

November 24, 2023

State of Minnesota
Office of the Attorney General
Consumer Protection Division
Attention: Gerardo Orozco Guzman

Customer: [REDACTED]
Reference Number: [REDACTED]
General Motors Case Number: [REDACTED]
Mediation Liaison: Tausha

Dear Consumer Services, Gerardo Orozco Guzman:

Thank you for your recent correspondence regarding [REDACTED] 2019 Chevrolet Silverado 1500. We are sorry for any inconvenience they may have experienced. General Motors' continued success depends upon the satisfaction our customers receive from their vehicles.

We reviewed their case and confirmed with Valley Chevrolet that the needed parts have been received and repairs are underway. We will work closely with the dealership [REDACTED] until the repairs are complete. Please advise if anything else is needed. I can be reached at the phone number listed below.

We appreciate you bringing this to our attention.

Sincerely,

Tausha

Mediation Liaison
General Motors
1-866-790-5600, Extension 5911791