

CUSTOMER #: [REDACTED]

[REDACTED]



Dyer Chevrolet of Lake Wales

21500 HWY 27  
LAKE WALES, FL 33850-6856  
(863) 676-7671

\* INVOICE \*

DUPLICATE 2  
PAGE 1

Repair Shop Registration Number: MV97120

WINTER HAVEN, FL

HOME: [REDACTED]

BUS: [REDACTED]

CONT: [REDACTED]  
CELL: [REDACTED]

SERVICE ADVISOR: 5098 WENDY FRAZIER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	21	CHEVROLET SILVERADO	[REDACTED]		24101/24101	T3102	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
22MAY21 DD			17:00 01APR22			CASH	23MAR22
R.O. OPENED		READY	OPTIONS: ENG:6.2 Liter				
07:29 08FEB22	14:29 23MAR22						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUST STATES CHECK ENGINE LIGHT IS ON PLEASE CHECK AND ADVISE  
CAUSE: LIFTER FAIL

4062410 VALVE LIFTER REPLACEMENT - LEFT SIDE

6144	W						(N/C)
8	12698946	(S) LIFTER					(N/C)
1	12688943	(S) GASKET					(N/C)
1	11611976	(S) BOLT					(N/C)
9	11546959	(S) BOLT					(N/C)
1	12619787	(S) GASKET					(N/C)
1	12679463	(S) PIPE					(N/C)
1	12657093	(S) GASKET					(N/C)
1	12669858	(S) BELT					(N/C)
8	12626354	(S) GASKET					(N/C)
2	12682391	(S) GASKET					(N/C)
1	12677002	(S) PIPE					(N/C)
1	12672367	F-(S) SEAL KIT					(N/C)
1	15035747	(S) SEAL					(N/C)
1	15077362	(S) SEAL					(N/C)
1	12619828	(S) ROD					(N/C)
1	12664915	(S) GUIDE					(N/C)
1	12346290	COOLANT					(N/C)
1	12716289	(S) WIRE					(N/C)
1	19419227	(S) FILTER					(N/C)
1	12690558	ENGINE					(N/C)
		CORE CHARGE W					(N/C)
2	12657093	(S) GASKET					(N/C)
1	15077362	(S) SEAL					(N/C)

**WARRANTY STATEMENT AND DISCLAIMER: PLEASE SEE THE DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.**

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

<p><b>* SHOP SUPPLY COSTS:</b> We have added a charge equal to 12.5% of the total cost of labor and parts, not to exceed \$48.54, to the Repair Order. This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies and waste disposal. The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured lead-acid battery sold in the state [s.403.7185].</p> <p><b>ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.</b></p>	DESCRIPTION	TOTALS
	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES *	
	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
	<b>PLEASE PAY THIS AMOUNT</b>	

DATE \_\_\_\_\_ CUSTOMER SIGNATURE \_\_\_\_\_ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE \_\_\_\_\_

Section 501.98, Florida Statutes, requires that, at least 30 days before bringing any claim against a motor vehicle dealer for an unfair or deceptive trade practice, a consumer must provide the dealer with a written demand letter stating the name, address, and telephone number of the consumer; the name and address of the dealer; a description of the facts that serve as the basis for the claim; the amount of damages; and copies of any documents in the possession of the consumer which relate to the claim. Such notice must be delivered by the United States Postal Service or by a nationally recognized carrier, return receipt requested, to the address where the subject vehicle was purchased or leased or where the subject transaction occurred, or an address at which the dealer regularly conducts business.

Customer X \_\_\_\_\_ Customer X \_\_\_\_\_

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Customer Signature: \_\_\_\_\_  
 DealerCAR 2014 CDK Global, LLC (06/17) SERVICE INVOICE TYPE 2 - SIC2 - LIMITED WARRANTY - DN - FL - 969023-02  
**CUSTOMER COPY**

CUSTOMER #: [REDACTED]

[REDACTED]



Dyer Chevrolet of Lake Wales  
21500 HWY 27  
LAKE WALES, FL 33859-6850  
(863) 676-7671

\*INVOICE\*  
DUPLICATE 2  
PAGE 2

WINTER HAVEN, FL  
HOME [REDACTED]  
BUS: [REDACTED]

CONT: [REDACTED]  
CELL: [REDACTED]

Repair Shop Registration Number: MV97120

SERVICE ADVISOR: 5098 WENDY FRAZIER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	21	CHEVROLET SILVERADO	[REDACTED]		24101/24101	T3102	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
22MAY21 DD			17:00 01APR22			CASH	23MAR22
R.O. OPENED	READY	OPTIONS: ENG:6.2_Liter					
07:29 08FEB22	14:29 23MAR22						

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	15035747	(S)	SEAL				(N/C)
8	12626354	(S)	GASKET				(N/C)
2	12679867	(S)	GASKET				(N/C)
1	12679463	(S)	PIPE				(N/C)
1	12703596	(S)	PIPE				(N/C)
1	19419227	(S)	FILTER				(N/C)
2	19432442	(S)	SEAL KIT				(N/C)
1	23129010	(S)	GASKET				(N/C)
1	12658178	(S)	BELT KIT				(N/C)
2	12346290		COOLANT				(N/C)
1	12378521		SEALANT				(N/C)
1	12666993	(S)	SEAL				(N/C)
2	12682391	(S)	GASKET				(N/C)
1	24504031	(S)	SEAL				(N/C)
4062410	VALVE		LIFTER REPLACEMENT - LEFT SIDE				(N/C)
	6144	W					(N/C)
9	11546959	(S)	BOLT				(N/C)
1	11611976	(S)	BOLT				(N/C)
1	12619787	(S)	GASKET				(N/C)
1	12664915	(S)	GUIDE				(N/C)
8	12698946	(S)	LIFTER				(N/C)
1	19419227	(S)	FILTER				(N/C)
1	12677002	(S)	PIPE				(N/C)
1	12679463	(S)	PIPE				(N/C)
1	12657093	(S)	GASKET				(N/C)
1	12688943	(S)	GASKET				(N/C)
1	15035747	(S)	SEAL				(N/C)

WARRANTY STATEMENT AND DISCLAIMER: PLEASE SEE THE DEALERSHIP'S LIMITED WARRANTY ON THE REVERSE SIDE OF THIS REPAIR INVOICE.

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ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

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Customer X \_\_\_\_\_ Customer X \_\_\_\_\_

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DealerCAP 2014 DPC 0268, LLC 106-17, SERVICE INVOICE TYPE 2 - 9/20 - "LIMITED WARRANTY" - DV - FL - 989923-01 Customer Signature: \_\_\_\_\_

CUSTOMER COPY

CUSTOMER #: [REDACTED]

\*INVOICE\*



Dyer Chevrolet of Lake Wales

21500 HWY 27  
LAKE WALES, FL 33859-6856  
(863) 676-7671

DUPLICATE 2  
PAGE 3

WINTER HAVEN, FL

HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

Repair Shop Registration Number: MV97120

SERVICE ADVISOR: 5098 WENDY FRAZIER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	21	CHEVROLET SILVERADO	[REDACTED]		24101/24101	T3102	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
22MAY21 DD			17:00 01APR22			CASH	23MAR22
R.O. OPENED		READY	OPTIONS: ENG:6.2_Liter				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	15077362	(S)	SEAL				(N/C)
1	12346290		COOLANT				(N/C)
2	12682391	(S)	GASKET				(N/C)
1	12669858	(S)	BELT				(N/C)
8	12626354	(S)	GASKET				(N/C)
1	12693252	(S)	VALVE				(N/C)
1	12693081	(S)	GASKET				(N/C)
1	12679867	(S)	GASKET				(N/C)
1	12703668	(S)	PIPE				(N/C)
1	13579649	(S)	SEAL				(N/C)
2	13579648	(S)	SEAL				(N/C)
SUBL RENTAL PO# [REDACTED]							(N/C)

LOP1 SES light is on checked codes p0305, p050d, p0324, p0300 engine has ticking noise pulled valve cover on left bank number 5 exhaust rocker not moving pulled rocker and found bent push rod on disassemble of engine found broken lifter. replaced all lifters on left bank per bulletin 19-na-218 document 5405314  
7.1 hrs

After first lifter replacement due to lifter coming apart on # 5 exhaust bending push rod started tac case because had codes p0300, p0305 and engine noise after short test drive # 9-7308544431 for number 5 misfire pulled valve cover and found rockers for cylinder number 5 were not moving was advised to replace all lifter on left bank a second time along with control solenoid for # 5 lifter . Had codes p0300, p0305 codes that came back after test drive heard a pop noise ses light

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**ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.**

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
<b>PLEASE PAY THIS AMOUNT</b>	

DATE \_\_\_\_\_ CUSTOMER SIGNATURE \_\_\_\_\_ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE \_\_\_\_\_

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\*INVOICE\*



Dyer Chevrolet of Lake Wales

21500 HWY 27  
LAKE WALES, FL 33859-6856  
(863) 676-7671

DUPLICATE 2  
PAGE 4

Repair Shop Registration Number: MV97120

WINTER HAVEN, FL

HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 5098 WENDY FRAZIER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	21	CHEVROLET SILVERADO	[REDACTED]		24101/24101	T3102	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
22MAY21 DD			17:00 01APR22			CASH	23MAR22

R.O. OPENED	READY	OPTIONS:	ENG:6.2_Liter			
07:29 08FEB22	14:29 23MAR22					
LINE OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL

came on had P0300 P0305 again.  
7.1  
see line c for folowing repair

\*\*\*\*\*

B CUST STATES TRANSMISSION IS SHIFTING HARD AND JERKING  
NRM NO TRANSMISSION ISSUE FOUND. ENGINE RELATED  
ISSUE.

6144 ISP

(N/C)

after first lifter replacement due to lifter coming apart on # 5  
exhaust bending push rod started tac case because had codes p0300,  
p0305 and engine noise after short test drive # [REDACTED] for number  
5 misfire pulled valve cover and found rockers for cylinder number 5  
were not moving was advised to replace all lifter on left bank a second  
time along with control solenoid for # 5 lifter . Had codes p0300,  
p0305 codes that came back after test drive heard a pop noise ses light  
came on had p0300, p0305 again . Contacted Techline again informed them  
that # 5 exhaust push rod was bent again inspected oil passage to  
cylinder number 5 for restriction and no oil would flow to lifter was  
then advised to replace engine assembly due to blockage.  
truck has a 8 inch lift on it and had to remove front radiator  
support grill radiator assembly with condenser and cooler. evacuated ac  
system drained cooling system and engine oil. removed engine assembly  
transfer parts to new engine. re assembled truck charged ac system  
filled cooling system to spec . test drove vehicle confirmed repair  
engine runs great no noises or misfires

\*\*\*\*\*

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LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
<b>PLEASE PAY THIS AMOUNT</b>	

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DealerCAP 2014 OEM Global, LLC (09/17) SERVICE INVOICE TYPE 2 - RPD - LIMITED WARRANTY - EN - FL - 969623-04 Customer Signature: \_\_\_\_\_

CUSTOMER COPY

CUSTOMER #: [REDACTED]

\* INVOICE \*



Dyer Chevrolet of Lake Wales  
21500 HWY 27  
LAKE WALES, FL 33859-6856  
(863) 676-7671

DUPLICATE 2  
PAGE 5

Repair Shop Registration Number: MV97120

WINTER HAVEN, FL [REDACTED]

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 5098 WENDY FRAZIER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
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DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
22MAY21 DD			17:00 01APR22			CASH	23MAR22
R.O. OPENED	READY	OPTIONS: ENG:6.2_Liter					
07:29 08FEB22	14:29 23MAR22						
LINE OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL	
C**	REPLACE	ENGINE PER TAC	[REDACTED]				
CAUSE: TAC CASE							
4067490 ENGINE REPLACEMENT (N/C)							
6144 W							

Contacted Techline again informed them that # 5 exhaust push rod was bent again inspected oil passage to cylinder number 5 for restriction and no oil would flow to lifter was then advised to replace engine assembly due to blockage. truck has a 8 inch lift on it and had to remove front radiator support grill radiator assembly with condenser and cooler. evacuated ac system drained cooling system and engine oil. removed engine assembly transfer parts to new engine. re assembled truck charged ac system filled cooling system to spec . test drove vehicle confirmed repair engine runs great no noises or misfires.  
19.6 LABOR 4067490

\*\*\*\*\*

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ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	LABOR AMOUNT	0.00
	PARTS AMOUNT	0.00
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES *	0.00
	TOTAL CHARGES	0.00
	LESS INSURANCE	0.00
	SALES TAX	0.00
	PLEASE PAY THIS AMOUNT	0.00

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Customer Signature: \_\_\_\_\_  
DealerCAP 3137 720 0206, LLC (MFI) SERVICE INVOICE TYPE 9 - B3C - LIMITED WARRANTY - DN - FL - 989823-GM  
**CUSTOMER COPY**