



* INVOICE *

SERVICE PHONE:
(248) 355-7600

BUICK-GMC
(248) 353-9000
artmoranbuickgmc.com

BODY SHOP PHONE:
(248) 354-5110

DUPLICATE 1
PAGE 3

SALES & SERVICE
29300 TELEGRAPH ROAD
SOUTHFIELD, MI 48034
REGISTRATION NO. F102792

DETROIT, MI
HOME: [REDACTED] CONT [REDACTED]
BUS: [REDACTED] CELL [REDACTED]

SERVICE ADVISOR: 286 ANTHONY FISHER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
GBA ONYX B	19	GMC SIERRA 1500	[REDACTED]	[REDACTED]	28102/28102	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
23OCT19 DD			07:48 18FEB22		120.00	CASH	14FEB22
R.O. OPENED	READY	OPTIONS: SOLD-STK:T1234F DLR:21076 ENG:6.2_Liter					
14:10 11NOV21	11:17 14FEB22	TRN:MQB					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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D CUSTOMER STATES THAT THE VEHICLE'S BACK UP CAMERA SOMETIMES GOES BLANK, SCREEN WILL BE COMPLETELY BLACK OR BLUE WHEN IT MALFUNCTIONS. ISSUE HAPPENS INTERMITTENTLY. PLEASE CHECK AND ADVISE.

CAUSE: Rear window water intrusion into the VPM
2023610 REAR SLIDING WINDOW REPLACEMENT

997631 BAILEY,DEVIN C LIC#: M280248
W 0.00

1 84944319 F-WINDOW (N/C)
1 84829910 MODULE (N/C)

OLH OLH

997631 BAILEY,DEVIN C LIC#: M280248
W 3.50 (N/C)

FC: 6061

PART#: 84944319

COUNT: 1

CLAIM TYPE:

AUTH CODE:

SUBL REPLACE GLASS PO#6963

W

PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00
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28102 Rear window water intrusion into the VPM 3450140 3.5 Tested the vehicle multiple times and was able to duplicate the customer concern once. Created Tac case #9-7092438717 and was advised to inspect the rear glass for damage and water intrusion. Found the glass bracket was damaged and water was leaking into the vehicle and was leaking onto the VPM. Replaced the rear glass and module per Tac. Tested the vehicle and the vehicles reverse camera now works properly after repairs.

E NONCOMPLIANCE RECALL: N192268090 - BRAKE SYSTEM MALFUNCTION WARNING
CAUSE: Recall N192268090

9104800 RECALL

997631 BAILEY,DEVIN C LIC#: M280248

ALL PARTS REMOVED WILL BE RETURNED UNLESS INSTRUCTED OTHERWISE

- SAVE
- DISCARD

NOTE SHOP SUPPLIES - A TOKEN CHARGE IS INCLUDED FOR SUPPLIES USED ON YOUR VEHICLE APPLICABLE SUPPLY ITEMS ARE NUTS, BOLTS, WASHERS, TAPE, PINS, AEROSPRAY, SHELLAC, SOLVENT, RAGS, CARBURATOR CLEANER, TOWELS, BATTERY CLEANER, WIRE, ETC.

Terms are cash on delivery. Estimates are for labor only. Material is extra. Storage will be \$10.00 per day charged 48 hours after repairs are completed. Not responsible for loss or damage to cars or articles left in cars in case of fire, theft, accident or any other cause beyond our control.

AUTHORIZATION FOR INSURANCE COMPANY TO REPRESENT CONSUMER AS THE VCHIEL REPAIR

The undersigned Customer hereby nominates and appoints the Insurance Company named its agents, employees or adjusters his/her authorized agent (Agent") granting the Agent authority to contract, sente, adjust and compromise on his/her behalf of repairs to his/her Vehicle at Art Moran Buick-GMC, Inc. Repair Facility Further, pursuant to the Michigan Motor Vehicle Service and Repair Act the Customer hereby delegates said Agent authority to authorize and/or approve any additional repairs required to the Vehicle received oh his/her behalf all documents (including the original estimate and final invoice) and either receive or decline the return of parts.

DESCRIPTION	AMOUNT
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE

TERMS CASH: UNLESS ARRANGEMENTS MADE

CUSTOMER COPY