

Steele GMC Round Rock
 3000 I-35, Round Rock, TX, 78681
 Ph: 512-244-8000
 www.steelegmcroundrock.com



SO # [REDACTED]

**SERVICE ORDER
 CUSTOMER COPY**

Printed 07/26/2023 2:05:20 PM

User [REDACTED] Page 1

Customer No [REDACTED]

Term CASH

Advisor Chad E. Vanstory Promised 06/06/2023 5:00 PM Tag [REDACTED]
 Shop S1 Opened 06/06/2023 3:19 PM Location [REDACTED]
 Priority Cashiered PO # [REDACTED]

License No [REDACTED] Odometer In 70126 Odometer Out [REDACTED] InServ Date 11/24/2020 Stock No [REDACTED]
 Year 2021 Make GMC Model YUKON XL Model No [REDACTED] Color BLACK
 Vehicle ID No [REDACTED] Selling Dealer [REDACTED] Extended Warranty [REDACTED] Delivery Date [REDACTED]
 Engine Size 6.2L ECOTEC3 V8 Fleet # [REDACTED]

Request	Description	Job	CSR	Status
ENG	C/S WAS DRIVING AND THE VEHICLE SHUT DOWN WITHOUT WARNING- NO CRANK NO START	1	[REDACTED]	Original

Labor	Description	Type	Amount
ENG	C/S WAS DRIVING AND THE VEHICLE SHUT DOWN WITHOUT WARNING- NO CRANK NO START	W	

Part	Description	Shp	SL	Type	Price	Amount
[REDACTED]	ENGINE	1	N	W		
CORE CHARGE	CORE CHARGE [REDACTED]	1		W		
[REDACTED]	CORE RETURN	-1		W		
[REDACTED]	BLOCK	1	Y	W		
[REDACTED]	GASKET	2	Y	W		
[REDACTED]	GASKET	8	Y	W		
[REDACTED]	GASKET	2	Y	W		
[REDACTED]	GASKET	1	Y	W		
[REDACTED]	BOLT	10	N	W		
[REDACTED]	PIPE	1	Y	W		
[REDACTED]	PIPE	1	Y	W		
[REDACTED]	SEAL	1	Y	W		
[REDACTED]	SEAL	1	Y	W		
[REDACTED]	RADIATOR	1	Y	W		
[REDACTED]	HOSE	1	Y	W		
[REDACTED]	OIL	8	N	W		
[REDACTED]	COOLANT	2	N	W		
[REDACTED]	CONNECTOR KIT	1	Y	W		
[REDACTED]	BELT KIT	1	Y	W		
[REDACTED]	BELT	1	Y	W		
[REDACTED]	NUT	6	N	W		

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURERS OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.
 By signing below, you acknowledge that you were notified of and authorized the Dealership to perform service/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

***SHOP SUPPLY COSTS:**

We have added a charge equal to 12% of the total cost of labor, not to exceed \$99.95, to the Repair Order for shop supplies used in connection with this repair.

DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE § 70.001: The undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understands that if the Dealership relinquishes possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealership is entitled to possession of the vehicle in accordance with § 9.809 of the Texas Business & Commerce Code until the amount due is paid.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

Dealer and its suppliers, service providers and affiliates shall be entitled to use and disclose the personal information I provide to (i) deliver the products and services I request and (ii) generate statistical and aggregate data that does not identify me. Dealer and its suppliers, service providers and affiliates shall also be entitled to use and disclose such personal information to provide me with information (or seek information from me), including by electronic message, regarding their respective products, services and offers. By signing below, I consent to these uses and disclosures. I acknowledge that I may later withdraw consent. See Dealer's Privacy Policy at steeleauto.com.

All authorized returns must be made within 30 days and accompanied by the original invoice. For returns, all parts must be complete with attaching parts, unused and in original condition and are subject to a 10% handling charge. No returns on electronics, electric or special order parts. Overdue amounts are subject to an interest rate of 2% per month (24% per annum).

Signature _____



**SERVICE ORDER
 CUSTOMER COPY**

Printed 07/26/2023 2:05:20 PM

User [Redacted] Page 2

Customer No [Redacted]	Advisor Chad E. Vanstory Shop S1 Priority	Promised 06/06/2023 5:00 PM Opened 06/06/2023 3:19 PM Cashiered	Tag [Redacted] Location PO #
License No [Redacted]	Odometer In 70126 Year 2021 Vehicle ID No [Redacted]	Odometer Out Model YUKON XL Selling Dealer [Redacted]	InServ Date 11/24/2020 Model No [Redacted] Extended Warranty Fleet #
Stock No [Redacted]	Color BLACK Delivery Date	Engine Size 6.2L ECOTEC3 V8	

Technician [Redacted]
 Cause CRANK NO START CONDITION.
 Correction TRIED TO JUMP STARTING VEHICLE. ENGINE DOES NOT CRANKS. CLICK CAN BE HEARD. TRIED MANUALLY ROTATING ENGINE. ENGINE IS LOCKED UP. STARTER FUSE ON BATTERY FUSE BLOCK IS BLOWN. INSTALLED SPECIAL TOOL [Redacted] IN ORDER TO PLACE VEHICLE INTO NEUTRAL. DISCONNECTED PARKING BRAKE ACTUATORS. PUSHED VEHICLE INTO BAY. CONTACTED TAC. CASE NUMBER 9-10045965151. REMOVED AND OPENED OIL FILTER. FOUND FINE METAL RESIDUE. REMOVED ENGINE OIL PAN. FOUND CYLINDER 1 ROD BEARING SPUN. REMOVED AND REPLACED ENGINE ASSEMBLY. REPLACED RADIATOR AND OIL COOLER LINES. PERFORMED ENGINE PRELUBING. DELETED ALL DTCS. REPLACED BATTERY FUSE BLOCK. PERFORMED CRANKSHAFT VARIATION RELEARN. TEST DROVE VEHICLE. NO OTHER FAULTS FOUND.

[Redacted]
 4WD W/ F47: 18.6 + 1.2 (A/C) + 7.1 (OLH FOR INTIAL DIAG, INSTALL OF SPECIAL TOOL, TEAR DOWN TO FAILURE)

Request	Description	Job	CSR	Status
MPI	FREE GM MULTI POINT INSPECTION	2	9621	Original
Labor	Description	Type	Amount	
MPI	FREE GM MULTI POINT INSPECTION	W		
Technician	114 -			
Correction	.			

Request	Description	Job	CSR	Status
LOANER	LOANER	3	9621	Approved
Labor	Description	Type	Amount	
LOANER	LOANER	W		
Technician	114 -			

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURERS OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.
 By signing below, you acknowledge that you were notified of and authorized the Dealership to perform service/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

***SHOP SUPPLY COSTS:**
 We have added a charge equal to 12% of the total cost of labor, not to exceed \$99.95, to the Repair Order for shop supplies used in connection with this repair.

DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE § 70.001: The undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understands that if the Dealership relinquishes possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealership is entitled to possession of the vehicle in accordance with § 9.609 of the Texas Business & Commerce Code until the amount due is paid.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

Dealer and its suppliers, service providers and affiliates shall be entitled to use and disclose the personal information I provide to (i) deliver the products and services I request, and (ii) generate statistical and aggregate data that does not identify me. Dealer and its suppliers, service providers and affiliates shall also be entitled to use and disclose such personal information to provide me with information (or seek information from me), including by electronic message, regarding their respective products, services and offers. By signing below, I consent to these uses and disclosures. I acknowledge that I may later withdraw consent. See Dealer's Privacy Policy at steeleauto.com.

All authorized returns must be made within 30 days and accompanied by the original invoice. For returns, all parts must be complete with attaching parts, unused and in original condition and are subject to a 10% handling charge. No returns on electronics, electric or special order parts. Overdue amounts are subject to an interest rate of 2% per month (24% per annum).

Signature _____

Steele GMC Round Rock
 3000 I-35, Round Rock, TX, 78681
 Ph: 512-244-8000
 www.steelegmcroundrock.com



**SERVICE ORDER
 CUSTOMER COPY**

Printed 07/26/2023 2:05:21 PM

User [Redacted] Page 3

Customer No [Redacted]
 [Redacted]
 Term CASH

Advisor	Chad E. Vanstory	Promised	06/06/2023 5:00 PM	Tag	[Redacted]
Shop	S1	Opened	06/06/2023 3:19 PM	Location	
Priority		Cashiered		PO #	

License No	Odometer In	Odometer Out	InServ Date	Stock No
	70126		11/24/2020	
Year	Make	Model	Model No	Color
2021	GMC	YUKON XL	[Redacted]	BLACK
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
[Redacted]				
Engine Size	6.2L ECOTEC3 V8	Fleet #		

Correction .

Request	Description	Job	CSR	Status
[Redacted]	SAG Multi-Point Inspection	4	[Redacted]	Approved

CUSTOMER APPROVED DIAG @ 3:24PM 6/6/2023

Labor	0.00
Parts	0.00
Supplies	0.00
SUB-TOTAL	0.00
DONT USE	0.00
Tax	0.00
TOTAL INVOICE	0.00

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURERS OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.
 By signing below, you acknowledge that you were notified of and authorized the Dealership to perform service/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

***SHOP SUPPLY COSTS:**

We have added a charge equal to 12% of the total cost of labor, not to exceed \$99.95, to the Repair Order for shop supplies used in connection with this repair.

DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE § 70.001. The undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understands that if the Dealership relinquishes possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealership is entitled to possession of the vehicle in accordance with § 9.609 of the Texas Business & Commerce Code until the amount due is paid.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

Dealer and its suppliers, service providers and affiliates shall be entitled to use and disclose the personal information I provide to (i) deliver the products and services I request, and (ii) generate statistical and aggregate data that does not identify me. Dealer and its suppliers, service providers and affiliates shall also be entitled to use and disclose such personal information to provide me with information (or seek information from me), including by electronic message, regarding their respective products, services and offers. By signing below, I consent to these uses and disclosures. I acknowledge that I may later withdraw consent. See Dealer's Privacy Policy at steeleauto.com.

All authorized returns must be made within 30 days and accompanied by the original invoice. For returns, all parts must be complete with attaching parts, unused and in original condition and are subject to a 10% handling charge. No returns on electronics, electric or special order parts. Overdue amounts are subject to an interest rate of 2% per month (24% per annum).

Signature _____