



675 Memorial Avenue  
**WEST SPRINGFIELD, MASS. 01089**  
 Toll Free 1-888-781-8504 • Tel. (413) 781-3400  
 Fax (413) 737-9766

LABOR-----  
**J# 1 01CVZ      MAINTENANCE ITEM      HOURS:      TECH(S):1535      0.00**  
 Customer picked up vehicle Monday AM 3/7/2022, found front bumper scratched on passenger side, and found numerous harness and hose clips left unsecured. customer took vehicle to scrutinize and test drive no action taken yet  
  

TOTAL - LABOR      0.00

  
 COMMENTS-----  
 RECOMMENDED NOT DONE/ DECLINED SERVICES-----  
 DELETED OPERATION(S)-----  
 01CVZ-MULTI      MULTI-CHECK  
  
 TOTALS-----  
  

EXTENDED SERVICE HOURS	TOTAL LABOR....	0.00
MON-FRI 7:30-5:30PM, THURS TILL 7:00	TOTAL PARTS....	0.00
CALL FOR AN APPOINTMENT	TOTAL SUBLET...	0.00
	TOTAL G.O.G....	0.00
	TOTAL MISC CHG.	0.00
	TOTAL MISC DISC	0.00
	TOTAL TAX.....	0.00
	<b>TOTAL INVOICE \$</b>	<b>0.00</b>

  
 \*IMPORTANT NOTICE TO OUR CUSTOMERS\*  
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 A SURVEY MAY BE SENT ASKING IF YOU ARE COMPLETELY SATISFIED WITH THIS VISIT. IF NOT, PLEASE LET YOUR ADVISOR KNOW FIRST SO HE/SHE MAY RESOLVE THIS MATTER QUICKLY FOR YOU. THANK YOU

CUSTOMER SIGNATURE \_\_\_\_\_