

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

*Art Moran*

\*INVOICE\*

SERVICE PHONE:  
(248) 355-7600

BUICK-GMC

(248) 353-9000  
artmoranbuickgmc.com

BODY SHOP PHONE:  
(248) 354-5110

DUPLICATE 1  
PAGE 2

SALES & SERVICE  
29300 TELEGRAPH ROAD  
SOUTHFIELD, MI 48034  
REGISTRATION NO. F102792

DETROIT, MI  
HOME:  
BUS:

CONT:

CELL:

MAKE/MODEL

SERVICE ADVISOR: 286 ANTHONY FISHER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
GBA ONYX B	19	GMC SIERRA 1500				
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISE	PO NO.	RATE	PAYMENT
23OCT19 DD			07:48 18FEB22		120.00	CASH
R.O. OPENED	READY	OPTIONS:	TRN:MQB	SOLD-STK:T1234F	DLR:21076	ENG:6.2_Liter
14:10 11NOV21	11:17 14FEB22	LINE OPCODE	TECH	TYPE	HOURS	

CAUSE: Recall N192264451	LIST	NET	TOTAL
9104723 RECALL			
997631 BAILEY,DEVIN C LIC#: M280248			
W 1.50			
1 84847749 (S) PAD KIT			(N/C)
1 84805877 (S) PAD KIT			(N/C)
FC: 9090			(N/C)
PART#: 84847749			
COUNT: 1			
CLAIM TYPE:			
AUTH CODE:			

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
 28102 Recall N192264451 9104723 1.5 Inspected the front and rear brake wear sensors and found the sensors to be damaged. Replaced the front and rear brake pad kits per recall.

C CUSTOMER STATES THAT THE VEHICLE ONCE FAILED TO START. HAS NOT HAD THE ISSUE SINCE THIS ONE INCIDENT DURING THE SUMMER. PLEASE CHECK AND ADVISE.

CAUSE: Could Not Duplicate Customer Concern  
 4049979 12 V BATTERY/CHARGING SYSTEM AND STOP/START SYSTEM - CUSTOMER CONCERN NOT DUPLICATED (CCND)

997631 BAILEY,DEVIN C LIC#: M280248  
 W 0.30 (N/C)

FC: 9099 PART#: COUNT:  
 CLAIM TYPE:  
 AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00  
 28102 Could Not Duplicate Customer Concern 4049979 .3 Tested the vehicles charging and charging system and was unable to duplicate the customer concern at this time.

ALL PARTS REMOVED WILL BE RETURNED UNLESS INSTRUCTED OTHERWISE  
 SAVE  
 DISCARD

NOTE SHOP SUPPLIES - A TOKEN CHARGE IS INCLUDED FOR SUPPLIES USED ON YOUR VEHICLE APPLICABLE SUPPLY ITEMS ARE NUTS, BOLTS, WASHERS, TAPE, PINS, AEROSPRAY, SHELLAC, SOLVENT, RAGS, CARBURATOR CLEANER, TOWELS, BATTERY CLEANER, WIRE, ETC.

Terms are cash on delivery. Estimates are for labor only. Material is extra. Storage will be \$10.00 per day charged 48 hours after repairs are completed. Not responsible for loss or damage to cars or articles left in cars in case of fire, theft, accident or any other cause beyond our control.

AUTHORIZATION FOR INSURANCE COMPANY TO REPRESENT CONSUMER AS THE VEHICLE REPAIR

The undersigned Customer hereby nominates and appoints the Insurance Company named its agents, employees or adjusters his/her authorized agent (Agent\*) granting the Agent authority to contract, settle, adjust and compromise on his/her behalf of repairs to his/her Vehicle at Art Moran Buick-GMC, Inc. Repair Facility. Further, pursuant to the Michigan Motor Vehicle Service and Repair Act the Customer hereby delegates said Agent authority to authorize and/or approve any additional repairs required to the Vehicle received on his/her behalf all documents (including the original estimate and final invoice) and either receive or decline the return of parts.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DISCLAIMER OF WARRANTIES  
 \*The factory warranty constitutes all of the warranties with respect to the sale of this item/items, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other persons to assume for it any liability in connection with the sale of this item/items.\*  
 I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for the loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. Any express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto.

TERMS CASH: UNLESS ARRANGEMENTS MADE

X

CUSTOMER COPY