



101 US Hwy 22
Green Brook, NJ 08812
(732) 793-3000

SERVICE DEPARTMENT HOURS
7:30 a.m. to 5:00 p.m.
Monday - Friday
7:30 a.m. to 4:00 p.m. Saturday

ROD Open Date	04/03/24	NI
ROD Close Date	04/30/24	Pre-Invoice
Message In	60946	Message Out
Message In	60946	60951
Service Advisor / Tag #		
JAMES CLARK/2164		

CUSTOMER COPY

Year: 2021 Make: GMC Model: YUKON XL Color: 4WD 4DR DENALI License Number: 01/13/21

Year	Make	Model	Color	License Number
2021	GMC	YUKON XL	4WD 4DR DENALI	01/13/21

DESCRIPTION	AMOUNT
#1 - SES: (C) CUSTOMER STATES CHECK ENGINE LIGHT IS ON CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON. PLEASE CHECK AND ADVISE Caused by TECHNICIAN VERIFIED CUSTOMER CONCERNS OF CHECK ENGINE LIGHT, SERVICE ESC AND BLACK SMOKE. ALSO FOUND VEHICLE HAS LONG CRANK ON START UP. TECH DROVE VEHICLE INTO SHOP AND STARTED BY DRAINING VEHICLE'S ENGINE OIL. TECH FOUND METAL WITHIN THE OIL AND FOUND IT NECESSARY TO REMOVE OIL PAN FOR FURTHER INSPECTION. UPON REMOVING OIL PAN TECH FOUND MORE METAL IN THE PAN. TECHNICIAN STARTED TAC CASE [REDACTED] TAC REQUESTED CALIBRATION CODES. TECH FOUND CALIBRATION CODES ARE GOOD. TECHNICIAN PERFORMED FURTHER INSPECTION AND FOUND CONNECTING RODS DISCOLORED AND FOUND CRANKSHAFT TURNING BLUE FROM EXCESSIVE HEAT. TECHNICIAN REMOVED BEARING CAPS AND FOUND SPUN BEARING ON CYLINDER 6, SEE ATTACHED PICTURES. DUE TO ENGINE DAMAGE TECHNICIAN FINDS IT NECESSARY TO REPLACE ENGINE. TECHNICIAN FOLOWED BULLETIN 22-NA-074 AS PER TAC. SERVICE MANAGER APPROVED ADDITIONAL OLN TIME FOR TEARDOWN AND EXCESSIVE NON-COMPLIANT PARTS Corrected by ENGINE REPLACEMENT	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. I hereby authorize the repair work hereafter to be done using the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repair thereto.

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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