



# REPAIR ORDER DETAIL

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

## Repair Order Information

**VIN:** [REDACTED]

**Dealer BAC:** [REDACTED]

## Customer Information

**First Name:** [REDACTED]

**Last Name:** [REDACTED]

**Account:** [REDACTED]

**Customer Number:** [REDACTED]

## Service Contact

**Advisor ID:** [REDACTED]

## Vehicle Information

**Year:** 2019      **Make:** GMC      **Model:** 1500 Sierra

**Merchandise Model Code:** -      **Odometer:** 24936      **Delivery Date:** May 30, 2019

## Payment Information

<b>Customer Pay Amount Subtotal:</b>	781,3	<b>Warranty Amount Subtotal:</b>	3665,03	<b>Internal Amount Subtotal:</b>	105,0	<b>Repair Order Amount Subtotal:</b>	4595,41
<b>DMS Reported Customer Pay Subtotal:</b>	781,3	<b>DMS Reported Warranty Amount Subtotal:</b>	3665,03	<b>DMS Reported Internal Subtotal:</b>	105,0	<b>DMS Reported Repair Order Amount Total:</b>	4595,41

## Labor Information

Filter Results:

Repair Order Detail



Invoice Line Item	Department Type	Event Repair Labor Type 3	DMS Operation Code	DMS Operation Description	Standard Operation Code	Amount
1	—	Internal pay	DV	DRIVING CONCERN / FELT ON ROAD TEST	3200	0.0
2	—	Warranty	RECALL	CHECK FOR OPEN RECALLS/CAMPAIGNS	9000	94.39
3	—	Warranty	3429969	ENTERTAINMENT/RADIO/NAVIGATION/USB/BLUETOOTH - CUSTOMER CONCERN NOT DUPLICATED (CCND)	3600	40.45
4	—	Warranty	4066690	CONNECTING ROD BEARING REPLACEMENT	3200	3195.71
5	—	Warranty	SUBLET	—	9000	0.0
6	—	Internal pay	SUBLET	—	9000	0.0
7	—	Customer pay	DR27	PERFORM GM MAINTENANCE, REPLACE DEXOS OIL & AC DELCO OIL FILTER, ROTATE TIRES, INSPECT AND SET TIRE PRESSURE, AND PERFORM MULTI POINT INSPECTION	0200	37.95
8	—	Customer pay	ACCESS	ACCESSORY INSTALLATION	8000	75.0

Parts Information

Filter Results:

Invoice Line Item	Event Repair Labor Type 2	Part Number (DMS Value)	Part Description (DMS Value)	Part Unit Cost	Parts Amount	Parts Quantity
4	Warranty	12378521	SEALANT	11.11	21.71	1
4	Warranty	12683811	(S)BEARING KIT	5.86	11.45	3
4	Warranty	11548432	(S)BOLT	2.85	5.57	6
7	Customer pay	88865700	0W20 DEXOS OIL	3.37	4.82	8
7	Customer pay	19383806	(S)FILTER	3.27	4.79	1
8	Customer pay	84789804	CLEANER KIT	468.75	625.0	1