

KEY CHEVROLET
 400 S. Main Street, Middletown CT 06457
 SERVICE: 866-543-6533 www.keycats.com

INFORMATION REDACTED
 PURSUANT TO THE FREEDOM OF
 INFORMATION ACT (FOIA), 5 U.S.C.
 552(B)(6)

SERVICE DEPARTMENT HOURS
 7:30 a.m. to 6:00 p.m.
 Monday - Friday
 8:00 a.m. to 4:00 p.m. Saturday

RO Open Date	05/12/25	RO Close Date	10/30/25	Final
Message In	136364	Message Out	136365	
Service Advisor / Tech #				
Devin B/760*W*				
Work Phone		Vehicle Identification Number		
Home Phone		Customer Name		
		Corporate Email		

Year	Make	Model	Body	Color	License Number
2020	GMC	SIERRA 1500	4WD CREW CAB 147*	WHITE FROS	

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Inspected camshaft bearings and found them to have hot spots as well as un-even wear pattern. Removed crankshaft and connecting rods. Inspected all connecting rod bearings and crankshaft bearings. Found all lower end bearing excessively worn due to engine oil pump failure. Note upon engine oil filter removal, drained metal contaminants from filter. Recommend replacing engine. Note Management reached out to GM for support on engine replacement.	
Tech: Stocking, Josh (108)	Warranty
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Corrected by (0321) Engine Replacement	
Tech: Stocking, Josh (108)	Warranty
Tech: Lunski, Wojciech (753)	Warranty
Installed 19420611 :R-REMANUFACTURED ENGINE (00000 Qty: 1	Warranty
Installed 12682391 :SL-N-GASKET (01079-CT) Qty: 2	Warranty
Installed 12626354 :SL-N-GASKET (03270-CT) Qty: 8	Warranty
Installed 12679463 :SL-N-PIPE (03163-CT) Qty: 1	Warranty
Installed 12679867 :SL-N-GASKET (03901-CT) Qty: 1	Warranty
Installed 12657093 :SL-N-GASKET (03270-CKT) Qty: 2	Warranty
Installed 11546600 :N-BOLT (03275-BPCKT) Qty: 10	Warranty
Installed 11549180 :SL-N-BOLT (00002-CT) Qty: 2	Warranty
Installed 11549180 :SL-N-BOLT (00002-CT) Qty: 4	Warranty
Installed 11548998 :SL-N-BOLT (00002-CT) Qty: 2	Warranty
Installed 11548998 :SL-N-BOLT (00002-CT) Qty: 6	Warranty

STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work to be done along with the necessary material and agree that you are not liable for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any cause beyond your control or for any delays caused by unavailability of parts or delays in payments by the supplier or transporter. I hereby grant you or your employees permission to the vehicle herein described on streets, highways, or elsewhere for the purpose of testing inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure all of repairs thereto.

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

SALES TAX ON 10/30/2025 - Starting September 2025