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JC Billion GMC Buick Nissan  
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VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.		
[REDACTED]	15860	15888	05/19/25 12:14	06/06/25	[REDACTED]		
VEHICLE DESCRIPTION					STATUS		
2024 GMC SIERRA K15 (SILVER)					COMPLETE		
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	07/13/24	[REDACTED]	[REDACTED]	No Charge
PHONE 1	PHONE 2	PHONE 3	STOCK NO.	SERV. ADV.	RD COMMENT		
[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	CHRIS MANIFOLD (245)		

YOU MAY RECEIVE A SURVEY FROM THE MANUFACTURER REGARDING YOUR SERVICE WITH US TODAY. THESE SERVICES ARE ISSUED BY THE MANUFACTURER TO GRADE THE QUALITY OF OUR SERVICE. WE STRIVE TO MAKE SURE YOU ARE "COMPLETELY SATISFIED". IF FOR ANY REASON YOU DO NOT FEEL "COMPLETELY SATISFIED" WITH YOUR EXPERIENCE TODAY, PLEASE LET US KNOW. THANK YOU!

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount																											
A	4067490		A47		Warranty																												
Concern	** ENGINE GAS ** Customer states vehicle went into neutral while driving and had to coast to side of the road, vehicle would not restart after pulling over, makes noise when hitting button but doesnt turn over																																
Cause	found starter fuse blown, removed drive belts and tried turning engine over by hand, engine wont turn over. oil sample shows a large amount of metal in oil, engine locked up, ordered all parts needed for engine replacement. OLD engine serial # [REDACTED] NEW engine serial # [REDACTED]																																
Correction	recovered freon, removed all componants needed per SI and removed engine, transferred, high pressure fuel pump, injectors, oil fill, exhaust manifolds with new gaskets and bolts, motor mounts and any other miscellaneous parts, torqued all fastners to spec and in sequence when needed, reinstalled engine and reassembled per SI procedure, new radiator and engine oil cooler lines installed, reassembled using all new gaskets, seals and 1 time use bolts called out in recall and SI, torqued all fastners to spec and in sequence when needed, primed engine oil, verified oil level full, filled coolant by vacfill, replaced battery fuse block, started vehicle and got to operating temp, performed crankshaft variation learn and all other reset functions needed, test drive, inspected all fluid level, engine oil, coolant and transmission fluid, adjusted headlights, recharged freon to amount recovered.																																
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