



INFORMATION REDACTED
February 3, 2021 PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Logout

Global Warranty Management: Main > Interface With Customer > View Vehicle Summary

INTERFACE WITH
CUSTOMER

View Vehicle Summary



This screen allows IVH users to view the Summary of Vehicle Information, Field Actions, Service Information, Applicable Warranties, Transaction History, Service Contract(s) if applicable, Warranty Block, Branded Title information and OnStar and XM Radio information (if applicable).

For this vehicle:

- [View Vehicle Summary](#)
- [Service Contract](#)
- Branded Title
- Warranty Block
- [View Vehicle Build](#)
- [View Vehicle Component Summary](#)
- [View Vehicle Transaction History Detail](#)
- [View Vehicle Delivery Information](#)

Vehicle Information

VIN: [REDACTED] Model: TK10543-2019 SIERRA 1500 CREW CAB 4WD
 Service Contract: [Yes](#) Branded Title: No Warranty Block: No PDI Status: Yes
 Order Type: 70 - RETAIL - STOCK
 Field Actions: [0 Open](#) [REQUEST ANOTHER VIN](#)

Required Field Actions

Open Field Action Details are highlighted

Type	Number	Original Nbr	Description	Release Date	Status
Customer Satisfaction Program	N192264451	N192264451	Premature Brake Wear Notification Exp 4/30/22	03/19/2020	Closed
Noncompliance Recall	N192268091	N192268091	Brake System Malfunction Warning	01/30/2020	Closed
Noncompliance Recall	N192268090	N192268090	Brake System Malfunction Warning	12/12/2019	Closed
Customer Satisfaction Program	N192275630	N192275630	Brake Assist Feature - Frontview Camera Reprogramming and Configuration - Exp. 01/31/2022	12/11/2019	Closed
Product Safety Recall	N192270600	N192270600	Seatbelt Pretensioner Fire	11/14/2019	Closed
Service Update Bulletins	N192210560	N192210560	Engine Calibration Torque Model Not Accurate - Expires with Base Warranty	06/10/2019	Closed
Service Update Bulletins	N192210460	N192210460	eBoost Control Module Software False Detection with DTC Associated - Exp. W/Base Warranty	03/11/2019	Closed
Service Update Bulletins	N192213550	N192213550	Trailer Integration Module Software Error Exp W/ Base Warranty	03/07/2019	Closed
Service Update Bulletins	N182201852	N182201852	Navigation Map SD Card Does Not Read - Exp with Base Warranty	01/10/2019	Closed
Service Update Bulletins	N182201851	N182201851	Reset Park Assist - Expires With Base Warranty	12/22/2018	Closed
Service Update Bulletins	N182201850	N182201850	Cluster Display Reset - Expires With Base Warranty	12/21/2018	Closed

Branded Title

*The VIN information contained herein and information derived therefrom is the proprietary property of The Polk Company and is to be used only for the purpose of warranty verification and shall not be used for any other purpose whatsoever.

Vehicle has no current record of branded titles.

Warranty Block

Vehicle has no current record of warranty block.

Service Information

Type	Number	Description	Posted Date
EI	PIE0576	Engineering Information - Vehicle Exhibits a No Crank No Start Condition During Start/Stop Event or When Starting Vehicle Using the Start Button On the Dash	01/25/2021
EI	PIE0609	Engineering Information - Noise Heard From the Engine Compartment, Loss of Charging and/or Reduced Alternator Output	01/12/2021

OnStar and XM Satellite Radio Information

Refer to Help page for details. For OnStar contact 888.ON.STAR1 (888.667.8271) and for XM Radio contact 877.GET.XMST (877.438.9677 Canada) and in the USA:800-556-3600.

OnStar Equipped: Y OnStar Status: Active
 XM Equipped: Y XM Radio ID: [REDACTED] XM Status: Inactive
 OnStar Vehicle Diagnostics: Y DMN Enabled: Y

Applicable Warranties

Valid warranties are highlighted

Valid	Description	Warranty Add Date	Start Date	Effective Odometer	End Date	End Odometer
	Emission Limited Warranty	01/03/2019	10/30/2018	8 MI	10/30/2021	50,008 MI
	GMC - First Maintenance Visit	01/03/2019	10/30/2018	8 MI	10/30/2019	Unlimited
	Incandescent Exterior Bulb Ltd Wty	01/03/2019	10/30/2018	8 MI	10/30/2019	Unlimited
	Bumper to Bumper Limited Warranty	01/03/2019	10/30/2018	8 MI	10/30/2021	36,008 MI
	Emission Select State Component Ltd Wty	01/03/2019	10/30/2018	8 MI	10/30/2025	70,008 MI
	Emission Select Component Ltd Wty	01/03/2019	10/30/2018	8 MI	10/30/2026	80,008 MI
	Powertrain Limited Warranty	01/03/2019	10/30/2018	8 MI	10/30/2023	60,008 MI
	Corrosion Limited Warranty	01/03/2019	10/30/2018	8 MI	10/30/2024	100,008 MI

Service Contract

Policy Number: [REDACTED] Owner: CLAIMS CALL 877-265-1072
 Description: GMC Protection Plan Deductible Amount: 100.00
 Effective Date: 10/30/2018 Expiration Date: 10/29/2023
 Effective Odometer: 9 MI Expiration Odometer: 100000 MI
 Daily Rental Limit: 40.00

Transaction History

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Job Card Date	Job Card Number	Transaction Type	Transaction Adjustment	Labour Operation	Odometer Reading
09/16/2020	115317	ZREG---- Regular Vehicle Transaction		4025390 - Engine Control Module Replacement	32,863 MI
09/16/2020	115317	ZREG---- Regular Vehicle Transaction		2810845 - Video Processing Control Module Reprogramming with SPS	32,863 MI
09/16/2020	115317	ZREG---- Regular Vehicle Transaction		4025690 - Evaporative Emission Canister Purge Solenoid Valve Replacement	32,863 MI
06/09/2020	112317	ZREG---- Regular		4066690 - Connecting Rod Bearing Replacement	24,936 MI

		Vehicle Transaction		
06/09/2020	112317	ZREG---- Regular Vehicle Transaction	3429969 - Entertainment/Radio/Navigation/USB/Bluetooth - Customer Concern Not Duplicated (CCND)	24,936 MI
06/09/2020	112317	ZFAT----Field Action Recall	9104723 - N192264451 - Brake System Control Module Reprogramming with SPS and Brake Pad Wear Sensor Inspection	24,936 MI
02/27/2020	110240	ZFAT----Field Action Recall	9104817 - N192268091 - Brake System Control Module Reprogramming with SPS	16,522 MI
12/17/2019	107935	ZFAT----Field Action Recall	9104801 - N192268090 - Brake System Control Module Reprogramming with SPS	15,466 MI
12/17/2019	107935	ZFAT----Field Action Recall	9104799 - N192275630 - Frontview Camera Reprogramming with SPS	15,466 MI
12/17/2019	107935	ZREG---- Regular Vehicle Transaction	1020580 - Rear Floor Panel Carpet Replacement	15,466 MI
11/12/2019	106695	ZFAT----Field Action Recall	9104654 - N192270600 - Install Seatbelt Pretensioner Rivets and Foil Tape, Double and Crew Cab Vehicles	14,264 MI
11/12/2019	106695	ZFAT----Field Action Recall	9104397 - N192210560 - Engine Control Module Reprogramming with SPS	14,264 MI
11/12/2019	106695	ZREG---- Regular Vehicle Transaction	2023590 - Rear Window Replacement	14,264 MI
05/30/2019	101063	ZFAT----Field Action Recall	9104166 - N192210460 - Brake System Control Module (BSCM) Reprogramming with SPS	11,894 MI
05/30/2019	101063	ZFAT----Field Action Recall	9104244 - N192213550 - Trailer Lighting Control Module Reprogramming with SPS	11,894 MI
05/30/2019	101063	ZFAT----Field Action Recall	9104262 - N182201852 - Verify Navigation System Function, Install SD card if Required	11,894 MI
05/30/2019	101063	ZFAT----Field Action Recall	9104381 - N182201851 - Parking Assist Control Module Reprogramming with SPS	11,894 MI
05/30/2019	101063	ZFAT----Field Action Recall	9104162 - N182201850 - Instrument Cluster Reprogramming with SPS	11,894 MI
05/30/2019	101063	ZREG---- Regular Vehicle Transaction	0600743 - GMC Factory Maintenance	11,894 MI
10/26/2018	6067982	ZPDI----Pre-Delivery Inspection	0590032 - PDI - Dealer Installed - Factory Invoiced Options	3 MI
10/06/2018	A51492	ZPDI----Pre-Delivery Inspection	0590072 - Pre-Delivery Inspection - Base Time	1 MI

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