



Sarchione Chevrolet

1572 St. Rt. 44 • PO Box 217 • Randolph, OH 44265
 330-325-9991 Fax: 330-325-0175
 www.sarchionechevrolet.com

SERVICE INVOICE

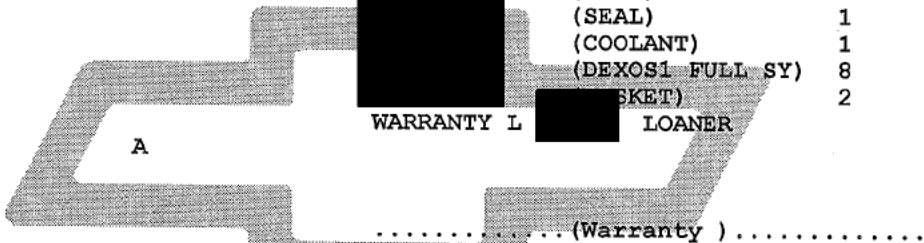
[REDACTED]				DATE IN	09/18/2020
YEAR	MAKE	MODEL	COLOR	TIME IN	12:00
2020	CHEVROLET	SILVERADO	BLACK	17:18	
MILES IN	MILES OUT	FIRST USE		CLOSED	10/09/20
77	123	09/14/20		WRITER	9077
SEE ALSO			H:		MIKE\08

(1) CUST REPORTS CUSTOMER VEHICLE SHUT OFF AT A STOP AND WILL NOT RESTART TOWED IN. CONFIRMED CUSTOMER COMPLAINT. TEST BATTERY. OK. FOUND 400 AMP STARTER FUSE OPEN. REPLACE FUSE BLOCK OVER BATTERY. ENGINE SLOW CRANK. STARTER CABLE @ .3 OHMS. VOLTAGE DROP CABLE @ .3V-OK. CHECK STARTER & FLYWHEEL FOR DAMAGE-OK. ENGINE WILL TURN OVER BUT VERY HARD. ENGINE LOCKED UP. REMOVE VALVE COVERS. CYL 7 INTAKE VALVE SPRING BROKEN AND VALVE MISSING. REMOVE LEFT SIDE CYL HEAD FOUND DAMAGE TO CYL HEAD & WALL / BLOCK. RECOVER [REDACTED]. REPLACE ENGINE. TRANSFER PARTS & TOP OFF FLUID. RECHARGE A/C. REASSEMBLE. OK

- (BELT) 1
- (BELT KIT) 1
- (BLOCK) 1
- (MANIFOLD) 1
- (ENGINE) 1
- (GASKET) 8
- (GASKET) 2
- (GASKET) 1
- (PIPE) 1
- (PIPE) 1
- (GASKET) 1
- (SEAL) 1
- (SEAL) 1
- (COOLANT) 1
- (DEXOS1 FULL SY) 8
- (GASKET) 2

WARRANTY L [REDACTED] LOANER

(03- STAN-)
 (03 - STAN)
 (03 - STAN)
 (03 - STAN)



(2) LINE ADDED FOR PUNCH TIME FOR LINE 1

(03- STAN-) A Labor [REDACTED]
 (Warranty)

(3) RENTAL VEHICLE

DAYS: 7 RENT [REDACTED]
 (03- STAN-) A (Warranty)

(4) ADDITION LABOR PAID FOR WORK COMPLETED

(03- STAN-) A Labor [REDACTED]
 (Internal)

			W/C	INT.	CUSTOMER
GENERAL MOTORS PARTS INSTALLED BY OUR SERVICE DEPARTMENT ARE WARRANTED BY THE MANUFACTURER FOR 24 MONTHS FROM THE ORIGINAL INSTALL DATE. I ACKNOWLEDGE RECEIPT OF PARTS AND LABOR LISTED ABOVE.					
X _____ CUSTOMER SIGNATURE					
Page 1 of 2 Reprint (1)					
[REDACTED] [REDACTED]					
Customer Copy					



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SERVICE INVOICE

R/O		VIN		[REDACTED]		DATE IN	10/12/2020
YEAR	MAKE	MODEL	COLOR	[REDACTED]		TIME IN	08:37
2020	CHEVROLET	SILVERADO	BLACK	[REDACTED]		14:33	
MILES IN	MILES OUT	FIRST USE	[REDACTED]	[REDACTED]		CLOSED	10/23/20
184	191	09/14/20		[REDACTED]		WRITE	MIKE\08
SEE ALSO				[REDACTED]			

(1) TOW IN CHECK ENGINE LIGHT IS ON RUNS ROUGH AND THERE IS A KNOCKING NOISE
 DTC [REDACTED] CHECK TO FIND CYLINDER #2 TO HAVE A MISSFIRE. REMOVE RIGHT VALVE COVER TO FIND BROKEN VALVE SPRING. FOUND [REDACTED] FOR CONCERN. NO CYLINDER LEAKAGE OBSERVED. REPLACE RIGHT SIDE VALVE SPRINGS. SEE LINE 4 FOR LEFT SIDE SPRINGS.
 (04- SEAN-) A (Warranty)

(2) RENTAL VEHICLE
 VIN: [REDACTED] RENT [REDACTED]
 DAYS: [REDACTED] A (Warranty)

(3) CONTINUATION OF LINE ONE
 LABOR TIME PAID FOR WORK PERFORMED Labor [REDACTED]
 (03- STAN-) A (Internal)

(4) ADD LINE CONTINUATION FROM LINE 1 NECESSARY TO REPLACE BOTH LEFT AND RIGHT SIDE VALVE SPRINGS.
 ON LINE 1 TECH FOUND VALVE SPRING BROKEN ON CYLINDER #2. [REDACTED] NECESSARY TO REPLACE ALL VALVE SPRINGS. REPLACED RIGHT SIDE ON LINE 1.
 REPLACE LEFT SIDE VALVE SPRINGS AND ASSEMBLE. NO DTC'S RETURNED AND VEHICLE RUNNING AS DESIGNED AT THIS TIME.
 (04- SEAN-) A (Warranty)

SARCHIONE CHEVROLET

P & A CODE: [REDACTED]		W/C	INT.	CUSTOMER
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X CUSTOMER SIGNATURE				
Page 1 of 2 Reprint (2)				
[REDACTED]				
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