



Repair Order Information

VIN: [REDACTED] Repair Order Number: [REDACTED] Service Order Open Date: Nov 4, 2024
 Dealer BAC: [REDACTED] Repair Order Type: -- Service Order Closed Date: Dec 31, 2024

Customer Information

First Name: [REDACTED] Home Phone: [REDACTED] Address: [REDACTED]
 Last Name: [REDACTED] Work Phone: [REDACTED] City: BROOKLYN
 Account: [REDACTED] Cell Phone: [REDACTED] State: NY
 Customer Number: [REDACTED] Email Address: [REDACTED] Zip Code: [REDACTED]

Service Contact

Advisor ID: DL Advisor Full Name: Daniel B Lamas

Vehicle Information

Year: 2021 Make: Cadillac Model: Escalade ESV
 Merchandise Model Code: -- Odometer: 54707 Delivery Date: Dec 31, 1899

Payment Information

Customer Pay Amount Subtotal: 19763.39 Warranty Amount Subtotal: 0.0 Internal Amount Subtotal: 0.0 Repair Order Amount Subtotal: 21068.2
 DMS Reported Customer Pay Subtotal: 19763.39 DMS Reported Warranty Amount Subtotal: 0.0 DMS Reported Internal Subtotal: 0.0 DMS Reported Repair Order Amount Total: 21068.2

Labor Information

Filter Results:

Invoice Line Item	Department Type	Event Repair Labor Type 3	DMS Operation Code	DMS Operation Description	Standard Operation Code	Labor Amount
1	---	Customer pay	MPIA	MULTI-POINT SAFETY INSPECTION	0108	---
2	Service	Customer pay	ACC	ACCESSORIES	8000	0.0
3	Service	Customer pay	*	---	9900	360.0
4	Service	Customer pay	*	---	9900	---
5	Service	Customer pay	ENG- FILT	REPLACE ENGINE AIR FILTER	0700	13.5
6	Service	Customer pay	HVAC-CAB	REPLACE HVAC FILTER	0700	13.5
7	Service	Customer pay	GS	TELL ME MORE	1320	45.0
8	Service	Customer pay	ROT	ROTATE TIRES AND REPROGRAM TIRE WARNING SENSORS	0400	45.0
9	Service	Customer pay	JB-C	COOLANT EXCHANGE. PRICES STARTING AT \$255.00	3000	45.0
10	Service	Customer pay	JB-C	COOLANT EXCHANGE. PRICES STARTING AT \$255.00	3000	45.0
11	Service	Customer pay	DIAG	INSPECT CUSTOMERS CONCERN AND REPORT	3200	3650.94
12	---	Customer pay	DIAG	INSPECT CUSTOMERS CONCERN AND REPORT	3200	6159.0
13	---	Customer pay	DIAG	INSPECT CUSTOMERS CONCERN AND REPORT	3200	530.0
14	---	Customer pay	DIAG	INSPECT CUSTOMERS CONCERN AND REPORT	3200	530.0
15	---	Customer pay	DIAG	INSPECT CUSTOMERS CONCERN AND REPORT	3200	0.0
16	---	Customer pay	DIAG	INSPECT CUSTOMERS CONCERN AND REPORT	3200	-530.0
17	---	Customer pay	DIAG	INSPECT CUSTOMERS CONCERN AND REPORT	3200	270.0
18	---	Customer pay	DIAG	INSPECT CUSTOMERS CONCERN AND REPORT	3200	0.0
19	---	Customer pay	DIAG	INSPECT CUSTOMERS CONCERN AND REPORT	3200	0.0
20	---	Customer pay	DIAG	INSPECT CUSTOMERS CONCERN AND REPORT	3200	0.0

Parts Information

Filter Results:

Invoice Line Item	Event Repair Labor Type 2	Part Number (DMS Value)	Part Description (DMS Value)	Part Unit Cost	Parts Amount	Parts Quantity
1	Customer pay	12626354	SL-N-GASKET (03270-CT)	2.25	8.98	6
1	Customer pay	12726902	SL-N-SEAL KIT (03331-CT)	63.31	138.02	2
1	Customer pay	12346290	N-COOLANT (08800-BOPCKT)	14.99	29.98	2
1	Customer pay	12735811	SL-N-FILTER (01836-BOPCKT)	5.61	18.79	1
1	Customer pay	ENC0W20SYN	FULL SYTH 0W20 ENCORE	2.75	9.95	8
1	Customer pay	85750335	N-HEADLAMP (02725-CT)	999.0	1544.4	1
1	Customer pay	85750335-C	N-HEADLAMP (02725-CT) - C	125.0	125.0	1
1	Customer pay	85750335-C	N-HEADLAMP (02725-CT) - C	125.0	125.0	0
1	Customer pay	85750336	N-HEADLAMP (02725-CT)	999.99	1544.4	1
1	Customer pay	12658178	SL-N-BELT KIT (01066-CT)	46.05	117.89	1
1	Customer pay	12703596	SL-N-PIPE (03163-CT)	52.39	114.21	1
1	Customer pay	24100002	SL-N-SEAL (01745-BOPCKT)	2.75	9.63	1
1	Customer pay	11546600	N-BOLT (03275-BPCKT)	5.6	18.76	10
1	Customer pay	19354657	N-LUBRICANT (08800-BOPCKT)	23.25	46.5	1
1	Customer pay	15035747	SL-N-SEAL (03611-CT)	11.53	36.43	1
1	Customer pay	20779890	N-CLAMP (03708-CT)	37.03	94.8	1
1	Customer pay	15077362	SL-N-SEAL (03611-CT)	10.39	32.83	1
1	Customer pay	12669858	SL-N-BELT (01066-CT)	34.48	88.27	1
1	Customer pay	12703668	SL-N-PIPE (03163-CT)	12.69	40.1	1
1	Customer pay	12626354	SL-N-GASKET (03270-CT)	2.25	8.98	2
1	Customer pay	12346290	N-COOLANT (08800-BOPCKT)	14.99	29.98	1
1	Customer pay	5902	COOLING SYSTEM SERVICE KI	0.0	50.06	1
1	Customer pay	19420611	R-REMANUFACTURED ENGINE (3249.47	3610.52	1
1	Customer pay	19420611-C	R-REMANUFACTURED ENGINE (7000.0	7000.0	1
1	Customer pay	19420611-C	R-REMANUFACTURED ENGINE (7000.0	7000.0	0
1	Customer pay	12677002	SL-N-PIPE (03163-CT)	40.32	103.22	1
1	Customer pay	12679463	SL-N-PIPE (03163-CT)	9.67	32.39	1
1	Customer pay	12682391	SL-N-GASKET (01079-CT)	0.69	3.51	2
1	Customer pay	12657093	SL-N-GASKET (03270-CKT)	10.79	34.1	2
1	Customer pay	12679867	SL-N-GASKET (03901-CT)	0.64	3.25	1
1	Customer pay	84121219	SL-N-ELEMENT (03410-CT)	33.04	84.58	1
1	Customer pay	13508023	SL-N-FILTER (09786-BCKT)	27.16	69.53	1
1	Customer pay	19355198	N-CLEANER (08800-BOPCK)	48.35	106.37	1
1	Customer pay	12691785	SL-N-TUBE (01745-CT)	9.81	32.86	1
1	Customer pay	11548414	SL-N-NUT (04085-BCT)	0.44	2.59	2