



ORR CHEVROLET Fort Smith

6500 Autopark Drive
Fort Smith, AR 72908
(479) 646-7301
www.orrautopark.com

CELL: 479-806-3267

| | | | | | |
|---|---|-----------------------------|---------------------------------|----------------------------------|-----------------|
| CUSTOMER NO. 127282 | ADVISOR HAROLD DEAN | TAG NO. 9655 8790 | INVOICE DATE 02/02/23 | INVOICE NO. CVCS404124 | |
| JOSH LONDON 909 BROOKSIDE PLACE GREENWOOD, AR 72936 joshlondon9@gmail.com | LABOR RATE | LICENSE NO. | MILEAGE 86,244 / | COLOR | |
| | YEAR / MAKE / MODEL 19/GMC/SIERRA 1500/4WD CREW CAB 147 | | | DELIVERY DATE | DELIVERY MILES |
| | VEHICLE I.D. NO. 1 G T P 9 E E L 3 K Z 1 6 5 4 9 4 | | | SELLING DEALER NO. | PRODUCTION DATE |
| | F.T.E. NO. | P.O. NO. | R.O. DATE 12/19/22 | REPRINT# 1 | |
| RESIDENCE PHONE | BUSINESS PHONE | COMMENTS | | | |

MO: 86254

LABOR & PARTS-----
 J# 1 11CVZ ENGINE MINOR TECH(S):9926
 CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON AND THE ENGINE IS RUNNING ROUGH. CHECK AND ADVISE.
 p0300 found cylinder #5 lifter not pumping. remove cylinder head, lifter bore
 inspection test good. oil pressure read out is within spec. tac suspects internal oil pressure issue that is hard to find and measure since the OP sensor is now down by the cooler line block. TAC case #9-9084871971
 replace engine and related gaskets and seals. TAC case #9-9084871971. recharge ac system.
 code- -T4NAz5eJlC0000F2uZ00. OLD SERIAL---T2182889GNWX1086. NEW SERIAL--19786378.

WARRANTY

DISCLAIMER OF WARRANTIES
 AS IS - THE ONLY WARRANTIES APPLYING TO THIS PART(S) ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER. THE SELLING DEALER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS PART(S) AND/OR SERVICE. BUYER SHALL NOT BE ENTITLED TO RECOVER FROM THE SELLING DEALER ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT, OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

ENVIRONMENTAL COMPLIANCE CHARGE
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| PARTS | QTY | FP | NUMBER | DESCRIPTION | LIST PRICE | UNIT PRICE |
|-----------------------------|-----|----|----------|---------------|------------|------------|
| JOB # 1 | 1 | | 12690558 | ENGINE 0.000 | | |
| JOB # 1 | 2 | | 12682391 | GASKET 1.079 | | |
| JOB # 1 | 1 | | 12677002 | PIPE 3.163 | | |
| JOB # 1 | 1 | | 12679463 | PIPE 3.163 | | |
| JOB # 1 | 1 | | 15035747 | SEAL 3.611 | | |
| JOB # 1 | 6 | | 15032594 | NUT 3.613 | | |
| JOB # 1 | 1 | | 15077362 | SEAL 3.611 | | |
| JOB # 1 | 2 | | 12657093 | GASKET 3.270 | | |
| JOB # 1 | 10 | | 11546600 | BOLT 3.275 | | |
| JOB # 1 | 8 | | 12626354 | GASKET 3.270 | | |
| JOB # 1 | 2 | | 12346290 | COOLANT 8.800 | | |
| JOB # 1 | 8 | | 19420054 | OIL 8.800 | | |
| JOB # 1 | 1 | | 12691785 | TUBE 1.745 | | |
| JOB # 1 | 1 | | 12679867 | GASKET 3.901 | | |
| JOB # 1 | 1 | | 84848133 | MOUNT 0.027 | | |
| JOB # 1 | 1 | | 23129010 | GASKET 1.550 | | |
| JOB # 1 | -1 | | 12690558 | CORE RETURN | | |
| JOB # 1 TOTAL PARTS | | | | | | 0.00 |
| JOB # 1 TOTAL LABOR & PARTS | | | | | | 0.00 |

| | | | |
|----------------|------------------------------------|--------------|------|
| J# 2 01CVZ0000 | VEH HEALTH CHECK | TECH(S):9926 | 0.00 |
| | COMPLIMENTARY VEHICLE HEALTH CHECK | | |
| | Multi-Point Inspection All | | |

| PARTS | QTY | FP | NUMBER | DESCRIPTION | LIST PRICE | UNIT PRICE |
|-----------------------------|-----|----|--------|-------------|------------|------------|
| JOB # 2 TOTAL PARTS | | | | | | 0.00 |
| JOB # 2 TOTAL LABOR & PARTS | | | | | | 0.00 |

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| RESIDENCE PHONE | BUSINESS PHONE | COMMENTS | R. O. DATE 12/19/22 | REPRINT# 1 |

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TOTALS-----

 * [] CASH [] CHECK CK NO. [] *
 * [] VISA [] MASTERCARD [] DISCOVER *
 * [] AMER XPRESS [] OTHER [] CHARGE *

| | |
|-------------------------|-------------|
| TOTAL LABOR.... | 0.00 |
| TOTAL PARTS.... | 0.00 |
| TOTAL SUBLET... | 0.00 |
| TOTAL G.O.G.... | 0.00 |
| TOTAL MISC CHG. | 0.00 |
| TOTAL MISC DISC | 0.00 |
| TOTAL TAX..... | 0.00 |
| TOTAL INVOICE \$ | 0.00 |

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

DISCLAIMER OF WARRANTIES
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The Reynolds and Reynolds Company EPAININVE CC731068 Q (12/16)



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|---|---|------------------------------|---------------------------------|----------------------------------|-------------------|
| CUSTOMER NO. 127282 | ADVISOR HAROLD DEAN | TAG NO. 9655 8803 | INVOICE DATE 12/05/22 | INVOICE NO. CVCS402635 | |
| JOSH LONDON 909 BROOKSIDE PLACE GREENWOOD, AR 72936 joshlondon9@gmail.com | LABOR RATE | LICENSE NO. | MILEAGE 84,513 / | COLOR | |
| | YEAR / MAKE / MODEL 19/GMC/SIERRA 1500/4WD CREW CAB 147 | | | DELIVERY DATE | DELIVERY MILES |
| | VEHICLE I.D. NO. 1 G T P 9 E E L 3 K Z 1 6 5 4 9 4 | | | SELLING DEALER NO. | PRODUCTION DATE |
| | F.T.E. NO. | | P.O. NO. | R.O. DATE 11/15/22 | REPRINT# 1 |
| RESIDENCE PHONE | BUSINESS PHONE | COMMENTS MO: 84524 | | | |

LABOR & PARTS-----
J# 1 11CVZ ENGINE MINOR TECH(S):9926 WARRANTY
 CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON AND THE ENGINE IS RUNNING ROUGH. CHECK AND ADVISE.
 P0305 FOUND CYLINDER #5 INTAKE LIFTER TO BE COLLAPSED CAUSE MISFIRE.
 REPLACE LEFT BANK LIFTERS.

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| PARTS----- | QTY---- | FP-NUMBER----- | DESCRIPTION----- | LIST PRICE-UNIT PRICE- | WARRANTY |
|------------|---------|----------------|------------------|------------------------|----------|
| JOB # 1 | 1 | 12688943 | GASKET 0.289 | | WARRANTY |
| JOB # 1 | 9 | 11546959 | BOLT 0.293 | | WARRANTY |
| JOB # 1 | 1 | 11611976 | BOLT 0.293 | | WARRANTY |
| JOB # 1 | 8 | 12698946 | LIFTER 0.459 | | WARRANTY |
| JOB # 1 | 1 | 12619787 | GASKET 0.423 | | WARRANTY |
| JOB # 1 | 1 | 12657093 | GASKET 3.270 | | WARRANTY |
| JOB # 1 | 1 | 12346290 | COOLANT 8.800 | | WARRANTY |
| JOB # 1 | 8 | 19420054 | OIL 8.800 | | WARRANTY |
| JOB # 1 | 8 | 12626354 | GASKET 3.270 | | WARRANTY |
| JOB # 1 | 5 | 11546600 | BOLT 3.275 | | WARRANTY |
| JOB # 1 | 1 | 12679463 | PIPE 3.163 | | WARRANTY |
| JOB # 1 | 1 | 12677002 | PIPE 3.163 | | WARRANTY |
| JOB # 1 | 1 | 15035747 | SEAL 3.611 | | WARRANTY |
| JOB # 1 | 3 | 15032594 | NUT 3.613 | | WARRANTY |
| JOB # 1 | 2 | 12664915 | GUIDE 0.439 | | WARRANTY |
| JOB # 1 | 1 | 19459511 | SPARK PLU 2.270 | | WARRANTY |
| JOB # 1 | 1 | 12688943 | GASKET 0.289 | | WARRANTY |
| JOB # 1 | 9 | 11546959 | BOLT 0.293 | | WARRANTY |
| JOB # 1 | 1 | 12698946 | LIFTER 0.459 | | WARRANTY |
| JOB # 1 | 1 | 12693252 | VALVE 0.459 | | WARRANTY |
| JOB # 1 | 1 | 12693081 | GASKET 3.270 | | WARRANTY |
| JOB # 1 | 1 | 12619787 | GASKET 0.423 | | WARRANTY |
| JOB # 1 | 1 | 12657093 | GASKET 3.270 | | WARRANTY |
| JOB # 1 | 1 | 12679463 | PIPE 3.163 | | WARRANTY |
| JOB # 1 | 0 | 12677002 | PIPE 3.163 | | WARRANTY |

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PART ON SPECIAL ORDER
 ** QUANTITY 1 IS SPECIAL ORDERED **
 JOB # 1 1 12679867 GASKET 3.901 WARRANTY
 JOB # 1 1 12346290 COOLANT 8.800 WARRANTY
 JOB # 1 1 15077362 SEAL 3.611 WARRANTY
 JOB # 1 1 12707246 FILTER 1.836 WARRANTY
 JOB # 1 8 19420054 OIL 8.800 WARRANTY
 JOB # 1 1 12664915 GUIDE 0.439 WARRANTY
 JOB # 1 1 11611976 BOLT 0.293 WARRANTY

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JOB # 1 TOTAL PARTS 0.00
 JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 01CVZ0000 VEH HEALTH CHECK TECH(S):9926 0.00
 COMPLIMENTARY VEHICLE HEALTH CHECK
 Multi-Point Inspection All

| PARTS----- | QTY---- | FP-NUMBER----- | DESCRIPTION----- | LIST PRICE-UNIT PRICE- | WARRANTY |
|------------|---------|----------------|------------------|------------------------|----------|
| | | | | JOB # 2 TOTAL PARTS | 0.00 |

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| RESIDENCE PHONE | | BUSINESS PHONE | | COMMENTS | STOCK NO. |
| | | YEAR / MAKE / MODEL 19/GMC/SIERRA 1500/4WD CREW CAB 147 | | DELIVERY DATE | DELIVERY MILES |
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| | | | | | MO: 84524 |

| | | | | | | |
|--|--------------------|----------------|------------------|-------------|-------------|----------|
| JOB # 2 TOTAL LABOR & PARTS | | | | | | 0.00 |
| ----- | | | | | | |
| J# 3+51CVZ | BODY ELECTRICAL | TECH(S):9926 | | | | 455.00 |
| Added Operation (HAROLDD @ 11/18/2022 09:23) | | | | | | |
| CUSTOMER ADDED LINE FOR CAMERA HAVING A BLUE SCREEN AT TIMES WHEN VEHICLE IS IN REVERSE. CUSTOMER STATES IT HAPPENS ABOUT EVERY OTHER TIME. CHECK AND ADVISE. | | | | | | |
| The cause of the condition may be software anomalies. reprogram radio with gm sps. tried to program Video Processing Module with gm sps failed, had to order new Video Processing Module. | | | | | | |
| replace Video Processing Module and reprogram with gm sps. | | | | | | |
| PARTS----- | QTY--- | FP-NUMBER----- | DESCRIPTION----- | LIST PRICE- | UNIT PRICE- | |
| JOB # 3 | 1 | 84829911 | MODULE 9.680 | 393.37 | 393.37 | 393.37 |
| JOB # 3 TOTAL PARTS | | | | | | 393.37 |
| JOB # 3 TOTAL LABOR & PARTS | | | | | | 848.37 |
| ----- | | | | | | |
| J# 4+51CVZ01 | BODY ELECT CONCERN | TECH(S):9926 | | | | 65.00 |
| Added Operation (HAROLDD @ 11/18/2022 09:24) | | | | | | |
| CUSTOMER ADDED LINE FOR SD CARD ERROR MESSAGE COMING ON AT START UP. CHECK AND ADVISE. | | | | | | |
| found sd card to have short in circuit. | | | | | | |
| replace sd card. | | | | | | |
| PARTS----- | QTY--- | FP-NUMBER----- | DESCRIPTION----- | LIST PRICE- | UNIT PRICE- | |
| JOB # 4 | 1 | 84528704 | CARD 9.769 | 269.52 | 269.52 | 269.52 |
| JOB # 4 TOTAL PARTS | | | | | | 269.52 |
| JOB # 4 TOTAL LABOR & PARTS | | | | | | 334.52 |
| ----- | | | | | | |
| J# 5+11CVZ01 | ENGINE CONCERN | TECH(S):9926 | | | | WARRANTY |
| Added Operation (HAROLDD @ 11/30/2022 15:58) | | | | | | |
| CUSTOMER PICKED VEHICLE UP AND DROVE VEHICLE WHILE PARTS WERE ORDERED FOR CAMERA CONCERN. WHEN CUSTOMER BROUGHT VEHICLE BACK FOR CAMERA REPAIR CUSTOMER STATED THE ENGINE LIGHT IS ON AND THE ENGINE IS RUNNING ROUGH. CHECK AND ADVISE. | | | | | | |
| test #5 spark plug, plug wire, coil pack and fuel injector test ok. removed valve cover found #5 intake lifter not pumping when engine is running. | | | | | | |
| replace #5 intake lifter and related gaskets and seals. | | | | | | |
| PARTS----- | QTY--- | FP-NUMBER----- | DESCRIPTION----- | LIST PRICE- | UNIT PRICE- | |
| JOB # 5 TOTAL PARTS | | | | | | 0.00 |
| JOB # 5 TOTAL LABOR & PARTS | | | | | | 0.00 |
| ----- | | | | | | |
| COMMENTS----- | | | | | | |
| MBPI TO PAY = 1082.89 | | | | | | |
| AUTH# 967063-34811 | | | | | | |
| FAX# 1-816-347-8224 | | | | | | |
| CUSTOMER TO PAY 100.00 DEDUCTIBLE. | | | | | | |

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| RESIDENCE PHONE | | BUSINESS PHONE | | COMMENTS | |
| YEAR / MAKE / MODEL 19/GMC/SIERRA 1500/4WD CREW CAB 147 | | VEHICLE I.D. NO. 1GTP9EEL3KZ165494 | | DELIVERY DATE 11/15/22 | DELIVERY MILES |
| F.T.E. NO. | | P.O. NO. | | SELLING DEALER NO. | PRODUCTION DATE |
| R.O. DATE 11/15/22 | | REPRINT# 1 | | | |

MO: 84524

| | | | |
|--|---|-------------------------|----------------|
| TOTALS----- | | TOTAL LABOR.... | 520.00 |
| ***** | | TOTAL PARTS.... | 662.89 |
| * [] CASH [] CHECK CK NO. [] | * | TOTAL SUBLET... | 0.00 |
| * [] VISA [] MASTERCARD [] DISCOVER | * | TOTAL G.O.G.... | 0.00 |
| * [] AMER XPRESS [] OTHER [] CHARGE | * | TOTAL MISC CHG. | 0.00 |
| ***** | | TOTAL MISC DISC | 0.00 |
| | | TOTAL TAX..... | 0.00 |
| | | TOTAL INVOICE \$ | 1182.89 |

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE

DUPLICATE INVOICE

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INTERFACE WITH CUSTOMER

View Vehicle Summary

This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

- For this vehicle:**
- [View Vehicle Summary](#)
 - Service Contract
 - Branded Title
 - Warranty Block
 - [View Vehicle Build](#)
 - [View Vehicle Component Summary](#)
 - [View Vehicle Transaction History Detail](#)
 - [View Vehicle Delivery Information](#)
 - [Investigate Major Assembly History](#)

Vehicle Information

VIN: 1GTP9EEL3KZ165494 Model: TK10543-2019 SIERRA 1500 CREW CAB 4WD
 Service Contract: No Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

Required Field Actions

Open Field Action Details are highlighted

| Type | Number | Original Nbr | Description | Release Date | Status |
|-------------------------------|------------|--------------|---|--------------|------------------------|
| Customer Satisfaction Program | N192264451 | N192264451 | Premature Brake Wear Notification - Expires 4/30/22 | 03/19/2020 | Closed |
| Non-Compliance Recall | N192268090 | N192268090 | Brake System Malfunction Warning | 12/12/2019 | Closed |
| Product Safety Recall | N192270600 | N192270600 | Seatbelt Pretensioner Fire | 11/14/2019 | Closed |
| Service Update Bulletins | N192210560 | N192210560 | Engine Calibration Torque Model Not Accurate - Expires with Base Warranty | 06/10/2019 | Closed |
| Service Update Bulletins | N192210460 | N192210460 | eBoost Control Module Software False Detection with DTC Associated - Exp. W/Base Warranty | 03/11/2019 | Closed |
| Service Update Bulletins | N192213550 | N192213550 | Trailer Integration Module Software Error Exp W/ Base Warranty | 03/07/2019 | Closed |
| Service Update Bulletins | N182201851 | N182201851 | Reset Park Assist - Expires With Base Warranty | 12/22/2018 | Closed |

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Vehicle has no current record of outstanding service information.

OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y OnStar Status: Inactive
 XM Equipped: Y XM Radio ID: HUMV3DC9 XM Status: Active
 OnStar Vehicle Diagnostics: N DMN Enabled: N

Applicable Warranties

Valid warranties are highlighted

| Valid | Description | Start Date | Effective Odometer | End Date | End Odometer |
|-------|------------------------------------|------------|--------------------|------------|--------------|
| | Emission Select Component Ltd Wty | 06/17/2019 | 9 MI | 06/17/2027 | 80,009 MI |
| | Bumper to Bumper Limited Warranty | 06/17/2019 | 9 MI | 06/17/2022 | 36,009 MI |
| | Corrosion Limited Warranty | 06/17/2019 | 9 MI | 06/17/2025 | 100,009 MI |
| | GMC - First Maintenance Visit | 06/17/2019 | 9 MI | 06/17/2020 | Unlimited |
| | Incandescent Exterior Bulb Ltd Wty | 06/17/2019 | 9 MI | 06/17/2020 | Unlimited |
| | Powertrain Limited Warranty | 06/17/2019 | 9 MI | 06/17/2024 | 100,009 MI |

Service Contract

Vehicle has no current record of service contracts.

Transaction History

[View Details](#)

| Job Card Date | Job Card Number | Transaction Type | Transaction Adjustment | Labour Operation | Odometer Reading |
|---------------|-----------------|-------------------------------------|------------------------|--|------------------|
| 11/15/2022 | 402635 | ZREG----Regular Vehicle Transaction | | 4062410 - Valve Lifter Replacement - Left Side | 84,513 MI |
| 04/30/2020 | 138743 | ZREG----Regular Vehicle Transaction | | 2081088 - R & R Roof Rear Spoiler, Apply Seam Sealer to Rear Sliding Window | 20,596 MI |
| 04/30/2020 | 138743 | ZFAT----Field Action Recall | | 9104654 - N192270600 - Install Seatbelt Pretensioner Rivets and Foil Tape, Double and Crew Cab Vehicles | 20,596 MI |
| 04/30/2020 | 138743 | ZFAT----Field Action Recall | | 9104801 - N192268090 - Brake System Control Module Reprogramming with SPS | 20,596 MI |
| 04/30/2020 | 138743 | ZFAT----Field Action Recall | | 9104721 - N192264451 - Verified Brake System Control Module Is Programmed with Same Level Software/Calibration | 20,596 MI |
| 04/30/2020 | 138743 | ZFAT----Field Action Recall | | 9104397 - N192210560 - Engine Control Module Reprogramming with SPS | 20,596 MI |
| 03/12/2019 | 118524 | ZFAT----Field Action Recall | | 9104244 - N192213550 - Trailer Lighting Control Module Reprogramming with SPS | 89 MI |
| 03/12/2019 | 118524 | ZFAT----Field Action Recall | | 9104166 - N192210460 - Brake System Control Module (BSCM) Reprogramming with SPS | 89 MI |
| 12/29/2018 | 115237 | ZFAT----Field Action Recall | | 9104257 - N182201851 - Perform Park Assist Code Set and Clear Procedure | 6 MI |
| 11/13/2018 | 113193 | ZPDI----Pre-Delivery Inspection | Add Credit | 0590032 - PDI - Dealer Installed - Factory Invoiced Options | 3 MI |
| 11/13/2018 | 113193 | ZPDI----Pre-Delivery Inspection | Full Debit - Reversal | 0590032 - PDI - Dealer Installed - Factory Invoiced Options | 3 MI |
| 11/13/2018 | 113193 | ZPDI----Pre-Delivery Inspection | | 0590032 - PDI - Dealer Installed - Factory Invoiced Options | 3 MI |
| 10/27/2018 | A65494 | ZPDI----Pre-Delivery Inspection | | 0590072 - Pre-Delivery Inspection - Base Time | 1 MI |

