INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

REPAIR ORDER DETAIL

Repair Order Information

VIN: [redacted]
Repair Order Number: [redacted]
Service Order Open Date: Aug 8, 2025
Dealer BAC: 231961
Repair Order Type: --
Service Order Closed Date: Oct 10, 2025

Customer Information

First Name: [redacted]
Last Name: [redacted]
Account: ---
Customer Number: [redacted]
Home Phone: [redacted]
Work Phone: [redacted]
Cell Phone: [redacted]
Email Address: [redacted]
Address: [redacted]
City: HOLMDEL
State: NJ
Zip Code: [redacted]

Service Contact

Advisor ID: 180
Advisor Full Name: AMANDA MORRIS

Vehicle Information

Year: 2021
Make: Cadillac
Model: Escalade
Merchandise Model Code: --
Odometer: 59599
Delivery Date: Mar 24, 2025

Payment Information

Customer Pay Amount Subtotal: 0.0
Warranty Amount Subtotal: 12008.56
Internal Amount Subtotal: 0.0
Repair Order Amount Subtotal: 12008.56
DMS Reported Customer Pay Subtotal: 0.0
DMS Reported Warranty Amount Subtotal: 12008.56
DMS Reported Internal Subtotal: 0.0
DMS Reported Repair Order Amount Total: 12008.56

Labor Information

Filter Results:

Invoice Line Item	Department Type	Event Repair Labor Type 3	DMS Operation Code	DMS Operation Description	Standard Operation Code	Labor Amount
1	---	Internal pay	ENGINE	ENGINE REPAIR	9400	0.0
2	---	Warranty	4067490	ENGINE REPLACEMENT	0100	3588.0
3	---	Warranty	DIAGW	DIAGNOSIS FOR WARRANTY REPAIR BATTERY REPLACEMENT	9900	195.0
4	---	Warranty	ADDTIME	ADD TIME	7219	234.0
5	---	Internal pay	LOANER	0600635: GOLD COAST COURTESY LOANER VEHICLE POLICY. I HAVE BEEN ADVISED THAT I WILL BE RESPONSIBLE FOR ANY MOTOR VEHICLE VIOLATION FINES AND ROADTOLLS. VEHICLE IS TO BE RETURNED WITHIN 4 HOURS OF COMPLETION OF SERVICED VEHICLE.	9500	0.0
6	---	Internal pay	00MPVI	PERFORM MPVI: MULTI POINT INSPECTION	0108	0.0

Parts Information

Filter Results:

Invoice Line Item	Event Repair Labor Type 2	Part Number (DMS Value)	Part Description (DMS Value)	Part Unit Cost	Parts Amount	Parts Quantity
2	Warranty	11569956	(S)BOLT	3.87	7.97	8
2	Warranty	13579648	(S)SEAL	9.62	19.82	1
2	Warranty	12623437	(S)GASKET	8.86	18.25	1
2	Warranty	85575818	W-(S)RADIATOR	102.72	211.6	1
2	Warranty	85136335	(S)HOSE	81.81	168.53	1
2	Warranty	12682391	(S)GASKET	0.56	1.15	2
2	Warranty	12658178	(S)BELT KIT	49.32	101.6	1
2	Warranty	12669858	(S)BELT	39.54	81.45	1
2	Warranty	24504031	(S)SEAL	10.19	20.99	2
2	Warranty	12657093	(S)GASKET	11.78	24.27	2
2	Warranty	11546600	BOLT	5.71	11.76	10
2	Warranty	12626354	(S)GASKET	2.25	4.64	8
2	Warranty	12679867	(S)GASKET	1.16	2.39	1
2	Warranty	12679463	(S)PIPE	11.82	24.35	1
2	Warranty	12703668	(S)PIPE	15.41	31.74	1
2	Warranty	19432442	(S)SEAL KIT	11.06	22.78	2
2	Warranty	15032594	NUT	4.08	8.4	6
2	Warranty	15035747	(S)SEAL	13.43	27.67	1
2	Warranty	15077362	(S)SEAL	12.72	26.2	1
2	Warranty	19420060	0W20 OIL	4.3	8.86	8
2	Warranty	12735811	(S)FILTER	5.61	11.56	1
2	Warranty	12346290	COOLANT	15.15	31.21	2
2	Warranty	19420611	REMANUFACTURED ENGINE	3249.47	6693.91	1
2	Warranty	13579649	(S)SEAL	10.46	21.55	1
2	Warranty	11588468	(S)BOLT	0.84	1.73	6