

BUCS98999



4220 W. Expressway 83  
McAllen, Texas 78501  
(956) 661-5000

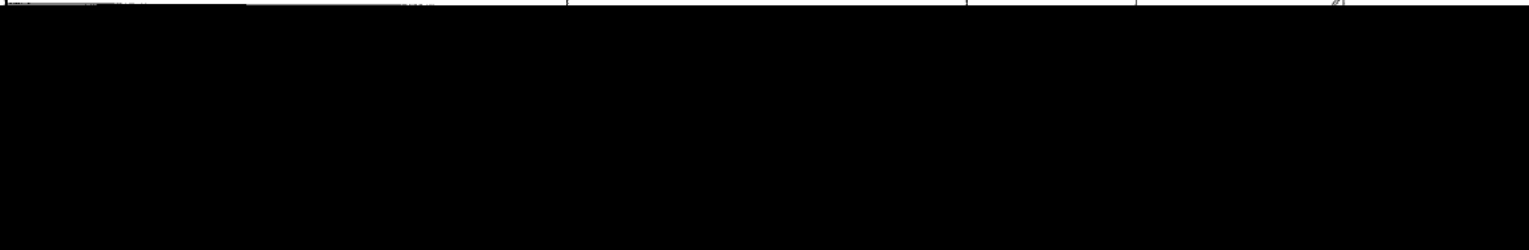
BUCS98999



0701IBUCS98999

CELL: 956-529-8688

CUSTOMER NO. <b>14974</b>	ADVISOR <b>RAFAEL PEREZ</b>	TAG NO. <b>822</b>	8383	INVOICE DATE <b>03/25/20</b>	INVOICE NO. <b>BUCS98999</b>
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YOU CONSENT TO RECEIVING TEXTS FROM SOUTH TEXAS BUICK GMC ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED. YOU AGREE THAT WE MAY CONTACT YOU REGARDING SERVICE UPDATES OR OFFERS VIA TEXT. IF YOU DO NOT AGREE, YOU MAY PROVIDE A LANDLINE. THANK YOU

ENVIRONMENTAL COMPLIANCE CHARGE  
Maintaining and repairing your car inevitably involves the use of chemicals and the generation of wastes, (solvents, oils, lead, asbestos, etc.) That must be stored, managed and disposed of in strict compliance with Federal State and Local environmental regulations we support these regulations and believe our customers do also, because these measures help insure a safer and healthier environment for everyone. Complying with these regulations increases the cost of service. Ordinarily, increased costs simply result in an increased hourly labor charge. This dealership has decided that in lieu of raising its labor rate we will list a compliance charge on appropriate service bills because we believe our customers would be interested to know what they are helping to pay for a cleaner environment.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
			JOB # 5 TOTAL PARTS		0.00
			JOB # 5 TOTAL LABOR & PARTS		0.00

J# 6 00BUZQC QUICK ALIGNMENT CK HOURS: 0.00 TECH(S):353 INTERNAL  
FREE ALIGNMENT CHECK  
PERFORMED FREE ALIGNMENT CHECK

NOTICE TO PURSUANT § 70001, TEXAS PROPERTY CODE  
I am the person or agent acting on behalf of the person, who is obligated to pay for the repair of the motor vehicle subject to the repair agreement. I understand that the vehicle is subject to repossession in accordance with Business & Commerce Code § 9.609. If payment for the repair of the motor vehicle by a check, money order, or a credit card transaction is stopped, dishonored because of insufficient funds, no funds, or because the maker or drawer of the order or the credit card holder has no account or the account upon which it is drawn or the credit card account has been closed.

PARTS	QTY	FP-NUMBER	DESCRIPTION	LIST PRICE	UNIT PRICE
			JOB # 6 TOTAL PARTS		0.00
			JOB # 6 TOTAL LABOR & PARTS		0.00

COMMENTS  
ROBERT APPROVED THE PARTS TO BE CHAGED INTERNAL

Signature of person responsible or agent  
For person responsible for payment

TOTAL LABOR....	0.00
TOTAL PARTS....	0.00
TOTAL SUBLET....	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	0.00
TOTAL TAX.....	0.00
<b>TOTAL INVOICE \$</b>	<b>0.00</b>

I hereby authorize South Texas Buick GMC to supply all parts, labor and other services necessary or appropriate to correct the conditions and/or satisfy the maintenance requirements described in this order. I also grant South Texas Buick GMC and its employees permission to operate the vehicle on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on the vehicle to secure the amount of repairs thereof.

Any warranties on the product sold hereby are those made by the manufacturer of such products. The Seller, South Texas Buick GMC, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and South Texas Buick GMC neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Customer Signature  
X

\*\*\*\*\* DUPLICATE INVOICE \*\*\*\*\*



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0701TBUCS98999

CELL : 956-529-8688

LABOR & PARTS  
J# 1 61BUZ EXTERIOR HOURS: TECH(S):353 INTERNAL  
CUOSTMER STATES THAT THE DRIVER SIDE , SIDE STEP STAYS OPEN  
WHEN THE DOOR IS CLOSED AT TIMES CHECK AND ADV.  
CHECK SIDE STEP AND THEY ARE WORKING OK...

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-  
JOB # 1 TOTAL PARTS 0.00  
JOB # 1 TOTAL LABOR & PARTS 0.00

J# 2 60BUZ01 INT TRIM CONCERN HOURS: TECH(S):353 INTERNAL  
CUSTOMER STATES THAT THERES A CLICKING NOISE COMING FROM THE  
PASSENGER SIDE WHERE THE TIRE WELL IS AT CHECK AND ADV.  
CHECK RT. FRONT TIRE AND SUSPENSION FOR NOISES AND COULD NOT  
DUPLICATED CONCERN...

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-  
JOB # 2 TOTAL PARTS 0.00  
JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 61BUZZ EXT TRIM CONCERN HOURS: 0.40 TECH(S):353 INTERNAL  
CUSTOMER STATES TO REPLACED THE FIRE WALL AND WINSHILED  
COVER AND ENGE TOP COVER FROM THE ENGINE COMPARTMENT CHECK  
AND ADV.  
WARPED L/C #2070870  
WINDSHIELD AIR INLET GRILLE PANEL WAS WARPED.  
REPLACE WINDSHIELD AIR INLET GRILL PANEL...

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-  
JOB # 3 1 84497338 PANEL 16.125 N INTERNAL  
JOB # 3 0 84055042 INSULATOR 16.550 N INTERNAL  
PART ON SPECIAL ORDER  
\*\* QUANTITY 1 IS SPECIAL ORDERED \*\*  
JOB # 3 0 20064875 RETAINER 8.950 N INTERNAL  
PART ON SPECIAL ORDER  
\*\* QUANTITY 2 IS SPECIAL ORDERED \*\*  
JOB # 3 TOTAL PARTS 0.00  
JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4 00BUZMPI MULTIPOINT INSP HOURS: 0.00 TECH(S):353 INTERNAL  
PERFORM MULTIPOINT INSPECTION  
PERFORMED MPI

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-  
JOB # 4 TOTAL PARTS 0.00  
JOB # 4 TOTAL LABOR & PARTS 0.00

J# 5 00BUZTEXT TEXTING CUSTOMER HOURS: 0.00 TECH(S):353 INTERNAL

ENVIRONMENTAL COMPLIANCE CHARGE  
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use of chemicals and the generation of wastes, (solvents,  
oils, lead, asbestos, etc.) That must be stored, managed  
and disposed of in strict compliance with Federal State and  
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regulations and believe our customers do also, because  
these measures help insure a safer and healthier  
environment for everyone. Complying with these  
regulations increases the cost of service. Ordinarily,  
increased costs simply result in an increased hourly labor  
charge. This dealership has decided that in lieu of raising its  
labor rate we will list a compliance charge on appropriate  
service bills because we believe our customers would be  
interested to know what they are helping to pay for a  
cleaner environment.

NOTICE TO PURSUANT § 70001,  
TEXAS PROPERTY CODE  
I am the person or agent acting on behalf of the person,  
who is obligated to pay for the repair of the motor vehicle  
subject to the repair agreement. I understand that the  
vehicle is subject to repossession in accordance with  
Business & Commerce Code § 9.609. If payment for the  
repair of the motor vehicle by a check, money order, or a  
credit card transaction is stopped, dishonored because of  
insufficient funds, no funds, or because the maker or  
drawer of the order or the credit card holder has no account  
or the account upon which it is drawn or the credit card  
account has been closed.

Signature of person responsible or agent  
  
For person responsible for payment

I hereby authorize South Texas Buick GMC to supply all  
parts, labor and other services necessary or appropriate to  
correct the conditions and/or satisfy the maintenance  
requirements described in this order. I also grant South  
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purpose of testing and/or inspection. An express  
mechanic's lien is hereby acknowledged on the vehicle to  
secure the amount of repairs thereof.

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Texas Buick GMC, hereby expressly disclaims all  
warranties, either express or implied, including any implied  
warranty of merchantability or fitness for a particular  
purpose, and South Texas Buick GMC neither assumes nor  
authorizes any other person to assume for it any liability in  
connection with the sale of said products.

Customer Signature  
  
X



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0701TRX000000

LABOR & PARTS							
J# 1 61BUZ	EXTERIOR	HOURS:	TECH(S):353			INTERNAL	
CUOSTMER STATES THAT THE DRIVER SIDE , SIDE STEP STAYS OPEN WHEN THE DOOR IS CLOSED AT TIMES CHECK AND ADV. CHECK SIDE STEP AND THEY ARE WORKING OK...							
PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-	UNIT PRICE-		
				JOB # 1 TOTAL PARTS		0.00	
				JOB # 1 TOTAL LABOR & PARTS		0.00	
J# 2 60BUZ01	INT TRIM CONCERN	HOURS:	TECH(S):353			INTERNAL	
CUSTOMER STATES THAT THERES A CLICKING NOISE COMING FROM THE PASSENGER SIDE WHERE THE TIRE WELL IS AT CHECK AND ADV. CHECK RT. FRONT TIRE AND SUSPENSION FOR NOISES AND COULD NOT DUPLICATED CONCERN...							
PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-	UNIT PRICE-		
				JOB # 2 TOTAL PARTS		0.00	
				JOB # 2 TOTAL LABOR & PARTS		0.00	
J# 3 61BUZZ	EXT TRIM CONCERN	HOURS: 0.40	TECH(S):353			INTERNAL	
CUSTOMER STATES TO REPLACED THE FIRE WALL AND WINSHILED COVER AND ENGE TOP COVER FROM THE ENGINE COMPARTMENT CHECK AND ADV. WARPED L/C #2070870 WINDSHIELD AIR INLET GRILLE PANEL WAS WARPED. REPLACE WINDSHIELD AIR INLET GRILL PANEL...							
PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-	UNIT PRICE-		
JOB # 3	1	84497338	PANEL 16.125 N			INTERNAL	
JOB # 3	0	84055042	INSULATOR 16.550 N			INTERNAL	
PART ON SPECIAL ORDER							
** QUANTITY 1 IS SPECIAL ORDERED **							
JOB # 3	0	20064875	RETAINER 8.950 N			INTERNAL	
PART ON SPECIAL ORDER							
** QUANTITY 2 IS SPECIAL ORDERED **							
				JOB # 3 TOTAL PARTS		0.00	
				JOB # 3 TOTAL LABOR & PARTS		0.00	
J# 4 00BUZMPI	MULTIPOINT INSP	HOURS: 0.00	TECH(S):353			INTERNAL	
PERFORM MULTIPOINT INSPECTION PERFORMED MPI							
PARTS-----	QTY---	FP-NUMBER-----	DESCRIPTION-----	LIST PRICE-	UNIT PRICE-		
				JOB # 4 TOTAL PARTS		0.00	
				JOB # 4 TOTAL LABOR & PARTS		0.00	
J# 5 00BUZTEXT	TEXTING CUSTOMER	HOURS: 0.00	TECH(S):353			INTERNAL	

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For person responsible for payment

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Customer Signature

X



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98999

98999  
 66686

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
02/28/20	97382	4477	822	353	W	11BUZZ	ENGINE CONCERN
				353	I	00BUZMPI	MULTIPOINT INSP
				353	I	00BUZTEXT	TEXTING CUSTOMER
				353	W	51BUZR4	BODY ELECT RECALL
				353	I	00BUZQC	QUICK ALIGNMENT CK
11/22/19	90852	5	822	833	I	75BUZ01	PDI

JOB#

1 **W** 61BUZ **EXTERIOR**  
 CUOSTMER STATES THAT THE DRIVER SIDE , SIDE STEP STAYS OPEN  
 WHEN THE DOOR IS CLOSED AT TIMES CHECK AND ADV.

*353*

2 **W** 60BUZ01 **INT TRIM CONCERN**  
 CUSTOMER STATES THAT THERES A CLICKING NOISE COMING FROM THE  
 PASSENGER SIDE WHERE THE TIRE WELL IS AT CHECK AND ADV.

**EXCLUSION OF WARRANTIES**  
 Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

**AUTHORIZATION FOR REPAIRS**  
 I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused



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DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
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				353	I	00BUZTEXT	TEXTING CUSTOMER
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11/22/19	90852	5	822	353	I	00BUZQC	QUICK ALIGNMENT CK
				833	I	75BUZ01	PDI

SALESPERSON NO. 559 VICTOR DIAZ

5 I\* 00BUZTEXT **TEXTING CUSTOMER**  
 YOU CONSENT TO RECEIVING TEXTS FROM SOUTH TEXAS BUICK GMC ON YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED. YOU AGREE THAT WE MAY CONTACT YOU REGARDING SERVICE UPDATES OR OFFERS VIA TEXT. IF YOU DO NOT AGREE, YOU MAY PROVIDE A LANDLINE.

6 I\* 00BUZQC **QUICK ALIGNMENT CK**  
 FREE ALIGNMENT CHECK

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PRELIMINARY ESTIMATE \$ \_\_\_\_\_

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES.

X \_\_\_\_\_  
 CUSTOMER SIGNATURE



0701J98999



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OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL

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11/22/19	90852	5	822	353	I	00BUZQC	QUICK ALIGNMENT CK
				833	I	75BUZ01	PDI

SALESPERSON NO. 550 VICTOR DIAZ S E R V I C E STATE REG# 2

5 I\* 00BUZTEXT **TEXTING CUSTOMER**  
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0701J98999

The Reynolds and Reynolds Company ERM117002E SF690989 Q (03/17)



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				353	W	51BUZR4	BODY ELECT RECALL
				353	I	00BUZQC	QUICK ALIGNMENT CK
				000	I	75BUZ01	DOT

1 **W** 61BUZ **EXTERIOR**  
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2 **W** 60BUZ01 **INT TRIM CONCERN**  
 CUSTOMER STATES THAT THERES A CLICKING NOISE COMING FROM THE  
 PASSENGER SIDE WHERE THE TIRE WELL IS AT CHECK AND ADV.

3 **I** 61BUZZ **EXT TRIM CONCERN**  
 CUSTOMER STATES TO REPLACED THE FIRE WALL AND WINSHILED  
 COVER AND ENGENE TOP COVER FROM THE ENGINE COMPARTMENT CHECK  
 AND ADV.

4 **I\*** 00BUZMPI **MULTIPOINT INSP**  
 PERFORM MULTIPOINT INSPECTION

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 CUSTOMER SIGNATURE



0701J98999

Status	Type	Number	Description	Release Date
Closed	Customer Satisfaction Program	N202294820	Brake System Control Module Interaction with the MyBrand App Remote Start Feature	2/21/2020

### Service Contracts

No information found for this vehicle



### Service Information

Type	Number	Description	Date Posted
EI	PIE0546	Engineering Information - Service Engine Soon (SES) Lamp Illuminated, DTCs B2B0D and/or B2B0E Central Gateway Module Codes Unable to Communicate with HSLAN or LSLAN	11/19/2019

### Vehicle Warranty Claim History (From IVH)

Service Date	R.O. Number	Transaction Type	Op Code	Description	Odometer Reading	Service Type
2/28/2020	97382	ZFAT	9104828	N202294820 - Brake System Control Module Reprogramming with SPS	4477 miles	Warranty
11/22/2019	90852	ZPDI	0590032	PDI - Dealer Installed - Factory Invoiced Options	5 miles	Warranty
11/6/2019	A50136	ZPDI	0590072	Pre-Delivery Inspection - Base Time	1 miles	Warranty

### Applicable Warranties

Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
GMC - First Maintenance Visit	12/12/2019	18 miles	12/12/2020	999999 miles	✓ 1 of 1 visits remaining
Incandescent Exterior Bulb Ltd Wty	12/12/2019	18 miles	12/12/2020	999999 miles	✓ Applicable
Corrosion Limited Warranty	12/12/2019	18 miles	12/12/2025	100018 miles	✓ Applicable

Printed on: 3/24/2020 9:09 AM

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**VEHICLE REPORT**  
2020 GMC SIERRA 1500 CREW CAB  
4WD

Delivery Date: 12/12/2019  
Service Advisor: Rafael Perez



**Applicable Warranties**

Description	Effective Date	Effective Odometer	End Date	End Odometer	Warranty Status
Powertrain Limited Warranty	12/12/2019	18 miles	12/12/2024	60018 miles	✓ Applicable
Emission Select Component Ltd Wty	12/12/2019	18 miles	12/12/2027	80018 miles	✓ Applicable
Bumper to Bumper Limited Warranty	12/12/2019	18 miles	12/12/2022	36018 miles	✓ Applicable

**Repair Order History (From Dealer Management Systems)**

★ Indicates work performed at this dealership

	R.O. Closure Date	R.O. Number	Service Location	1st R.O. Job Description	R.O. Job Count	Job Type Indicators	Vehicle R.O. Mileage
★	11/25/2019	090852	TX	PDI	3	I, W	5 miles

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