



[REDACTED]

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

August 7, 2025 at 3:23 PM 

 To: caseupdate 

ATTENTION: This email originated from outside of GM.

He did not receive a loaner.

[REDACTED]  
Service Manager

Desk [REDACTED]

GMC, Hummer, Cadillac of Billings

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From: GM\_Customer\_Assistance <caseupdate@gm.com>

Sent: Thursday, August 7, 2025 1:26 PM

To: [REDACTED]@drivebillings.com>

Subject: CAC Alert, Action Required, BAC: [REDACTED] Case # [REDACTED] VIN: [REDACTED]