



General Motors - Policy Evaluation Tool

Date: 06/29/2023

Customer Information

First Name: [REDACTED]

Last Name: [REDACTED]

Phone:

Vehicle/Coverage Information

VIN: [REDACTED]

Make: Chevrolet

Component Warranty Coverage: Bumper to Bumper Coverage - Time and Mileage

Time

Component's Warranty End Date: 11/28/2023

Job Card Date: 05/27/2023

Days Out Of Warranty: 0

Mileage

Component's Warranty End Mileage (Miles): 36,137

Current Mileage: 121,714

Miles Out Of Warranty: 85,577

Additional Comments:

Repair

Total Repair Cost At Warranty Rates: \$8,902.78

Job Card / Repair Order: 9-9993731885

Repair Group: Engine Propulsion

Important: This Policy Evaluation Tool is for GM Dealer and General Motors use ONLY

Recommended GM Participation Amount: \$0.00 *

Balance (Warranty Rate Total less GM Participation Amount): \$8,902.78

Adjusted Balance (at Warranty Rates)*:

* Policy adjustment on this vehicle is not recommended. If there are unusual circumstances which require factory involvement, please submit a pre-approval request through the Empowerment Portal.

*Every customer situation must be evaluated on a case-by-case basis. If you are seeking to adjust the calculated balance by more than your dealer empowerment allows, GM Pre-Approval must be obtained via the Dealer Aftersales Empowerment portal.

IMPORTANT: Enter the calculated balance (or adjusted balance, if applicable) in the Customer/Service Agent Participation field of the warranty claim.

Please note, the amount entered as "customer/service agent participation" on the transaction will differ from the actual customer/dealer amounts paid on the customer repair order if dealer is charging the customer in excess of warranty rates. See Bulletin 11-00-89-005 for details.

Dealers must print this document and attach it to the physical repair order and retain in vehicle history file. A copy must be attached to the submitted Policy transaction.