



U.S. Department of Transportation
National Highway Traffic Safety Administration

ODI RESUME

Investigation: RQ25002
Prompted By: VOQ review
Date Opened: 06/30/2025 **Date Closed:** 12/12/2025
Investigator: Arnaldo Torres Diaz **Reviewer:** Bruce York
Approver: Tanya Topka
Subject: Recall 19V-293 Post Remedy Failures

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Chrysler (FCA US, LLC)
Products: 2013-2016 Dodge Dart
Population: 298,439

Problem Description: Alleged shifter cable bushing failures after installation of Recall 19V-293 remedy.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	EWR D&I	Other	Total	EWR Field Reports
All Incidents:	63	0	0	0	63	0
Crashes/Fires:	0	0	0	0	0	0
Injury Incidents:	0	0	0	0	0	0
Number of Injuries:	0	0	0	0	0	0
Fatality Incidents:	0	0	0	0	0	0
Number of Fatalities:	0	0	0	0	0	0

ACTION/SUMMARY INFORMATION

Action: Close this Recall Query (RQ) with Recalls 25V-674 and 25E-065

Summary:

On June 30, 2025, the Office of Defects Investigations (ODI) opened RQ25002 to investigate and review the effectiveness of Recall 19V-293. This recall was intended to address deterioration and detachment of shifter cable bushings by replacing them with an improved bushing that is less susceptible to deterioration from chemicals, oils, and solvents in MY2013-2016 Dodge Dart

vehicles equipped with automatic transmissions and manufactured by Fiat Chrysler Automotive US LLC (FCA US). If the shifter cable becomes detached from the transmission, the transmission gear position may not match the driver's intended gear selection. This mismatch could result in unintended vehicle movement or rollaway when the driver believes the transmission is in PARK, increasing the risk of a crash and/or injury.

ODI has received sixty-three (63) Vehicle Owner Questionnaires (VOQ) alleging worn or misadjusted shifter cables and/or shifter cable detachments in subject vehicles that had already received the remedy for Recall 19V-293. Complainants reported incidents of bushing deterioration and detachment, resulting in gear-selection mismatch despite the prior recall repair, raising concerns regarding the effectiveness and durability of the implemented remedy and the adequacy of the recall.

ODI's investigation sought to determine whether the remedy used in recall 19V-293 adequately addressed the cause of the failure and whether other vehicles using the same bushing design might be affected.

In response, FCA US and Dura Automotive Systems Inc. (Dura) determined that the repair for Recall 19V-293 did not sufficiently address the issue, and therefore, a safety defect exists in the subject vehicle population. As a result, FCA US and Dura initiated the following recall actions:

- Recall 25V-674 (FCA US) is intended to address MY 2013–2016 Dodge Dart vehicles repaired under 19V-293 or otherwise equipped with suspect service parts. Remedy is under development.
- Recall 25E-065 (Dura) is intended to address the defect at the equipment level by recalling affected gearshift control cable assemblies distributed as service components. Remedy is under development.

The recalls initiated by FCA US (25V-674), and Dura Automotive Systems Inc. (25E-065) were received prior to ODI sending an Information Request (IR) letter to FCA. These two recalls seem to resolve the concerns that prompted investigation RQ25002 by replacing the previously recalled and service-supplied shifter cable assembly with an improved design, currently under development. The vehicle scope concern identified in this query was addressed by the new recalls including all Model Year 2013–2016 Dodge Dart vehicles produced and equipped with the affected shifter cable assembly. Accordingly, ODI is closing Investigation RQ25002. The agency will continue to monitor field performance and recall completion data to evaluate the effectiveness of the new remedy. ODI reserves the right to take additional action if warranted by future circumstances.

To review the ODI reports cited in the Closing Resume ODI Report Identification Number document, go to [NHTSA.gov](https://www.nhtsa.gov).