

Dossett Big 4 Buick GMC

P.O. Drawer 649 - Tupelo, MS 38802
 628 South Gloster - Tupelo, MS 38801
 (662) 842-4162 - Fax: (662) 842-5308

SERVICE DEPARTMENT HOURS
 7:30 a.m. to 5:00 p.m.
 Monday - Friday

R/O Open Date	R/O Number
	Status
	Final
Mileage In	Mileage Out
96818	96818
Service Advisor / Tag #	
CAROLYN THOMPSON/*W*	
Vehicle Identification Number	
Delivery Date	In-Service Date
Color	License Number
WHITE	

[REDACTED]			Work Phone	[REDACTED]
[REDACTED]			Home Phone	[REDACTED]
Year	Make	Model	Body	
2021	GMC	YUKON		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#1 - [REDACTED] CHECK ENGINE LIGHT C/S CHECK ENGINE WARNING IS ON; VEHICLE HAS ENGINE MISS AND WAS SMOKING OUT OF TAILPIPE. TOWED IN. Caused by Found misfire on cylinder cylinder 2 . DTC P0302. Removed valve cover on bank 2 to find lifter failure. Will need to remove head to inspect camshaft for damage. customer approved to remove cylinder head and we found the camshaft was damaged and metal in oil. Customer was priced to replace camshaft and all lifters and priced to replace the engine. Customer wanted to replace the engine and not repair her engine. Ordered engine and was put on backorder. While removing water pump we found that the water pump had been leaking out of the weep hole indicating that the water pump internal seal failure. GM service bulletin 22-NA-074 requires the radiator to be replaced when metal is found in engine oil. The radiator has a built in oil cooler and can not be cleaned to get the metal out. New engine will not have any warranty unless the radiator is	
Tech: TOMMY PRATHER (TP4)	6.00hrs 750.00
Tech: TOMMY PRATHER (TP4)	24.00hrs 3000.00

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.