

DIAMOND CHEVROLET BUICK GMC CADILLAC

768 Washington Street
AUBURN, MA 01501
 Sales (508) 832-0400
 Service (774) 221-1111
 www.choosediamond.com

CUSTOMER NO. [REDACTED]	ADVISOR AIMEE BARNES	TAG NO. 3804	INVOICE DATE 09/15/23	INVOICE NO. [REDACTED]
[REDACTED] HOLDEN, MA	LABOR RATE 199.95	LICENSE NO.	MILEAGE 55,924	COLOR /
	YEAR / MAKE / MODEL 19/GMC/SIERRA 1500/4WD CREW CAB 147			STOCK NO.
			DELIVERY DATE	DELIVERY MILES
			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	R.O. DATE 05/02/23	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS MO [REDACTED]		

LABOR & PARTS
 J# 1 20CVZ ENGINE MECHANICAL TECH(S):2900 3905 WARRANTY

CUSTOMER STATES VEHICLE WILL NOT START, STATES LINE BLEW. PLEASE CHECK AND ADVISE
 CHECK FOR NO START CONCERN-VERIFIED ENGINE OIL COOLER LINE BROKE OFF AT CRIMP SEAL AND LEAKED ALL OIL OUT OF ENGINE. FOUND ENGINE COULD NOT BE TURNED OVER BY HAND ON CRANK PULLEY BOLT. REMOVED BELTS AND VERIFIED ENGINE IS SEIZED. REMOVED ENGINE OIL PAN AND FOUND THE #1 MAIN CRANKSHAFT BEARING WAS DAMAGED AND SEIZED CAUSING ENGINE TO BE LOCKED UP. FOUND VERY LITTLE METAL SHAVINGS IN THE ENGINE OIL FILTER. REMOVED THE ENGINE FROM VEHICLE TO TEAR DOWN AND SEND BLOCK TO MACHINE SHOP. REMOVED THE MAIN BEARING CAPS IN ORDER TO ALLOW ENGINE TO SPIN OVER TO REMOVE THE TORQUE CONVERTER BOLTS. ONCE ENGINE WAS OUT OF VEHICLE AND TORN DOWN TO BARE BLOCK I FOUND NO DAMAGE TO THE BLOCK FROM THE FAILED MAIN BEARING BUT FOND CRANK SHAFT WAS SCORED FROM LACK OF ENGINE OIL PRESSURE/LUBRICATION TO THE BEARINGS. ENGINE WILL NEED TO BE OVERHAULED. - - LABOR OP LABOR CODE: 4030430

OVERHAULED ENGINE ONCE RETURNED FROM MACHINE SHOP-ENGINE WAS HOT TANKED AND CYLINDER BORES WERE HONED. INSTALLED NEW CRANKSHAFT AND ALL NEW BEARINGS, NEW CAMSHAFT BEARINGS WERE INSTALLED, REPLACED THE PISTON RINGS AND CONNECTING ROD/CAP BEARINGS, INSTALLED ALL NEW LIFTERS AND LIFTER SOLENOIDS, INSTALLED NEW CYLINDER HEAD GASKETS AND BOLTS, INSTALLED NEW CAMSHAFT SPROCKET AND SOLENOID WITH TIMING CHAIN TENSIONER, INSTALLED NEW ENGINE OIL PUMP, RE SEALED THE ENGINE OIL PAN, FRONT ENGINE COVER AND REAR ENGINE COVER WITH REAR MAIN SEAL, REPLACED ALL ONE TIME USE GASKETS/SEALS ON ENGINE. INSTALLED ENGINE INTO VEHICLE ALONG WITH NEW ENGINE OIL COOLER HOSES AND OIL COOLER/RADIATOR DUE TO POSSIBLE METAL DEBRIS IS COOLING SYSTEM. INSTALLED NEW EXHAUST GASKETS AND HARDWARE, VAC FILLED COOLING SYSTEM AND RE CHARGED THE AC SYSTEM. ONCE JOB WAS COMPLETED FOUND BATTERY FUSE BLOCK 400AMP FUSE FOR STARTED BLOWN FROM TRYING TO START THE ENGINE WHILE BEING LOCKED UP-REPLACED THE FUSE BLOCK AND RE CHECK-ENGINE NOW STARTS AND IS OPERATING AS DESIGNED-ROAD TEST-AND FOUND NO PROBLEMS OR WARNING MESSAGES SET AT THIS TIME-ALL OK.

ALL PARTS NEW UNLESS SPECIFIED OTHERWISE

FOR YOUR CONVENIENCE SERVICE & PARTS DEPT. HOURS

8:00 AM - 5:00 PM
MONDAY - FRIDAY

8:00 AM - 4:00 PM
SATURDAY

Thank you for this opportunity to serve you. It is our aim to perform all the repairs requested on this repair order to your complete satisfaction.

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PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 1	1	19369831	SEALANT 8.800		WARRANTY
JOB # 1	2	12688943	GASKET 0.289		WARRANTY
JOB # 1	16	12698946	LIFTER 0.459		WARRANTY
JOB # 1	2	12619787	GASKET 0.423		WARRANTY
JOB # 1	4	12664915	GUIDE 0.439		WARRANTY
JOB # 1	2	12621086	SEAL 1.456		WARRANTY
JOB # 1	1	12666993	SEAL 1.429		WARRANTY
JOB # 1	1	12589016	RETAINER 0.529		WARRANTY
JOB # 1	1	12634614	SEAL 0.213		WARRANTY
JOB # 1	10	11548075	BOLT 0.056		WARRANTY
JOB # 1	10	11548076	BOLT 0.056		WARRANTY
JOB # 1	1	12627520	GASKET 0.137		WARRANTY
JOB # 1	8	11546565	BOLT 0.056		WARRANTY

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HOLDEN, MA	ADVISOR AIMEE BARNES	TAG NO. 3804	INVOICE DATE 09/15/23	INVOICE NO. [REDACTED]
	LABOR RATE 199.95	LICENSE NO.	MILEAGE 55,924	COLOR /
	YEAR / MAKE / MODEL 19/GMC/SIERRA 1500/4WD CREW CAB 147		DELIVERY DATE	DELIVERY MILES
	VEHICLE I.D. NO. [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	H.O. DATE 05/02/23	
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE	COMMENTS		

MO: [REDACTED]

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE--
JOB # 1	1	12638432	SEAL 1.531	WARRANTY
JOB # 1	1	12729655	BEARING K 0.096	WARRANTY
JOB # 1	8	12683811	BEARING K 0.616	WARRANTY
JOB # 1	1	12674745	CRANKSHAF 0.646	WARRANTY
JOB # 1	1	12686894	BEARING 0.539	WARRANTY
JOB # 1	1	12693081	GASKET 3.270	WARRANTY
JOB # 1	1	12630107	TENSIONER 0.724	WARRANTY
JOB # 1	1	88862587	LUBRICANT 8.800	WARRANTY
JOB # 1	2	11546565	BOLT 0.056	WARRANTY
JOB # 1	4	12570326	PIN 0.293	WARRANTY
JOB # 1	1	1453658	PIN 8.939	WARRANTY
JOB # 1	8	12685185	RING KIT 0.643	WARRANTY
JOB # 1	8	12693252	VALVE 0.459	WARRANTY
JOB # 1	16	11548432	BOLT 0.623	WARRANTY
JOB # 1	1	ONITE	CHARGES	WARRANTY
JOB # 1	1	12679867	GASKET 3.901	WARRANTY
JOB # 1	1	12691785	TUBE 1.745	WARRANTY
JOB # 1	2	12657093	GASKET 3.270	WARRANTY
JOB # 1	8	12626354	GASKET 3.270	WARRANTY
JOB # 1	1	12677002	PIPE 3.163	WARRANTY
JOB # 1	1	12679463	PIPE 3.163	WARRANTY
JOB # 1	1	15035747	SEAL 3.611	WARRANTY
JOB # 1	6	15032594	NUT 3.613	WARRANTY
JOB # 1	1	15077362	SEAL 3.611	WARRANTY
JOB # 1	19	11546959	BOLT 0.293	WARRANTY
JOB # 1	1	11611976	BOLT 0.293	WARRANTY
JOB # 1	1	12697047	VALVE 0.736	WARRANTY
JOB # 1	1	11547372	BOLT 0.662	WARRANTY
JOB # 1	1	12665076	SEAL 0.137	WARRANTY
JOB # 1	1	12689342	ACTUATOR 0.736	WARRANTY
JOB # 1	1	86788215	HOSE 1.540	WARRANTY
JOB # 1	1	85575814	RADIATOR 1.219	WARRANTY
JOB # 1	2	12346290	COOLANT 8.800	WARRANTY
JOB # 1	1	12658178	BELT KIT 1.066	WARRANTY
JOB # 1	1	12669858	BELT 1.066	WARRANTY
JOB # 1	1	85628205	SEAL 4.128	WARRANTY
JOB # 1	1	13579648	SEAL 9.222	WARRANTY
JOB # 1	1	13579649	SEAL 9.190	WARRANTY
JOB # 1	1	84646132	BLOCK 2.483	WARRANTY
JOB # 1 TOTAL PARTS				0.00
JOB # 1 TOTAL LABOR & PARTS				0.00

**ALL PARTS NEW UNLESS
SPECIFIED OTHERWISE**

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**SERVICE & PARTS
DEPT. HOURS**

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J# 2+17CVZ BRAKES TECH(S):3905 379.90
 Added Operation (ABARNES @ 09/14/2023 17:12)
 REPLACE REAR PADS AND ROTORS - WORN TO 1MM
 BRAKE PADS WORN TO 1MM/METAL TO METAL
 REPLACED PADS AND ROTORS

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE--
JOB # 2	1	85140320	PAD KIT 5.017	114.11
JOB # 2	2	13552815	ROTOR 5.809	197.25
JOB # 2 TOTAL PARTS				308.61

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	ADVISOR AIMEE BARNES	3804	TAG NO.	INVOICE DATE 09/15/23	INVOICE NO.
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	YEAR / MAKE / MODEL 19/GMC/SIERRA 1500/4WD CREW CAB 147			DELIVERY DATE	DELIVERY MILES
HOLDEN, MA	VEHICLE I.D. NO.			SELLING DEALER NO.	PRODUCTION DATE
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RESIDENCE PHONE	BUSINESS PHONE		COMMENTS		

MO:

	JOB # 2 TOTAL LABOR & PARTS	888.51

SUBLET-----PO#-----VEND INV#-INV.DATE-DESCRIPTION-----		
JOB # 1 135760 08/03/23 CLEAN BLOCK-INSTALL CAM BRG		WARRANTY
JOB # 2 136439 09/15/23 WASH AND VAC		INTERNAL
TOTAL - SUBLET		0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----		
JOB # A SS SHOP SUPPLIES		39.95
JOB # 1 WASH COMPLIMENTARY WASH		INTERNAL
TOTAL - MISC		39.95

ESTIMATE-----		
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING		
ORIGINAL ESTIMATE OF \$961.00 (+TAX)		

* NEXT RECOMMENDED SERVICE:		*
* 04/30/2024 / 56966 MI 70CVZZAIR 04 ENGINE AIR FILTER		*

***** THANK YOU FOR YOUR BUSINESS *****		
YOU MAY RECEIVE A SURVEY FROM GENERAL MOTORS ABOUT	TOTAL LABOR....	379.90
YOUR SERVICE VISIT, YOUR COMPLETE SATISFACTION IS OUR	TOTAL PARTS....	508.61
GOAL, IF FOR ANY REASON YOU ARE NOT COMPLETELY SATISFIED	TOTAL SUBLET...	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	39.95
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	31.79
PLEASE CONTACT OUR SERVICE DIRECTOR	TOTAL INVOICE \$	960.25
AT 774-221-1111 X 356		

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CUSTOMER SIGNATURE _____

Diamond Chevrolet Buick GMC Cad
768 Washington St
Auburn, MA, 01501
508-832-0400

09-15-2023

17:02

TPN:



SALE

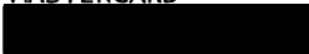
TRANS #: 45

BATCH #:



MASTERCARD

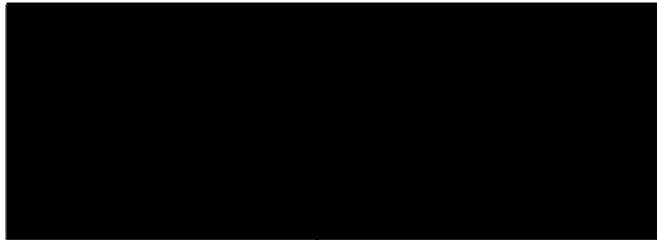
CHIP



/

Base Amt:

\$960.25



Signature

Merchant Copy

Gardner Automotive
1068 West Boylston Street
Worcester, MA. 01606
Phone: 508-853-0809

INVOICE

Org. Est. # 041302

**GARDNER AUTOMOTIVE
LLC**

1068 WEST BOYLSTON ST
WORCESTER, MA 01606
5088530809

Printed Date: 05/02/2023 **Work Completed: 05/02/2023**

2019 GMC - Sierra 1500 Denali - 6.2L, V8 (376CI) VIN(L)
Lic # : 6014PM Odometer In : 55924

Transaction [REDACTED]

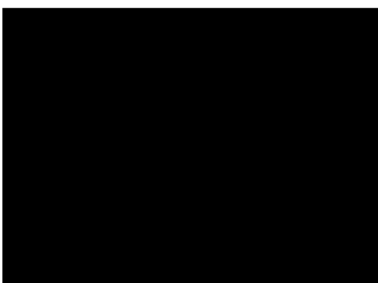
VIN# : [REDACTED]

Total \$50.00
DEBIT CARD SALE \$50.00
MASTERCARD [REDACTED]

Qty	Sale	Ext	Labor Description	Ext
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			Customer towed in due to check engine light and large oil leak found no oil on dipstick on arrival - added two qts and still not reading on dipstick - found oil cooler line blew apart - engine seized - customer declined repair and towed vehicle out	50.00
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Retain this copy for statement validation



Online: <https://clover.com/p>
[REDACTED]

Payment [REDACTED]

Clover Privacy Policy
<https://clover.com/privacy>

Initial cost to diagnose - should be reimbursed?

Org. Estimate 50.00 Revisions 0.00 Current Estimate 50.00

Labor:	50.00
Parts:	0.00
SubTotal:	50.00
Tax:	0.00
Total:	50.00
Bal Due:	\$50.00

[Payments -]

Vehicle Received: 5/2/2023

Customer Number : 8904

I have read and understand the work I approved that was performed on my vehicle at this visit.
I understand any recommendations that were made to me regarding future repairs of my vehicle.
All Vehicles left over 48 hrs. after repairs are completed WILL INCUR A \$35.00 PER DAY STORAGE FEE.
NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE.

Customer Signature _____

We All Thank You For Your Business!!!! Like us on Facebook!

Visit us on the web: www.gardnerauto.net

Email Address: julia@gardnerauto.net

Service Advisor : Sobol, Julia, Tech : Please Select, Technician

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