

November 15, 2023

State of Minnesota  
Office of the Attorney General  
Consumer Protection Division  
Attention: Gerardo Orozco Guzman

Customer: [REDACTED]  
Reference Number: [REDACTED]  
General Motors Case Number: [REDACTED]  
Mediation Liaison: Tausha

Dear Consumer Services, Gerardo Orozco Guzman:

Thank you for your recent correspondence regarding [REDACTED] and concerns with their 2019 Chevrolet Silverado. We apologize for any inconvenience they may have experienced.

We will be in contact with them to discuss this matter further and will follow up with you regarding the outcome.

We appreciate you bringing this matter to our attention.

Sincerely,

Tausha  
Mediation Liaison  
General Motors  
1-866-790-5600, Extension: 5911791