

Customer Information

Owned By Business: Yes No

First Name: [Redacted] Last Name: [Redacted] Phone Number: [Redacted]

Time

Component's Warranty End Date: 12/24/2026 Job Card Date: 10/19/2025 Days Out of Warranty: [Redacted]

Additional Comments

Additional Comments: [Redacted]

Results (GM Published Warranty Rates)

Recommended GM Participation Amount	Customer Portion at GM Published Warranty Rates
\$15,000.00	\$15,000.00 / 50%

Adjusted Customer Portion at GM Published Warranty Rates

If adjusting the customer portion using Dealer Empowerment or VIN Approval, enter new amount here.

Vehicle / Coverage

Full VIN: [Redacted] Make: Cadillac Component Warranty Coverage: Powertrain Coverage Repair Group: Engine Propulsion

Mileage

Component's Warranty End Mileage	Current Mileage	Miles Out of Warranty
76,009	85,751	15,742

Repair Cost (GM Published Warranty Rates)

Total Repair Cost (GM Published Warranty Rates)	Job Card / Repair Order #
\$30,000.00	CAC

Notes

IMPORTANT: Enter the Customer Portion (or Adjusted Customer Portion, if applicable) from above in the "Customer/Service Agent Participant Amount" field of the Policy transaction in Global Warranty Management. Please note, the amount entered as "customer/service agent participation" on the transaction will differ from the actual customer/dealer amounts paid on the customer repair order if dealer is charging the customer in excess of warranty rates. See Bulletin 11-00-89-005 for details. Every customer situation must be evaluated on a case-by-case basis. If situation merits adjusting the calculated balance beyond your empowerment, GM Pre-Approval must be obtained via the Dealer Attercases Empowerment portal.