

Customer Number: 1134432

Invoice No: 50773



BLACK	21	CHEVROLET SILVERADO	3GCPYFEL3MG166611	56873.20	5634 / 5634	T313	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20DEC20			18:00 17MAR21			CASH	30MAR21
R.O. OPENED		READY		OPTIONS: ENG:L87 TRN:MQB			
07:00 17MAR21		14:01 30MAR21					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	DEXO OIL CHANGE UP TO 8 QUARTS			59.95	-	-	-
CAUSE: e							
	DEXO OIL CHANGE UP TO 8 QUARTS			59.95	-	-	-
	233898	W					(N/C)
	1	19419227 (S) FILTER					(N/C)
	7	88865700 OIL					(N/C)
FC: PART#: 19419227 COUNT: 1							
CLAIM TYPE:							
AUTH CODE:							

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00
5634	0.30	CHANGE OIL , REPLACE FILTER , FULL MULTIPOINT INSPECTION					

B CUSTOMER STATES KNOCKING SOUND COMING FROM THE ENGINE
 CAUSE: FOLLOW OPERATION
 4062450 VALVE LIFTER REPLACEMENT

233898	W						(N/C)
8	88865700 OIL						(N/C)
1	19419227 (S) FILTER						(N/C)
10	11546959 (S) BOLT						(N/C)
1	12657093 (S) GASKET						(N/C)
8	12626354 (S) GASKET						(N/C)
2	12682391 (S) GASKET						(N/C)
1	12677002 (S) PIPE						(N/C)
1	12619828 (S) ROD						(N/C)
1	12619787 (S) GASKET						(N/C)
897369P							
8	12680871 (S) LIFTER						(N/C)

INVOICE #2021EK6931		DESCRIPTION	TOTALS
WARRANTY DISCLAIMER ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PERFORMED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMERS SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.		LABOR AMOUNT	
* SHOP SUPPLY COSTS: We have added a charge equal to 10.84% of the total cost of labor and parts, not to exceed \$38.98, to the Repair Order. This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies and waste disposal. The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured lead-acid battery sold in the state [s.403.7185].		PARTS AMOUNT	
Telephone Consumer Protection Act		GAS, OIL, LUBE	
I acknowledge that, by signing below and providing my telephone numbers, including any wireless telephone number and/or e-mail address, I affirmatively consent and agree to receive text messages, SMS messages, e-mails, telephone calls, and voice messages including via technology using an automatic telephone dialing system or an artificial prerecorded voice to the numbers and/or email addresses provided regarding product, goods, and service offers by or on behalf of Chevrolet of Wesley Chapel and/or its agents. I understand that consent is not required to make a purchase of products, goods, or services. Message and Data rates may apply.		SUBLET AMOUNT	
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.		MISC. CHARGES *	
DATE		TOTAL CHARGES	
CUSTOMER SIGNATURE		LESS INSURANCE	
AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE		SALES TAX	
		PLEASE PAY THIS AMOUNT	

Section 501.98, Florida Statutes, requires that, at least 30 days before bringing any claim against a motor vehicle dealer for an unfair or deceptive trade practice, a consumer must provide the dealer with a written demand letter stating the name, address, and telephone number of the consumer; the name and address of the dealer; a description of the facts that serve as the basis for the claim; the amount of damages; and copies of any documents in the possession of the consumer which relate to the claim. Such notice must be delivered by the United States Postal Service or by a nationally recognized carrier, return receipt requested, to the address where the subject vehicle was purchased or leased or where the subject transaction occurred, or an address at which the dealer regularly conducts business. See our website at www.chevyofwesleychapel.com for other terms of resolution of disputes between the parties."

Customer X _____ Customer X _____
CUSTOMER COPY ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

Customer Number: **1134432**

Invoice No: **50773**



R.O. OPENED	READY	OPTIONS: ENG:L87 TRN:MQB
07:00 17MAR21	14:01 30MAR21	

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	12346290		COOLANT				(N/C)
1	88864346		SEALANT				(N/C)
1	12688943	(S)	GASKET				(N/C)
FC: PART#: 12680871 COUNT: 1							
CLAIM TYPE: ZREG							
AUTH CODE:							

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

5634 verified tick noise with an occasional knock coming from right side of engine. scanned for codes and found p0300 and p0308. misfire in cylinder 8. performed a compression test on cylinder 8 and on cylinder 2 for comparison. compression tested good. contacted TAC, case number 9-6604214407, tac instructed to perform running compression test and inspect rocker arms for loose ness or a broken valve spring. none found. tac referenced doc id 5405314. removed push rods and inspected and found cylinder 8 intake push rod bent. 4062450 9.90 recovered r1234yf and removed right side cylinder head, draining coolant. per doc id 5405314, replaced right side lifters and one push rod. filled cooling system and recharged with r1234yf. 4062450 - 8.7 r1234yf - 1.2

EST: 17.80 17MAR21 07:00 SA: 233899

CONTACT:

DESCRIPTION	TOTALS
LABOR AMOUNT	\$ 0.00
PARTS AMOUNT	\$ 0.00
GAS, OIL, LUBE	\$ 0.00
SUBLET AMOUNT	\$ 0.00
MISC. CHARGES *	\$ 0.00
TOTAL CHARGES	\$ 0.00
LESS INSURANCE	\$ 0.00
SALES TAX	\$ 0.00
PLEASE PAY THIS AMOUNT	\$ 0.00

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