

Dossett Big 4 Buick GMC

P.O. Drawer 649 - Tupelo, MS 38802

628 South Gloster - Tupelo, MS 38801

(662) 842-4162 - Fax: (662) 842-5308

INFORMATION REDACTED
 PURSUANT TO THE FREEDOM OF
 INFORMATION ACT (FOIA), 5 U.S.C.
 552(B)(6)

R/O Open Date	12/01/25	
R/O Close Date	12/02/25	Status Final
Mileage In	99398	Mileage Out 99398
Service Advisor / Tag # Rubba Franks/*W*		



Year	Make	Model	Body	Color	License Number
2021	GMC	YUKON		WHITE	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
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Cell: [REDACTED] Email: [REDACTED]

#1 - 37PNZ: MISC

Customer states check for roaring or humming noise when cold and turning hard left or right coming from rear end. Noise goes away after driving for awhile or when it gets warm.

Caused by

Found moaning noise coming from rear differential after vehicle sits for about a hour or first thing in the morning. Noise goes away after driving to get the rear differential fluid warm. Found service bulletin 22-NA-028 that describes this issue.

Tech: Jason Fikes (JF4)

1.50hrs @ 138.00

207.00

Installed 19417365 :N-OIL (08800-BOPCKT)

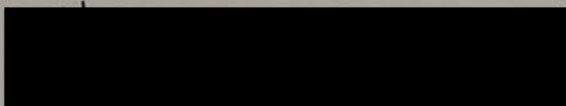
8@52.97

423.76

Followed service bulletin to service the rear differential. After each service was completed and figure eights were done the noise slowly went away. After the third time the rear differential the noise is very light. Customer will drive to see if it goes away. If noise comes back the rear differential may need a repair.

Sub Total: 630.76

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Request for Goodwill assistance

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	207.00
PARTS	423.76
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	45.73
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	676.49
Gift Certificate 65D/1000	46.33
Visa/MC/Disc [REDACTED]	630.16

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X