

INFORMATION REDACTED
 PURSUANT TO THE FREEDOM OF
 INFORMATION ACT (FOIA), 5 U.S.C.
 552(B)(6)

ALDEN GMC
 6 WHALERS WAY
 FAIRHAVEN MA 02719
 (508) 999-3300
 WWW.ALDENGMC.COM

VEHICLE #	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.		
[REDACTED]	69809	69841	04/02/25 10:15	06/19/25	5961		
VEHICLE DESCRIPTION				TAG NO.	STATUS		
2019 GMC SIERRA K15 (BLACK)				00718	COMPLETE		
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
052600	[REDACTED]	160		09/20/19			Cash
HOME	WORK	BEST	STOCK NO.	SERV. ADV.		ENGINE/TRANS	
[REDACTED]		[REDACTED]		[REDACTED]			

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
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A A96 29.10 Serv. Cont.
 Concern CUSTOMER STATES ENGINE NOISE WHEN ACCELERATING.
 CNA NATIONAL EXTENDED TOTALS - PARTS 3965.62 LABOR 4656.00 TAX
 245.66 DEDUCTABLE OF 200.00 TOTAL 9013.93
 CLAIM NUMBER [REDACTED] CCPAY@CNANATIONAL.COM
 Cause ROAD TESTED VEHICLE TO VERIFY CONCERN. HEARD NOISE ON TEST
 DRIVE SO BROUGHT VEHICLE IN TO CHECK BOTTOM END OF ENGINE.
 FOUND KNOCKING COMING FROM BOTTOM END OF ENGINE.
 NOTIFIED CUSTOMERS EXTENDED WARRANTY AND OK'D BY CUSTOMER
 TO DISASSEMBLE FOR WARRANTY APPRAISAL.
 REMOVED COMPONENTS AND FOUND CRANK BEARING DAMAGED
 CREATING NOISE, WILL NEED ENGINE REPLACEMENT.
 Correction REPLACEMENT OF ENGINE ASSEMBLY

Part Number	Description	Qty.
19420611	ENGINE,REMANUF	1
	CLEAN CORE	1
	DIRTY CORE	-1

B + A96 4.00 Customer \$400.00
 Concern PARTS AND LABOR NOT COVERED UNDER EXTENDED WARRANTY
 INCLUDING DISASSEMBLY AND ASSEMBLY OF ENGINE CORE.

Part Number	Description	Qty.	Unit Price	Ext. Price
19352619	FLUID	2	\$6.83	\$13.66
12669858	BELT	1	\$44.05	\$44.05
19432442	SEAL KIT	1	\$12.85	\$12.85
11547372	BOLT	1	\$29.21	\$29.21
12682391	GASKET	2	\$0.86	\$1.72
12679463	PIPE	1	\$12.09	\$12.09
12735811	FILTER	1	\$7.01	\$7.01
12346290	COOLANT	2	\$18.94	\$37.88
12623437	GASKET	1	\$9.86	\$9.86