



**Honolulu GMC Buick Cadillac # 253**

2945 North Nimitz Hwy - Honolulu, HI 96819

Main Phone (808) 838-7007

Service Direct (808) 738-9270

REMIT PAYMENT TO: LITHIA MOTORS SUPPORT SERVICES  
PO BOX 678811, Dallas, TX 75267-8811

**WARRANTY**

Invoice # [REDACTED]

Customer # [REDACTED]

Tag # [REDACTED]

**KALLUA HI**  
Home: [REDACTED]  
Cell: [REDACTED]

Bus: [REDACTED]  
Email: [REDACTED] | Home Service Advisor: **3 SAMANTHA EARL**

COLOR	YEAR	MAKEMODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
G1WVwhite	21	GMC YUKON	[REDACTED]		153	153
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
10DEC20		17.00	01MAR21		0.00	CASH
						INV. DATE
						27FEB21
						R.O. OPENED
						09:55 17DEC20
						READY
						15.18 27FEB21

OPTIONS: SOLD-STK:MR137191 DLR:48109 ENG:6.2 LITER

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL  
 A Customer Satisfaction Program (N202310850): Airbag Indicator Light  
 Intermittent Exp Dec 1, 2022 (Release Date 12/1/2020)  
 CAUSE: FACTORY RECOMMENDED  
 REC CUSTOMER REQUESTS PERFORM RECALL  
 99 WG4 0.00  
 0 TPARTS  
 0 TLABOR  
 0.00 0.00

TECH: 99 ACTUAL HRS.: 0.00 SOLD HRS.: 0.00  
 SALE-LBR: 0.00 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 0.00  
 COST-LBR: 0.00 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 0.00  
 153 no repair performed customer to reschedule for another date  
 \*\*\*\*\*  
 FROM ALL OF US AT HONOLULU GMC/BUICK/CADILLAC  
 THANK YOU FOR YOUR BUSINESS. WE HOPE YOU ARE  
 COMPLETELY SATISFIED WITH YOUR SERVICE. YOU  
 MAY RECEIVE A SURVEY IN THE NEAR FUTURE, IF  
 YOU CAN'T ANSWER "COMPLETELY SATISFIED",  
 PLEASE PHONE OUR SERVICE MANAGER DYLAN  
 FUJIMOTO @ 808-834-6298

TECH: 99 ACTUAL HRS.: 0.00 SOLD HRS.: 0  
 SALE-LBR: 0.00 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 0.00  
 COST-LBR: 0.00 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 0.00  
 \*\*\* NO RO PUNCH TIMES ON FILE \*\*\*  
 ACCOUNT SALE 0 COST 0 CONTROL ACCOUNT SALE 0 COST  
 44200 22000 \*\*\*\*\* CONTROL

COST, SALE, & COMP TOTALS 0 0 0  
 1. I acknowledge notice and oral approval of an increase in the original estimated price.  
 Signature or initials: \_\_\_\_\_

**STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT**  
 In the course of servicing, OE equivalent parts may be used.  
 The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C. § 1 et. seq. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INS./DED/DIS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	<b>0.00</b>

Warranty Copy

Page 1 of 1

THANK YOU!







**\*WARRANTY\***  
 DUPLICATE 2  
 Invoice #:  
 Tag #:  
 Customer #:  
 Home: [REDACTED] Bus: [REDACTED]  
 Contact: [REDACTED]

Home Service Advisor: **3 SAMANTHA EARL**  
 VIN: [REDACTED]  
 License: [REDACTED]  
 Mileage In: [REDACTED]  
 Mileage Out: [REDACTED]

**Honolulu GMC Buick Cadillac # 253**  
 2945 North Nimitz Hwy · Honolulu, HI 96819  
 Main Phone (808) 836-7007  
 Service Direct (808) 738-9270  
 REMIT PAYMENT TO: LITHIA MOTORS SUPPORT SERVICES  
 PO BOX 679911 Dallas, TX 75267-9911

COLOR	YEAR	MAKEMODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT			
G1WWhite	21	GMC YUKON	[REDACTED]	2290	[REDACTED]	2290			
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO.NO.	RATE	PAYMENT	INV. DATE	R.O. OPENED	READY
10DEC20			WAIT 26JAN21		0.00	CASH	30JAN21	08:33 26JAN21	14:38 30JAN21

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL				
TECH:	181671	ACTUAL	HRS.:	0.48	SOLD	HRS.:	0.00				
SALE-LBR:	0.00	PTS:	40.76	MSC:	0.00	LUB:	0.00	SUB:	0.00	TOTAL	40.76
COST-LBR:	0.00	PTS:	18.45	MSC:	0.00	LUB:	0.00	SUB:	0.00	TOTAL	18.45

2290 #N202310850-02: Customer Satisfaction Program - Airbag  
 Indicator Light Intermittent - (Dec 15, 2020)  
 PERFORMED CUSTOMER SATISFACTION PROGRAM RECALL #N202310850-02.  
 POSITIONED DRIVER SEAT ALL THE WAY FORWARD AND UPRIGHT RIGHT POSITION.  
 REAR CUSHION COVER. DISCONNECTED INBOARD AIRBAG CONNECTOR AND CUT OFF  
 30MM OF THE CONNECTOR. INSTALLED SERVICE HARNESS CONNECTOR (80MM) AND  
 REPAIRED WIRE WITH VINYL ELECTRIC TAPE. RE-CONNECTED CONNECTOR, AND  
 RE-ZIPPED SEAT COVER. ENABLED SIR SYSTEM. CONNECTED MDI2 SCAN TOOL TO  
 VEHICLE DTC. USING GDS2 ON TECHLINE CONNECT, CLEARED DTC(S). COMPLETED  
 RECALL.  
 (LABOR CODE: 9105432 Replace Driver Seat Inboard Airbag Electrical  
 Connector and Clear DTC information, LABOR TIME: 0.8HR)\*\*\*\*\*

E RENTAL VEHICLE - ALTERNATE TRANSPORTATION - 24 HR DAY - SUPPLIED BY  
 CAUSE: RENTAL UNIT - ALTERNATE TRANSPORTATION - CHILD RESTRAINT (CAR  
 SEAT) AVAILABLE - \$100.00 CHARGE TO CUSTOMER IF CAR SEAT NOT  
 RETURNED  
 RENTAL RENTED VEHICLE - ALTERNATE TRANSPORTATION  
 24 HR DAY - SUPPLIED BY DEALERSHIP AT \$30 A  
 DAY AGREED TO BY THE CUSTOMER  
 99 WG4 0.00

SUBL BILL OUT TO ENTERPRISE RENTALMORENFELD PO#31219  
 WG4 30.00

LABOR AMOUNT	TOTAL
30.00	30.00

1. I acknowledge notice and oral approval of an increase in the original, estimated price.  
 Signature of Inhibitor:  
 STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT  
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 The factory warranty constitutes all of the warranties with respect to the sale of this  
 item. The Seller hereby expressly disclaims all warranties, either express or implied,  
 including any implied warranty of merchantability or fitness for a particular purpose. Seller  
 neither assumes nor authorizes any other person to assume for it any liability in connection  
 with the sale of this item. Any dispute between customer and the dealership arising from  
 or related to this vehicle or this transaction shall be settled by mandatory and binding arbitration  
 pursuant to the Federal Arbitration Act 9 U.S.C § 1 et. seq. The arbitration shall be conducted  
 by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at  
 law or in equity. The arbitrator may grant whatever relief the parties may be entitled to at  
 law or in equity.



Warranty Copy

THANK YOU!



**\*WARRANTY\***  
DUPLICATE 2  
Customer # [REDACTED]  
Tag # [REDACTED]

Invoice # [REDACTED]  
Tag # [REDACTED]



Honolulu GMC Buick Cadillac # 253  
2945 North Nimitz Hwy - Honolulu, HI 96819  
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REMIT PAYMENT TO: LITHIA MOTORS SUPPORT SERVICES  
PO BOX 679911, Dallas, TX 75267-9911

Home: [REDACTED]  
Cell: [REDACTED]  
Bus: [REDACTED]  
Email: [REDACTED]

home Service Advisor: 3 SAMANTHA EARL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
G1W/White	21	GMC YUKON	[REDACTED]		2290	2290
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
10DEC20			WAIT 26JAN21		0.00	CASH
						30JAN21
						08:33 26JAN21
						14:38 30JAN21

OPTIONS: SOLD-STKIMR37191 DLR-48109 ENG-6:2 LITER

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

TECH: 99 ACTUAL HRS.: 0.00 SOLD HRS.: 0.00  
SALE-LBR: 0.00 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 30.00 TOTAL 30.00  
COST-LBR: 0.00 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 30.00 TOTAL 30.00

2290 IGNSCHKC6KR387777 2019 chevy sub 1 DAY \$30.00 PO#31219  
\*\*\*\*\*  
FROM ALL OF US AT HONOLULU GMC/BUICK/CADILLAC  
THANK YOU FOR YOUR BUSINESS. WE HOPE YOU ARE  
COMPLETELY SATISFIED WITH YOUR SERVICE. YOU  
MAY RECEIVE A SURVEY IN THE NEAR FUTURE, IF  
YOU CAN'T ANSWER "COMPLETELY SATISFIED",  
PLEASE PHONE OUR SERVICE MANAGER DYLAN  
FUJIMOTO @ 808-834-6298

TECH	ACTUAL HRS.	SOLD HRS.	SALE-LBR	PTS	MSC	LUB	SUB	TOTAL
TECH: 99	ACTUAL HRS.: 0.93	SOLD HRS.: 0.00	SALE-LBR: 0.00	PTS: 40.76	MSC: 18.45	LUB: 0.00	SUB: 30.00	TOTAL 70.76
COST-LBR: 0.00	PTS: 18.45	MSC: 0.45	LUB: 0.00	SUB: 30.00	TOTAL 48.45			
DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG	
01-26-21	10:15	10:15	0:00	W	181671	A		
	10:16	10:16	0:00	W	181671	B		
	10:16	10:16	0:00	W	181671	C		
	10:16	10:16	0:00	W	181671	D		
	10:59	11:29	0:30	W	181671	A		
	11:29	11:49	0:20	W	181671	A		
	11:49	12:18	0:29	W	181671	C		
	13:09	13:36	0:27	W	181671	C		
	13:36	13:36	0:00	W	181671	B		
	13:36	13:36	0:00	W	181671	D		

"I acknowledge notice and oral approval of an increase in the original estimated price.  
Signature or initials"

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The factory warranty constitutes all of the warranties with respect to the sale of this  
item. The Seller hereby expressly disclaims all warranties, either express or implied,  
including any implied warranty of merchantability or fitness for a particular purpose. Seller  
neither assumes nor authorizes any other person to assume for it any liability in connection  
with the sale of this item. Any dispute between customer and the dealership arising from  
or related to this vehicle or this transaction will be settled by mandatory arbitration  
pursuant to the Federal Arbitration Act 9 USC § 1 et. seq. The arbitration shall be conducted  
by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at  
law or in equity. The arbitrator may grant whatever relief the parties may be entitled to at  
law or in equity.

DESCRIPTION	LABOR AMOUNT	TOTALS
PARTS AMOUNT		
GAS, OIL, LUBE		
SUBLET AMOUNT		
MISC. CHARGES		
TOTAL CHARGES		
LESS INS/DED/DIS		
SALES TAX		
PLEASE PAY THIS AMOUNT		

CUSTOMER SIGNATURE

Warranty Copy

THANK YOU!





**\*WARRANTY\***  
 DUPLICATE 2  
 Invoice #:  
 Tag #:  
 Home: [REDACTED] Bus: [REDACTED]  
 Email: [REDACTED] home Service Advisor: 3 SAMANTHA EARL

**LITHIA**  
 Honolulu GMC Buick Cadillac # 253  
 2945 North Nimitz Hwy - Honolulu, HI 96819  
 Main Phone (808) 836-7007  
 Service Direct (808) 738-9270  
 REMIT PAYMENT TO: LITHIA MOTORS SUPPORT SERVICES  
 PO BOX 679611, Dallas, TX 75267-9611

Cell: [REDACTED]  
 Color: [REDACTED] Year: 21  
 Make/Model: GMC YUKON  
 Del Date: 10DEC20 Prod Date: [REDACTED] Warr. Exp.: [REDACTED]  
 License: [REDACTED] Mileage In: [REDACTED] Mileage Out: [REDACTED]  
 PONO: [REDACTED] Rate: 0.00  
 Payment: CASH  
 Inv Date: 30JAN21  
 R.O. Opened: 08:33 26JAN21  
 Ready: 14:38 30JAN21  
 Options: SOLD-STK:MR137191 DLR:48109 ENG:6:2 LITER

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
ACCOUNT	SALE	0	COST	0	CONTROL	114053	
ACCOUNT	SALE	4076	COST	1845	CONTROL	7076	
						*****	

COST, SALE, & COMP TOTALS		4845	7076	0
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**STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT**  
 Signature of Individual:  
 I acknowledge notice and oral approval of an increase in the original estimated price.  
 The factory warranty constitutes all of the warranties with respect to the sale of this vehicle. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/forms. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C.S 1 et. seq. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.

**CUSTOMER SIGNATURE**

LABOR AMOUNT	0.00
PARTS AMOUNT	40.76
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	30.00
MISC. CHARGES	0.00
TOTAL CHARGES	70.76
LESS INS./DED/DIS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	70.76

THANK YOU!





WARRANTY

Invoice #

Tag #

Customer #

Home Service Advisor: 3 SAMANTHA EARL

2945 North Nimitz Hwy - Honolulu, HI 96819

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PO BOX 679811, Dallas, TX 75267-9811

Honolulu GMC Buick Cadillac # 253



Home: [REDACTED]

Cell: [REDACTED]

Bus: [REDACTED]

Contact: [REDACTED]

Email: [REDACTED]

Home Service Advisor: 3 SAMANTHA EARL

10DEC20	DEL DATE	17:00 28MAY21	WARR. EXP.	17:00 28MAY21	PO NO.	0.00	RATE	0.00	PAYMENT	CASH	29MAY21	INV. DATE	17:08 23MAR21	READY
G1W/White	COLOR	21	YEAR	GMC YUKON	MAKEMODEL	WCCG859	WCCG859	4724	4729	4729	4729	4724	4729	4729
OPTIONS: SOLD-STR:MR137191 DLR:46109 ENG:6.2 LITER														

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CUSTOMER STATES VEHICLE SHIFTED TO NEUTRAL AND DIED OUT WHILE DRIVING, MAKING CLICKING AND SCREECHING SOUNDS							
CAUSE: MISCELLANEOUS							
1	181671	WG4	20.00	ENGINE REPLACEMENT	8544.03	2813.60	8544.03
2	12690558			ENGINE	24.83	24.83	49.66
2	123446290			COOLANT	11.22	11.22	22.44
2	12657093	(S)		GASKET	8.40	8.40	16.80
2	11546600			BOLT	8.40	8.40	16.80
8	11546600			BOLT	4.64	4.64	9.28
1	12679867	(S)		GASKET	4.64	4.64	9.28
1	122703596	(S)		PIPE	93.25	93.25	186.50
1	12679463	(S)		PIPE	41.53	41.53	83.06
1	12623359	(S)		GASKET	4.44	4.44	8.88
1	12682391	(S)		GASKET	16.48	16.48	32.96
1	12691785	(S)		TUBE	6.83	6.83	13.66
1	23129010	(S)		GASKET	4.79	4.79	9.58
1	22988272	(S)		RETAINER	17.78	17.78	35.56
1	12677002	(S)		PIPE KIT	5.52	5.52	11.04
1	12672367	(S)		PIPE KIT	72.22	72.22	144.44
1	15035747	(S)		SEAL	21.23	21.23	42.46
1	84369120	(S)		SEAL	23.86	23.86	47.72
2	13579648	(S)		SEAL	20.02	20.02	40.04
2	13579646	(S)		SEAL	20.33	20.33	40.66
1	13579649	(S)		SEAL	21.12	21.12	42.24
1	13579649	(S)		SEAL	21.12	21.12	42.24
1	12658178	(S)		BEILT KIT	87.51	87.51	175.02
2	19333511	ADHESIVE			11.58	11.58	23.16
20	19260234	REFRIGERANT			3.31	3.31	6.62
9	88865698	0M20 DEXOS FULL SYN			9.75	9.75	19.50
FC:	PART#: 12690558	COUNT: 1			427540	944561	TPARTS
CLAIM TYPE:							

"I acknowledge notice and oral approval of an increase in the original estimated price. Signature of Hibbits"

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**CUSTOMER SIGNATURE**

OR, REPAIR OF SERVING DEALER, I HEREBY CERTIFY THAT THE SERVICES CONTAINED HEREIN'S ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIR/REBOR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE TO YOU AT THE TIME OF PAYMENT TO OBTAIN INFORMATION BY MANUFACTURER'S REPRESENTATIVE.

LABOR AMOUNT	2813.60	2813.60
PARTS AMOUNT	8544.03	8544.03
GAS, OIL, LUBE	24.83	49.66
SUBLET AMOUNT	11.22	22.44
MISC. CHARGES	8.40	16.80
TOTAL CHARGES	8.40	16.80
LESS INS./DED/DIS	4.64	9.28
SALES TAX	4.64	9.28
PLEASE PAY THIS AMOUNT	93.25	186.50
TOTAL	41.53	83.06
	4.44	8.88
	16.48	32.96
	6.83	13.66
	4.79	9.58
	17.78	35.56
	8.46	16.92
	5.52	11.04
	72.22	144.44
	21.23	42.46
	23.86	47.72
	20.02	40.04
	20.33	40.66
	21.12	42.24
	21.12	42.24
	87.51	175.02
	11.58	23.16
	3.31	6.62
	9.75	19.50



Detail, LLC. CAR SERVICE INVOICE - 2016 - 09/2014 - 1/16/2016





WARRANTY

Invoice #

Customer #

Tag #

**Honolulu GMC Buick Cadillac # 253**  
 2945 North Nimitz Hwy · Honolulu, HI 96819  
 Main Phone (808) 836-7007  
 Service Direct (808) 738-9270  
 REMIT PAYMENT TO: LITHIA MOTOR'S SUPPORT SERVICES  
 PO BOX 679811, Dallas, TX 75267-9811

KAILUA, HI

Home: [REDACTED]

Bus: [REDACTED]

Cell: [REDACTED]

Email: [REDACTED]

Home Service Advisor: 3 SAMANTHA EARL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
G1W/White	21	GMC YUKON		WCG859	4724	4729
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
10DEC20		17:00 28MAY21			0.00	CASH
				INV. DATE	29MAY21	17:08 23MAR21
OPTIONS: SOLD-STK#MR137191	DLR#48109	ENG#6.2	LITER			

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

PAN. REMOVED OIL PUMP TO INSPECT, FOUND LIGHT SCORING ON THE PUMP VEINS/ROTOR. WILL PROCEED TO MAKE COST COMPARISON WITH ALL THAT IS NEEDED TO REPAIR ENGINE AND JUST A COMPLETE ENGINE LONG BLOCK REPLACEMENT. WARRANTY APPROVED COMPLETE ENGINE REPLACEMENT. DRAINED ENGINE COOLING SYSTEM. RECOVERED R-1234YF A/C SYSTEM, RECOVERED 0.8 KG (SPEC: 1.0KG). RELIEVED FUEL SYSTEM. REMOVED BOTH FRONT WHEELS. REMOVED BOTH FRONT FENDER LINERS. REMOVED FRONT BUMPER FASCIA. REMOVED BOTH HEADLAMPS. REMOVED INTAKE AIR BOX ASSEMBLY WITH AIR DUCT. REMOVED DRIVE BELT. CUT AND DISCARDED A/C BELT. REMOVED FRONT END UPPER TIE BAR ASSEMBLY. REMOVED UNDER-HOOD FUSE BLOCK ASSEMBLY. REMOVED FAN AND RADIATOR ASSEMBLY. REMOVED ALTERNATOR. REMOVED WATER PUMP HOUSING. REMOVED A/C COMPRESSOR. REMOVED STARTER. REMOVED TORQUE CONVERTER BOLTS. REMOVED INTAKE MANIFOLD. REMOVED ENGINE HARNESS FROM ENGINE BLOCK. REMOVED ALL OTHER HOSES, PIPES, GROUND CIRCUIT AND ANY OTHER ITEMS THAT IS ATTACHED TO ENGINE BLOCK. USING ENGINE HOIST, SEPARATED COMPLETE ENGINE BLOCK FROM TRANSMISSION (OLD ENGINE SERIAL #N1201891CUBX0254). TRANSFERRED ALL OTHER PARTS FROM OLD ENGINE ONTO NEW ENGINE BLOCK (NEW ENGINE SERIAL #T2210339L92X1087). INSTALLED NEW ENGINE BLOCK INTO VEHICLE AND TORQUE TRANSMISSION TO ENGINE BLOCK BOLTS TO SPEC. REVERSE ORDER PER RE-INSTALLATION OF ALL OTHER REMOVED PARTS AND TORQUE TO SPEC. REPLACED ALL NECESSARY SEALS, GASKETS, RETAINERS AND BOLTS. VACUUM BLEED COOLING SYSTEM. VACUUMED AND RECHARGED A/C SYSTEM TO SPEC: 1.0 KG. ADDED 9 QUARTS OF DEXOS 0W-20 ENGINE OIL TO ENGINE. RAN VEHICLE AND INSPECTED FOR ANY OIL LEAKS OR COOLANT LEAKS, NO LEAKS PRESENT AT THIS TIME. PERFORMED THROTTLE BODY IDLE AIR FLOW COMPENSATION RESET. PERFORMED CRANKSHAFT POSITION VARIATION LEARN. RAN VEHICLE AND LISTENED FOR ANY ABNORMAL ENGINE NOISES, NO ABNORMAL NOISES PRESENT AT THIS TIME. CONNECTED SCAN TOOL AND CHECKED FOR ANY CODES, FOUND NONE AT THIS TIME. COMPLETED REPAIR. (LABOR CODE: 4067490 ENGINE REPLACEMENT, LABOR TIME: ST) \*\*\*\*\*

3 CUSTOMER STATES CUP HOLDER COMPARTMENT INOPERATIVE - INSTALL SOP - CAUSE: REFER TO RO 114053 \*\*\*\*\*

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CUSTOMER SIGNATURE

ON BEHALF OF SERVING DEALER: I HEREBY CERTIFY THAT THE ABOVE CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRER OR REPLICATED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY RECORD SUPPORTING THIS CLAIM AND THAT THE DEALER HAS NOTIFIED THE DATE OF SERVING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INS./DEDIS	
SALES TAX	
PLEASE PAY THIS AMOUNT	
TOTALS	

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THANK YOU!







**WARRANTY**

Invoice #

Customer #

Tag #

Home: [REDACTED] Bus: [REDACTED]  
 Cell: [REDACTED] Email: [REDACTED]

Contact: [REDACTED] Home Service Advisor: 3 SAMANTHA EARL



**Honolulu GMC Buick Cadillac # 253**  
 2945 North Nimitz Hwy - Honolulu, HI 96819  
 Main Phone (808) 836-7007  
 Service Direct (808) 738-9270  
 REMIT PAYMENT TO: LITHIA MOTORS SUPPORT SERVICES  
 PO BOX 675811, Dallas, TX 75267-8811

DEL DATE	10DEC20	PROD. DATE	21	WARR. EXP.	17:00 28MAY21	PO NO.		RATE	0.00	PAYMENT	CASH	INV. DATE	29MAY21	R.O. OPENED	17:08 23MAR21
COLOR	G1W/White	YEAR	21	MAKEMODEL	GMC YUKON	VIN		LICENSE	WCG859	MILEAGE IN	4724	MILEAGE OUT	4729	READY	
OPTIONS:	SOLD-STK#MR137191 DL#R:48109 ENG:6.2 LITER														

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

TECH: 99 ACTUAL HRS.: 0.00 SOLD HRS.: 0.00  
 SALE-LBR: 0.00 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 0.00  
 COST-LBR: 0.00 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 0.00

\*\*\* Product Safety Recall (N202313000): Third Row Seat Belt Damage  
 (Release Date 3/18/2021)  
 CAUSE: FACTORY RECOMMENDED  
 9105643 N20231300 Safety recallInspect 3rd  
 outboard seatbelts  
 181671 WG4 0.20

TECH: 181671 ACTUAL HRS.: 0.45 SOLD HRS.: 0.20  
 SALE-LBR: 28.14 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 28.14  
 COST-LBR: 4.40 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 4.40

4724 #N202313000: Safety Recall ? Third Row Seat Belt Damage - (Mar  
 18, 2021) SAFETY RECALL. #N202313000. OPENED LIFTGATE, LOWERED THIRD  
 ROW SEATS, INSPECTED BOTH LEFT AND RIGHT THIRD ROW OUTBOARD SEAT BELTS,  
 BOTH OUTBOARD SEAT BELTS INSTALLED CORRECTLY, NO FURTHER ACTIONS  
 REQUIRED. COMPLETED RECALL.  
 (LABOR OPERATION: 9105643 INSPECT 3RD OUTBOARD SEATBELTS FOR  
 CORRECT INSTALLATION - NO REPLACEMENT REQUIRED, LABOR TIME: 0.2HR).  
 \*\*\*\*\*

H\*\* UPON INSPECTION BATTERY TEST FAILED  
 CAUSE: MISCELLANEOUS  
 4041510 BATTERY REPLACEMENT  
 181671 WG4 1.30

1. acknowledge notice and oral approval of an increase in the original estimated price.  
 Signature of Inhibitor  
 STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT  
 In the course of service, or equivalent parts may be used.  
 The factory warranty constitutes all of the warranties with respect to the sale of this  
 item/items. The Seller hereby expressly disclaims all warranties other express or implied,  
 including any implied warranty of merchantability or fitness for a particular purpose. Seller  
 neither assumes nor authorizes any other person to assume for it any liability in connection  
 with the sale of this item/items. Any dispute between customer and the dealership arising from  
 or related to this vehicle or this transaction will be settled by mandatory and binding arbitration  
 pursuant to the Federal Arbitration Act 9 U.S.C. § 1 et. seq. The arbitration shall be conducted  
 by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at  
 law or in equity. The arbitrator may grant whatever relief the parties may be entitled to at  
 law or in equity.

CUSTOMER SIGNATURE	ON BEHALF OF SERVING DEALER:	LABOR AMOUNT	182.88
	HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREIN IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. A COPY OF THE SERVICE ORDER AND THE APPROVAL SIGNATURE OF THE DEALER AND THE SIGNATURE OF THE CUSTOMER AT THE TIME OF PAYMENT IS ATTACHED TO THE MANUFACTURER'S REPRESENTATIVE.	PARTS AMOUNT	182.88
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES	
		TOTAL CHARGES	
		LESS INS./DED/DIS	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

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THANK YOU!





WARRANTY

Invoice #

Tag #



Honolulu GMC Buick Cadillac # 253

2945 North Nimitz Hwy · Honolulu, HI 96819

Main Phone (808) 836-7007

Service Direct (808) 738-9270

REMIT PAYMENT TO: LITHIA MOTORS SUP-PORT SERVICES  
PO BOX 875911 Dallas, TX 75287-9811

KAILUA, HI

Home: [REDACTED]

Bus: [REDACTED]

Contact: [REDACTED]

Email: [REDACTED]

Home Service Advisor: 3 SAMANTHA EARL

COLOR	YEAR	MAKEMODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
G1WVWhite	21	GMC YUKON		WCG859	4724	4729
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT
10DEC20		17:00 28MAY21			0.00	CASH
OPTIONS: SOLD-STK:MR137191	DLR:48109	ENG:6.2	LITER	INV. DATE	29MAY21	17:08 23MAR21
				RO. OPENED		14:45 29MAY21
				READY		

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1		88864542	BATT	94RAGM	374.34	374.34	374.34
		FC: PART#:		88864542	COUNT: 1		
		CLAIM TYPE:					
		AUTH CODE:					

TECH:	181671	ACTUAL HRS.:	1.44	SOLD HRS.:	1.30
SALE-LBR:	182.88	PTS:	374.34	MSC:	0.00
COST-LBR:	28.60	PTS:	169.44	MSC:	0.00
				LUB:	0.00
				LUB:	0.00
				SUB:	0.00
				SUB:	0.00
				TOTAL:	557.22
				TOTAL:	198.04

4724 BATTERY BAD CELL  
 UPON MOVING VEHICLE FROM PARKED STALL INTO LIFT STALL, VEHICLE HAD  
 TO BE JUMP STARTED. DISCONNECTED BATTERY CABLES. CONNECTED MIDTRONICS  
 GR-8 TO VEHICLE BATTERY AND PROCEEDED TO DIAGNOSE BATTERY. BATTERY  
 SEVERELY DISCHARGED AND REQUIRES 90-108 MINUTES OF CHARGING. BATTERY  
 RESULT: BAD CELL REPLACE BATTERY, UNABLE TO MEASURE BATTERY. CCA AND  
 BATTERY STATE OF HEALTH LOW. WARRANTY CODE: UCNR4-00020-0C00G2. REMOVED  
 AND REPLACED BATTERY. COMPLETED REPAIR.  
 (LABOR CODE: 4041510 BATTERY REPLACEMENT L87, LABOR TIME: 0.3HR +  
 1.0HR DG).

\*\*\*\*\*  
 I\*\* Service Update Bulletin (N202307080): Auto Stop with Low Battery  
 State of Charge - Expires with Base Warranty (Release Date  
 4/27/2021)  
 CAUSE: FACTORY RECOMMENDED  
 9105666 #N202307080: AUTO STOP WITH LOW BATTERY  
 166371 WG4 0.40

TECH:	166371	ACTUAL HRS.:	0.29	SOLD HRS.:	0.40
SALE-LBR:	56.27	PTS:	0.00	MSC:	0.00
				LUB:	0.00
				LUB:	0.00
				SUB:	0.00
				SUB:	0.00
				TOTAL:	56.27
				TOTAL:	56.27

1 acknowledge notice and oral approval of an increase in the original estimated price.  
 Signature or initials:  
 STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT  
 In the course of servicing, OE equipment parts may be used.  
 The factory warranty constitutes all of the warranties with respect to the sale of this  
 item/items. The Seller hereby expressly disclaims all warranties either express or implied,  
 including any implied warranty of merchantability or fitness for a particular purpose. Seller  
 neither assumes nor authorizes any other person to assume for it any liability in connection  
 with the sale of this item/items. Any dispute between customer and the dealership arising from  
 or related to this vehicle or this transaction will be settled by mandatory and binding arbitration  
 pursuant to the Federal Arbitration Act 9 U.S.C § 1 et. seq. The arbitration shall be conducted  
 by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at  
 law or in equity. The arbitrator may grant whatever relief the parties may be entitled to at

CUSTOMER SIGNATURE	ON BEHALF OF SERVING DEALER, I GENERATE THIS WARRANTY STATEMENT OTHERWISE SHOWN SERVICES DISCLOSED WHERE THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE THAT ANY PART REPAIR/REAR REPAIRED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR 1 YEAR FROM THE DATE OF THE FIRST REPAIR AT THE SERVICE CENTER AT THE REGIONAL MANUFACTURER'S REPRESENTATIVE.
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS (INS./DED/DIS)	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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THANK YOU!



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 OK to Buy Now!  
 Apr 2014  
 Ker-Software.com  
 KerSoft, Ltd. EDP, SFT, INC. INVOICE - 1-2020 - 888888 - INVOICE





**WARRANTY**

Invoice # [REDACTED]

Customer # [REDACTED]

Tag # [REDACTED]



**Honolulu GMC Buick Cadillac # 253**

2945 North Nimitz Hwy · Honolulu, HI 96819

Main Phone (808) 836-7007

Service Direct (808) 738-9270

REPT PAYMENT TO: LITHIA MOTORS SUPPORT SERVICES  
PO BOX 679811 Dallas, TX 75267-9811

**KAILUA, HI**  
Home: [REDACTED] Bus: [REDACTED]

Contact: [REDACTED]

Email: [REDACTED] home Service Advisor: **3 SAMANTHA EARL**

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
G1W/White	21	GMC YUKON	[REDACTED]	WCG859	4724	4729
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
10DEC20	17.00 28MAY21	17.00 28MAY21	0.00	0.00	CASH	29MAY21
OPTIONS: SOLD-5TRK;MR137191 DLR-48109 ENG-6:2						

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

CAUSE: **FACTORY RECOMMENDED** Service Update -

Infotainment Screen Remains

165371 WG4 0.60

TECH: 166371 ACTUAL HRS.: 0.57 SOLD HRS.: 0.60

SALE-LBR: 84.41 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 84.41

COST-LBR: 19.20 PTS: 0.00 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 19.20

4724 SERVICE UPDATE #N212327470 - INFOTAINMENT SCREEN REMAINS BLACK IN COLD TEMPERATURES: PERFORMED SERVICE UPDATE #N212327470 - INFOTAINMENT SCREEN REMAINS BLACK IN COLD TEMPERATURES. CHECKED CURRENT RADIO CALIBRATIONS AND FOUND THAT RADIO CURRENTLY HAS VERSION V150.3.1. CHECKED SERVICE UPDATE INSTRUCTIONS AND IT STATES TO PERFORM UPDATES ON ANY VERSION LESS THAN V155.3.8, FOUND THAT RADIO CALIBRATIONS NEED TO BE UPDATED. ATTACHED MIDTRONICS GR-8 BATTERY STATION IN POWER SUPPLY MODE TO MAINTAIN BATTERY VOLTAGE DURING PROGRAMMING EVENT. ATTACHED MD12 VIA SP22 TO UPDATE RADIO WITH LATEST CALIBRATIONS. PERFORMED RADIO PROGRAMMING. FOUND THAT RADIO ALREADY HAS CURRENT CALIBRATIONS, ACTION WAS BLOCKED, WARRANTY CLAIM CODE# 80YZ70246610. PERFORMED RADIO - USB FILE TRANSFER, WARRANTY CLAIM CODE# 80YZ70249183. INSERTED USB DRIVE INTO VEHICLES USB PORT AND PERFORMED UPDATE, COMPLETED UPDATE AND CHECKED VERSION, FOUND NOW AT V155.3.8. CLEARED DIAGNOSTIC TROUBLE CODES, LABOR O# 9105677 (0.6).

\*\*\*\*\*

~| 3147

EMAIL | DAVIDMOREFFELD@GMAIL.COM | HOME

I acknowledge notice and oral approval of an increase in the original estimated price. Signature of Inhibitor

**STATEMENT OF DISCLAIMER AND ARBITRATION AGREEMENT**

In the course of servicing, OE equivalent parts may be used. The factory warranty constitutes all of the warranties with respect to the sale of this item. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item. Any dispute between customer and the dealership arising from or related to this vehicle or this transaction will be settled by mandatory and binding arbitration pursuant to the Federal Arbitration Act 9 U.S.C § 1 et seq. The arbitration shall be conducted by a single arbitrator. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity. The arbitrator may grant whatever relief the parties may be entitled to at law or in equity.

CUSTOMER SIGNATURE	ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE WORKSHOPS CONTAINED HEREON'S ACCRUIT UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO THE APPEARANCE OF THE VEHICLE OR OTHERWISSE THAT ANY PART REPAIR/REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR REVIEW AT THE DATE OF PAYMENT NOTIFICATION BY THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.
LABOR AMOUNT	SALES TAX
PARTS AMOUNT	PLEASE PAY THIS AMOUNT
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INS./DED./DIS	
TOTALS	



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THANK YOU!



WARRANTY

Invoice #

Customer #

Tag #

KAILUA, HI  
Home: [REDACTED]  
Bus: [REDACTED]  
Cell: [REDACTED]  
Email: [REDACTED]

Contact: [REDACTED]  
home Service Advisor: 3 SAMANTHA EARL



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PO BOX 679811, Dallas, TX 75267-9811

COLOR	YEAR	MAKEMODEL	VIN	LICENSE	MILEAGE IN	MILEAGE OUT
G1W/White	21	GMC YUKON	[REDACTED]	WCG859	4724	4729
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT
10DEC20			17:00 28MAY21		0.00	CASH
OPTIONS: SOLD-STKIMR137791	DLR-48109	ENG-6:2	LITER	INV DATE	29MAY21	17:08 23MAR21
				RO OPENED	14:45 29MAY21	READY

LINE OPCODE TECH TYPE HOURS

LIST NET TOTAL

FROM ALL OF US AT HONOLULU GMC/BUICK/CADILLAC  
THANK YOU FOR YOUR BUSINESS. WE HOPE YOU ARE  
COMPLETELY SATISFIED WITH YOUR SERVICE. YOU  
MAY RECEIVE A SURVEY IN THE FUTURE. WE WOULD  
GREATLY APPRECIATE YOU COMPLETING IT. YOUR  
COMMENTS AND INPUT ARE VERY VALUABLE TO US.  
PLEASE CALL 808-738-9270 FOR FUTURE SERVICE.

TECH: 181671 ACTUAL HRS.: 26.06 SOLD HRS.: 21.5  
TECH: 166371 ACTUAL HRS.: 2.85 SOLD HRS.: 2.4  
TECH: 99 ACTUAL HRS.: 0.00 SOLD HRS.: 0

SALE-LBR: 3362.25 PTS: 0265.72 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 13627.97  
COST-LBR: 549.80 PTS: 4646.61 MSC: 0.00 LUB: 0.00 SUB: 0.00 TOTAL 5196.41

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
03-24-21	13:24	13:26	0.03	W	181671	A	
	13:45	15:17	1.53	W	181671	A	
	15:38	17:05	1.45	W	181671	A	
03-25-21	08:16	08:16	0.00	W	181671	A	
	08:32	08:59	0.45	W	181671	G	
	08:59	08:59	0.00	W	181671	B	
	13:58	13:58	0.00	W	181671	A	
	15:40	09:15	0.02	W	181671	A	
03-26-21	09:14	09:15	0.00	W	181671	A	
	08:15	08:15	0.00	W	181671	A	
	08:53	09:23	0.50	W	181671	H	
	09:23	09:23	0.00	W	181671	A	
	10:28	12:20	1.86	W	181671	A	
	13:35	17:47	4.20	W	181671	A	
05-19-21	08:19	10:35	2.26	W	181671	A	
	15:18	15:18	0.00	W	181671	A	
	15:50	16:46	0.94	W	181671	H	

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ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS TRUE AND CORRECT. OTHERS WHOSE NAMES ARE LISTED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERS THAT ANY PART REPAIRS OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY RECORDS, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR REVIEW FROM THE DATE OF PURCHASE THROUGH THE DATE OF SERVICE. THE SERVICE WORK WAS PERFORMED BY THE DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.

CUSTOMER SIGNATURE	LABOR AMOUNT	TOTALS
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS INS./DED./DIS	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	

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