

ADVANTAGE CHEVROLET
 9510 W JOLIET RD
 HODGKINS, IL 60525
 708-352-2400 FAX: 708-352-2259
 WWW.ADVANTAGECHEV.COM

		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	
				41126			
VEHICLE DESCRIPTION					TAG NO.	STATUS	
2019 CHEVROLET SILVERADO (IRIDESCENT)						PARTIAL-COMPLETE-P	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	
				07/20/19	05/30/20	9541	No Charge
HOME	PHONE 2	CELL	STOCK NO.	SERV. ADV.			
				CAROLINA WETZEL (694)			

REPAIR ORDER DISCLAIMER

UNEXPECTED VEHICLE REPAIR COSTS? WE CAN HELP! NOW AVAILABLE---- "SUNBIT" FINANCIAL SERVICES OFFERING 90 DAY (0%), 6 MONTH OR 12 MONTH OPTIONS FOR IMMEDIATE VEHICLE REPAIRS (WHEN YOU QUALIFY). ASK OR SEE OUR SERVICE STAFF FOR EASY "WHILE-U-WAIT" APPLICATION & CONFIRMATION ON YOUR CELL PHONE. DOWN PAYMENT & DEBIT CARD IS REQUIRED. ALSO, REMEMBER TO SIGN UP FOR SERVICE REWARDS DOLLARS WHICH CAN BE APPLIED TO FUTURE SERVICE REPAIRS AT WWW.MYGMREWARDS.COM.

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
*			A01		Warranty	
Concern Cause	Customer States CHECK ENGINE LIGHT CAME ON AND OFF VEHICLE CAME IN WITH SEVERE ENGINE NOISE, [REDACTED] DISSASSEMBLED ENGINE TO FIND POINT OF FAILURE, FOUND #8 CILYNDER EXHAUST CAMSHAFT LOBE SEVERELY GROUND DOWN. PARTS ORDERED, DISCOVERED THAT CAMSHAFT ACTUATOR VALVE IS NOT AVAILABLE ANYWHERE.. PERMISSION WAS VIVEN TO REPLACE ENTIRE ENGINE SINCE THIS IS A CRITICAL SINGLE USE PART. REFER TECHNICAL ASSISTANCE CASE # [REDACTED]					
Correction	REPLACED ENTIRE ENGINE ASSEMBLY. NEW SERIAL #40179034 ORIGINAL SERIAL # [REDACTED] EVAC & CHARGE A/C R1234YF WARRANTY CODE [REDACTED]					

Part Number	Description	Qty.
[REDACTED]	BELT	
[REDACTED]	(S)SEAL	
[REDACTED]	(S)SEAL	
[REDACTED]	(S)PIPE	
[REDACTED]	(S)SEAL	
[REDACTED]	(S)BOLT	
[REDACTED]	BOLT	
[REDACTED]	PIPE	
[REDACTED]	(S)BOLT	
[REDACTED]	(S)BOLT	
[REDACTED]	(S)BOLT	
[REDACTED]	(S)GASKET	

[REDACTED]		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	
[REDACTED]		[REDACTED]		41126			[REDACTED]
[REDACTED]		VEHICLE DESCRIPTION			TAG NO.	STATUS	
[REDACTED]		2019 CHEVROLET SILVERADO (IRIDESCENT)			[REDACTED]	PARTIAL-COMPLETE-P	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	
[REDACTED]				07/20/19	05/30/20	9541	No Charge
HOME	PHONE 2	CELL	STOCK NO.	SERV. ADV.			
[REDACTED]		[REDACTED]	[REDACTED]	CAROLINA WETZEL (694)			

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *	Continued					
	Part Number	Description		Qty.		
	[REDACTED]	(S)GASKET ENGINE,REMANUF CLEAN CORE DIRTY CORE BOLT (S)BELT KIT FILTER 0W20 DEXOS COOLANT GASKET GASKET				
	Misc. Code	Description		Qty.		
	NIC	Car Rental/Hire		9.0		
B *	INSP	A01			Internal	
Concern	PERFORM "27" POINT INSPECTION & iSERVICE VIDEO					
Cause	MAINT					
Correction	MPVI DONE					
C *	LINE A	A01			Customer	\$0.00
Concern	Customer states TICKING NOISE ON THE FRONT END WHILE DRIVING BETWEEN 10-40MPH					
Cause	LINE A.					
Correction	.					
					Line Total...	\$0.00
		A01			Customer	\$0.00
Concern	Customer states TIRE LIGHT IS ON					
Cause	FIRST RELEARNED TIRE POSITIONS, DISCOVERED THAT THE RIGHT FRONT TIRE IS ACTUALLY THE 1 THAT IS LOW.					
Correction	FOUND WHEEL HAS BEEN "CRACK" REPAIRED ON THE INSIDE BEAD AREA, SLOW LEAK....					
					Line Total...	\$0.00
E +	RENTAL	A01			Customer	\$0.00
Concern	RENTAL VEHICLE FOR OVERNIGHT REPAIR.					

[REDACTED]	VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT
	[REDACTED]		41126		[REDACTED]
	VEHICLE DESCRIPTION			TAG NO.	STATUS

2019 CHEVROLET SILVERADO (IRIDESCENT) [REDACTED] PARTIAL-COMPLETE-P

CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	
[REDACTED]				07/20/19	05/30/20	9541	No Charge
HOME	PHONE 2	CELL	STOCK NO.	SERV. ADV.			
[REDACTED]		[REDACTED]	[REDACTED]	CAROLINA WETZEL (694)			

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
E +	Continued					
	Cause .					
	Correction .					
Line Total...						\$0.00

Totals						
Total Amount Due						\$0.00

DISCLAIMER OF WARRANTIES

Any warranties on the products sold hereby are those of the manufacturer. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

X _____
Customer Signature