



4220 W. Expressway 83  
McAllen, Texas 78501  
(956) 661-5000

BUWS100865

BUWS100865

INFORMATION REDACTED  
PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C.  
552(B)(6)

CUSTOMER NO.	ADVISOR RAFAEL PEREZ	TAG NO. 822	9700	INVOICE DATE 04/30
	LABOR RATE 121.41	LICENSE NO.	MILEAGE 6,746	COLOR ONYX BL
	YEAR / MAKE / MODEL 20/GMC/SIERRA 1500/4WD CREW CAB 147			DELIVERY DATE 12/12/19
				DELIVERY MILES 18
	F. T. E. NO.			P. O. NO.
				R. O. DATE 04/28/20
COMMENTS				MO: 6750

LABOR & PARTS

J# 1 51BUZ01 BODY ELECT CONCERN HOURS: 0.30 TECH(S):353 36.42

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
353	04/28/20	17.30	19.00	1.20	0.00	NON WORKING
353	04/29/20	7.00	8.10	0.70	0.00	HOLD OTHER
353	04/29/20	10.30	10.30	0.00	0.00	FINISHED
353	04/29/20	0.00	0.00	0.00	0.30	FINISHED
TOTAL TECH TIME				1.90	0.30	

CUSTOMER STATES THAT WAS DRIVING THE TRUCK AND THAT WHILE DRIVING IT THAT THE STEERING WHEEL PULLED TO THE RIGHT WITHOUT THE TRUCK PULLING IT TO THE RIGHT CHECK AND ADV. OUT OF CALIBRATION L/C #2810625  
POWER STEERING CONTROL MODULE WAS OUT OF CALIBRATION. REPROGRAM POWER STEERING MODULE WITH NEW UP-DATES. ROAD TEST AND IS WORKING OK...

JOB # 1 TOTAL LABOR & PARTS 36.42

J# 3 51BUZZ1 BODY ELECT CONCERN HOURS: 0.70 TECH(S):353 84.99

TECH#	DATE	START	FINISH	ACT	TIME	DESCRIPTION
353	04/29/20	9.70	10.40	0.70	0.00	FINISHED
353	04/29/20	0.00	0.00	0.00	0.70	FINISHED
TOTAL TECH TIME				0.70	0.70	

CUSTOMER STATES THAT THE TRUCK TURNED OFF ON HIM TWICE ALREADY WHILE DRIVING THE TRUCK CHECK AND ADV. BATTERY DIDN'T HOLD CHARGE. L/C #4041510  
REPLACE BATTERY... TEST CODE #F7ER4-0JEK8-M6G01

PARTS	QTY	FP-NUMBER	DESCRIPTION	U/COST	E/COST	U/PRICE	
JOB # 3	1	88864542	94RAGM BA	181.29	181.29	296.35	296.35
JOB # 3	-1	88864542	CORE RETURN	11.00	-11.00	11.00	-11.00
JOB # 3 COST TOTAL				170.29			
JOB # 3 TOTAL PARTS							285.35
JOB # 3 TOTAL LABOR & PARTS							370.34

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # 3	WRC	RENTAL- WARRANTY	100865-3	42.00
TOTAL - MISC				42.00

COMMENTS  
04-30-20 WRCINV.

R/O TAX 0.00  
R/O TOTALS 448.76

WARRANTY CLAIM DETAIL TOTALS

CLAIM#	TOTAL
100865-1	36.42
100865-3	412.34
CLAIM TOTALS	448.76

ENVIRONMENTAL COMPLIANCE CHARGE  
Maintaining and repairing your car inevitably involves the use of chemicals and the generation of wastes, (solvents, oils, lead, asbestos, etc.) That must be stored, managed and disposed of in strict compliance with Federal State and Local environmental regulations we support these regulations and believe our customers do also, because these measures help insure a safer and healthier environment for everyone. Complying with these regulations increases the cost of service. Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided that in lieu of raising its labor rate we will list a compliance charge on appropriate service bills because we believe our customers would be interested to know what they are helping to pay for a cleaner environment.

NOTICE TO PURSUANT § 70001,  
TEXAS PROPERTY CODE

I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair agreement. I understand that the vehicle is subject to repossession in accordance with Business & Commerce Code § 9.609. If payment for the repair of the motor vehicle by a check, money order, or a credit card transaction is stopped, dishonored because of insufficient funds, no funds, or because the maker or drawer of the order or the credit card holder has no account or the account upon which it is drawn or the credit card account has been closed.

Signature of person responsible or agent

For person responsible for payment

I hereby authorize South Texas Buick GMC to supply all parts, labor and other services necessary or appropriate to correct the conditions and/or satisfy the maintenance requirements described in this order. I also grant South Texas Buick GMC and its employees permission to operate the vehicle on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereof.

Any warranties on the product sold hereby are those made by the manufacturer of such products. The Seller, South Texas Buick GMC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and South Texas Buick GMC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Customer Signature

X



4220 W. Expressway 83  
McAllen, Texas 78501  
(956) 661-5000

BUCS100865

BUCS100865

WARRANTY

CELL: 956-529-8688



0701IBUCS100865

CUSTOMER NO. <b>14974</b>	ADVISOR <b>RAFAEL PEREZ</b>	TAG NO. <b>822</b>	9700	INVOICE DATE <b>04/30/20</b>	INVOICE NO. <b>BUCS100865</b>
ROGELIO MORENO GARZA 2702 TRUMAN AVE MISSION, TX 78574	LABOR RATE <b>128.00</b>	LICENSE NO.	MILEAGE <b>6,746</b>	COLOR <b>ONYX BLK/BL</b>	STOCK NO. <b>G16002</b>
	YEAR / MAKE / MODEL <b>20/GMC/SIERRA 1500/4WD CREW CAB 147</b>			DELIVERY DATE <b>12/12/19</b>	DELIVERY MILES <b>18</b>
	VEHICLE I.D. NO. <b>1GTU9FEL9LZ150136</b>			SELLING DEALER NO.	PRODUCTION DATE
ROGELIOMORENO956@YAHOO.COM		F.T.E. NO.	P.O. NO.	R.O. DATE <b>04/28/20</b>	
RESIDENCE PHONE <b>956-529-8688</b>	BUSINESS PHONE <b>956-838-1503</b>	COMMENTS			<b>MO: 6750</b>

JOB # 5 TOTAL PARTS		0.00
JOB # 5 TOTAL LABOR & PARTS		0.00
J# 6 00BUZMPI	MULTIPOINT INSP	HOURS: 0.00 TECH(S):353
PERFORM MULTIPOINT INSPECTION PERFORMED MPI		INTERNAL
PARTS-----QTY---FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-
JOB # 6 TOTAL PARTS		0.00
JOB # 6 TOTAL LABOR & PARTS		0.00
J# 7 00BUZTEXT	TEXTING CUSTOMER	HOURS: 0.00 TECH(S):353
YOU CONSENT TO RECEIVING TEXTS FROM SOUTH TEXAS BUICK GMC ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED. YOU AGREE THAT WE MAY CONTACT YOU REGARDING SERVICE UPDATES OR OFFERS VIA TEXT. IF YOU DO NOT AGREE, YOU MAY PROVIDE A LANDLINE. THANK YOU		INTERNAL
PARTS-----QTY---FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-
JOB # 7 TOTAL PARTS		0.00
JOB # 7 TOTAL LABOR & PARTS		0.00
J# 8 00BUZQC	QUICK ALIGNMENT CK	HOURS: 0.00 TECH(S):353
FREE ALIGNMENT CHECK PERFORMED FREE ALIGNMENT CHECK		INTERNAL
PARTS-----QTY---FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-UNIT PRICE-
JOB # 8 TOTAL PARTS		0.00
JOB # 8 TOTAL LABOR & PARTS		0.00
MISC-----CODE-----	DESCRIPTION-----	CONTROL NO-----
JOB # 1	WRC RENTAL- WARRANTY	100865
TOTAL - MISC		0.00
TOTALS-----		

**ENVIRONMENTAL COMPLIANCE CHARGE**  
Maintaining and repairing your car inevitably involves the use of chemicals and the generation of wastes, (solvents, oils, lead, asbestos, etc.) That must be stored, managed and disposed of in strict compliance with Federal State and Local environmental regulations we support these regulations and believe our customers do also, because these measures help insure a safer and healthier environment for everyone. Complying with these regulations increases the cost of service. Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided that in lieu of raising its labor rate we will list a compliance charge on appropriate service bills because we believe our customers would be interested to know what they are helping to pay for a cleaner environment.

**NOTICE TO PURSUANT § 70001, TEXAS PROPERTY CODE**  
I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair agreement. I understand that the vehicle is subject to repossession in accordance with Business & Commerce Code § 9.609. If payment for the repair of the motor vehicle by a check, money order, or a credit card transaction is stopped, dishonored because of insufficient funds, no funds, or because the maker or drawer of the order or the credit card holder has no account or the account upon which it is drawn or the credit card account has been closed.

Signature of person responsible or agent

For person responsible for payment

I hereby authorize South Texas Buick GMC to supply all parts, labor and other services necessary or appropriate to correct the conditions and/or satisfy the maintenance requirements described in this order. I also grant South Texas Buick GMC and its employees permission to operate the vehicle on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereof.

Any warranties on the product sold hereby are those made by the manufacturer of such products. The Seller, South Texas Buick GMC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and South Texas Buick GMC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Customer Signature

X \_\_\_\_\_

TOTAL LABOR.... 0.00  
TOTAL PARTS.... 0.00  
TOTAL SUBLET... 0.00  
TOTAL G.O.G.... 0.00  
TOTAL MISC CHG. 0.00  
TOTAL MISC DISC 0.00  
TOTAL TAX..... 0.00  
**TOTAL INVOICE \$ 0.00**

CUSTOMER SIGNATURE



4220 W. Expressway 83  
McAllen, Texas 78501  
(956) 661-5000

BUCS100865

BUCS100865



0701BUCS100865

CELL: 956-529-8688

CUSTOMER NO. <b>14974</b>		ADVISOR <b>RAFAEL PEREZ</b>	822	TAG NO. <b>9700</b>	INVOICE DATE <b>04/30/20</b>	INVOICE NO. <b>BUCS100865</b>
<b>ROGELIO MORENO GARZA</b> 2702 TRUMAN AVE MISSION, TX 78574		LABOR RATE <b>128.00</b>	LICENSE NO.	MILEAGE <b>6,746</b>	COLOR <b>ONYX BLK/BL</b>	STOCK NO. <b>G16002</b>
		YEAR / MAKE / MODEL <b>20/GMC/SIERRA 1500/4WD CREW CAB 147</b>			DELIVERY DATE <b>12/12/19</b>	DELIVERY MILES <b>18</b>
ROGELIOMORENO956@YAHOO.COM		VEHICLE I.D. NO. <b>1GTU9FEL9LZ150136</b>		SELLING DEALER NO.	PRODUCTION DATE	
RESIDENCE PHONE <b>956-529-8688</b>	BUSINESS PHONE <b>956-838-1503</b>	COMMENTS		F.O. DATE <b>04/28/20</b>	R.O. DATE	
				<b>MO: 6750</b>		

LABOR & PARTS	DESCRIPTION	HOURS	TECH(S)	PRICE	UNIT PRICE	TOTAL
J# 1 51BUZ01	BODY ELECT CONCERN CUSTOMER STATES THAT WAS DRIVING THE TRUCK AND THAT WHILE DRIVING IT THAT THE STEERING WHEEL PULLED TO THE RIGHT WITHOUT THE TRUCK PULLING IT TO THE RIGHT CHECK AND ADV. OUT OF CALIBRATION L/C #2810625 POWER STEERING CONTROL MODULE WAS OUT OF CALIBRATION. REPROGRAM POWER STEERING MODULE WITH NEW UP-DATES. ROAD TEST AND IS WORKING OK...	0.30	353	0.00	0.00	0.00
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE- JOB # 1 TOTAL PARTS 0.00 JOB # 1 TOTAL LABOR & PARTS 0.00						
J# 2 51BUZZ	BODY ELECT CONCERN CUSTOMER STATES THAT THE GAS TANK SHOW EMPTY WITH IT HAS GAS CHECK AND ADV. SAME AS LINE (3). LOW BATTERY VOLTS...		353			
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE- JOB # 2 TOTAL PARTS 0.00 JOB # 2 TOTAL LABOR & PARTS 0.00						
J# 3 51BUZZ1	BODY ELECT CONCERN CUSTOMER STATES THAT THE TRUCK TURNED OFF ON HIM TWICE ALREADY WHILE DRIVING THE TRUCK CHECK AND ADV. BATTERY DIDN'T HOLD CHARGE. L/C #4041510 REPLACE BATTERY... TEST CODE #F7ER4-OJEK8-M6G01	0.70	353			
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE- JOB # 3 1 88864542 94RAGM BA WARRANTY 0.00 JOB # 3 -1 88864542 CORE RETURN WARRANTY 0.00 JOB # 3 TOTAL PARTS 0.00 JOB # 3 TOTAL LABOR & PARTS 0.00						
J# 4 51BUZ	BODY ELECTRICAL CUSTOMER STATES THAT THE BRAKE LIGHT SYSTEM LIGHT IS ON CHECK AND ADV. SAME AS LINE (3). LOW BATTERY VOLTS...		353			
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE- JOB # 4 TOTAL PARTS 0.00 JOB # 4 TOTAL LABOR & PARTS 0.00						
J# 5 51BUZR3	BODY ELECT RECALL CUTSOMER STATES THAT THE CHECK ENGINE LIGHT TURNS ON AND OFF AT TIMES CHECK AND ADV. CODE B1325 LOW BATTERY VOLTS. SAME AS LINE (3)....		353			
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-						

**ENVIRONMENTAL COMPLIANCE CHARGE**  
Maintaining and repairing your car inevitably involves the use of chemicals and the generation of wastes (solvents, oils, lead, asbestos, etc.) That must be stored, managed and disposed of in strict compliance with Federal, State and Local environmental regulations. We support these regulations and believe our customers do also, because these measures help insure a safer and healthier environment for everyone. Complying with these regulations increases the cost of service. Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided that in lieu of raising its labor rate we will list a compliance charge on appropriate service bills because we believe our customers would be interested to know what they are helping to pay for a cleaner environment.

**NOTICE TO PURSUANT § 70001, TEXAS PROPERTY CODE**  
I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair agreement. I understand that the vehicle is subject to repossession in accordance with Business & Commerce Code § 9.609. If payment for the repair of the motor vehicle by a check, money order, or a credit card transaction is stopped, dishonored because of insufficient funds, no funds, or because the maker or drawer of the order or the credit card holder has no account or the account upon which it is drawn or the credit card account has been closed.

Signature of person responsible or agent

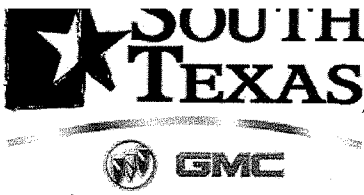
For person responsible for payment

I hereby authorize South Texas Buick GMC to supply all parts, labor and other services necessary or appropriate to correct the conditions and/or satisfy the maintenance requirements described in this order. I also grant South Texas Buick GMC and its employees permission to operate the vehicle on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs therefor.

Any warranties on the product sold hereby are those made by the manufacturer of such products. The Seller, South Texas Buick GMC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and South Texas Buick GMC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Customer Signature

X



4220 W. Expressway 83  
 McAllen, Texas 78501  
 (956) 661-5000

BUCS100865



0701IBUCS100865

CELL: 956-529-8688

CUSTOMER NO. <b>14974</b>	ADVISOR <b>RAFAEL PEREZ</b>	822	TAG NO. <b>9700</b>	INVOICE DATE <b>04/30/20</b>	INVOICE NO. <b>BUCS100865</b>
<b>ROGELIO MORENO GARZA</b> 2702 TRUMAN AVE MISSION, TX 78574	LABOR RATE <b>128.00</b>	LICENSE NO.	MILEAGE <b>6,746</b>	COLOR <b>ONYX BLK/BL</b>	STOCK NO. <b>G16002</b>
	YEAR / MAKE / MODEL <b>20/GMC/SIERRA 1500/4WD CREW CAB 147</b>			DELIVERY DATE <b>12/12/19</b>	DELIVERY MILES <b>18</b>
	VEHICLE I.D. NO. <b>1GTU9FEL9LZ150136</b>			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.	R.O. DATE <b>04/28/20</b>	
RESIDENCE PHONE <b>956-529-8688</b>	BUSINESS PHONE <b>956-838-1503</b>	COMMENTS			

MO: 6750

JOB # 5 TOTAL PARTS		0.00
JOB # 5 TOTAL LABOR & PARTS		0.00
J# 6 00BUZMPI	MULTIPOINT INSP	HOURS: 0.00 TECH(S):353
PERFORM MULTIPOINT INSPECTION		INTERNAL
PERFORMED MPI		
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-		
JOB # 6 TOTAL PARTS		0.00
JOB # 6 TOTAL LABOR & PARTS		0.00
J# 7 00BUZTEXT	TEXTING CUSTOMER	HOURS: 0.00 TECH(S):353
YOU CONSENT TO RECEIVING TEXTS FROM SOUTH TEXAS BUICK GMC ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED. YOU AGREE THAT WE MAY CONTACT YOU REGARDING SERVICE UPDATES OR OFFERS VIA TEXT. IF YOU DO NOT AGREE, YOU MAY PROVIDE A LANDLINE. THANK YOU		INTERNAL
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-		
JOB # 7 TOTAL PARTS		0.00
JOB # 7 TOTAL LABOR & PARTS		0.00
J# 8 00BUZQC	QUICK ALIGNMENT CK	HOURS: 0.00 TECH(S):353
FREE ALIGNMENT CHECK		INTERNAL
PERFORMED FREE ALIGNMENT CHECK		
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-		
JOB # 8 TOTAL PARTS		0.00
JOB # 8 TOTAL LABOR & PARTS		0.00
MISC-----CODE-----DESCRIPTION-----CONTROL NO-----		
JOB # 1	WRC RENTAL- WARRANTY	100865 WARRANTY
TOTAL - MISC		0.00
TOTALS-----		
TOTAL LABOR....		0.00
TOTAL PARTS....		0.00
TOTAL SUBLET...		0.00
TOTAL G.O.G....		0.00
TOTAL MISC CHG.		0.00
TOTAL MISC DISC		0.00
TOTAL TAX.....		0.00
<b>TOTAL INVOICE \$</b>		<b>0.00</b>

ENVIRONMENTAL COMPLIANCE CHARGE  
 Maintaining and repairing your car inevitably involves the use of chemicals and the generation of wastes, (solvents, oils, lead, asbestos, etc.) That must be stored, managed and disposed of in strict compliance with Federal State and Local environmental regulations we support these regulations and believe our customers do also, because these measures help insure a safer and healthier environment for everyone. Complying with these regulations increases the cost of service. Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided that in lieu of raising its labor rate we will list a compliance charge on appropriate service bills because we believe our customers would be interested to know what they are helping to pay for a cleaner environment.

NOTICE TO PURSUANT § 70001, TEXAS PROPERTY CODE  
 I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair agreement. I understand that the vehicle is subject to repossession in accordance with Business & Commerce Code § 9.609. If payment for the repair of the motor vehicle by a check, money order, or a credit card transaction is stopped, dishonored because of insufficient funds, no funds, or because the maker or drawer of the order or the credit card holder has no account or the account upon which it is drawn or the credit card account has been closed.

Signature of person responsible or agent  
 \_\_\_\_\_  
 For person responsible for payment

I hereby authorize South Texas Buick GMC to supply all parts, labor and other services necessary or appropriate to correct the conditions and/or satisfy the maintenance requirements described in this order. I also grant South Texas Buick GMC and its employees permission to operate the vehicle on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereof.

Any warranties on the product sold hereby are those made by the manufacturer of such products. The Seller, South Texas Buick GMC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and South Texas Buick GMC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Customer Signature  
 X \_\_\_\_\_

CUSTOMER SIGNATURE



4220 W. Expressway 83  
McAllen, Texas 78501  
(956) 661-5000



BUCS100865



0701IBUCS100865

CELL: 956-529-8688

CUSTOMER NO. <b>14974</b>		ADVISOR <b>RAFAEL PEREZ</b>	822	TAG NO. <b>9700</b>	INVOICE DATE <b>04/30/20</b>	INVOICE NO. <b>BUCS100865</b>
ROGELIO MORENO GARZA 2702 TRUMAN AVE MISSION, TX 78574		LABOR RATE <b>128.00</b>	LICENSE NO.	MILEAGE <b>6,746</b>	COLOR <b>ONYX BLK/BL</b>	STOCK NO. <b>G16002</b>
		YEAR / MAKE / MODEL <b>20/GMC/SIERRA 1500/4WD CREW CAB 147</b>			DELIVERY DATE <b>12/12/19</b>	DELIVERY MILES <b>18</b>
ROGELIOMORENO956@YAHOO.COM		VEHICLE I.D. NO. <b>1GTU9FEL9LZ150136</b>		SELLING DEALER NO.		PRODUCTION DATE
RESIDENCE PHONE <b>956-529-8688</b>	BUSINESS PHONE <b>956-838-1503</b>	F.T.E. NO.		P.O. NO.	R.O. DATE <b>04/28/20</b>	
COMMENTS		MO: 6750				

LABOR & PARTS-----  
J# 1 51BUZ01 BODY ELECT CONCERN HOURS: 0.30 TECH(S):353 WARRANTY  
CUSTOMER STATES THAT WAS DRIVING THE TRUCK AND THAT WHILE  
DRIVING IT THAT THE STEERING WHEEL PULLED TO THE RIGHT  
WITHOUT THE TRUCK PULLING IT TO THE RIGHT CHECK AND ADV.  
OUT OF CALIBRATION L/C #2810625  
POWER STEERING CONTROL MODULE WAS OUT OF CALIBRATION.  
REPROGRAM POWER STEERING MODULE WITH NEW UP-DATES. ROAD TEST  
AND IS WORKING OK...

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-  
JOB # 1 TOTAL PARTS 0.00  
JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 51BUZZ BODY ELECT CONCERN HOURS: TECH(S):353 INTERNAL  
CUSTOMER STATES THAT THE GAS TANK SHOW EMPTY WITH IT HAS GAS  
CHECK AND ADV.  
SAME AS LINE (3). LOW BATTERY VOLTS...

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-  
JOB # 2 TOTAL PARTS 0.00  
JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 51BUZZ1 BODY ELECT CONCERN HOURS: 0.70 TECH(S):353 WARRANTY  
CUSTOMER STATES THAT THE TRUCK TURNED OFF ON HIM TWICE  
ALREADY WHILE DRIVING THE TRUCK CHECK AND ADV.  
BATTERY DIDN'T HOLD CHARGE. L/C #4041510  
REPLACE BATTERY... TEST CODE #F7ER4-OJEK8-M6G01

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-  
JOB # 3 1 88864542 94RAGM BA WARRANTY  
JOB # 3 -1 88864542 CORE RETURN WARRANTY  
JOB # 3 TOTAL PARTS 0.00  
JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4 51BUZ BODY ELECTRICAL HOURS: TECH(S):353 INTERNAL  
CUSTOMER STATES THAT THE BRAKE LIGHT SYSTEM LIGHT IS ON  
CHECK AND ADV.  
SAME AS LINE (3). LOW BATTERY VOLTS...

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-  
JOB # 4 TOTAL PARTS 0.00  
JOB # 4 TOTAL LABOR & PARTS 0.00

J# 5 51BUZR3 BODY ELECT RECALL HOURS: TECH(S):353 WARRANTY  
CUTSOMER STATES THAT THE CHECK ENGINE LIGHT TURNS ON AND OFF  
AT TIMES CHECK AND ADV.  
CODE B1325 LOW BATTERY VOLTS. SAME AS LINE (3)....

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-

ENVIRONMENTAL COMPLIANCE CHARGE  
Maintaining and repairing your car inevitably involves the use of chemicals and the generation of wastes, (solvents, oils, lead, asbestos, etc.) That must be stored, managed and disposed of in strict compliance with Federal State and Local environmental regulations we support these regulations and believe our customers do also, because these measures help insure a safer and healthier environment for everyone. Complying with these regulations increases the cost of service. Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided that in lieu of raising its labor rate we will list a compliance charge on appropriate service bills because we believe our customers would be interested to know what they are helping to pay for a cleaner environment.

NOTICE TO PURSUANT § 70001, TEXAS PROPERTY CODE  
I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair agreement. I understand that the vehicle is subject to repossession in accordance with Business & Commerce Code § 9.609. If payment for the repair of the motor vehicle by a check, money order, or a credit card transaction is stopped, dishonored because of insufficient funds, no funds, or because the maker or drawer of the order or the credit card holder has no account or the account upon which it is drawn or the credit card account has been closed.

Signature of person responsible or agent

For person responsible for payment

I hereby authorize South Texas Buick GMC to supply all parts, labor and other services necessary or appropriate to correct the conditions and/or satisfy the maintenance requirements described in this order. I also grant South Texas Buick GMC and its employees permission to operate the vehicle on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereof.

Any warranties on the product sold hereby are those made by the manufacturer of such products. The Seller, South Texas Buick GMC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and South Texas Buick GMC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Customer Signature

X



4220 W. Expressway 88  
McAllen, Texas 78501  
(956) 661-8000

00888

RECOMMENDED SERVICES

OPERATION	OPERATION DES	OPERATION PN	OPERATION

SERVICE HISTORY

DATE	MILEAGE	DESCRIPTION	BY	OT
04/21/20	100415	5474 022 353 353	I	11BUZ01 00BUZMPT
04/06/20	99663	5179 312 353 353	W	00BUZ00 11BUZ01 11BUZZ

**RR**

SALESPERSON NO. 550 VICTOR

SERVICE

STATE REG #

VEHICLE ID NO: **1G1TU9FEL9LZ1501**  
 MAKE/MODEL: **2008 GM/SIERRA 1500/4WD CREW CAB 147**  
 VIN: **1G1TU9FEL9LZ1501**  
 LICENSE: **018907**  
 TITLE: **10010**  
 RECEIVED BY: **ROGELIO MORENO**  
 ADDRESS: **2702 TRUMAN AVE MISSION, TX 78574**  
 CONTACT: **ROGELIO MORENO 956-520-8688**  
 BUSINESS PHONE: **956-520-1509**  
 TIME RECEIVED: **02:58pm** DATE/TIME PROMISED: **04/28/20**  
 DISCLAIMER OF WARRANTY: I warrant that the goods and services provided hereunder are those made by the manufacturer...

APPOINTMENT:  Yes  No  
 TIME: **12:00**  
 PRICE: **128.00**

JOB

1 W 61BUZ01 BODY ELECTRICAL  
 CUSTOMER STATES THAT WHILE DRIVING THE TRUCK AND THAT WHILE DRIVING IT THAT THE STEERING WHEEL PULLED TO THE RIGHT WITHOUT THE TRUCK PULLING TO THE RIGHT CHECK AND ADV.

553  
 314N41157690  
 B132503

ANY WARRANTY OR PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER...  
 I warrant that the goods and services provided hereunder are those made by the manufacturer...

2 W 61BUZ01 BODY ELECTRICAL  
 CUSTOMER STATES THAT THE TRUCK PULLED TO THE RIGHT WHEN IT HAS GAS CHECK AND ADV.

ANY WARRANTY OR PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER...  
 I warrant that the goods and services provided hereunder are those made by the manufacturer...

3 W 61BUZ01 BODY ELECTRICAL  
 CUSTOMER STATES THAT THE TRUCK PULLED TO THE RIGHT WHEN IT HAS GAS CHECK AND ADV.

ANY WARRANTY OR PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER...  
 I warrant that the goods and services provided hereunder are those made by the manufacturer...

Battery  
 g. g. g.

ANY WARRANTY OR PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER...  
 I warrant that the goods and services provided hereunder are those made by the manufacturer...

4 W 61BUZ01 BODY ELECTRICAL  
 CUSTOMER STATES THAT THE TRUCK PULLED TO THE RIGHT WHEN IT HAS GAS CHECK AND ADV.

ANY WARRANTY OR PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER...  
 I warrant that the goods and services provided hereunder are those made by the manufacturer...





4220 W. Expressway 83  
McAllen, Texas 78501  
(956) 661-5000

100865

100865

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	OPERATION	OPERATION ADDRESS

SERVICE HISTORY

DATE	REPAIR ORDER	MI	CH	GM	PE	OPERATION	DESCRIPTION
04/21/20	100415	6474	822	353	I	11BUZ01	ENGINE CONCERN
				353	I	00BUZMPI	MULTIPOINT LAMP
				353	I	00BUZEX	EXHAUST SYSTEM
04/06/20	99663	5779	322	353	I	00BUZ00	MULTIPOINT LAMP
				353	W	11BUZ01	MULTIPOINT LAMP
				353	I	11BUZZ	ENGINE CONCERN

SALESPERSON NO. 550 VICTOR

SERVICE

STATE REG# 2

VEHICLE ID NO <b>1G1TU9FEL9LZ1501</b>	YEAR MAKE MODEL <b>20/GMC/SIERRA 1500/4WD CREW CAB 147</b>	PRODUCTION DATE <b>03/16/20</b>	BOOK NO <b>318002</b>	COPIES <b>100865</b>
ROGELIO MORENO 2702 TRUMAN AVE MISSION, TX 78574	SERVICE CONTRACT <b>19700</b>	DELIVERY DATE <b>12/10/19</b>	SALESMAN <b>RAFAEL PEREZ</b>	SALE PRICE <b>6,746</b>
ROGELIOMORENO956@YAHOO.COM	CONTRACT NO. <b>19700</b>	FINANCE <b>6,746</b>	SALES TAX <b>492</b>	REGISTRATION <b>128.00</b>
RESIDENCE PHONE <b>956-529-8688</b>	BUSINESS PHONE <b>956-529-1509</b>	DISCLAIMER OF WARRANTIES		
TIME RECEIVED <b>02:58pm</b>	DATE/TIME PROMISED <b>04/28/20 02:30pm</b>	Any warranties on products sold hereby are those made by the manufacturer. South Texas Buick GMC expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, or any other warranties, either expressed or implied, in connection with the sale of such products or preparation for the services to be performed on the customer's vehicle. The customer agrees that South Texas Buick GMC will not be responsible for the customer's loss of or damage to any articles left in the vehicle, or any other loss or damage, as a result of any cause, as a condition of service. This disclaimer is hereby acknowledged by the customer.		
APPOINTMENT <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	RECEIPT NO <b>128.00</b>	I hereby authorize the repair of the vehicle to be done with the necessary parts and labor, and I agree to be responsible for loss or damage to the vehicle or its contents, or for the repair or other cause, or for any delay caused by the unavailability of parts or delay in payments by the supplier or transporter, hereby given, and for any employee or mechanic who operates the vehicle, provided the mechanic is not also here for the purpose of testing or for handling, or for any mechanic's negligence or unauthorized use of the vehicle. The amount of damage to the vehicle is not to exceed the amount of the damage to the vehicle.		

5	W 51BUZ00	BODY BLAST FINISH	ANY WARRANTIES ON PRODUCTS SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. SOUTH TEXAS BUICK GMC EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR ANY OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, IN CONNECTION WITH THE SALE OF SUCH PRODUCTS OR PREPARATION FOR THE SERVICES TO BE PERFORMED ON THE CUSTOMER'S VEHICLE. THE CUSTOMER AGREES THAT SOUTH TEXAS BUICK GMC WILL NOT BE RESPONSIBLE FOR THE CUSTOMER'S LOSS OF OR DAMAGE TO ANY ARTICLES LEFT IN THE VEHICLE, OR ANY OTHER LOSS OR DAMAGE, AS A RESULT OF ANY CAUSE, AS A CONDITION OF SERVICE. THIS DISCLAIMER IS HEREBY ACKNOWLEDGED BY THE CUSTOMER.
6	I* 00BUZ00	PERFORM MULTIPPOINT INSPECTION	I hereby authorize the repair of the vehicle to be done with the necessary parts and labor, and I agree to be responsible for loss or damage to the vehicle or its contents, or for the repair or other cause, or for any delay caused by the unavailability of parts or delay in payments by the supplier or transporter, hereby given, and for any employee or mechanic who operates the vehicle, provided the mechanic is not also here for the purpose of testing or for handling, or for any mechanic's negligence or unauthorized use of the vehicle. The amount of damage to the vehicle is not to exceed the amount of the damage to the vehicle.
7	I* 00BUZTEXT	TEXTING CUSTOMER	I hereby authorize the repair of the vehicle to be done with the necessary parts and labor, and I agree to be responsible for loss or damage to the vehicle or its contents, or for the repair or other cause, or for any delay caused by the unavailability of parts or delay in payments by the supplier or transporter, hereby given, and for any employee or mechanic who operates the vehicle, provided the mechanic is not also here for the purpose of testing or for handling, or for any mechanic's negligence or unauthorized use of the vehicle. The amount of damage to the vehicle is not to exceed the amount of the damage to the vehicle.
8	I* 00BUZ00	FREE ALIGNMENT CHECK	I hereby authorize the repair of the vehicle to be done with the necessary parts and labor, and I agree to be responsible for loss or damage to the vehicle or its contents, or for the repair or other cause, or for any delay caused by the unavailability of parts or delay in payments by the supplier or transporter, hereby given, and for any employee or mechanic who operates the vehicle, provided the mechanic is not also here for the purpose of testing or for handling, or for any mechanic's negligence or unauthorized use of the vehicle. The amount of damage to the vehicle is not to exceed the amount of the damage to the vehicle.



0701100865

The Reynolds and Reynolds Company, ERANTW02E, SFS90989 Q (03/17)



4220 W. Expressway 83  
McAllen, Texas 78501  
(956) 661-5000

100865

100865



RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
04/21/20	100415	6474	822	353	I	11BUZ01	ENGINE CONCERN
				353	I	00BUZMPI	MULTIPOINT INSP
				353	I	00BUZTEXT	TESTING SYSTEMS
04/06/20	99663	5779	822	353	I	00BUZQC	QUICK ALIGNMENT
				353	W	11BUZ01	ENGINE CONCERN
				353	I	11BUZZ	ENGINE CONCERN

SALESPERSON NO. 550 VICTOR SERVICE STATE REG# 2

VEHICLE I.D. NO. <b>1GTU9FEL9LZ150136</b>	YEAR/MAKE/MODEL <b>20/GMC/SIERRA 1500/4WD CREW CAB 147</b>	PRODUCTION DATE	STOCK NO <b>G16002</b>	LICENSE NO	R.O. NO <b>100865</b>
CUSTOMER NAME <b>ROGELIO MORENO GARZA</b>		CUSTOMER NO <b>34474</b>	SERVICE CONTRACT	DELIVERY DATE <b>12/12/19</b>	DELIVERY MILES <b>18</b>
ADDRESS <b>2702 TRUMAN AVE MISSION, TX 78574</b>		COLOR <b>ONYX BLK/BLK FRG</b>	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES
EMAIL <b>ROGELIOMORENO956@YAHOO.COM</b>		KEYS <b>BUZZ</b>	AIR COND. P.S.	TRANS <b>A</b>	MILEAGE <b>6,746</b>
RESIDENCE PHONE <b>956-529-8688</b>	BUSINESS PHONE <b>956-836-1503</b>	DISCLAIMER OF WARRANTIES			
TIME RECEIVED <b>02:58pm</b>	DATE/TIME PROMISED <b>04/28/20 30pm</b>	Any warranties on products sold hereby are those made by the manufacturer. South Texas Buick GMC expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose and neither assumes nor authorizes any other person to assume for any liability in connection with the sale of such products. In consideration for the services to be performed on the customers vehicle, the customer agrees that South Texas Buick GMC will not be responsible to the customer for loss of or damage to the customers vehicle, or to any articles left in the vehicle, as a result of the negligence of South Texas Buick GMC or as a result of any cause beyond the control of South Texas Buick GMC. The customer has read and understands this provision.			
APPOINTMENT <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	CELL <b>956-529-8688</b>	LABOR RATE <b>128.00</b>	SALESMAN <b>RAFAEL PEREZ</b>		

JOE	DATE	TIME	DESCRIPTION	LABOR	ESTIMATE	REMARKS
1	W	51BUZ01	<b>BODY ELECT CONCERN</b> CUSTOMER STATES THAT WAS DRIVING THE TRUCK AND THAT WHILE DRIVING IT THAT THE STEERING WHEEL PULLED TO THE RIGHT WITHOUT THE TRUCK PULLING TO THE RIGHT CHECK AND ADV.			EXCLUSION OF WARRANTIES Any warranties on the parts and accessories sold hereby are those by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to operate in the normal manner, fit, function or quality.
2	W	51BUZZ	<b>BODY ELECT CONCERN</b> CUSTOMER STATES THAT THE GAS TANK SHOW EMPTY WITH IT HAS GAS CHECK AND ADV.			I hereby authorize the repairs to be performed to be done along with the necessary maintenance and adjustments not responsible for loss or damage to vehicle or contents of vehicle in case of theft or any other cause beyond our control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described, or street, highway or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.
3	W	51BUZZ1	<b>BODY ELECT CONCERN</b> CUSTOMER STATES THAT THE TRUCK TURNING OFF ON MIA TWICE ALREADY WHILE DRIVING THE TRUCK CHECK AND ADV.			
4	W	51BUZ	<b>BODY ELECTRICAL</b> CUSTOMER STATES THAT THE BRAKE LIGHT SYSTEM LIGHT IS ON CHECK AND ADV.			

AUTHORIZED BY \_\_\_\_\_

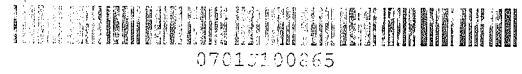
REVISED ESTIMATE (1) \_\_\_\_\_

REVISED ESTIMATE (2) \_\_\_\_\_

REVISED ESTIMATE (3) \_\_\_\_\_

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES.

X \_\_\_\_\_



The Reynolds and Reynolds Company FRANKFORD, MO 63024 SF690889 Q (03/17)

# VEHICLE REPORT

2020 GMC SIERRA 1500 CREW CAB 4WD

VIN: 1GTU9FEL9LZ150136

Odometer: 6746 mi



Service Menu & Inspection Toolkit

South Texas Buick-GMC

## Subscription Statuses

OnStar Status:  Equipped & Active

Advanced Diagnostics Report:  Yes

DMN Enabled:  Yes

Radio Status:  Equipped & Inactive

Radio ID: 705VRDHL

Owner Center Status:  Insufficient customer information

## Most Recent Services

No information found for this vehicle

## Last Maintenance

Service:

Odometer: 6474 miles

Driving Conditions:

Previous Alerts:

Previous MPVI:

## Required Field Actions

Status	Type	Number	Description	Release Date
Closed	Customer Satisfaction Program	N202294820	Brake System Control Module Interaction with the MyBrand App Remote Start Feature	2/21/2020

## Service Contracts

No information found for this vehicle

## Service Information

Type	Number	Description	Date Posted
EI	PIE0562	Engineering Information - Check Trailer Message on Drivers Information Center (DIC) and/or F74, F82 Fuses Blown	3/25/2020

## Vehicle Warranty Claim History (From IVH)

Service Date	R.O. Number	Transaction Type	Op Code	Description	Odometer Reading	Service Type
4/6/2020	99663	ZREG	1032710	Instrument Panel Insulator Panel Replacement - Left Side	5779 miles	Warranty
2/28/2020	97382	ZREG	4067490	Engine Replacement	4477 miles	Warranty
2/28/2020	97382	ZFAT	9104828	N202294820 - Brake System Control Module Reprogramming with SPS	4477 miles	Warranty
11/22/2019	90852	ZPDI	0590032	PDI - Dealer Installed - Factory Invoiced Options	5 miles	Warranty
11/6/2019	A50136	ZPDI	0590072	Pre-Delivery Inspection - Base Time	1 miles	Warranty

## Applicable Warranties

Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
GMC - First Maintenance Visit	12/12/2019	18 miles	12/12/2020	999999 miles	1 of 1 visits remaining
Incandescent Exterior Bulb Ltd Wty	12/12/2019	18 miles	12/12/2020	999999 miles	Applicable

Printed on: 4/28/2020 10:37 PM

Please Note: This document may be considered current as of 24 hours from the time it was printed

Copyright 2020 General Motors. All Rights Reserved. All text, images, and other content in this document are the intellectual property rights of GM. These materials may not be reproduced, distributed, or modified without the written permission of GM.



## Multi-State Vehicle Use Agreement Terms and Conditions ("Terms and Conditions")

1. **Definitions.** "Agreement" means all terms and conditions found on the "Face Page" and on all pages of these Terms and Conditions. "You" or "your" means the person identified as the Customer on the Face Page, each person signing this Agreement, every Authorized Driver and each person or organization to whom charges are billed by us at its or the Customer's direction. You are jointly and severally bound by this Agreement. "We," "us" or "our" means the independent automobile dealer or its affiliate named elsewhere in this Agreement. "Vehicle" means the automobile or truck identified in this Agreement and each vehicle we substitute for it, and all its tires, tools, accessories, equipment, keys and documents. The Vehicle may be a temporary substitute for a Customer-owned or Customer-leased vehicle that you have given us the opportunity to service or repair ("Service Replacement Vehicle"). "Rental Period" means the period from the time you take possession of the Vehicle until the time that the Vehicle is either returned to or recovered by and checked in by us. "Loss of Use" means the loss of our ability to use the Vehicle for any purpose due to damage to it or loss of it during the Rental Period, including uses other than for rental, such as display for rent or sale, opportunity to upgrade or sell, or transportation of employees. "Daily Vehicle Rate" means either: your daily time and mileage fee; or, for Service Replacement Vehicles, the daily time and mileage fee that we typically charge for vehicles of the same type as the Vehicle. "Diminished Value" means the actual cash value of the Vehicle just prior to damage or loss less the value of the Vehicle after repair or replacement. "Charges" means the fees and charges that are incurred under this Agreement. "Vehicle License Fee" means our estimate of the average per day per vehicle portion of our total annual vehicle licensing, titling, and registration costs.

2. **Nature of Contract; Consideration; Indemnity and Warranties.** This Agreement is a contract for rental of the Vehicle offered to you. This rental is solely a bailment for mutual consideration. By signing the Face Page, you agree to all terms and conditions of this Agreement and acknowledge that binding consideration exists, as follows: our opportunity to service or repair a vehicle you left with us; financial benefits we receive from others for the service/repair work; financial benefits we receive from others to obtain and use this Vehicle as a Service Replacement Vehicle; a fee you pay us; and/or the rights and obligations of this Agreement. **To the extent permitted by law, you: (a) agree to indemnify us, defend us and hold us harmless from all claims, liability, costs and attorney fees we incur resulting from or arising out of this Agreement or your use of the Vehicle; and (b) we make no warranties, express, implied or apparent, regarding the Vehicle, no warranty of merchantability and no warranty that the Vehicle is fit for a particular purpose.**

3. **Authorized Drivers.** You represent that you are a capable and validly licensed driver.

(a) **Definition.** "Authorized Driver" means: (i) the Customer and the Customer's spouse or domestic partner; (ii) additional drivers listed by us in this Agreement; (iii) if the Customer is a business entity, "Authorized Driver" includes Customer employees who are permissible drivers on the business entity's auto insurance policy; (iv) the Customer's employer, employee or coworker who is engaged in a common business activity with the Customer; (v) a licensed driver driving the Vehicle to a medical or police facility during an emergency; and (vi) a person who parks the Vehicle in a commercial establishment. (b) **Requirements.** Each Authorized Driver must possess a valid driver's license and meet our age restrictions: (i) if the Vehicle is a Service Replacement Vehicle, and the Customer is the sole registered owner of a vehicle left with us for service or repair, then the Customer and the Customer's spouse or domestic partner must be at least age 18. Otherwise, the Customer and the Customer's spouse or domestic partner must be at least age 21; and (ii) an Authorized Driver defined in paragraphs 3(a)(ii) through 3(a)(iv) must be at least age 21. There are no minimum age requirements for Authorized Drivers defined in Paragraphs 3(a)(v) and 3(a)(vi). **Authorized Drivers are the only persons permitted to drive the Vehicle.**

4. **Inspection; Condition and Return of Vehicle.** You must return the Vehicle to our office on the date and time specified on the Face Page (or sooner upon our demand) with at least as much fuel as when rented, unless we offer, and you purchase, pre-paid fuel. We may repossess the Vehicle at your expense without notice to you if the Vehicle is abandoned or used in violation of law or this Agreement. You may extend the Rental Period for up to one week if you obtain our consent before the date due, and we may require you to return the Vehicle to our office for inspection. The total Rental Period may not exceed 30 days under any circumstances. The Vehicle must be returned in the same condition that you received it except for ordinary wear. If the Vehicle is returned after closing hours, you remain responsible for all damage to or loss of it until we inspect it on reopening for business, and Charges may continue to accrue. You must obtain our prior written approval before servicing the Vehicle or replacing parts or accessories. You will check and maintain Vehicle fluid levels. You grant us, our agents, assigns and each person with a financial interest in the Vehicle the right to inspect the Vehicle during the Rental Period.

5. **Responsibility for Damage or Loss; Reporting to Police.** Regardless of fault, you are responsible for theft or loss of the Vehicle and all damage to it, including damage caused by collision, weather, road conditions, acts of nature, theft, and vandalism. Your responsibility includes: (a) all physical damage to the Vehicle measured as follows: (i) if we determine that the Vehicle is a total loss, the actual cash value of the Vehicle; (ii) if we determine that the Vehicle is repairable: (A) the difference between the value of the Vehicle immediately before the damage and the value immediately after the damage; or (B) the reasonable estimated retail value or actual cost of repair plus Diminished Value; (b) Loss of Use, which shall be measured by multiplying the Daily Vehicle Rate by the actual or estimated number of days from the date the Vehicle is damaged until it is replaced or repaired, which you agree represents a reasonable estimate of Loss of Use damages and not a penalty. Loss of Use shall be payable regardless of fleet utilization; (c) a reasonable administrative fee; (d) towing, storage, and impound charges and other reasonable incidental and consequential damages; and (e) all costs associated with our enforcement of this Agreement or collection of Charges, including attorneys' fees, collection fees, and costs whether or not litigation is commenced. You are responsible for replacing missing equipment and Vehicle documents and keys. You must report all Vehicle accidents and incidents of theft or vandalism to us and the police upon discovery.

6. **Prohibited Uses.** The following uses of the Vehicle are prohibited and constitute material breaches of this Agreement. The Vehicle shall not be used: (a) by anyone who is not an Authorized Driver or not licensed to drive, or by anyone whose driving license is suspended; (b) by anyone under the influence of alcohol or prescription or non-prescription drugs; (c) by anyone who obtained the Vehicle or extended the Rental Period by giving us false, fraudulent or misleading information; (d) for an illegal purpose or in the commission of a felony or other crime; (e) to carry persons or property for hire or to provide transportation network company or other transportation services; (f) to tow an object in excess of 2,000 pounds, unless specifically approved by notation on the Face Page, or to push anything; (g) in a race or speed contest; (h) to teach anyone to drive; (i) outside the United States or Canada, or outside the geographic area described elsewhere in this Agreement, if any; (j) on an unpaved surface; (k) when the odometer has been tampered with or disconnected; (l) when it is reasonable to expect you to know that further operation of the Vehicle would damage it; (m) if applicable, by anyone who lacks experience driving a vehicle with manual transmission; (n) to transport an animal (other than a service animal); (o) to carry more passengers than the number of existing seatbelts; (p) by anyone driving or operating the Vehicle while using a hand-held wireless communication device (or other device that is capable of receiving or transmitting telephonic

Customer Initial \_\_\_\_\_



**Test Report**

SOUTH TEXAS BUICK  
4220 W. EXP 83  
MCALLEN TX  
78501  
USA  
956-661-5000  
WEBSITE.COM

BAC CODE  
218034

4/29/2020  
8:59 AM

DIAGNOSTIC MODE

Test Info  
CCA 730  
OUT OF VEHICLE  
AGM

<b>RESULTS</b>	
REPLACE BATTERY	
RATED:	730 CCA
MEASURED:	105 CCA
MEASURED VOLTS:	12.73
CHARGE TIME:	00:00:00
AMP HOURS:	0.0
STATE OF HEALTH (SOH)	
LAST 8 OF VIN	
LZ150136	
WARRANTY CODE	
F7ER4-0JEK8-M6G01	
MID INFO	
9SD0G5-290500-0000000	

RO #: 100865

WARRANTY CODE

**F7ER4-0JEK8-M6G01**

User ID: UNREG