



U.S. Department
of Transportation
**National
Highway
Traffic Safety
Administration**

ODI RESUME

OFFICE OF DEFECTS INVESTIGATION

Investigation: RQ25005
Prompted By: VOQ Review
Date Opened: 12/11/2025
Investigator: Kevin Miller **Reviewer:** Bruce York
Approver: Tanya Topka
Subject: Recall 23V-413 Post Remedy Failures

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Chrysler (FCA US, LLC)
Products: 2022-2023 Jeep Grand Cherokee and 2021-2023 Jeep Grand Cherokee L vehicles
Population: 331,401
Problem Description: Alleged coil spring detachment after recall 23V-413 remedy.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	EWR D&I	Other	Total	EWR Field Reports
All Incidents:	20	0	0	0	20	0
Crashes/Fires:	0	0	0	0	0	0
Injury Incidents:	0	0	0	0	0	0
Number of Injuries:	0	0	0	0	0	0
Fatality Incidents:	0	0	0	0	0	0
Number of Fatalities:	0	0	0	0	0	0

ACTION/SUMMARY INFORMATION

Action: A Recall Query (RQ) has been opened.

Summary:

On June 8, 2023, Fiat Chrysler Automobiles US, LLC (FCA) filed Safety Recall 23V-413 affecting certain 2022-2023 Jeep Grand Cherokee and 2021-2023 Jeep Grand Cherokee L vehicles to address rear coil springs that may not have been properly installed during vehicle production. An improperly installed rear coil spring may detach while the vehicle is in motion, creating a road

hazard that can increase the risk of a crash for following motorists and may result in injury to other road users.

Since the filing of Recall 23V-413, the National Highway Traffic Safety Administration (NHTSA) has received twenty (20) unique consumer complaints alleging rear coil spring detachments occurring after the recall remedy was performed. These reports raise concerns regarding the effectiveness of the recall remedy and suggest the possibility of additional factors not addressed by the original recall campaign.

Accordingly, the Office of Defects Investigation (ODI) is opening this Recall Query (RQ) to assess the adequacy of FCA's remedy procedure under Recall 23V-413 and to evaluate the root cause(s) of post-remedy coil spring detachments. ODI will review complaint data, field reports, and FCA's technical analysis to determine whether further action is warranted.

To review the ODI reports cited in the Opening Resume ODI Report Identification Number document, visit [NHTSA.gov](https://www.nhtsa.gov).