



**Lawrence Schnauffer**



To: caseupdate 

August 8, 2025 at 7:24 AM



ATTENTION:This email originated from outside of GM.

Rochelle,

What day was the repair order opened? 6/11/2025.

Is this a warranty repair? Initial Valve Body, removed pan and found large amounts of clutch debris. Removing transmission to perform teardown. (Currently working.)

What is the current mileage? 90734

Do you plan to offer any goodwill? No, vehicle is under powertrain warranty.