
	GMC - First Maintenance Visit	10/01/2020	34 MI	10/01/2021	Unlimited
	Incandescent Exterior Bulb Ltd Wty	10/01/2020	34 MI	10/01/2021	Unlimited
	Emission Limited Warranty	10/01/2020	34 MI	10/01/2023	50,034 MI
	Bumper to Bumper Limited Warranty	10/01/2020	34 MI	10/01/2023	36,034 MI
	Emission Select State Component Ltd Wty	10/01/2020	34 MI	10/01/2027	70,034 MI

Service Contracts and Subscriptions

Vehicle has no current record of service contracts.

Transaction History[View Details](#)

Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
09/19/2023	649851C	ZFAT----Field Action Recall		9106434 - N222372380 - Inspect Only - Vehicle Passed Inspection (No Further Action Required)	66,230 MI
06/15/2022	512011	ZREG----Regular Vehicle Transaction		4062391 - Valve Lifter Replacement - Both Sides	43,997 MI
06/15/2022	512011	ZREG----Regular Vehicle Transaction		4067490 - Engine Replacement	43,997 MI
06/15/2022	512011	ZFAT----Field Action Recall		9105665 - N202307080 - Verified Module Is Programmed with Same Level Software or Calibration - T1 SUVs Only	43,997 MI
06/15/2022	512011	ZFAT----Field Action Recall		9105480 - N202316750 - Install Left and Right Third Row Seat Headrest Update Kits	43,997 MI
06/15/2022	512011	ZFAT----Field Action Recall		9105992 - N212332040 - Fuel Pump Power Control Module	43,997 MI
06/15/2022	512011	ZFAT----Field Action Recall		9105676 - N212327470 - Verified Module Is Programmed with Same Level Software or Calibration	43,997 MI
06/14/2022	ARS0200005497516	ZREG----Regular Vehicle		0600642 - Roadside - Over Mileage	43,996 MI

		Transaction		
06/14/2022	ARS0200005497509	ZREG----Regular Vehicle Transaction	0600022 - ROADSIDE SERVICE (TOWING)	43,996 MI
03/23/2022	72245	ZFAT----Field Action Recall	9105262 - N202317390 - Brake System Control Module Reprogramming with SPS	38,362 MI
03/23/2022	72245	ZFAT----Field Action Recall	9105432 - N202310850 - Replace Driver Seat Inboard Airbag Electrical Connector and Clear DTC information	38,362 MI
03/23/2022	72245	ZFAT----Field Action Recall	9105644 - N202313000 - Replace 3rd Row Seatbelt Retractor (Includes Inspection)	38,362 MI
03/23/2022	72245	ZFAT----Field Action Recall	9105683 - N212338110 - Serial Data Gateway Module Reprogramming with SPS	38,362 MI
03/23/2022	72245	ZFAT----Field Action Recall	9105765 - N212333900 - Power Steering Control Module Reprogramming with SPS	38,362 MI
08/17/2020	52294	ZPDI----Pre-Delivery Inspection	0590032 - PDI - Dealer Installed - Factory Invoiced Options	2 MI
07/10/2020	A11549	ZPDI----Pre-Delivery Inspection	0590072 - Pre-Delivery Inspection - Base Time	1 MI

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